Bancontact, the most frequently used card





1,43

billion Bancontact payments

+7,53% more than 2018



116

payments

more than 2018



102

million cash withdrawals

-7,6% less than 2018



million cards in circulation

69% cards can pay contactless

Paying mobile with Bancontact and Payconiq was a hit in 2019



active app users



326.891

contact points where you can pay with Bancontact or Payconiq



65

million mobile payments

+100% more than 2018



million payments between friends

more than 2018

Supported by 20 banks | 7 banks embedded*











































*Embedded apps have integrated the mobile Bancontact functionality in their own apps. KBC and CBC also have the Payconiq functionality integrated in their own app.

Belgians also pay online more often mobile



of all online payments are mobile in 2019



98,9 million online payments







In store



Pay invoices



Between friends

