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Case Study

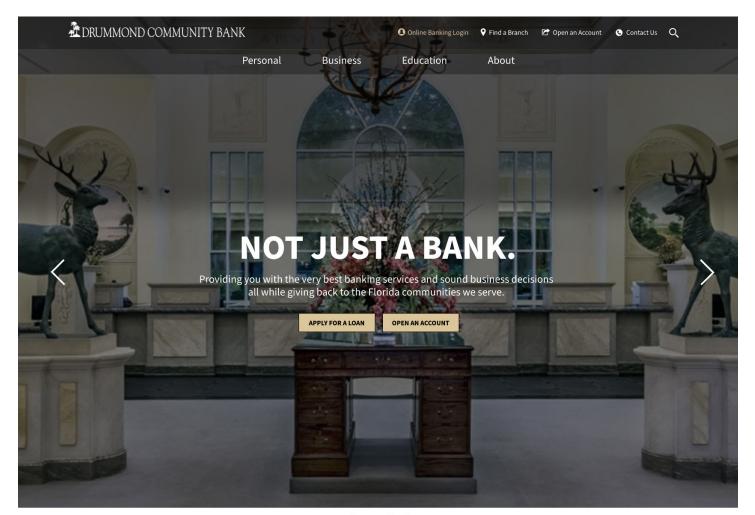


Drummond Community Bank's mission is to provide its clients with the very best banking services and sound business decisions while giving back to the Florida community they serve. The bank now has around 20 offices in 10 Florida counties.



Background

The Drummond Community Bank marketing team came to Wakefly after a disappointing experience with a prior vendor. Drummond was looking for a website that showcased the design and aesthetic of their brick and mortar banking experience. This experience is what sets Drummond Community Bank apart from their competition up and down the west coast of Florida. Upon entering a branch location, the customer steps not only into a bank but a carefully curated museum that tells a story and honors the history of its community.



Explore Personal Banking

Goals & Challenges

Soon after their newly designed website was launched, the Drummond management team came to the conclusion that the new website did not bring to life the digital banking experience they had hoped for. Each of Drummond's branch locations are carefully designed and decorated to support the rich culture and history of the community they reside in. The Drummond team's goal was to extend the best they could, the experience a customer would have in any of their branches to their new website. The challenge presented was to balance a customers experience at any Drummond Community Bank location with the simple fact that they are a bank. The executive management being understandably proud of their different approach to a banking customers experience needed to be presented with a website design proposal that would pay close attention to their very unique branch office aesthetic, but also serve the needs of a practical community bank.



I'M INTERESTED IN:









Solution

Wakefly redesigned Drummond Community Bank's site to highlight the beautiful imagery of the branches which capture the history of the area and have eye-catching interior designs. Wakefly also developed the site in Sitefinity allowing for straight forward content editing and the ability to add new pages. The sitemap was planned for ease of navigation to ensure visitors can easily find information on the site as well as linking to the online banking portal and account application portal.

The content includes information on the personal and business banking products that Drummond Community Bank offers, as well as information on its community involvement, and access to it Education Center. The different locations are clearly presented on a map that is searchable; each individual location has its own page with detailed information about what it offers.

Key features

- Custom design and development
- Locations page showing all the offices and allowing for searching based on city/zip and branch features
- Provides correct information to 3rd party account application site
- Google Map displaying locations based on search criteria.
- · Sticky navigation, alert bar
- Fully responsive site.



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OPEN AN ACCOUNT FIND YOUR LOCAL BRANCH		
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Choice Checking Account Features: 1 Straininum spening deput 1 A manifester blacker angund 1 A manifester blackers angund	Free Bill Pay Free Account Alerts Free Online & Mobile Banking	Free Statements App

Wakefly

Wakefly is one of the oldest and most experienced Kentico Solution Partners. Wakefly has been a Kentico Gold partner since the inception of the partner program in 2008. Our vast portfolio of highly technical and marketing-focused websites allowed us to achieve Kentico's highest honor, Quality Expert.

Whether you are in the market for a new website or just need help to make updates to an existing Kentico site, we can act as an extension of your team to help you achieve your goals. Wakefly's entire project team has experience working with Kentico, including certified developers and EMS certified marketers, so you can feel confident entrusting us with your site.

Wakefly creates digital experiences that matter. We craft unified, online marketing strategies to help you to reach more prospects and customers. Our methodical, data-driven approach ensures that we engineer the digital solution that's right for you.