

As the legislation governing the landlord and tenant relationship continues to emerge in response to the COVID-19 crisis, we're continuing to review the legislation across the states for you. Our compendium below gives a picture so far and we will continue to update it as new regulations are passed.

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RELEVANT LEGISLATION

State	Legislation	Commencement date	Operative date
Vintorio	COVID-19 Omnibus (Emergency Measures) Act 2020 (Vic) (VIC Act)	25 April 2020	
Victoria	COVID-19 Omnibus (Emergency Measures) (Commercial Leases and Licences) Regulations 2020 (VIC Regs)	1 May 2020	29 March 2020
	COVID-19 Legislation Amendment (Emergency Measures) Act 2020 (NSW) (NSW Act)	25 March 2020	
New South Wales	Part 11, Retail Leases Act 1994 (NSW) (NSW RLA)		25 March 2020
	Retail and Other Commercial Leases (COVID-19) Regulation 2020 (NSW) (NSW Regs)	24 April 2020	
	COVID-19 Emergency Response Act 2020 (QLD Act)	23 April 2020	
Queensland	Retail Shop Leases and Other Commercial Leases (COVID-19 Emergency Response) Regulation 2020 (Qld) (QLD Regs)	28 May 2020	29 March 2020
	COVID-19 Emergency Response Act 2020 (SA) (SA Act)	9 April 2020	30 March 2020
South Australia	COVID-19 Emergency Response (Commercial Leases) Regulations 2020 (SA) (SA Regs #1)	16 April 2020	16 April 2020
	Regulations yet to be released		
Western Australia	Commercial Tenancies (COVID-19 Response) Act 2020 (WA) (WA Act)	24 April 2020	30 March 2020
western Australia	Regulations yet to be released		
Tasmania	COVID-19 Disease Emergency (Miscellaneous Provisions) Act 2020 (Tas) (TAS Act)	27 March 2020	
Tasillallia	Regulations yet to be released		
	COVID-19 Emergency Response Act 2020 (ACT) (ACT Act)	8 April 2020	
Australian Capital Territory	Part 17, Leases (Commercial and Retail) Act 2001 (ACT) (ACT Leases Act)		8 April 2020
,	Regulations yet to be released		
	Tenancies Legislation Amendment Act 2020 (NT Act)	25 April 2020	
Northern Territory	Business Tenancies (Fair Dealings) Act 2003 (NT Leases Act)		25 April 2020
	Regulations yet to be released		

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COMMENCEMENT AND REPEAL

Victoria	New South Wales	Queensland	South Australia	Western Australia	Tasmania	Aust. Capital Territory	Northern Territory
			COMME	NCEMENT			
(s 2, VIC Act) The Act comes into operation on the day after the day on which it receives the Royal Assent [24 April 2020].	(s 2, NSW Act) This Act commences on the date of assent to this Act [25 March 2020].	The QLD Act received Royal Assent on 23 April 2020.	(s 2(1), SA Act) Subject to s 2(2), the SA Act comes into operation on the day on which it is assented to by the Governor [9 April 2020]. (s 2(2), SA Act) Sections 7 to 9 (inclusive) will be taken to have come into operation on 30 March 2020.	(s 2, WA Act) This Act comes into operation as follows: (a) Part 1 comes into operation on the day on which this Act receives the Royal Assent [24 April 2020]; (b) Parts 2 and 3 are deemed to have come into operation on 30 March 2020; and (c) the rest of the Act comes into operation on the day after the assent day.	(s 2, TAS Act) This Act commences on the day on which this Act receives the Royal Assent [27 March 2020].	The Act was passed on 7 April 2020 and came into operation the following day [8 April 2020].	(s 2, NT Act) The Act commences on the day after the day on which the Administrator's assent to this Act is declared [assented 24 April 2020].
(Reg 3, VIC Regs) The Regulations are taken to have come into operation on 29 March 2020.	(Reg 2, NSW Regs) The Regulation commences on the day on which it is published on the NSW legislation website [24 April 2020].	(Section 33, Statutory Instruments Act 1992 (Qld)) The Regulation will commence on the date it is published on www.legislation.qld.gov.au (28 May 2020)	(Reg 2, SA Regs) These Regulations come into operation on the day on which they are made [16 April 2020].			(Part 17, ACT Leases Act) Part 17 of the ACT Leases Act was inserted into that Act on 8 April 2020.	
		'	REF	PEAL			
(s 22, VIC Act) Part 2.2 of the VIC Act is repealed on the day that is six months after its commencement.	(s 87(4), NSW RLA) Regulations made under this section expire on — (a) the day that is six months after the day on which the regulation commences; or (b) the earlier day decided by Parliament by resolution of either House of Parliament.	(s 25, QLD Act) This Act expires on 31 December 2020.	(s 6(1), SA Act) The Minister: (a) may, by notice in the Gazette, fix a day, or days, on which particular provisions of Part 2 will expire; and (b) must, by notice in the Gazette, fix a day on which all provisions of Part 2 (other than section 20) will expire (if they have not previously expired in accordance with (a)); and (c) may, by notice in the Gazette, fix a day on which this Act will finally expire. (s 6(2), SA Act) The day fixed by the Minister for the purposes of (1)(b) must be: (a) the day on which all relevant declarations relating to the outbreak of the human disease named COVID-19 within South Australia have ceased (provided that the Minister is satisfied that there is no present intention to make a further such declaration); or (b) the day falling six months after the commencement of this section, whichever is the earlier.	(s 25, WA Act) This Act is repealed at the end of the period of 12 months that begins on the day after the day on which the emergency period ends.	(s 8(2), TAS Act A notice under this Act, other than a notice revoking or amending another notice under this Act, only remains in effect, unless it is sooner revoked or subsection (3) applies, for: (a) 12 months from the day on which the notice takes effect; or (b) if a shorter period is specified in the notice, that shorter period from the day on which the notice takes effect. (s 8(3), TAS Act A notice under this Act is taken to be revoked 60 days after the emergency cessation date.	(s 178, ACT Leases Act) This part expires on the day the Public Health (Emergency) Declaration 2020 (No 1) (NI2020-153), as extended or further extended, ends.	(s 11, NT Act) This Act is repealed on the day after it commences.
(Reg 25, VIC Regs) These Regulations expire on 29 September 2020.	(Reg 12, NSW Regs) The Regulation is repealed on the day that is six months after the day on which it commences [25 October 2020].	(Section 23, QLD Act) The Regulation expires on 31 December 2020	Section, wherever is the current.				

LEASES WHICH ARE COVERED

Victoria	New South Wales	Queensland	South Australia	Western Australia	Tasmania	Aust. Capital Territory	Northern Territory
ELIGIBLE LEASES	IMPACTED LESSEE	AFFECTED LEASES	COMMERCIAL LEASES	SMALL COMMERCIAL LEASES	PRESCRIBED LEASES	LEASES	BUSINESS LEASES
(s 13(1), VIC Act) An eligible lease is a retail lease or a non-retail commercial lease or licence (NRCL): (a) that is in effect on the day the first regulations made under section 15 come into operation; and (b) under which the tenant is, on or after the commencement of the first regulations made under section 15 – (i) an SME entity; and (ii) an employer who qualifies for the Jobkeeper scheme and is a participant in the Jobkeeper scheme. (s 12, VIC Act) Lease means a lease, sub-lease or an agreement for a lease or sub-lease, whether or not in writing or partly in writing, and whether express or implied. (s 14(1), VIC Act) A non-retail commercial lease or licence (NRCL) is: (a) a lease of premises under which the premises are let for the sole or predominant purpose of carrying on a business at the premises; or (b) a commercial licence. (s 14(2), VIC Act) An NRCL does not include a retail lease.	(Reg. 5, NSW Regs) This Regulation applies to the exercise or enforcement of rights under a commercial lease in relation to circumstances occurring during the prescribed period. (Reg. 4(1), NSW Regs) A lessee is an impacted lessee if: (a) the lessee qualifies for the JobKeeper scheme under ss 7 and 8 of the Coronavirus Economic Response Package (Payments and Benefits) Rules 2020 (Cth); and (b) the following turnover in the 2018-2019 financial year was less than \$50 million — (i) if the lessee is a franchisee — the turnover of the business conducted at the premises or the land concerned; (ii) if the lessee is a corporation that is a member of a group — the turnover of the group; (iii) in any other case — the turnover of the business conducted by the lessee. (Reg 4(2), NSW Regs) To avoid doubt, in this clause, turnover of a business includes any turnover derived from internet sales of goods or services. (Reg 4(3), NSW Regs) In this clause, corporations constitute a group if they are related bodies corporate within the meaning of the Corporations Act 2001 (Cth).	(s 24(8), QLD Act) A relevant lease means: (a) a retail shop lease under the Retail Shop Leases Act 1994 (QLD); or (b) a lease prescribed by regulation for this definition. Lease includes a lease, sub-lease, licence or other agreement which a person grants a right to another person to occupy premises, other than as a residence. (Reg. 5(10 and (2), QLD Regs) A lessee is an affected lessee if: (a) it is a: (i) retail shop lease; or (ii) prescribed lease; and (b) on the commencement of the lease, the lease is binding on the lessee whether or not it has commenced; and (c) the lessee is a SME entity; and (d) the lessee or an entity that is connected with, or an affiliate of, the lessee responsible for, or involved in, employing staff for the business carried on at the premises, is eligible for the jobkeeper scheme. Also, if the lessee under an affected lease is a franchisee, a lease under which the franchisor is lessee of the premises occupied by the franchisee is also an affected lease. (Reg. 5(3), QLD Regs) For working out whether the lessee is an SME entity, the lessee's annual turnover is taken to be: (a) if the lessee is an entity connected with, or an affiliate of, another entity – the aggregate annual turnover of the entities; or (b) otherwise – the annual turnover of the business carried on by the lessee at the leased premises. (Reg. 6, QLD Regs) A prescribed lease is a lease, other than a retail shop lease, under which the leased premises are to be wholly or predominantly used for carrying on a business.	(b) a retail shop lease within the meaning of the Retail and Commercial Leases Act 1995 (SA); (c) a lease under the Landlord and Tenant Act 1936 (SA), including a retail shop lease to which Part 4 of that Act applies; (d) any other agreement under which a person grants or agrees to grant another person for value a right to occupy premises for carrying on a business: (i) whether or not the right is a right of exclusive occupation; and (ii) whether the agreement is expressed or implied; and (iii) whether the agreement is oral or in writing, or partly oral and partly in writing. (Reg. 4(1), SA Regs) Pursuant to s 19(2)(a) of the SA Act, for the purposes of s 7 of the SA Act, a lessee will be taken to be suffering financial hardship as a result of the COVID-19 pandemic if the lessee is eligible for, or receiving, a JobKeeper payment in respect of the business of the lessee (whether in their capacity as an employer or on their own behalf).	(s 3, WA Act) Small commercial lease means: (a) a retail shop lease as defined in the Commercial Tenancy (Retail Shops) Agreements Act 1985 (WA) section 3(1); or (b) a lease where the tenant owns or operates a small business and uses the land or premises that are the subject of the lease for the purpose of carrying on that business; or (c) a lease where the tenant is an incorporated association as defined in the Associations Incorporation Act 2015 (WA) section 3; or (d) any other lease that is of a class prescribed by regulations for the purposes of this paragraph. Lease means any lease, sub-lease, licence or other agreement under which a person grants a right to another person to occupy land or premises: (a) whether or not the right is a right of exclusive occupation; and (b) whether the lease, sub-lease, licence or agreement is made orally or in writing.	(s 22, TAS Act) The COVID-19 provisions will apply to "a lease that is within a class of leases specified in the notice" made by the Minister.	(s 177, ACT Leases Act) The COVID-19 provisions will apply to any lease which to which the ACT Leases Act applies, including a lease prescribed under s 12(2)(a) and (b).	(a) a business premises or a business lease to which the NT Leases Act applies; and (b) an arrangement (an occupation arrangement) for the occupation of premises for business purposes that is an arrangement to which the NT Leases Act, but for this section, does not apply. (s 11B(3)(b)(i), NT Leases Act) Without limiting s 2(b), the Minister is empowered to make provisions in relation to aspects of business leases or occupation arrangements to which the NT Leases Act does not otherwise apply.

LEASES WHICH ARE NOT COVERED

Victoria	New South Wales	Queensland	South Australia	Western Australia	Tasmania	Aust. Capital Territory	Northern Territory
(s 13(2), VIC Act)	(Reg 3(1), NSW Regs)	(Reg 5(4), QLD Regs)	(s 16, SA Act)	(s 3(b), WA Act)			
An eligible lease does not include a retail lease or NRCL, or a retail lease or a NRCL of a specified class, that is prescribed. (Reg 6, VIC Regs) For the purposes of s 13(2), an eligible lease does not include a retail lease or a NRCL under which the premises may be used wholly or predominantly for any of the following activities: (a) agricultural, pastoral, horticultural or apicultural activities; (b) poultry farming, dairy farming, aquaculture, tree-farming or any business that consists of the cultivation of soils, the gathering of crops or rearing of livestock; (c) grazing, including agistment; (d) any activity prescribed for the purposes of paragraph (c) of the definition of farming operation in s 3 of the Farm Debt Mediation Act 2011 (Vic).	A commercial lease means a retail shop lease, but does not include the following: (a) a lease entered into after the commencement of this Regulation, but not a lease entered into by means of an option to extend or renew the lease or any other extension or renewal of an existing lease on the same terms as the existing lease on the same terms as the existing lease; (b) a lease under the Agricultural Tenancies Act 1990; or (c) a commercial lease within the meaning of Schedule 5 to the Conveyancing (General) Regulation 2018.	An affected lease does not include: (a) a lease under which premises are to be used wholly or predominantly for a farming business under the Farm Business Debt Mediation Act 2017, schedule 1; or (b) a lease, permit, licence or sublease under the Land Act 1994, unless: (i) it is a sublease of premises under a lease that has a rental category of 1pre3 or 16 under that Act; and (ii) the sublessor is not a government leasing entity.	A commercial lease does not include: (a) a lease under the Pastoral Land Management and Conservation Act 1989 (SA); or (b) a lease under the Crown Land Management Act 2009 (SA).	A lease does not include any of the following: (i) a long-stay agreement to which the Residential Parks (Long-stay Tenants) Act 2006 applies; (ii) a residential tenancy agreement to which the Residential Tenancies Act 1987 applies; (iii) a pastoral lease as defined in the Land Administration Act 1997 section 3; (iv) a mining tenement as defined in the Mining Act 1978 section 8; (v) any other lease, sub-lease, licence or other agreement that is of a class prescribed by regulations for the purposes of this paragraph.			
(s 13(3), VIC Act) Despite s 13(1), a retail lease or NRCL is not an eligible lease if: (a) the tenant under the retail lease or NRCL is a member of a prescribed group of entities and the aggregate turnover of the prescribed group of entities exceeds the prescribed amount; (b) there is a relationship or connection between the tenant under the retail lease or NRCL and another entity that is prescribed and the aggregate turnover of the tenant and the other entity exceeds the prescribed amount; or (c) an entity has a prescribed method of control or influence, through the holding of a prescribed interest, right or power, in relation to acts or decisions relating to the ownership, management or affairs of a tenant under the retail lease or NRCL that is a body							
corporate. (Reg 7(1), VIC Regs) For the purposes of s 13(3)(a): (a) a prescribed group is a tenant that is connected, within the meaning of s 328-125 of the Income Tax Assessment Act 1997 (Cth), with another entity or other entities; and							

(b) \$50 million is the prescribed			
amount.			
(Reg 7(2), VIC Regs)			
For the purposes of s 13(3)(b):			
(a) There is a prescribed relationship or connection between a tenant and another entity or entities if the entity is an affiliate, or the entities are affiliates, within the meaning of s 328-130 of the Income Tax Assessment Act 1997 (Cth) of the tenant; and			
(b) \$50 million is the prescribed amount.			

OTHER RELEVANT DEFINITIONS

Victoria	New South Wales	Queensland	South Australia	Western Australia	Tasmania	Aust. Capital Territory	Northern Territory
s 12, VIC Act	Reg 3, NSW Regs	s 23(8), QLD Act	s 7(16), SA Act	s 3, WA Act	s 22, TAS Act	s 3(4), ACT	s 11A & 11B, NT Leases Act
Commercial licence means a licence, sub-licence, or agreement for a licence or sub-licence, whether or not in writing or partly in writing, and whether express or implied, under which a person has a right to occupy, non-exclusively, a part of premises for the sole or predominant purpose of carrying on a business at the occupied premises. Qualifies for the Jobkeeper scheme has the same meaning as in section 789GC of the Fair Work Act 2009 (Cth) (which section refers to the Jobkeeper payment rules). SME entity has the same meaning as in s 4 of the Guarantee of Lending to Small and Medium Enterprises (Coronavirus Economic Response Package) Act 2020 (Cth) (which section refers to the applicable rules). Turnover means turnover that is prescribed (Reg. 5, VIC Regs) For the purposes of the definition of turnover in s 12 of the Act, the things set out in s 5(2) (a) to (g) of the Guarantee of Lending to Small and Medium Enterprises (Coronavirus Economic Response Package) Rules 2020 (Cth) earned or received by an entity in the most recent financial year are prescribed as turnover.	Business means an undertaking (whether or not carried on with a view to profit) involving the manufacture, sale or supply of goods or services. Prescribed period means the period ending at the end of the day that is six months after the day on which this Regulation commences [24 October 2020].	Affiliate, of an entity, means an affiliate of the entity under the Income Tax Assessment Act 1997 (Cwlth), section 328-130. connected with, an entity, means connected with the entity under the Income Tax Assessment Act 1997 (Cwlth), section 328-125. eligible for the jobkeeper scheme means eligible for the jobkeeper scheme under the Coronavirus Economic Response Package (Payments and Benefits) Rules 2020 (Cwlth), sections 7 and 8. franchisor, in relation to a lease of premises occupied by a franchisee, includes a leasing entity that is connected with or an affiliate of the franchisor. SME entity has the meaning given under the Guarantee of Lending to Small and Medium Enterprises (Coronavirus Economic Response Package) Rules 2020 (Cwlth), section 5. turnover, of a business, includes income earned from internet sales, but does not include a grant or assistance given by the Commonwealth, State or a local government to mitigate the effects of the COVID-19 emergency.	Business means an undertaking (whether or not carried on with a view to profit) involving the manufacture, sale or supply of goods or services. Prescribed period means the period: (a) beginning on the day on which this section comes into operation; and (b) ending on the day on which this section expires under s 6.	Adopted code of conduct means a code of conduct adopted by regulations made under s 13. Emergency period means the period: (a) beginning on 30 March 2020; (b) ending on: (i) a day prescribed by regulations for the purposes of this paragraph; or (ii) if a day has not been prescribed for the purposes of this paragraph before 29 September 2020 – 29 September 2020.	COVID-19 emergency day means the day on which the COVID-19 Disease (Emergency Provisions) Act 2020 commences [27 March 2020]. Emergency period means the period: (a) beginning on the COVID-19 emergency day; and (b) ending on whichever is the last occurring of the following: (i) the day 120 days after the COVID-19 emergency day; (ii) a day to which the emergency period is extended by one or more orders under s 3A(1); the day on which an order is made under s 3A(4) declaring that the emergency period has ended.	Minister means the Minister allocated responsibility for ACT Leases Act under the administrative arrangements under the Public Sector Management Act 1994.	reans: (a) the public health emergency initially declared by notice entitled "Declaration of Public Health Emergency" dated 18 March 2020 and published in Gazette S10 of 18 March 2020; and (b) if an extension of that declaration, or a subsequent declaration, is made – that public health emergency as extended or re-declared. EMA declaration means any of the following: (a) a declaration under s 18 of the Emergency Management Act 2013 that an emergency situation exists in relation to COVID-19; (b) a declaration of a state of emergency under s 19 of the Emergency Management Act 2013 in relation to COVID-19; a declaration of a state of disaster under s 21 of the Emergency Management Act 2013 in relation to COVID-19. Emergency period means: (a) while the COVID-19 public health emergency is declared under s 48 of the Public and Environmental Health Act 2011; (b) while an EMA declaration is in force. Modification notice means a notice of the Minister by Gazette notice, doing any or all of the following:

			(6	 a) suspending or modifying all or part of the NT Leases Act and regulations made under it;
			(t	b) making provisions to regulate the following:
				(i) a business premises or a business lease to which the Act applies;
				(ii) an arrangement (occupation arrangement) for the occupation of premises for business
				purposes that is an arrangement to which this Act, but for this section, does not apply.

POWER TO MAKE REGULATIONS

Each of the States and Territories has passed legislation which empowers the making of regulations to give effect to the National Cabinet's Mandatory Code of Conduct – SME Commercial Leasing Principles during COVID-19 and other matters, as follows:

- Victoria s 15, VIC Act.
- New South Wales by inserting amendments into the NSW RLA (Part 11) and the Conveyancing (General) Regulation 2018 (NSW).
- Queensland s 23, QLD Act.
- South Australia s 19, SA Act.
- Western Australia ss 13 and 22-24, WA Act.
- Tasmania s 22, TAS Act.
- Australian Capital Territory by inserting amendments into the ACT Leases Act (Part 17).
- Northern Territory by inserting amendments into the NT Leases Act (Part 1A).

COVID-19 and retail/commercial leases: legislation compendium

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MODIFICATION OF LEASES & OTHER LAWS

Victoria	New South Wales	Queensland	South Australia	Western Australia	Tasmania	Aust. Capital Territory	Northern Territory
(s 17(1), VIC Act) The following have effect subject to any regulations made under s 15 – (a) an eligible lease or any agreement relating to an eligible lease; (b) the Crown Land (Reserves) Act 1978, the Land Act 1958, the Retail Leases Act 2003, the Settled Land Act 1958 and the Transfer of Land Act 1958; (c) regulations made under the Crown Land (Reserves) Act 1978, the Land Act 1958, the Retail Leases Act 2003, the Settled Land Act 1958 and the Transfer of Land Act 1958; (d) the common law. (s 17(2), VIC Act) To avoid doubt, any regulations made under s 15 that have retrospective effect to a particular day are taken always to have had effect on and after that day.	(Reg. 5, NSW Regs) This Regulation applies to the exercise or enforcement of rights under a commercial lease in relation to circumstances occurring during the prescribed period. (Reg. 11, NSW Regs) Nothing in this Regulation excludes the rules of equity and of common law from applying to the determination of a dispute concerning — (a) the recovery of possession of premises or land from a lessee, or (b) the termination of a commercial lease by a lessor, or (c) the exercise or enforcement of another right of a lessor of premises or land.	(Reg. 8, QLD Regs) The Retail Shop Leases Act 1994, part 5 does not apply to a variation of a lease agreed under this regulation by the parties to the lease. (Reg. 10 QLD Regs) Nothing in this part: (a) prevents the parties to an affected lease entering into an agreement that is inconsistent with this part; or (b) affects the validity of an agreement that is inconsistent with this part, whether entered into before or after the commencement. However, despite anything in an agreement, a party to the agreement is not prevented from seeking to negotiate a condition of an affected lease under this part or part 3.	(s 7(2), SA Act) The provisions of a commercial lease will be taken to be modified to the extent necessary to give effect to the operation of section 7 of the SA Act.	(s 6, WA Act) The provisions of any lease or any other contract or agreement are taken to be modified to the extent necessary to give effect to the operation of the WA Act. (s 7(1), WA Act) A lease or any other contract or agreement is of no effect to the extent that it purports to exclude or restrict the operation of this Act. (s 7(2), WA Act) A purported waiver of a right, remedy or benefit conferred on a person under this Act is of no effect.			(s 11C(1), NT Leases Act) A modification notice operates despite the provisions of a business lease or an occupation arrangement. (s11C(2), NT Leases Act) A provision of a business lease or occupation arrangement is, for the period during which a modification notice is in force, set aside to the extent that the provision is inconsistent with a provision of the notice. (s11C(3), NT Leases Act) A provision of an agreement or arrangement between the parties to a business lease or occupation arrangement is set aside to the extent that the provision would be set aside if it were in the lease or arrangement.

COMPLIANCE WITH COVID-19 LAWS NOT A BREACH OF LEASE

For example, on 24 April 2020 the Deputy Chief Health Officer of Victoria directed that licensed premises and recreational facilities must not operate between midnight on 24 April 2020 and midnight on 11 May 2020: Restricted Activity Directions (No 5) (Vic)

Victoria New South Wales	Queensland	South Australia	Western Australia	Tasmania	Aust. Capital Territory	Northern Territory
An act or omission of a lessee required under a law of the Commonwealth or the State in response to the COVID-19 pandemic: (a) is taken not to amount to a	(Reg. 47, QLD Regs) This section applies in relation to an act or omission of a lessee under a retail shop lease, prescribed lease or other small business lease, if the act or omission: (a) occurs on or after the commencement of the QLD Act; and; (b) is required under a COVID-19 response measure or a law of the Commonwealth or another State in response to the COVID-19 emergency. The act or omission: (a) is taken not to amount to a breach of the lease; and (b) does not constitute grounds for termination of the lease or the taking of any prescribed action by the lessor against the lessee.	(s 7(4), SA Act) An act or omission of a lessee required under the laws of SA in response to the COVID-19 pandemic: (a) will be taken not to amount to a breach of the commercial lease; and (b) will not constitute grounds for termination of the lease or the taking of any prescribed action by the lessor against the lessee.	(s 10, WA Act) An act or omission of a tenant during the emergency period that is required under a written law in response to the COVID-19 pandemic is not to be regarded as: (a) a breach of a small commercial lease; or (b) grounds for termination of a small commercial lease; or (c) grounds for the taking of any prohibited action under, or in respect of, a small commercial lease.			

PROHIBITION ON TERMINATION, RE-ENTRY OR DRAWING DOWN SECURITY FOR FAILURE TO PAY RENT OR FAILURE TO TRADE DURING COVID-19 PANDEMIC

Victoria	New South Wales	Queensland	South Australia	Western Australia	Tasmania	Aust. Capital Territory	Northern Territory
(Reg. 9(1), VIC Regs)	(Reg. 6(1), NSW Regs)	(Reg. 12, QLD Regs)	(s 7(3), SA Act)	(s 9, WA Act)			
A tenant under an eligible lease is not	If a lessee is an impacted lessee, a	A lessor under an affected lease must	If a lessee is suffering financial	Except in the circumstances (if any)			
in breach of the eligible lease if they	lessor must not take any prescribed	not take a prescribed action on any of	hardship as a result of the COVID-19	prescribed by regulations for the			
do not pay the amount of rent	action against the lessee on the	the following grounds:	pandemic, a lessor cannot take any	purposes of this section, a landlord			
required to be paid under the eligible	grounds of a breach of the commercial	(a) a failure to pay rent for a period	prescribed action against the lessee on	cannot take prohibited action during			
lease during the relevant period and only if they –	lease during the prescribed period consisting of –	occurring wholly or partly during	the grounds of a breach of the lease during the prescribed period	the emergency period on the grounds of a breach by the tenant of a small			
(a) comply with reg. 10(1) to (5)	(a) a failure to pay rent; or	the response period;	consisting of:	commercial lease that occurs during			
during the relevant period; or		(b) a failure to pay outgoings for a	(a) a failure to pay rent; or	the emergency period if the breach			
(b) during the relevant period, pay an	(b) a failure to pay outgoings; or	period occurring wholly or partly during the response period; or	(b) a failure to pay outgoings; or	consists of:			
amount of rent in accordance	(c) the business operating under the lease not being open for business	(c) the business carried on at the	(c) the business operating under the	(a) a failure to pay rent or any other			
with:	during the hours specified in the	leased premises not being open	lease not being open for business	amount of money payable by the			
(i) any variation to the eligible	lease.	for business during the hours	during the hours specified in the	tenant to the landlord under the small commercial lease			
lease mentioned in reg.		required under the lease during	lease; or	(including, without limitation, a			
10(6)(a); or	Prescribed action means taking action	the response period.	(d) any other act or omission of a	requirement under the lease to			
(ii) any other agreement	under the provisions of a commercial		kind prescribed by the regulations	pay all or any of the landlord's			
mentioned in reg. 10(6)(b).	lease or seeking orders or issuing	(Reg. 9, QLD Regs)	for the purposes of s 7(3).	operating expenses); or			
	proceedings in a court or tribunal for	Prescribed action is an action under a		(b) the land or premises that are the			
(Reg. 9(2), VIC Regs)	any of the following –	lease or another agreement relating to	Prescribed action means taking action	subject of the small commercial			
A landlord under an eligible lease must	(a) eviction of the lessee from	leased premises, or the starting of a	under the provisions of a commercial	lease, or the business carried on there, not being open for			
not evict or attempt to evict a tenant	premises or land the subject of the commercial lease;	proceeding in a court or tribunal, for any of the following in relation to the	lease or seeking orders or issuing proceedings in a court for any of the	business at hours or times			
under the eligible lease to whom reg. 9(1) applies.	(b) exercising a right of re-entry to	lease or other agreement:	following:	specified in the small commercial			
	premises or land the subject of	(a) recovery of possession;	(a) eviction of the lessee from	lease; or			
Penalty: 20 penalty units.	the commercial lease;	(b) termination of the lease;	premises the subject of the	(c) any act or omission of a kind			
((c) recovery of the premises or land;	(c) eviction of the lessee;	commercial lease;	prescribed by regulations for the			
(Reg. 9(3), VIC Regs)	(d) distraint of goods;	(d) exercising a right of re-entry to	(b) exercising a right of re-entry to	purposes of s 9.			
A landlord under an eligible lease must	(e) forfeiture;	premises;	premises the subject of the				
not re-enter or otherwise recover, or attempt to re-enter or otherwise	(f) damages;	(e) seizure of any property, including	commercial lease;	Prohibited action means an action			
recover, the premises under an	(g) requiring a payment of interest	for the purpose of securing	(c) recovery of land;	under, or in respect of, a small commercial lease (including seeking			
eligible lease if the tenant under the	on, or a fee or charge related to,	payment of rent;	(d) distraint of goods;	orders, or commencing proceedings,			
eligible lease is a tenant to whom reg.	unpaid rent otherwise payable by	(f) forfeiture;	(e) forfeiture;	in a court or tribunal) for any of the			
9(1) applies.	a lessee;	(g) damages;	(f) damages;	following –			
Penalty: 20 penalty units.	(h) recovery of the whole or part of a	(h) the payment of interest on, or a	(g) requiring a payment of interest	(a) eviction of the tenant from the			
	security bolla under the	fee or charge relating to, unpaid	on unpaid rent otherwise	land or premises that are the			
(Reg. 9(4), VIC Regs)	commercial lease;	rent or outgoings;	payable by a lessee;	subject of the small commercial			
A landlord under an eligible lease must	(i) performance of obligations by	(i) a claim on a bank guarantee,	(h) recovery of the whole or part of	lease;			
not have recourse, or attempt to have	the lessee or any other person pursuant to a guarantee under	indemnity or security deposit for	a security bond under the commercial lease;	(b) exercising a right of re-entry to the land or premises that are the			
recourse, to any security relating to the non-payment of rent under an	the commercial lease;	unpaid rent or outgoings;	(i) performance of obligations by	subject of the small commercial			
eligible lease by a tenant under the	(j) possession;	(j) the performance of an obligation by the lessee or another person	the lessee or any other person	lease;			
eligible lease if the tenant is a tenant	(k) termination of the commercial	under a guarantee under the	pursuant to a guarantee under	(c) possession;			
to whom reg. 9(1) applies.	lease,	lease;	the commercial lease;	(d) recovery of land;			
Penalty: 20 penalty units.	(I) any other remedy otherwise	(k) exercising or enforcing another	(j) possession;	(e) distraint of goods;			
	available to a lessor against a	right by the lessor under the lease	(k) termination of the commercial	(f) forfeiture;			
(Reg. 18(1), VIC Regs)	lessee at common law or under	or other agreement relating to the	lease;	(g) termination of the small			
A tenant under an eligible lease is not	the law of NSW.	leased premises.	(I) any other remedy otherwise	commercial lease;			
in breach of the eligible lease if, during			available to a lessor against a lessee at common law or under	(h) damages;			
the relevant period, they:	(Reg. 6(6), NSW Regs)	(Schedule 1, QLD Regs)	the law of SA.	(i) requiring a payment of interest			
(a) reduce the opening hours of the	Nothing in this clause prevents a lessor and lessee agreeing to the	Response period means the period starting at the beginning of the day on	3.5	on unpaid rent or on any other			
business they carry out at the premises; or	parties taking any action in relation to	29 March 2020 and ending at the end		unpaid amount of money payable			
(b) close the premises and cease to	the commercial lease (including the	of the day on 30 September 2020.		by the tenant to the landlord			
carry out any business at the	lessor taking any prescribed action or			under the small commercial lease (including, without limitation,			
premises.	the parties agreeing to terminate the			operating expenses);			
	commercial lease).			(j) recovery of the whole or part of			
(Reg. 18(2), VIC Regs)				any security for the performance			
A landlord under an eligible lease must	(Reg. 10, NSW Regs)			of the tenant's obligations under			
not evict or attempt to evict a tenant	Nothing in this Regulation prevents a lessor taking a prescribed action on			the small commercial lease			

under the eligible lease to whom reg. 18(1) applies.	grounds not related to the economic impacts of the COVID-19 pandemic.	(including, without limitation, a security bond);
Penalty: 20 penalty units. (Reg. 18(3), VIC Regs) A landlord under an eligible lease must not re-enter or otherwise recover, or attempt to re-enter or otherwise recover, the premises under an eligible lease if the tenant under the eligible lease is a tenant to whom reg. 18(1) applies. Penalty: 20 penalty units.	Note: for example, a lessor may terminate a commercial lease if the lessee has breached the lease by damaging the premises concerned or may take action if a lessee fails to vacate premises following the expiry of a fixed term commercial lease. See leasing principle No. 2 in the National Code of Conduct.	 (k) performance of obligations by the tenant or any other person under a guarantee given in respect of the small commercial lease (including, without limitation, making a demand on a bank guarantee); (I) any other remedy otherwise available to the landlord against the tenant at common law or under a written law.
Reg. 18(4), VIC Regs) A landlord under an eligible lease must not have recourse, or attempt to have recourse, to any security relating to the non-payment of rent under an eligible lease by a tenant under the eligible lease if the tenant is a tenant to whom reg. 18(1) applies. Penalty: 20 penalty units.		(s 15, WA Act) Nothing in s 9 prevents a landlord from making a request to the Commissioner under s 18, or an application to the Tribunal under s 16, in relation to a financial hardship dispute.

GOOD FAITH OBLIGATIONS & MISREPRESENTATION

Victoria	New South Wales	Queensland	South Australia	Western Australia	Tasmania	Aust. Capital Territory	Northern Territory
(Reg. 8(2), VIC Regs) A landlord and tenant under an eligible lease must cooperate and act reasonably and in good faith in all discussions and actions associated with matters to which these Regulations apply.	(Reg. 7(3), NSW Regs) A party to a commercial lease must, if requested, renegotiate in good faith the rent payable under, and other terms of, the commercial lease.	(Reg. 11, QLD Regs) The lessor and lessee under an affected lease must cooperate and act reasonably and in good faith in all discussions and actions associated with: (a) mitigating the effect of the COVID-19 emergency on the parties to the lease; and (b) other matters to which this part applies.					(s 132F, NT Leases Act) A person commits an offence if: (a) the person is a party to negotiations between a landlord and a tenant or is acting on behalf of such a party; and (b) the negotiations take place during the emergency period; and (c) the negotiations seek to adjust the terms of an arrangement for the occupation of premises for business purposes; and (d) the person intentionally or recklessly misrepresents the financial situation of the party in the course of the negotiations. Maximum penalty: 200 penalty units or imprisonment for two years.

RENT RELIEF

Victoria	New South Wales	Queensland	South Australia	Western Australia	Tasmania	Aust. Capital Territory	Northern Territory
(Reg. 10(1), VIC Regs)	(Reg. 7(1), NSW Regs)	(Reg. 14 QLD Regs)					
A tenant under an eligible lease may	A lessor under a commercial lease	A party (the initiator) to an affected					
request rent relief from the landlord	must not take or continue any	lease may, in writing, ask another					
under the eligible lease.	prescribed action against an impacted lessee on grounds of a breach of the	party to the lease to negotiate the rent payable under, and other stated					
	commercial lease consisting of a	conditions of, the lease.					
(Reg. 10(2), VIC Regs)	failure to pay rent during the	After the initiator's request is made,					
A request under 10(1) must be in writing and be accompanied by:	prescribed period unless the lessor has	the parties must, as soon as					
(a) a statement by the tenant that	complied with this clause.	practicable, give each other					
the tenant's lease is an eligible	(D 7/2) NCM D)	information relating to the request that is:					
lease and the lease is not	(Reg. 7(2), NSW Regs)	(a) true, accurate, correct and not					
excluded from the operation of	If an impacted lessee is a party to a commercial lease, any party to the	misleading; and					
these Regulations under s 13(3) of the Act; and	lease may request the other parties to	(b) (b) sufficient to enable the parties					
(b) information that evidences that	renegotiate the rent payable under,	to negotiate in a fair and					
the tenant:	and other terms of, the commercial lease.	transparent way.					
(i) is an SME entity; and	icuse.						
(ii) qualifies for, and is a	(Reg. 7(3), NSW Regs)	The parties to the affected lease must negotiate the conditions of the lease					
participant in, the	A party to the commercial lease must,	the subject of the initiator's request					
JobKeeper scheme.	if requested, renegotiate in good faith	and comply with section 15.					
(0 10/2) \/(0.0)	the rent payable under, and other						
(Reg. 10(3), VIC Regs) On receipt of a tenant's request under	terms of, the commercial lease.	(Reg. 15 QLD Regs)					
reg. 10(1) which conforms with reg.		Within 30 days after a party receives					
10(2), a landlord must offer rent relief	(Reg. 7(4), NSW Regs)	sufficient information about a request under section 14(2), the lessor must					
to the tenant under an eligible lease within –	The parties are to renegotiate the rent payable under, and other terms of, the	offer the lessee a reduction in the					
(a) 14 days after receiving that	commercial lease having regard to –	amount of rent payable under the					
request; or	(a) the economic impacts of the	lease, and any proposed changes to other stated conditions.					
(b) a different time frame as agreed	COVID-19 pandemic; and	The offer must:					
between the landlord and the	(b) the leasing principles set out in	(a) relate to any or all of the rent					
tenant in writing.	the National Code of Conduct.	payable under the affected lease					
(5 40(4)) (6 5)		during the response period; and					
(Reg. 10(4), VIC Regs) A landlord's offer of rent relief under	Note: See leasing principles No. 3-5, 7- 10 and 12 in the National Code of	(b) provide for no less than 50% of the					
reg. 10(3) must be based on all the	Conduct.	rent reduction offered to be in the form of a waiver of rent; and					
circumstances of the eligible lease and	In particular, leasing principle No. 3 in	(c) have regard to:					
	the National Code of Conduct requires	(i) all the circumstances of the					
(a) relate to up to 100% of the rent payable under the eligible lease	landlords to offer rent reductions, in the form of waivers or deferrals of	lessee and the affected lease,					
during the relevant period; and	rent, proportionate to lessees'	including the reduction in					
(b) provide that no less than 50% of	reductions in turnover.	turnover of the business carried on at the leased					
the rent relief offered by the		premises during the response					
landlord must be in the form of a waiver of rent, unless a		period; and					
landlord and a tenant otherwise		(ii) the extent to which a failure to					
agree in writing; and		reduce the rent payable under the lease would compromise					
(c) apply to the relevant period;		the lessee's ability to comply					
and		with the lessee's obligations					
(d) take into account –		under the lease, including the					
(i) the reduction in a tenant's turnover associated with		payment of rent; and					
the premises during the		(iii) the lessor's financial position, including any financial relief					
relevant period; and		provided to the lessor as a					
(ii) any waiver given pursuant to reg. 14(2); and		COVID-19 response measure; and					
(iii) whether a failure to offer		(iv) if a portion of rent or another					
sufficient rent relief would compromise a tenant's		amount payable under the lease represents an amount					
compromise a tenant's capacity to fulfil the		for land tax, local government					
tenant's ongoing		rates, statutory charges,					



obligations under the	insurance premiums or other			
eligible lease, including	outgoings—any reduction in,			
the payment of rent; and	or waiver of, the amount			
(iv) a landlord's financial	payable.			
ability to offer rent relief,	On receiving the lessor's offer, the			
including any relief	lessee and lessor must cooperate and			
provided to a landlord by	act reasonably and in good faith in			
any of its lenders as a	negotiating a reduction in the amount			
response to the COVID-19	of rent payable under the lease for the			
pandemic; and	response period, including any			
	conditions relating to the reduction in			
(v) any reduction to any	rent.			
outgoings charged,				
imposed or levied in	The reduction in rent and any			
relation to the premises.	conditions relating to the reduction in			
	rent may be given effect by:			
(Pog. 10/E) VIC Pogs)	(a) variation to the lease; or			
(Reg. 10(5), VIC Regs)				
Following receipt of a landlord's offer	(b) another agreement between the			
by a tenant, the tenant and the	parties that gives effect to the			
landlord must negotiate in good faith	matters agreed to under			
with a view to agreeing on the rent	subsection (3).			
relief to apply during the relevant				
period.				
(Reg. 10(6), VIC Regs)				
Rent relief under this regulation may				
be given effect by the landlord and				
tenant by –				
(a) a variation to the eligible lease;				
or				
(b) any other agreement between				
them, that gives effect to the				
rent relief, either directly or				
indirectly.				
Note (2): If any part of the rent				
payable under an eligible lease has				
been waived under a variation to the				
eligible lease or under another				
agreement between the landlord and				
tenant that gives effect to the rent				
relief, either directly or indirectly, a				
landlord will be bound by that				
variation or agreement and will not be				
able to subsequently make any claim				
for payment of the waived part of the				
rent.				

PAYMENT OF DEFERRED RENT

Victoria	New South Wales	Queensland	South Australia	Western Australia	Tasmania	Aust. Capital Territory	Northern Territory
Victoria (Reg. 16(1), VIC Regs) An eligible lease is taken to provide as set out in this regulation. (Reg. 16(2), VIC Regs) If any rent is deferred by variation to the eligible lease or an agreement as mentioned under reg. 10(6) – (a) A landlord under the lease must not request payment of any part of the deferred rent until the earlier of: (i) expiry of the relevant period; and (ii) expiry of the term of the eligible lease (before any extension as provided under reg. 13 or otherwise); and (b) a landlord and a tenant must vary the eligible lease or otherwise agree so that the tenant must pay the deferred	New South Wales	(Reg. 17 QLD Regs) This section applies if the parties to an affected lease agree under this part to defer payment of an amount of rent. The variation of the lease or agreement between the parties: (a) must not require payment of the deferred rent to commence until the day after the end of the response period; and (b) must require payment of the deferred rent to be amortised, using a method agreed between the parties, over a period of at least 2 years but no more than 3 years; and (c) must provide that the lessor must not, under the lease, require the lessee to pay interest or any other fee or charge in relation to an amount of deferred rent, unless the lessee fails to comply with the conditions on which the rent is deferred.	South Australia	Western Australia	Tasmania	Aust. Capital Territory	Northern Territory
rent to the landlord amortised over the greater of — (i) the balance of the term of the eligible lease, including any extension to that term, as provided under reg. 13 or otherwise; and (ii) a period of no less than 24 months. (Reg. 16(3), VIC Regs) The method by which the deferred rent is amortised for the purposes of reg. 16(2) is to be agreed to by the landlord and tenant. (Reg. 16(4), VIC Regs) Reg. 16(2) does not apply if a landlord and a tenant agree otherwise in writing.		Despite the conditions of the lease, the lessor may continue to hold any security deposit given to the lessor until the deferred rent has been paid. If the lessor continues to hold a security deposit after the lease ends, the lessor holds, and may claim in relation to, the security deposit under the conditions of the lease in effect immediately before it ended.					

SUBSEQUENT RENT RELIEF – MATERIAL CHANGE IN A TENANT'S CIRCUMSTANCES

Victoria	New South Wales	Queensland	South Australia	Western Australia	Tasmania	Aust. Capital Territory	Northern Territory
(Reg. 11(1), VIC Regs) If the financial circumstances of a tenant under an eligible lease materially change after a variation to the eligible lease has been made or an agreement has been reached as mentioned in reg. 10(6) – (a) The tenant may make a further request to the landlord under that lease for rent relief under reg. 10; and (b) subject to reg. 11(2), the landlord and the tenant must follow the process set out in reg. 10 in relation to that request. (Reg. 11(2), VIC Regs) A landlord's offer of rent relief need not comply with reg. 10(4)(b) [that is, constitute at least a 50% waiver].		(Reg. 16 QLD Regs) This section applies if, after a reduction in the amount of rent is agreed between the parties to an affected lease (whether the agreement is entered into before or after the commencement), a ground on which the agreement is based changes in a material way. A party may ask another party to the lease to negotiate a further reduction in rent during the response period. Sections 14 and 15 apply to the negotiation as if the party making the request were the initiator under section 14(1). However, the lessor's offer need not comply with section 15(2)(b).					

EXTENSION OF THE LEASE TERM

Victoria	New South Wales	Queensland	South Australia	Western Australia	Tasmania	Aust. Capital Territory	Northern Territory
(Reg 13(1), VIC Regs) An eligible lease is taken to provide as set out in this regulation.		(Reg. 18 QLD Regs) This section applies if rent under an affected lease is waived or deferred for a period.					
(Reg 13(2), VIC Regs) If the payment of any rent is deferred by variation of an eligible lease or an agreement mentioned under reg. 10(6), the landlord under the eligible lease must offer the tenant under the eligible lease an extension to the term of their eligible lease on the same terms and conditions that applied under the eligible lease before the commencement of these Regulations.		The lessor must offer the lessee an extension to the term of the lease on the same conditions as those contained in the lease except that the rent payable during the extension must be adjusted for the waiver or deferral. The extension offered to the lessee must be equivalent to the period for which rent is waived or deferred. However, subsections (1) to (3):					
(Reg 13(3), VIC Regs) The extension offered under reg. 13(2) must be equivalent to the period for which rent is deferred, unless a landlord and a tenant agree in writing that this regulation does not apply to their eligible lease.		 (a) apply to a lessor only to the extent the lessor is not subject to an existing legal obligation that is inconsistent with the obligation to extend the lease under this section; and (b) do not apply if the lessor demonstrates that the lease can not be extended because the lessor intends to use the leased premises for a commercial purpose of the lessor 					

OUTGOINGS AND LAND TAX; REDUCTION OF SERVICES

Victoria	New South Wales	Queensland	South Australia	Western Australia	Tasmania	Aust. Capital Territory	Northern Territory
(Reg. 14(1), VIC Regs)	(Reg. 7(1), NSW Regs)	(Reg. 19 QLD Regs)	(s 7(6), SA Act)				
An eligible lease is taken to provide as set out in this regulation.	A lessor under a commercial lease must not take or continue any prescribed action against an impacted	If a lessee under an affected lease is unable to operate a business at the premises for any part of the response	A lessor must not, during the prescribed period, require a lessee who is suffering financial hardship as a				
(Reg. 14(2), VIC Regs)	lessee on grounds of a breach of the commercial lease consisting of a	period because of the COVID-19 emergency, the lessor may cease or	result of the COVID-19 pandemic to pay land tax or reimburse the lessor				
A landlord under an eligible lease must consider waiving recovery of any	failure to pay rent during the	reduce any service at the premises:	for the payment of land tax in respect				
outgoing or other expense payable by	prescribed period unless the lessor has complied with this clause.	(a) to the extent it is reasonable in the	of a commercial lease.				
a tenant under the eligible lease for	l sempred man and stade.	circumstances; and (b) subject to any reasonable request	(s 7(7), SA Act)				
any part of the relevant period that the tenant is not able to operate their	(Reg. 7(2), NSW Regs)	by the lessee.	S 7(6) does not limited the operation				
business from the premises.	If an impacted lessee is a party to a	·	of the terms of a commercial lease, or				
	commercial lease, any party to the		a provision of an Act, that otherwise				
(Reg. 14(3), VIC Regs)	lease may request the other parties to renegotiate the rent payable under,		prohibits the payment of land tax or reimbursement of land tax to a lessor				
If a tenant under an eligible lease is	and other terms of, the commercial		by a lessee.				
not able to operate their business at the premises for any part of the	lease.						
relevant period, the landlord may							
cease to provide, or reduce provision	(Reg. 7(3), NSW Regs)						
of, any service at the premises –	A party to the commercial lease must, if requested, renegotiate in good faith						
(a) a landlord under an eligible lease must not require a tenant under	the rent payable under, and other						
the lease to pay any amount in	terms of, the commercial lease.						
respect of that outgoing that is							
greater than a tenant's proportional share of the reduced	(Reg. 7(4), NSW Regs)						
outgoing payable under the lease;	The parties are to renegotiate the rent						
(b) if a tenant under an eligible lease	payable under, and other terms of, the commercial lease having regard to –						
has already paid to a landlord under the lease an amount	(c) the economic impacts of the						
greater than a tenant's	COVID-19 pandemic; and						
proportional share of the reduced outgoing, the landlord must	(d) the leasing principles set out in the National Code of Conduct.						
reimburse the excess amount to a							
tenant as soon as possible.	Note: See leasing principles No. 3-5, 7- 10 and 12 in the National Code of						
(Reg. 15(1), VIC Regs)	Conduct.						
An eligible lease is taken to provide as	In particular, leasing principle No. 3 in						
set out in this regulation.	the National Code of Conduct requires landlords to offer rent reductions, in						
(Par 45(2) MC Para)	the form of waivers or deferrals of						
(Reg. 15(2), VIC Regs) If any outgoings charged, imposed or	rent, proportionate to lessees' reductions in turnover.						
levied in relation to the premises are	reductions in turnover.						
reduced –	(Reg. 6(4), NSW Regs)						
(a) a landlord under an eligible lease	If an impacted lessee is required by a						
must not require a tenant under the lease to pay any amount in	provision of a commercial lease to pay						
respect of that outgoing that is	a fixed amount that represents an amount of land tax or any other						
greater than a tenant's proportional share of the	statutory charge (such as local council						
reduced outgoing payable under	rates) or insurance payable by a lessor						
the lease; and	and the amount of the land tax or other statutory charge or insurance						
(b) if a tenant under an eligible lease	payable is reduced, the impacted						
has already paid to a landlord under the lease an amount	lessee is exempted from the operation						
greater than a tenant's	of the provision to the extent of the reduction.						
proportional share of the	Note: See leasing principle No. 6 in the						
reduced outgoing, the landlord must reimburse the excess	National Code of Conduct.						
amount to the tenant as soon as							
possible.							



PROHIBITION ON RENT INCREASES

Victoria	New South Wales	Queensland	South Australia	Western Australia	Tasmania	Aust. Capital Territory	Northern Territory
(Reg. 12(1), VIC Regs) An eligible lease is taken to provide as set out in this regulation. (Reg. 12(2), VIC Regs) A landlord under an eligible lease must not increase the rent payable under the lease at any time during the relevant period, unless the landlord and the tenant under the eligible lease agree in writing that this regulation does not apply to their eligible lease. (Reg. 12(3), VIC Regs) Reg. 12(2) does not apply to a retail lease to the extent that it provides for rent to be determined by reference to the volume of trade of a tenant's business.	(Reg. 6(2), NSW Regs) If, during the prescribed period, a lessee under a commercial lease is an impacted lessee, the rent payable under the commercial lease (other than rent or a component or rent determined by reference to turnover) must not be increased. (Reg. 6(3), NSW Regs) If, during the prescribed period, a lessee under a commercial lease was an impacted lessee, a lessor must not, after the prescribed period, take any prescribed action against the lessee on the grounds of a breach of the commercial lease consisting of a failure to pay an amount equivalent to or representing the rent increase amount referred to in reg. 6(2).	(Reg. 13, QLD Regs) A lessor under an affected lease must not increase the rent payable by the lessee during the response period. If the lease provides for a review of rent during the response period, the lessor may review the rent under the lease but must not give effect to an increase in rent until the response period ends. However, subsections (1) and (2) do not apply to the extent that the rent increase is worked out under the lease by reference to the turnover of the business carried on at the leased premises. The lessor must not, after the response period ends, take a prescribed action against the lessee on the ground of a failure to pay an amount equal to or representing the amount of the increase prohibited under subsection (1) or (2).	(s 7(5), SA Act) Unless otherwise agreed between the lessee and the lessor, rent payable under a commercial lease (other than rent or a component of rent determined by reference to turnover) must not, if during the prescribed period the lessee is suffering financial hardship as a result of the COVID-19 pandemic, be increased.	(s 11, WA Act) Rent payable under a small commercial lease (other than rent or a component of rent determined by reference to turnover) cannot be increased during the emergency period.			

PROHIBITION ON FEES, INTEREST AND CHARGES

Vic	toria	New South Wales	Queensland	South Australia	Western Australia	Tasmania	Aust. Capital Territory	Northern Territory
An e set of (Reg A lar mus least or cl of re	17(1), VIC Regs) ligible lease is taken to provide as out in this regulation. 17(2), VIC Regs) Indiord under the eligible lease that not require a tenant under the etapay interest or any other fee harge in relation to any payment ant deferred by variation to the ole lease or an agreement		(Reg 17(2), QLD REGS) The variation of the lease or agreement between the parties must provide that the lessor must not, under the lease, require the lessee to pay interest or any other fee or charge in relation to an amount of deferred rent, unless the lessee fails to comply with the conditions on which the rent is deferred.					
men	tioned under reg. 10(6).							

TRANSITIONAL PROHIBITIONS

Victoria New South Wales	Queensland	South Australia	Western Australia	Tasmania	Aust. Capital Territory	Northern Territory
Victoria New South Wales	(Reg 49 QLD Regs) This section applies if: (a) before the commencement, a dispute notice for a retail tenancy dispute was lodged under the Retail Shop Leases Act 1994, section 55; and (b) on the commencement: (i) the retail tenancy dispute is also an eligible lease dispute; and (j) he dispute has not been resolved. (2) The Retail Shop Leases Act 1994, part 8 continues to apply for the retail tenancy dispute. However, this section: (a) is subject to any suspension of the dispute under section 48; and (b) does not prevent a person from starting mediation under part 3, division 3.	(s 7(12), SA Act) If a lessee is suffering financial hardship as a result of the COVID-19 pandemic and during the relevant period – (a) a lessor has taken or commenced, but not yet completed or finalised, a prescribed action (including a prescribed action that has a periodic or ongoing effect); or (b) a lessor has taken or commenced, but not yet completed or finalised, the performance of any other measure (including a measure that has a periodic or ongoing effect) that the lessor would not have been able to undertake or commence during the prescribed period by virtue of the operation of this section; or (c) the operation of the terms of a commercial lease has had effect, or has a periodic or ongoing effect, contrary to the operation of this section, the action, operation or effect will, insofar as it remains incomplete or ongoing, or has a periodic or ongoing effect, be taken to be stayed or suspended until the end of the prescribed period. (s 7(14), SA Act) Relevant period means the period – (a) beginning on the day on which this Act is assented to by the Governor [9 April 2020]. (s 7(13), SA Act) The Magistrates Court may, on application by a party to a commercial lease – (a) make such orders as it thinks appropriate in the circumstances to mitigate the effect of an action or effect of a matter referred to in s 7(12), insofar as it has been completed or implemented in whole or in part during the relevant period, on grounds that the lessee has suffered financial hardship as a result of the COVID-19 pandemic; and (b) may make such other orders as it thinks fit.	(s 12(1), WA Act) Relevant period means the period — (a) beginning on 30 March 2020; and (b) ending on the day on which this Act receives the Royal Assent [24 April 2020]. (s 12(2), WA Act) This section applies if, during the relevant period — (a) a landlord has taken or commenced prohibited action (including a prohibited action that has a periodic or ongoing effect); or (b) a landlord has taken or commenced the performance of any other measure (including a measure that has a periodic or ongoing effect) that the landlord would not have been able to undertake or commence during the emergency period by virtue of the operation of this Part; or (c) the operation of the terms of a small commercial lease has had effect, or has a periodic or ongoing effect, contrary to the operation of this Part; or (d) without limiting paragraphs (a) to (c), rent payable under a small commercial lease has been increased contrary to the operation of this Part. (s 12(3), WA Act) The prohibited action or other measure is as valid and effective as it would have been had this Part not come into operation but, so far as the prohibited action or other measure remains incomplete or ongoing, or has a periodic or ongoing effect, it is taken to be stayed or suspended until the end of the emergency period. (s 12(4), WA Act) The effect of the operation of the terms of the small commercial lease is as valid and effective as it would have been had this Part not come into operation but, so far as the effect of the operation of those terms remains incomplete or ongoing, or has a periodic or ongoing effect, it is taken to be stayed or suspended until the end of the emergency period. (s 12(5), WA Act) The increase in rent is as valid and effective as it would have been had this Part not come into operation but the increase is taken to be stayed or suspended until the end of the emergency period.	Tasmania	Aust. Capital Territory	Northern Territory

CONFIDENTIALITY OF INFORMATION

Victoria	New South Wales	Queensland	South Australia	Western Australia	Tasmania	Aust. Capital Territory	Northern Territory
Reg 19(1), VIC Regs) An eligible lease is taken to provide as set out in this regulation. (Reg 19(2), VIC Regs) A landlord or tenant under an eligible lease must not divulge or communicate protected information obtained under or in connection with the operation of these Regulations except — (a) with the consent of the person to whom the information relates; or (b) to a professional adviser who agrees to keep it confidential; or (c) to an actual or prospective financier who agrees to keep it confidential; or (d) as authorised by the Small Business Commission; or (e) as authorised under law; or (f) for the purposes of any proceeding in a court or tribunal. (Reg 19(3), VIC Regs) In this regulation: Personal information means the name, address and contact details of any person (other than the landlord or tenant). Protected information means: (a) personal information; or (b) information relating to business processes or financial information (including information about the trade of a business). (Reg 24(1), VIC Regs) A landlord under an eligible lease may give the statement and information under reg. 10(2) given to the landlord by a tenant under the lease to the Commissioner of State Revenue for the purpose of applying to be eligible for a tax relief measure in relation to any tax paid or required to be paid by the landlord in relation to the premises. (Reg 24(2), VIC Regs)	New South Wales	(Reg 20 QLD Regs) A party to an eligible lease dispute must not disclose protected information obtained under or as a result of the operation of this regulation, other than: (a) with the consent of the person to whom the information relates; or (b) to a professional advisor or financier who agrees to keep the information confidential; or (c) to the extent the information is available to the public; or (d) as authorised by the small business commissioner; or (e) as authorised under an Act or law. Maximum penalty—20 penalty units. A party to an eligible lease dispute must not use protected information for any purpose other than for negotiating or resolving the eligible lease dispute under this regulation. Maximum penalty—20 penalty units. personal information means the name, address and contact details of an individual, other than the lessor or lessee of the lease the subject of an eligible lease dispute. protected information means: (a) personal information; or (b) information relating to business processes or financial information, including information about the trade of a business.	(s 7(15), SA Act) A person must not divulge or communicate personal information, information relating to business processes or financial information (including information about the turnover of a business) obtained in connection with the operation of this section except: (a) with the consent of the person to whom the information relates; or (b) in connection with the administration of this section; or (c) as authorised by the Commissioner; or (d) for the purposes of legal proceedings; or (e) to a police officer or a law enforcement officer of another State, a Territory of the Commonwealth or of the Commonwealth.	Western Australia	Tasmania	Aust. Capital Territory	(s 132G(1), NT Leases Act) A person commits an offence if: (a) the person is a party to negotiations between a landlord and a tenant or is acting on behalf of such a party; and (b) the negotiations take place during the emergency period; and (c) the negotiations seek to adjust the terms of an arrangement for the occupation of premises for business purposes; and (d) the personal intentionally or recklessly discloses information about the other party's financial situation that was obtained in the course of the negotiations. Maximum penalty: 500 penalty units or imprisonment for five years. (s 132G(2), NT Leases Act) A person does not commit an offence against s 132G(1) if: (a) the disclosure is: (i) necessary for the administration of this Act; or (ii) for a legal proceeding; or (iii) for obtaining legal advice from a legal practitioner; or (iv) to report suspected illegal conduct to a government organisation with responsibility for investigating that kind of illegal conduct; or (v) with the consent of the other party; or (b) the person has knowledge of the information independently from obtaining the information in the course of the negotiations. (s 132G(3), NT Leases Act) For s 132G(1), it is immaterial whether the disclosure was made during, or after, the emergency period.
In this regulation, tax relief measure has the same meaning as in Part 9A of the Taxation Administration Act 1997.							



DISPUTE RESOLUTION – GENERAL PROVISIONS

Victoria	New South Wales	Queensland	South Australia	Western Australia	Tasmania	Aust. Capital Territory	Northern Territory
	In this clause, impacted commercial lease dispute means any dispute concerning the liabilities or obligations (including any obligation to pay money) under a commercial lease to which an impacted lessee is a party, being liabilities or obligations which arose under the commercial lease concerning circumstances occurring during the prescribed period and includes a dispute regarding a renegotiation (or failure to take part in a renegotiation) of rent payable under the commercial lease under reg. 7.	This part applies in relation to affected lease disputes and small business tenancy disputes (each an eligible lease dispute). (Reg.22, QLD Regs) To remove any doubt, it is declared that if a provision of an affected lease or a small business lease requires or permits a dispute under or about the lease to be dealt with using a particular procedure, the provision does not prevent a party from starting mediation under this part, even if the procedure under the lease has not been complied with. (Reg.23, QLD Regs) This part does not prevent the parties to an eligible lease dispute agreeing to undertake a dispute resolution process other than as provided for under this part. To the extent the parties agree, or are required under a law or industry code, to undertake a dispute resolution process other than under this part, the small business commissioner may, but is not required to, provide assistance or information to the parties in relation to resolving the dispute. (Reg.24, QLD Regs) This section applies if an eligible lease dispute arises in relation to a retail shop lease. This part, and not the Retail Shop Leases Act 1994, part 8, applies to the dispute.		In this Part — Code of conduct dispute means a dispute that arises out of, or in relation to, the application of the adopted code of conduct in relation to a lease (including, without limitation, a dispute about the waiver or deferral of rent payable under a lease). Commissioner has the meaning given in the Small Business Development Corporation Act 1983, s 3(1). Dispute: (a) means a dispute between the parties to a lease, or 1 or more parties to a lease, or 1 or more parties to a lease, and a person who has given a guarantee in respect of the lease, that arises out of, or in relation to, the operation of this Act; and (b) includes a code of conduct dispute and a financial hardship dispute. Financial hardship, in relation to a tenant, means financial hardship suffered by the tenant as a result of 1 or more of the following: (a) a restriction imposed under a written law in response to the COVID-19 pandemic; (b) changes in societal behaviour in response to the COVID-19 pandemic. Party, in relation to a lease, means the landlord or the tenant under the lease. Tribunal means the State Administrative Tribunal. (s 14(2), WA Act) For the purposes of this Part, a financial hardship dispute is a dispute between the parties to a small commercial lease in the following situation — (a) during the emergency period, the tenant has breached the small commercial lease by failing to pay rent or any other amount of money payable by the tenant to the landlord under the small commercial lease in the following, without limitation, a requirement under the lease to pay all or any of the landlord claims that the breach was not a result of the tenant suffering financial hardship; and			

(c) the landlord has not granted the
tenant a waiver, deferred or
reduction in respect of the
unpaid rent or other unpaid
amount of money.

DISPUTE RESOLUTION – MEDIATION & ALTERNATIVE DISPUTE RESOLUTION

Victoria	New South Wales	Queensland	South Australia	Western Australia	Tasmania	Aust. Capital Territory	Northern Territory
(Reg. 20(1), VIC Regs) A landlord or a tenant under an eligible lease may refer a dispute about the terms of the eligible lease arising in relation to a matter to which these Regulations apply (an eligible lease dispute) to the Small Business Commission (SBC) for mediation. (Reg. 20(2), VIC Regs) A referral under reg. 20(1) must be in writing. (Reg. 20(3), VIC Regs) The SBC may, in relation to an eligible lease dispute, perform or exercise any of the functions or powers that the Commission has under the applicable mediation provisions in relation to the eligible lease dispute, and for that purpose, the applicable mediation provisions apply in relation to the eligible lease dispute as if — (a) a reference in the applicable mediation provisions to a retail tenancy dispute were a reference to an eligible lease dispute; and (b) a reference in the applicable mediation provisions to a retail premises lease were a reference to an eligible lease; and (c) a reference in the applicable mediation provisions to a retail premises were a reference to an eligible lease; and (c) a reference in the applicable mediation provisions to a retail premises were a reference to the premises. (Reg. 20(4), VIC Regs) Mediation under this section is not limited to formal mediation procedures. Mediation extends to preliminary assistance in dispute resolution, such as the giving of advice designed to ensure that — (a) the landlord and the tenant are fully aware of their rights and obligations; and (b) there is full and open communication between the landlord and the tenant concerning the matter.	(Reg. 8(1), NSW Regs) To avoid doubt, Part 8 (Dispute resolution) of the NSW RLA extends to an impacted commercial lease dispute as if it were a retail tenancy dispute within the meaning of that Part.	(Reg. 26, QLD Regs) A party to an eligible lease dispute may give notice (a dispute notice) of the dispute to the small business commissioner. The dispute notice must be in the form approved by the commissioner. As soon as practicable after receiving the dispute notice, the small business Commissioner must: (a) accept the dispute notice; or (b) dismiss the dispute notice if the commissioner considers the dispute notice: (a) does not relate to an eligible lease dispute; or (b) is frivolous or vexatious; or has not been given in good faith. (Reg. 27, QLD Regs) As soon as practicable after the small business commissioner accepts a dispute notice, the commissioner must: (a) nominate a mediator to mediate the eligible lease dispute; and (b) give written notice to each party to the dispute stating (i) the details of the mediator nominated to mediate the dispute; and (ii) the details, including the time and date, of the mediation conference to be conducted by the mediator. The mediation conference date must be at least 7 days after the notice is given.	(s 7(8), SA Act) A party to a commercial lease may apply to the Commissioner for 1 or both of the following: (a) mediation of a dispute in relation to whether or not, for the purposes of this section, a lessee is suffering financial hardship as a result of the COVID-19 pandemic; (b) a determination as to whether or not a lessee is suffering financial hardship as a result of the COVID-19 pandemic. (s 7(10), SA Act) In addition to the provisions of s 7(8), a party to a commercial lease may apply to the Commissioner for mediation of any other dispute in relation to issues that have arisen in relation to the COVID-19 pandemic – (a) arising from, or related to, the operation of this section; or (b) arising from, or related to, the commercial lease; or (c) related to any other matter relevant to the occupation of the premises or to a business conducted at the premises the subject of the commercial lease. (s 7(11), SA Act) The Commissioner may, in exercising any functions or powers under this section in relation to a matter, exercise any of the powers or functions the Commissioner is able to exercise under Part 7 of the Fair Trading Act 1987 in relation to that matter.	(s 18(1), WA Act) This section applies to a dispute if: (a) the lease to which the dispute relates is a small commercial lease; or (b) the landlord under the lease to which the dispute relates owns or operates a small business and the lease is granted in the course of that business. (s 18(2), WA Act) A party to a dispute may, under this Act, request the Commissioner to — (a) provide assistance to attempt to resolve the dispute under the Small Business Development Corporation Act 1983 s 15C; or (b) undertake alternative dispute resolution in respect of the dispute under the Small Business Development Corporation Act 1983 s 15E. (s 18(3), WA Act) The request must be made during the emergency period. (s 18(4), WA Act) It is a function of the Commissioner to provide assistance to attempt to resolve disputes to which this section applies. (s19(1), WA Act) If a request is made to the Commissioner under s 18 in relation to a dispute, the Commissioner must, on the request of a party to the dispute, issue a certificate to that person if the Commissioner is satisfied that — (a) the dispute is unlikely to be resolved with the assistance of alternative dispute resolution; or (b) it would not be reasonable in the circumstances to commence an alternative dispute resolution proceeding in respect of the dispute; or	Tasmania	Aust. Capital Territory	(s 132C(1), NT Leases Act) Despite s 132B(1), if the Local Court is satisfied that the parties prefer to arrange their own mediation or conciliation without involving NTCAT, and that such a course is appropriate, the Local Court may adjourn the hearing of an application to allow the mediation or conciliation to take place. (s 132C(2), NT Leases Act) A mediator or conciliator engaged by the parties as mentioned in s 132C(1) must advise the Local Court: (a) of the date that the mediation or conciliation concluded; and (b) whether the mediation was successful or unsuccessful. (s 132C(3), NT Leases Act) If mediation or conciliation in accordance with this section is successful, the application for a warrant of possession is taken to be withdrawn. (s 132D, NT Leases Act) NTCAT must notify the Local Court if the parties agree to a settlement in alternative dispute resolution before NTCAT, and the application for a warrant of possession is taken to be withdrawn. (s 132E(1), NT Leases Act) NTCAT must advise the Local Court that a resolution has not been achieved if: (a) NTCAT is satisfied that the applicant has participated in good faith in alternative dispute resolution before NTCAT, but a settlement could not be reached; or (b) a settlement is not reached within 60 days after the Local Court referred the matter to NTCAT under s 132B.
(Reg. 20(5), VIC Regs)							If the Local Court is considering the matter of costs in a proceeding, the

In referring a dispute under reg. 20(1),	(c) alternative dispute	court may request from NTCAT a
the parties must not use mediation to	resolution has failed to	report on the conduct of the parties in
prolong or frustrate reaching an	resolve the dispute.	alternative dispute resolution
agreement.		proceedings before NTCAT.
	(s 19(2), WA Act)	
(Reg. 20(6), VIC Regs)		
	The certificate is to be in a form	
In this regulation –	approved by the Commissioner and	
Applicable mediation provisions	may include any information about	
means the following provisions under	the conduct of the parties to the	
the Retail Leases Act 2003, to the	dispute that the Commissioner	
extent that they apply to the conduct	considers appropriate in the	
of a mediation –	circumstances.	
(a) s 84(2), (3) and (4);		
(b) Division 3 of Part 10.	(s 20, WA Act)	
	The Commissioner may, at any time,	
(Reg 21(1), VIC Regs)	intervene in proceedings of the	
	Tribunal in relation to a dispute to	
A landlord or tenant may be	which s 18 applies.	
represented by a legal practitioner in a		
mediation of an eligible dispute under	(s 21, WA Act)	
reg. 20.		
	Nothing in this Part prevents a dispute	
(Reg 21(2), VIC Regs)	from being dealt with through a	
However, the mediator may, if they	compulsory conference or mediation	
consider it appropriate to do so, meet	process under the State	
with the landlord or the tenant (alone	Administrative Tribunal Act 2004.	
or together with the other party)		
without their legal practitioners who		
represent them being present.		
represent them being present.		

DISPUTE RESOLUTION – COURTS & TRIBUNALS

Victoria	New South Wales	Queensland	South Australia	Western Australia	Tasmania	Aust. Capital Territory	Northern Territory
(Reg. 22(1), VIC Regs)	(Reg. 9, NSW Regs)	(Reg. 41, QLD Regs)	(s 7(9), SA Act)	(s 16(1), WA Act)			(s 105(1), NT Leases Act)
Subject to reg. 23, Division 4 of Part 10 of the Retail Leases Act 2003 (other than s 89(4)) applies to an eligible lease dispute referred to the SBC under these Regulations as if —	The Tribunal and any court, when considering whether to make a decision or order relating to any of the following, is to have regard to the leasing principles set out in the	42; and	A right of appeal lies to the Magistrates Court against a determination of the Commissioner under s 7(8)(b).	A party to a dispute may apply to the Tribunal to have the dispute determined by the Tribunal.			The Local Court has jurisdiction to hear and determine retail tenancy claims in respect of any disputed matter.
(a) A reference in that Division to a retail tenancy dispute were a reference to an eligible lease	National Code of Conduct – (a) the recovery of possession of premises or land from a lessee,	(b) any of the following apply:(i) the parties to the dispute can not reach a settlement agreement;		(s 16(2), WA Act) The application must be made during the emergency period unless the Commissioner has issued a certificate			Note: s 12 of the Local Court Act 2015 sets the jurisdictional limit of the Local Court's civil jurisdiction at \$250,000.
dispute; and (b) A reference in that Division to a retail premises lease were a reference to an eligible lease.	(b) the termination of a commercial lease by a lessor,(c) the exercise or enforcement of another right of a lessor of premises or land.	(ii) a party to the dispute does not attend the mediation conference for the dispute and does not have a reasonable excuse;		under s 19 in respect of the dispute. (s 16(3), WA Act) S 16(4) applies if the lease to which			(s 105(2), NT Leases Act) The Supreme Court has jurisdiction to hear and determine retail tenancy claims that relate to a monetary amount in excess of \$200,000.
(Reg. 22(2), VIC Regs) In making an order in a proceeding		(iii) the dispute is not settled within 30 days after the		the dispute relates: (a) is a small commercial lease; or			(s 132A, NT Leases Act)
relating to an eligible lease dispute, VCAT must also have regard to – (a) the matters set out in reg. 10(4)(d); and		dispute notice is given to the small business commissioner; (iv) a party to a settlement agreement claims that another		(b) the landlord under the lease owns or operates a small business and the lease is granted in the course of that business.			This Division applies if, during the emergency period, an application is made to the Local Court for a warrant
(b) any certificate issued by the SBC under reg. 23(1) that mediation under this Part has failed, or is		party to the agreement has not complied with the agreement within the period		(s 16(4), WA Act) An application in respect of the dispute cannot be made to the			of possession of business premises. (s 132B(1), NT Leases Act)
unlikely to resolve the dispute.		stated in it or, if no period is stated, within 14 days after the agreement is signed; and		Tribunal under s16(1) unless – (a) none of the parties to the dispute has made a request to the			Before hearing and determining the application, the Local Court must refer the matter to NTCAT for alternative
(Reg. 23(1), VIC Regs) An eligible lease dispute may only be the subject of a proceeding in VCAT or		(c) no more than 6 months has elapsed since: (i) the affected lease or small		Commissioner under s 18 in respect of the dispute and the parties agree that the application			dispute resolution. (s 132B(2), NT Leases Act)
a court (other than the Supreme Court) if the SBC has certified in writing that mediation under Division 1 has failed, or is unlikely to resolve the dispute.		business lease ended, whether by expiry, surrender or termination; or (ii) the last day the lessee was		can be made; or (b) the Commissioner has issued a certificate under s 19 in respect of the dispute.			Despite s 132B(1), if the Local Court is satisfied there are exceptional circumstances, the Local Court may proceed to hear and determine the
(Reg. 23(2), VIC Regs)		required, under an agreement, to pay deferred rent. A party to the eligible lease dispute:		(s 16(5), WA Act) S 16(4) does not apply to a dispute that is of a class prescribed by			application without referring the matter to NTCAT.
An eligible lease dispute may only be the subject of a proceeding in the Supreme Court if –		(a) may apply to QCAT, as provided under the QCAT Act, for an order to resolve the dispute; and		regulations for the purposes of this subsection.			(s 132B(3), NT Leases Act) NTCAT must deal with a matter
(a) the SBC has certified in writing that mediation has failed, or is unlikely to resolve the dispute; or		(b) if any application is made under paragraph (a)—must give the small business commissioner		(s 16(6), WA Act) A copy of an application under s 16(1) that is required to be given under the			referred to it in accordance with subsection (1) under Part 4, Division 4 of the Northern Territory Civil and Administrative
(b) the landlord or tenant, as the case requires, has sought, and the Supreme Court has granted, leave to commence a proceeding in relation to the dispute.		written notice that the person has made the application. (Reg. 42, QLD Regs) QCAT has jurisdiction to hear and decide eligible lease disputes unless:		State Administrative Tribunal Act 2004 s 45(1) must be given in the manner and time (if any) prescribed by regulations for the purposes of this subsection.			Tribunal Act 2014 as if the matter were a proceeding in NTCAT's original jurisdiction.
(Reg. 22(3), VIC Regs) Regs. 22(1) and (2) do not: (a) apply to a proceeding for an order in the nature of an		(a) the dispute is about an issue between the parties that (i) is the subject of retail shop lease arbitration; or		(s 16(7), WA Act) Nothing in this section prevents a person making a request to the			
order in the nature of an injunction; or (b) affect the validity of any decision made by VCAT or a court.		(ii) has been the subject of an interim or final award in a proceeding for a retail shop lease arbitration; or		Commissioner under s 18. (s 17(1), WA Act) In this section, specified, in relation to			
(Reg. 22(4), VIC Regs)		(iii) is before, or has been decided by, a court; or (b) the dispute relates to a lease of		an order, means specified in the order.			
To avoid doubt, nothing in this Part prevents a dispute from being dealt with through a compulsory conference, mediation or any other		premises used for the carrying on of the business of a service station mentioned in the Retail Shop		(s 17(2), WA Act) Without limiting any power to make an order that is conferred by the State			



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alternative dispute resolution process	Leases Act 1994, section 97(1)(c);	Administrative Tribunal Act 2004, in
under –	or	proceedings under this Act the
(a) the Civil Procedure Act 2010; or	(c) the amount, value or damages in	Tribunal may make any order that it
	dispute is more than the monetary	considers appropriate to resolve the
(b) rules of court made by the	limit within the meaning of the	dispute or proceedings.
Supreme Court or any practice	District Court of Queensland Act	
direction applying a proceeding	1967, section 68.	
in that court; or		(s17(3), WA Act)
(c) rules of court made by the	For subsection (1)(a)(i), a retail	Without limitation, the orders that can
County Court or any practice	tenancy dispute is the subject of retail	be made by the Tribunal include the
direction applying to a	shop lease arbitration only if a	following –
proceeding in that court; or	proceeding for a retail shop lease	(a) an order that requires a party to
	arbitration has started.	
(d) rules of court made by the		the proceedings to pay money to
Magistrates' Court or any	(5.5.44.015.5)	a specified person;
practice direction applying to a	(Reg. 44, QLD Regs)	(b) an order for a party to the
proceeding in that court; or	Subject to subsection (3), QCAT may	proceedings to do, or refrain
(e) rules within the meaning of the	make the orders, including declaratory	from doing, any specified thing;
VCAT Act 1998 and any practice	orders, QCAT considers to be just to	(c) if the proceedings relate to a
direction applying to a	resolve an eligible lease dispute.	code of conduct dispute – any
proceeding in the Tribunal.	In making an order for an eligible lease	order that the Tribunal considers
	dispute, QCAT must have regard to the	appropriate to give effect to the
		1
	extent to which each party has	approved code of conduct
	complied with part 2.	including, without limited, 1 or
	Without limiting subsection (1), QCAT	both of the following –
	may make any 1 or more of the	(i) an order that a specified
	following orders:	amount of rent payable
	(a) an order for a party to the dispute	under the lease to which
	to do, or not to do, a stated thing;	the dispute relates be
		waived for a specified
	(b) an order requiring a party to the	period;
	dispute to pay an amount,	
	including an amount of	(ii) an order that a specified
	compensation, to a stated person;	amount of rent payable
	(c) an order about the amount of	under the lease to which
	rent payable for the response	the dispute relates be
	period or how rent is to be worked	deferred and paid in a
		specified timeframe;
	out, including, for example, by	(d) if the proceedings relate to a
	reference to the turnover of the	financial hardship dispute – an
	lessee's business;	order terminating the small
	(d) an order that a party to the	
	dispute is not required to pay an	commercial lease;
	amount to a stated person;	(e) an order dismissing the
	(e) an order setting aside the whole,	proceeding;
		(f) any ancillary order that the
	or part of, the settlement	Tribunal considers necessary for
	agreement between the parties to	the purpose of enabling an order
	the dispute;	under this section to have full
	(f) an order that an item, or part of an	effect.
	item, of the lessor's outgoings for	
	the building in which the leased	
	premises are situated was or was	(s 17(4), WA Act)
	not reasonably incurred in, or	In making an order in proceedings
	directly attributable to, the	under this Act relating to a code of
	operations, maintenance or repair	conduct dispute, the Tribunal must
	of the building;	
		have regard to –
	(g) if the dispute is about the payment	(a) the financial impact of the
	of compensation by the lessor to	COVID-19 pandemic on the
	the lessee under the small	tenant's business and capacity to
	business lease, and the lease	meet the tenant's obligations
	contains provision for the amount	under the lease; and
	of compensation payable—an	(b) the landlord's financial capacity;
	order that the amount of	and
	compensation payable under the	
	lease is reasonable;	(c) the principles of proportionality
	(h) an order giving effect to a	and fairness, and any other
	settlement agreement entered	relevant principles, set out in the
	into by the parties to the dispute;	adopted code of conduct.
	(i) if the Retail Shop Leases Act 1994,	(- 47/5) MA A -1)
	section 22E applies in relation to	(s 17(5), WA Act)
	the affected lease—an order	
	· · · · · · · · · · · · · · · · · · ·	· · · · · · · · · · · · · · · · · · ·

mentioned in section 22E(2) of	In proceedings relating to a financial
that Act;	hardship dispute, the Tribunal –
(j) with the consent of the parties to	(a) cannot make an order under
the dispute, an order to rectify the	s 17(3)(d), or any other
lease;	order to the disadvantage of
(k) if QCAT finds that a specialist retail	the tenant, unless satisfied
valuer did not comply with the	that the tenant's breach was
Retail Shop Leases Act 1994,	not a result of the tenant
section 29 in making a	suffering financial hardship;
determination of current market	and
rent in relation to the dispute—an	(b) must make an order under s
order that the determination be	17(3)(e) if satisfied that the
set aside and a further	tenant's breach was a result
determination, in compliance with	of the tenant suffering
that section, be made.	financial hardship.
If QCAT finds a party to an affected	
lease dispute has contravened section	(s 17(6), WA Act)
11 or a party to an eligible lease	In making an order in any proceedings
dispute has engaged in unconscionable	under this Act, including an order
conduct in relation to an affected lease	under this Act, including an order
or small business lease, QCAT may	Tribunal Act 2004 s 87(2), the Tribunal
make only 1 of the following orders	may have regard to a certificate issued
based on the contravention or	under s 19 that relates to the
unconscionable conduct:	proceedings.
(a) an order requiring the party who	P-00000
contravened the section or	
engaged in the unconscionable	(s 17(7), WA Act)
conduct to pay an amount to a	An order of the Tribunal requiring
stated person;	anything to be done or discontinued
(b) an order that the party who	may fix the time within which that
contravened the section or	thing is to be done or discontinued, as
engaged in the unconscionable	the case may be.
conduct is not required to pay	
any amount to any person.	(s 17(8), WA Act)
	In proceedings under this Act, the
	Tribunal may allow any equitable
	claim or defence, or give any equitable
	remedy, that the Supreme Court may
	allow or give.



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