

Complaint Form Service and administrative actions

Please complete all the fields below and return to Council via email, fax or mail attention to the Chief Executive Officer

Surname Given names Postal address Suburb State Postcode Business phone A/H phone Mobile Email address 2. I am concerned about (please tick the box/es that are applicable) An act or a failure to do an act by a Council employee An action about a matter of administration that directly affected me¹ The unprofessional personal conduct of a Council employee The misuse of authority of a Council employee Misappropriation or unauthorized use of resources by a Council employee Behaviour by a Council employee that I believe to be bribery or a secret commission 3. The details of my complaint are:	1. Applicant details						
Suburb Business phone A/H phone Mobile Email address 2. I am concerned about (please tick the box/es that are applicable) An act or a failure to do an act by a Council employee An action about a matter of administration that directly affected me¹ The unprofessional personal conduct of a Council employee The misuse of authority of a Council employee Misappropriation or unauthorized use of resources by a Council employee Behaviour by a Council employee that I believe to be bribery or a secret commission	Surname			Given names			
Business phone	Postal address						
Email address 2. I am concerned about (please tick the box/es that are applicable) □ An act or a failure to do an act by a Council employee □ An action about a matter of administration that directly affected me¹ □ The unprofessional personal conduct of a Council employee □ The misuse of authority of a Council employee □ Misappropriation or unauthorized use of resources by a Council employee □ Behaviour by a Council employee that I believe to be bribery or a secret commission	Suburb			State	Postcode		
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		☐ Misappropriation or unauthorized use of resources by a Council employee					
3. The details of my complaint are:		☐ Behaviour by a Council employee that I believe to be bribery or a secret commission					
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Signature Date	Sig	nature			Date		

If you have any further questions about how to make a complaint with Council please contact Customer Service.

Privacy

Council will use any personal information provided for the intended purpose only and for remaining in contact with you. Council is authorised to collect this information in accordance with the *Local Government Act 2009* and other Local Government Acts. Your personal information is only accessed by persons authorised to do so. Your personal information is dealt with in accordance with council's privacy policy.

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Nambour office Corner Currie and Bury Streets Nambour Qld 4560

¹ Administrative action includes a decision and an act; failure to make a decision or do an act, including failure to provide a written statement of reasons for a decision; the formulation of a proposal or an intention; the making of a recommendation.