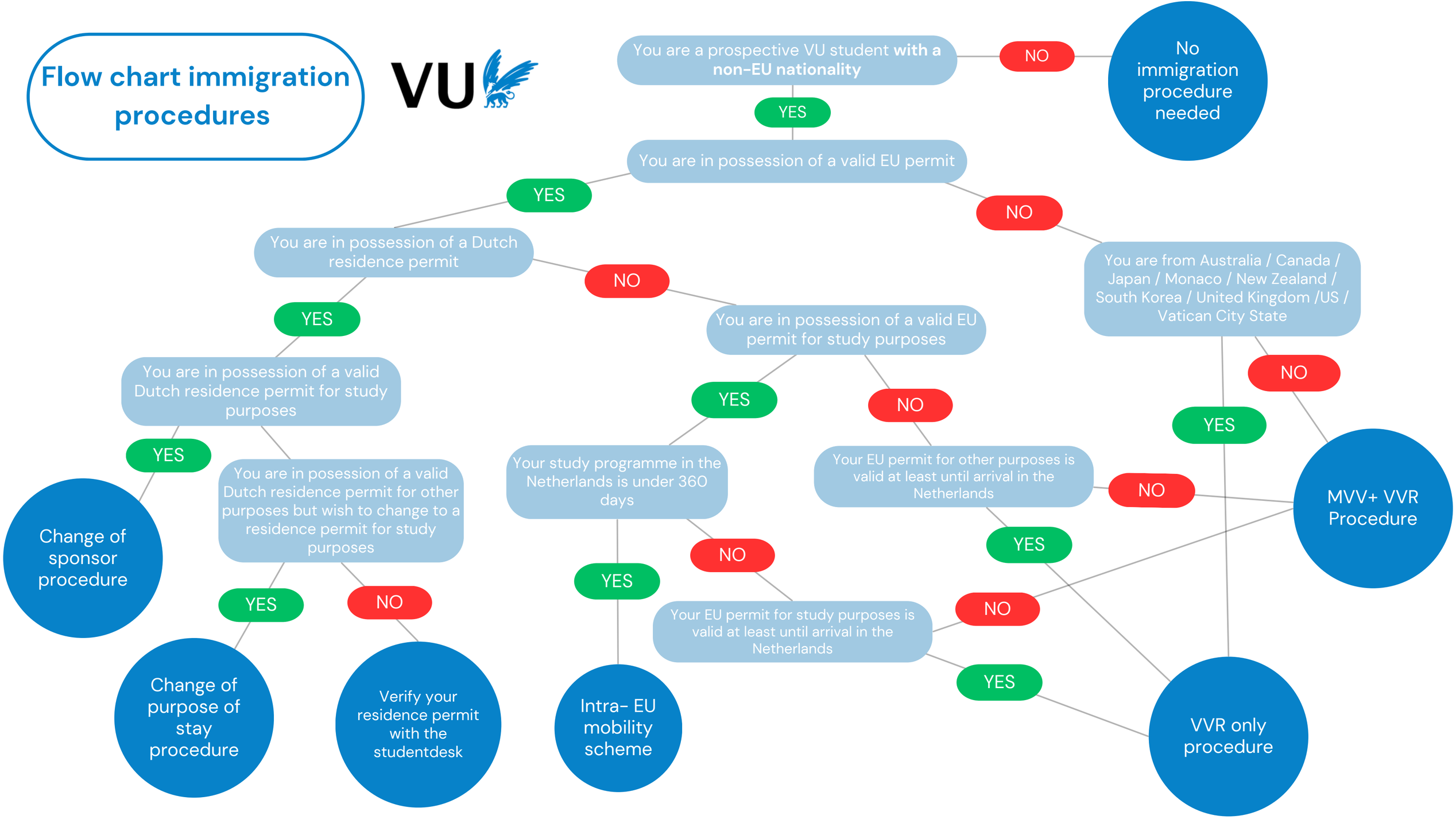Flow chart immigration procedures