a record year for electronic payments



Bancontact, the most frequently used card



1.65

billion Bancontact payments

more than 2019

million contactless payments

more than 2019

67

million cash withdrawals

-34% less than 2019

million cards in circulation

82%

cards can pay contactless

Paying mobile with Bancontact and Payconiq was a hit in 2020



million Belgians paid mobile in 2020



437,744

contact points where you can pay with Bancontact or Payconia



million mobile payments

+88% more than 2019

16.5

million payments between friends

+45% more than 2019

Supported by 19 banks | 7 banks embedded*













































Embedded apps have integrated the mobile Bancontact functionality in their own apps. KBC, CBC and ING also have the Payconiq functionality integrated in their own app.

Belgians also pay online more often mobile



of all online payments are mobile in December 2020



160 million online payments

+62% more than 2019



Rating **App Store**

4.8 *****



Between friends



Online



In store



invoices



services

