

STANDARD USER STORIES

Quota Planning & Management

Anaplan

Epic: Top-down Cascade

User Story Title: Global Operations – Top-down Quota

Who? Global sales operations or finance team member

What? Cascade top-level regional sales target down to territory hierarchy based on the leaf count, historical performance or other methodology

Why? Initiate quota process by distributing financial revenue bookings targets through the territory hierarchy

How? Via Anaplan-native hierarchy relationships in the calculation engine

Description:

As a global sales operations or finance team member, I can cascade top-level regional sales target down to territory hierarchy based on the leaf count, historical performance or other methodology, so I can initiate quota process by distributing financial revenue bookings targets through the territory hierarchy.

This is a critical request, and I will know it's achieved when I can review cascaded targets at all levels of the territory hierarchy.

Data Inputs:

- Global sales target
- Historical bookings data or other cascade methodology (e.g., finance forecast, etc.)

Complexity Estimate: Low

Level of Effort Estimate: Low

Sprint Cycle: Sprint 1

Sprint Points Assigned: TBD

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Epic: Quota Planning Assumptions

User Story Title: Quarterly Seasonality Inputs

Who? Sales operations team member

What? Enter or review quarterly seasonality percentages by area, region and district

Why? Enable system-generated quota to be set by quarter

How? Differentiate quarterly seasonality percentages by area, region and district

Description:

As a member of the sales operations team, I can review and leverage historic seasonality in the platform and use the historic seasonality or enter my own seasonality, so I can enable system-generated quota to be set by quarter.

This is a critical request, and I will know it's achieved when I can enter quarterly seasonality percentages by area, region and district.

Data Inputs:

- Historical bookings data by region, district, area, and product

Complexity Estimate: Low

Level of Effort Estimate: Low

Sprint Cycle: Sprint 1

Sprint Points Assigned: TBD

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Epic: Bottom-up

User Story Title: Sales Manager – Bottom-up Quota

Who? Sales manager

What? Review, edit and validate sales quotas that came from top-down cascade calculation based on assumptions

Why? Ensure that local knowledge is incorporated in the system-generated quota recommendations

How? Review and capture manual inputs as necessary

Description:

As a sales manager, I can review, edit and validate sales quotas that came from top-down cascade calculation based on assumptions, so I can ensure that local knowledge is incorporated in the system-generated quota recommendations.

This is an improvement from the Excel process because it will allow me to review assumptions and make changes in the single source of truth, so that my input is immediately reflected in the proposed quota plan.

This is a critical request, and I will know it's achieved when I can go into the system, and review and override quota in my sales region.

Data Inputs:

- Historical bookings data
- Pipeline bookings data
- Financial targets

Complexity Estimate: Medium

Level of Effort Estimate: Low

Sprint Cycle: Sprint 2

Sprint Points Assigned: TBD