



Acknowledgement of Traditional Custodians

Sunshine Coast Council acknowledges the Kabi Kabi peoples and the Jinibara peoples and recognises that the Sunshine Coast local government area has always been a place of cultural, spiritual, social and economic significance to the Traditional Custodians.

Council is committed to working in partnership with Traditional Custodians and the First Nations community to support self-determination through economic and community development.





Message from the CEO



This Quarterly Progress Report provides a wide range of examples of our community, businesses, key stakeholders and Council working together to advance our vision as Australia's most sustainable region, healthy, smart, creative.

This ability to work collaboratively is important in building the agility and resilience to both plan for and respond to change. During the quarter we have continued to respond to operating impacts such as increased rainfall, changing weather patterns (laNina and tropical cyclones) and the impacts COVID-19 is having on our community, service delivery and projects.

In November 2021, Council unanimously acknowledged the existence of a climate emergency. In doing so, our Council has committed to urgent and sustained action to achieve our strategic target of being a zero-net emissions organisation by 2041. This builds on the actions being prioritised from the Environment and Liveability Strategy 2017 as well as our Climate Change Policy. In responding to this decision, Councill will establish a governance structure and framework to support a whole-of-Council response to the climate emergency.

Council's nomination for the region to become a UNESCO biosphere has now been favourably considered by the Queensland and Australian governments and progressed to UNESCO in October 2021. UNESCO is likely to make a decision on this application by mid-2022. It is Council's intention that a Sunshine Coast Biosphere will become an exemplar of people and nature in harmony, which embeds the values of our community in our long-term planning as our region continues to grow over the next 20 years.

In our Maroochydore City Centre, ASX-listed company NEXTDC acquired Council's International Broadband Submarine Cable landing station for \$8 million in December 2021. The purchase is a great outcome for Sunshine Coast businesses who will benefit from the unprecedented expertise and quality assurance for those who store their data at this new data centre. This digital infrastructure provides an exciting opportunity to attract new businesses and jobs that are not typically found in a regional city.

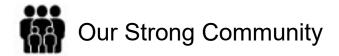
In December 2021, Council determined the use for levels 8 and 9 of the Sunshine Coast City Hall. Level 9 will be able to accommodate a range of events, citizenship ceremonies, and community engagement activities and provide an important area for our community to connect while also activating our city centre.

We have also welcomed many visitors to the region over the festive season and worked hard to minimise the impacts of some heavy rainfall and supply challenges to deliver the services that enable us all to be proud of our Sunshine Coast.

I encourage you to read on to hear more about what is happening to advance a healthy, smart, creative region.

Emma Thomas

Chief Executive Officer



Our communities are connected and thriving places where people are included, treated with respect and opportunities are available for all.



57,881

people attended community events at Council's venues



87%

Customer satisfaction with library and cultural programs



259,916

attendances to Council owned aquatic centres



310

community grant applications awarded, allocating more than \$1.1 million for the quarter

Community and cultural development and partnerships

Grants to our community

A total of \$1,194,982 in grants was allocated to 310 not-for-profit Sunshine Coast organisations to assist our community at a grass roots level.

A review of the Community Grants Program progressed during the quarter, aiming to set out the actions for phased improvements to the program guidelines to assist our community.

Sunshine Coast Bunyas Knockout

Council supported the Sunshine Coast Bunyas Knockout – a First Nations rugby league carnival held from 15-17 October 2021 at the Nambour Rugby League Club.

The event was created to bring communities together and celebrate First Nations culture and talent. The event also provided the opportunity to support and connect First Nations local businesses as sponsors, suppliers and stallholders.

The carnival was jointly funded by the Australian and State governments under the Disaster Recovery Funding Arrangements, and through Council's Community Grants Program.

First Nations Supplier Day

More than 200 attendees and 40 stallholders registered at the Sunshine Coast First Nations Supplier Day on 15 November 2021 in Caloundra. Sunshine Coast First Nations businesses featured their products and contributions to the Sunshine Coast with the

objective to inspire, elevate, and increase economic opportunities for local businesses.

The event enabled community connections, nurtured relationships between First Nations suppliers, government agencies and non-government organisations and created opportunities for community support, brand awareness and the establishment of relationships between potential clients and vendors.

The event was sponsored by Sunshine Coast Council, Advance Queensland, TAFE Queensland, One Business, National Indigenous Australians Agency, Unitywater, Shadforths Civil Contractors and St. Vincent de Paul.

Activism against Gender-Based Violence

As part of the 16 Days of Activism against Gender-Based Violence (an international campaign led by UN Women), Council partnered with the Make It Stop Committee to plant 300 native trees and shrubs along the Mooloolaba Foreshore Reserve on 30 November 2021. The event was a demonstration of support of victims of domestic and family violence and sought to raise public awareness and spread the important message of zero tolerance towards domestic and family violence in our community.

Council partnered with the Domestic and Family Violence Prevention Council to deliver a full day program on 19 November 2021 including meetings and activities with local domestic violence prevention community groups. The program raised awareness of domestic and family violence issues, workplace initiatives and community intervention programs.

Council also donated the remaining 51 of a total 100 phones to DV Safe Phone to assist victims of domestic and family violence this quarter.

All Access - Day at the Beach!

More than 200 people gathered at Mooloolaba Beach on 3 December 2021 to celebrate the International Day of People with Disability.

Accessible equipment was provided by Council, including beach matting and beach wheelchairs to help reduce barriers so that people with disability can enjoy the fun day and our great beach lifestyle.

Activities included volleyball, all-abilities rugby program, tai chi, seated Zumba, beach access mats, Cycling Without Age trishaw rides along the Coastal pathway, beach wheelchairs, a mobile hoist, sand and water play. Council partnered with Mooloolaba Surf Life Saving Club and disability support services to deliver the event.

Migrant Work Ready program

Twenty-three Sunshine Coast migrants graduated from Council's award-winning Migrant Work Ready program in October 2021.

The eight-week program includes employment-ready workshops, mentoring and networking opportunities that help job-seeking participants with confidence and skills that add value to the local job market. The program provides opportunities, promotes inclusion, diversity and enables new members of our community to contribute to the economic and social fabric of our Sunshine Coast.

Council has worked in partnership with Nambour Community Centre, Maroochydore Chamber of Commerce, TAFE Queensland, Volunteering Sunshine Coast and Sunshine Coast Chamber Alliance Business Mentor Program to deliver the program.

Migrant Learn to Swim and Beach Safe program

Council ran learn to swim lessons for 45 people from a variety of cultural backgrounds including Vietnam, India, Ireland, Japan, China, Nepal and Indonesia to teach them water skills and capabilities over a seven-week program.

The program is a partnership between Council and the Royal Life Saving Society of Queensland and is a crucial step in helping people become part of the local community and involve themselves in aquatic activity and programs in a safe way. This program develops and builds on swimming skills in

and around the pool and beach, water safety and fosters connections between the participants.

Heritage Levy Annual Report 2020/21

The Sunshine Coast Heritage Levy Annual Report 2020/21 was endorsed by Council in November 2021.

The report outlines actions delivered under the five outcome areas of Knowledge, Conservation, Support, Communication and Advocacy. Developed annually, the levy program is aligned to the 10-year Sunshine Coast Heritage Plan.

Significant achievements topping the list include a digital First Nations experience, funding assistance for heritage-listed buildings and projects supporting our region's museums and heritage sector.

Landsborough Museum

At the request of the Landsborough and District Historical Society, Council is now managing one of the largest community museums in South East Queensland – the Landsborough Museum, including its collection of more than 14,000 objects. Council agreed to take on this responsibility in November 2021, noting the significance of the museum and its collection to the region's history.

Council agreed to take over the reins to relieve the society from the challenges encountered such as attracting a volunteer base and the expertise and experience required to manage the obligations of caring for the collection and running the museum.

Disaster management

Queensland Health partnership

Council partnered with Queensland Health to establish a community vaccination clinic at Council's Caloundra Indoor Stadium, which was operational from 8 October 2021 to 4 December 2021

Council continues to coordinate the Sunshine Coast Local Disaster Management Group and foster the partnership with the District Disaster Management group to ensure that our preparations, response and recovery capability is maintained to assist our community prior to, during and post disaster events which affect our region.

Libraries

Libraries continued to respond to the learning and leisure needs of the community with the delivery of a wide range of programs and services.

This quarter, 8479 people attended face to face programs (over 200 percent increase on previous quarter), and over 11,800 participated in online programs. There were three library events delivered at external venues with 655 attendees in total, including the sold-out Trent Dalton author on stage event at The Events Centre, Footloose outdoor cinema at Sunshine Coast Stadium and viewing of Strictly Ballroom at the Majestic Cinema, Nambour.

Nambour and Heritage Library refurbishment

Finishing touches were completed on the Nambour and Heritage Library refurbishment in October 2021 and a special morning tea event was held in November 2021 to celebrate the venue's contemporary and vibrant new look.

Striking murals were added to the interior which tie together other library improvements, such as new furniture, shelving and layout modifications completed earlier in the year.

The library has grown to be one of the largest branches in our Sunshine Coast Library network, welcoming 1142 new members during the previous financial year - contributing to Nambour's total of 11.411 members.

Sippy Downs library and community facility

Preliminary planning and designs commenced this quarter to investigate the delivery of a community facility with library services and community meeting spaces within the emerging Sippy Downs Town Centre.

\$1 million was allocated to the project for planning, feasibility assessments and concept design sketches to develop suitable functional areas and cost options as well as schematic designs and construction documentation.

The potential facility (if approved) could be located on Council-owned land in the town centre and would cater for a projected population of approximately 45,000 residents within Sippy Downs and Palmview area by 2041.

Lifeguards

People utilising and visiting our Sunshine Coast beaches increased during the quarter due to the holidays period and Queensland border restrictions relaxing, allowing interstate visitors. Key initiatives to support continuing safe experiences on our beaches were undertaken during the quarter such

as the lifeguard tower refurbishment at Dicky Beach. Lifequard actions recorded:

- 2226 people receiving first aid, and
- 248 rescues performed.

Roads, cycleways and pathways

Transport Levy Annual Report 2020/21

Council endorsed the Transport Levy Annual Report 2020/21in November 2021, which highlights Council's work towards achieving an effective, integrated transport network.

The report outlines Council investment in research, planning, investigations, service improvements and infrastructure, all to support delivery and strong advocacy in helping residents move around. The report also noted Council's efforts to continue to build the Futures Fund.

Black Spot improvements

Works were undertaken to improve safety between Blackbutt Road, Woombye and Hardings Road, Hunchy as part of the Australian Government's Black Spot program.

The \$1.7 million rehabilitation works included widening two tight curves and strengthening the existing pavement and resurfacing Hunchy Road. The works have greatly improved visibility when approaching the curves and has made it safer for motorists entering and exiting properties.

Sporting facilities

Sunshine Coast Stadium

The New Zealand men's rugby union team - the All Blacks - held two open training sessions for fans at the Sunshine Coast Stadium on 12 and 15 October 2021. The training sessions were in preparation for their upcoming tour to the Northern Hemisphere, which starts with the 1874 Cup match against the United States in Washington, DC.

Maroochydore Multi Sports Complex

Council will welcome the Brisbane Lion's women's team to their new home away from home on the Sunshine Coast for the 2022 Season.

In partnership with the Brisbane Lions, Council announced the Maroochydore Multi Sports Complex as the new home base in November 2021, ahead of the NAB Australian Football League Women's 2022 season.



Our Environment and Liveability

Our natural assets, healthy environment and liveability credentials are maintained and enhance.



5457 hectares

of landscape and garden beds maintained



9458 hectares

managed for conservation under Sunshine Coast Land for Wildlife program



245

wheelie bins of weeds removed by 504 volunteers with the Community Nature Conservation Program



1759 MWh

of power generated from Council's landfill Renewable Energy Facility in Caloundra, and a reduction in greenhouse gas emissions of 14,840 tonnes

Climate emergency

Council passed a resolution in November 2021, acknowledging the existence of a climate emergency. Council will continue its decisive action to reduce greenhouse gas emissions and accelerate the great work which is already being done in the region to reduce our carbon footprint.

Council also resolved to prepare an interim report on the progress of the Zero-net Emissions Plan and Regional Climate Action Roadmap and to investigate a governance structure and framework necessary to support a whole-of-council response to the climate emergency to achieve our strategic target of becoming a zero-net emissions organisation by 2041.

UNESCO Biosphere nomination

After having been favourably considered by the State and Australian governments, the Sunshine Coast Biosphere nomination was received by UNESCO in Paris in October 2021 for assessment.

The nomination highlights the priority we place on ensuring the economic, social and environmental needs of our region today are advanced, without compromising the ability to meet the needs of our future generations. The outcome of UNESCO's assessment is anticipated in June 2022.

Environment Levy Annual Report 2020/21

A snapshot of the Environment Levy 2020/21 was endorsed by Council in November 2021. The Environment Levy program makes a significant contribution to maintaining and enhancing the natural assets and liveability of our Sunshine Coast.

Inspiring our community to value the environment and play their part in providing a liveable, sustainable and resilient future is a fundamental goal for Council, and a key priority for the Environment Levy.

Programs like our extensive Land for Wildlife program; buying, protecting and enhancing environmentally significant land and supporting our Blue Heart; were some of the highlights outlined in the report.

Beaches, foreshores, coastal infrastructure and canals

Nearshore Nourishment trials at Maroochydore Beach

Investigations commenced this quarter to trial a method of sand nourishment at Maroochydore Beach that will protect the area from the effects of severe weather.

The technique, called nearshore nourishment, has not been used on the Sunshine Coast before and involves importing sand from outside the region and placing it in the water, about 300 metres off the beach. Waves, currents and tides will then deposit the sand onto our beaches providing an additional buffer to future storms and coastal erosion.

CoastSnap

Council implemented CoastSnap stations across several beaches in December 2021 to help Council to monitor changes in our region's coastline, by utilising the CoastSnap application. The application is a global citizen science project founded by the University of NSW, designed to measure beach erosion and recovery over time.

Sunshine Coast residents and visitors can place their phone in the cradle, take a picture of the beach and upload it to CoastSnap to help create a time-lapse video that will track changes to the shoreline. This technology provides researchers and Council's engineers insights into how our beaches change and recover after storms, big tides and severe weather, and in response to long-term environmental change such as sea level rise.

The CoastSnap stations are located at Alexandra Headland (beach access 156), Buddina (beach access 199), Coolum (north of beach access 81) and Moffat Beach (beach access 274).

Bushland conservation and habitat

Landholder Grants

More than \$325,000 Environment Levy funded grants were awarded among 103 rural landowners to give them a helping hand to carry out restoration projects on their land.

The grant program supported the delivery of the Sunshine Coast Environment and Liveability Strategy 2017 by continuing to conserve and enhance our natural environment.

Successful projects include removing weeds, installing fences to keep stock out of creeks, and ensure properties provide habitat for endangered wildlife like the glossy black cockatoo, koala, greater glider, powerful owl, sooty owl, tusked frog or platypus and Mary River cod in the waterways.

Drone trial for invasive weeds

Council trialled drone technology in partnership with the State government and Proagco (local drone company) on a 10 hectare site near Coolum to manage invasive plant species.

Results show that nine months post spraying, less than one percent regrowth across the 10 hectares has occurred. This was achieved at approximately 30 percent of traditional costs. Council has identified a much larger site to further perfect the technology and realise further cost savings.

Recreation parks, trails and facilities

Sunshine Coast Recreation Parks Plan 2021-2031

The 10-year Sunshine Coast Recreation Parks Plan was adopted at Council's Ordinary Meeting in December 2021.

The development of the plan included extensive community engagement held between February and April 2021 with feedback incorporated in the final plan.

This plan provides the framework for the delivery and management of functional and affordable recreation parks as well as delivering spaces for our community to enjoy and enhancing the natural character of the Sunshine Coast's environment.

Stormwater drainage

Stormwater culvert study

A stormwater culvert study is currently underway to investigate and test stormwater infrastructure improvements to boost our region's resilience to flooding. It was identified that an opportunity exists for new culvert designs to be more efficient and that older, existing culverts, could be retrofitted with a simple and cost-effective inlet modification to improve their performance.

The study will continue into late-2022 and once finalised, will aim to provide an option to help alleviate localised flooding issues associated with underperforming culverts and may be used as part of a suite of measures to improve the performance

of the stormwater network. The Optimising Culvert Design project is part of the Regional Partnership Agreement between Council and the University of Sunshine Coast, which aims to advance community, environmental and economic interests of the Sunshine Coast.

Stormwater management and maintenance

This quarter Council inspected and actioned:

- 1470m of stormwater pipes using CCTV
- 280 drainage pits for structural condition
- 3 flooding and drainage issues and
- 103 customer service requests.

Sustainable growth and network planning

Food Waste Loop

Council supported Yandina Community Garden volunteers in November 2021 to officially launch stage two of a Food Waste Loop program.

Led by Council officers and volunteers at Yandina Community Gardens, the Food Waste Loop program turns waste from nine Yandina businesses into a compost product. The project explored the role community gardens could play in a circular economy, providing benefits for the Sunshine Coast and Queensland.

The Food Waste Loop project collects up to 70 buckets of food waste from nine Yandina businesses each week. The waste is separated into buckets and processed through a hot aerobic compost system, fed to their commercial worm farm, or fed to their chickens.

Public transport improvement options

The Sunshine Coast Mass Transit Options Analysis Report - investigating ways to better connect our community between Maroochydore City Centre and Sunshine Coast University Hospital at Birtinya and, eventually, Caloundra – was endorsed by Sunshine Coast Council at a Special Meeting in October 2021.

The report recommends five options proceed to the Detailed Business Case stage and was provided to the State government for future investigation as they are responsible for public transport networks.

It is anticipated that the State government will review the Options Analysis and the preparation of the Detailed Business Case is anticipated to commence in 2022.

Placemaking and design

In November 2021 the Blackall Street, Woombye final concept design was released. Its design was expanded from community consultation which highlighted strong support for an attractive town centre, improved pedestrian experience and parking, and sharing Woombye's story through art. Construction is scheduled to take place mid-2022.

In December 2021, Eudlo's Rosebed Street final concept plan was released. The design provides a new and improved streetscape aiming to enhance the day-to-day experience of people living, working and visiting the hinterland town. The community's values and vision for safer streets both for pedestrians and road users and provides an attractive and appealing walkable environment which is cool and leafy. Construction is anticipated to start in early 2022.



Our resilient, high-value economy of choice drives business performance, investment and enduring employment.



\$5.9 million

in revenue for Sunshine Coast holiday parks



37,500

guests attended 15 major events, which generated approximately \$15.8 million in economic activity for the region



2836

businesses accessed specialist advice and information



\$70.3 million

or 70% of the total available purchasing spend for the guarter went to local business

NEXTDC – cable landing station operator

The \$8 million purchase of the International Broadband Submarine Cable landing station by NEXTDC was announced on 20 December 2021.

NEXTDC will own and operate the cable landing station and will create jobs and stimulate more investment in the region. The purchase will deliver the Sunshine Coast unprecedented expertise and significant quality assurance for customers who store their data at the data centre.

Data centres are becoming an essential part of the business, economic and social landscape and a core element of the digital architecture that underpins connectivity, accessibility, security and an information storage house. They manage computer infrastructure for large and small businesses, which rent space and provide high capacity, high speed connectivity.

Economic Development

Council continued to develop and implement Regional Economic Development Strategy initiatives and provided support for key stakeholder groups such as Visit Sunshine Coast, Food and Agribusiness Network (FAN), Clean Tech Industries, Manufacturing Excellence Forum, Sunshine Coast Tech Industry Alliance and Study Sunshine Coast.

Local businesses were supported through a range of programs including the 2021 Sunshine Coast Business Awards, business planning workshops, the Buy Local Sunshine Coast campaigns and the Thriving Through Change Business Resilience Expo. Council also hosted a Japan trade briefing and several export events.

Thriving Through Change exhibition

Council hosted the Thriving Through Change Business Resilience Exhibition on 28 October 2021 to help empower small business and promote a culture of preparedness and resilience.

The event was aimed at helping more than 30,000 small businesses that are registered within the Sunshine Coast local government area on ways to lead their business through challenges, and plan for a prosperous future.

The exhibition provided practical information and included resources covering topics such as financial planning, employment law, cyber security, sustainability and wellness.

Gap Year Sunshine Coast

Council, in collaboration with Visit Sunshine Coast have developed the Gap Year Sunshine Coast initiative that aims to attract and retain great staff in the region by showcasing the lifestyle, opportunity and jobs available on the Sunshine Coast.

Council partnered with the State government's Work in Paradise so that young people looking to take a 'Gap Year' after finishing school or taking a break before starting university can more easily find out more about the Sunshine Coast and find a job via the Sunshine Coast Jobs Hub.

Jobs Fair

Council partnered with the Australian Government to host two Jobs Fairs in Caloundra and Mooloolaba in November 2021.

The fairs brought job seekers, employers and employment service providers in the local area together, providing important opportunities for job seekers to meet face-to-face with employers and talk to them about real and current jobs, apprenticeships, training and career options in Caloundra, Mooloolaba and the surrounding regions.

Give your business a boost of Vitamin SC (Sunshine Coast)

Council has produced an entertaining micro-video series to share with out-of-town business leaders the many advantages of the Sunshine Coast as a business location.

As more Australian city businesses look to the regions to establish, relocate or expand, Council, through its Vitamin SC (Sunshine Coast) campaign, is placing Sunshine Coast in the spotlight, showcasing our attractive range of business benefits and lifestyle advantages.

The campaign is aimed at out-of-town business leaders and encourages them to consider the Sunshine Coast as a potential business location for some or all of their operations.



Our Service Excellence

Our services are consistent and accessible and provide positive experiences for our customers and value to our community.



82%

of development applications assessed within statutory timeframes



2058

building approvals issued with a construction value of \$475 million



68,706

customers assisted through the development and customer contact centres



\$5.4 million

invested into our road network to rehabilitate and resurface 7.2kms of road with a total area of 69,693m2 for the safety of our community

Asset Management

Environmental sensors

More than 50 environmental sensors were installed across the Sunshine Coast for a Data Driven Decision Making project which is part of Council's Smart City Framework. Sensors have been installed on Council poles mainly in parks and on roadsides from the coast to the hinterland and they'll be keeping close tabs on environmental conditions in these locations for a number of years.

The detailed temperature information that these sensors collect will enable Council to further research the effects of increasing heat in our urban and peri-urban areas, enabling us to improve future design decisions and develop better mitigation strategies for urban heat.

Information collected will be used to improve planning and design of public areas, such as the use of materials and colours which reduce heat and increasing canopy cover to provide cooler and more comfortable open spaces for our community.

Cemeteries

Council commenced trials of electric mowers at our cemeteries in October 2021, with the aim to replace outgoing petrol driven equipment.

Significant reduction in noise, emissions and maintenance has been reported along with increased user friendliness and improved customer experience befitting of the cemetery environment.

The work to revise the existing Kulangoor Cemetery Master Plan commenced ensuring Council is planning for the future needs and preferences of the community.

Customer and community relations

Council and Optus seamlessly transitioned the Call Centre to the new NICEinContact system, bringing many improvements for our customers and our organisation including sophisticated routing options, sentiment analysis and improved reporting.

Council is proud of its top seven result for the 2021 National Customer Service Team of the Year Award at the National Local Government Customer Service Conference and Awards in November 2021.

Development services

During this guarter, Council continued to see a significant increase in development activity in the region, resulting in increased development assessment and compliance workload.

The heightened development activity is evident with the value of building work approved for this quarter being approximately \$475 million, further reinforcing the significant increase in the value of building work over the past year.

Local amenity and local laws

Responsible pet ownership

Council provided education pop up booths during the quarter to engage with the community about pets and owner responsibilities.

Council provided information about where to exercise dogs within the region and provided reminders to #bagitandbinit.

Pop up locations included Meridan Plains, Coolum Beach, Golden Beach, Alexandra Headland, Bokarina and Mudjimba Beach.

Thirty-nine animal education events were also delivered to schools, daycares and in various open space locations across the Sunshine Coast.

Property management

Solar efficiencies

Council conducted a survey of its roof mounted Solar photovoltaic (PV) installations across the region to identify and rectify units not performing at full effectiveness.

A program has been established to replace older inefficient units, and to continue the roll out of solar PV on Council buildings in line with our healthy, smart, creative vision.

Project delivery

Mooloolaba Foreshore Revitalisation

The first stage of the new Northern Parkland in Mooloolaba opened on 9 November 2021 – delivering new pathway links, a scenic boardwalk unlocking new open space areas and amenities from the Alex Bluff Foreshore Park to Mooloolaba Esplanade.

The new infrastructure is part of the greater Mooloolaba Foreshore Revitalisation project which will increase the public beachfront park by 40 per cent and include new community spaces and amenities, all of which aim to enhance and celebrate the natural Sunshine Coast way of life.

The completed facilities include a viewing platform at the Alex Bluff Foreshore Park, a boardwalk and staircase linking the boardwalk to Mooloolaba Esplanade and significant embankment

revegetation, open space and beach access connections.

Car park upgrades to Mooloolaba Wharf

Stage one of resurfacing works at The Wharf precinct in Mooloolaba were completed in December 2021, adding value and complementing the major Mooloolaba precinct area.

Nambour Waste Precinct

Construction on the bulk earthworks for the new landfill cell at the Nambour Waste Precinct commenced during the quarter.

In addition, the concept Masterplan for the new Resource Recovery Centre has been prepared to allow detailed design to commence on the various elements that comprise this facility.

The design and construct contract for the new Materials Recycling Facility has been executed and the contractor has progressed the design stage.

Waste and resource management

Waste collection, disposal and resource recovery services were delivered on schedule and within budget. Around three million bin collection services were provided during the quarter and 162,670 transactions were recorded at Council's Resource Recovery Centres over the same three month period.



Our organisation is high performing, innovative and community focused, marked by great people, good governance and regional leadership.



offers of employment for the quarter



awards received during the guarter

Sunshine Coast City Hall

Council agreed in December 2021 to retain the top floor (level 9) of the under-construction Sunshine Coast City Hall, for civic and community purposes.

Level 9 will be used for Council hosted and sponsored events, citizenship ceremonies and community engagement workshops and it will be available for hire for specified community events. It is also envisaged that level 9 will be an important asset for the significant range of delegations, workshops and activities to prepare for and deliver the Brisbane 2032 Summer Olympics.

Council also agreed to retain level 8 for internal cross-working group projects and creating short term collaboration, start-up, innovation and project spaces potentially in cooperation with community and business partners.

Multideck car park facilities

Economic Development Queensland provided development approval to construct the city centre's first multi-deck car park in December 2021.

The car park is to be located on Lightning Lane, adjacent to Foundation Place and will feature 294 car spaces, including accessible parking and electric vehicle charging spaces, plus motorcycle and bicycle spaces as well as end-of-trip facilities. The construction contract is expected to be awarded in early 2022 with completion expected in early 2023.

Sunshine Coast Council Annual Report 2020/21

Council endorsed its 2020/21 Annual Report December 2021. The annual report is an important communication tool for Council to inform our

Sunshine Coast community on Council's delivery of the operational plan over the 2020/21 financial year and our progress towards the delivery of the Sunshine Coast Corporate Plan 2020-2024.

This year, the annual report has reflected Council's ongoing agility and adaptability during the COVID-19 pandemic - responding to uncertainty as well as new and emerging risks often at short notice - in the interests of helping to keep our community safe and well-supported.

Financial and procurement services

During the quarter, Council continued to support our local businesses by paying all creditors within seven days due to the ongoing COVID-19 pandemic.

Proudly, Council received its 13th consecutive unmodified audit opinion from the Queensland Audit Office following its review of our 2020/21 draft financial statements, internal control framework and financial sustainability ratios.

Governance

Council has a long-standing commitment to regular Code of Conduct refresher training to ensure all employees are aware of their obligations, legislative accountability, transparency and ethical obligations. During the quarter, 963 employees attended the Code of Conduct training.

People and Culture

Inclusion Habits

The Inclusion Habits pilot program concluded during the quarter and the participants reported an increase in knowledge and understanding of diversity and inclusion in our workplace and reported significant benefits to Council. This is one initiative we are doing to make Council a more

welcoming workplace for employees from all backgrounds.

National Safe Work Month

Council participated in National Safe Work Month, which calls for workers and employers across Australia to commit to safe and healthy workplaces for all. The theme for this year's National Safe Work Month is think safe. work safe. be safe.

Throughout October 2021, Council coordinated a number of initiatives, events and competitions to celebrate safe behaviours and our safety culture, and to promote and advance our commitment to wellbeing, health and safety.

As part of the activities occurring during the month, Council provided a 'mock coronial' event to engage employees on health and safety responsibilities and eliminate or minimise potential risks. Event topics included:

- knowledge of health and safety matters
- understand the nature of operations and general hazards and risks
- have the resources and processes to eliminate or minimise risks
- obtain information about hazards, risks, incidents and respond in a timely way, and
- verify the safety system is effective.

Mental Health Week

Mental Health Week was celebrated from 8 to 17 October 2021 to promote the importance of mental health and wellbeing in employees and to reduce the stigma associated with mental illness.

During the week, Council employees were encouraged to 'take time – for mental health' by participating in a number of activities and events that support Council's commitment to the wellbeing, health and safety of all employees.

Awards

Council and Council staff were recognised with seven awards during the quarter:

- Caloundra Main Street Urban Revitalisation project was awarded the National Landscape Architecture Award for Urban Design at the Australian Institute of Landscape Architects 2021 National Awards.
- The Mooloolaba Foreshore Revitalisation project (boardwalk and parkland) was awarded for its excellence in environment responsibility

- in design by the Australian Institute of Horticulture Inc at the 2021 Annual Awards.
- Council received three awards at 2021 Institute of Public Works Engineering Australasia Queensland for the:
 - renewal of the Amarina Culvert at Mooloolaba in partnership with Interflow won best project under \$1 million
 - Maroochy Groyne Project won the Excellence Award for best project between \$1-2 million and received a High Commendation for Coastal Engineering, and
 - Ross Ullman, Project Director Sunshine Coast Airport Expansion Sunshine Coast Council received the prestigious Excellence Award for the Engineer of the Year.
- The Sunshine Coast Design Book (Yellow Book) was awarded a commendation in the Strategic Planning category at the Planning Institute of Australia 2021 Awards for Planning Excellence.
- Warren Bunker, Group Executive, Liveability and Natural Assets Group, Sunshine Coast Council was awarded a Life Fellow of the Planning Institute of Australia.

Connecting with Council

Council invites the community to take part in many forms of community engagement.

To receive Council news and information you can subscribe to Council's <u>e-newsletters</u> by visiting Council's website at <u>sunshinecoast.old.gov.au</u>

Through social media, Council aims to keep you up to date on a range of Council activities.

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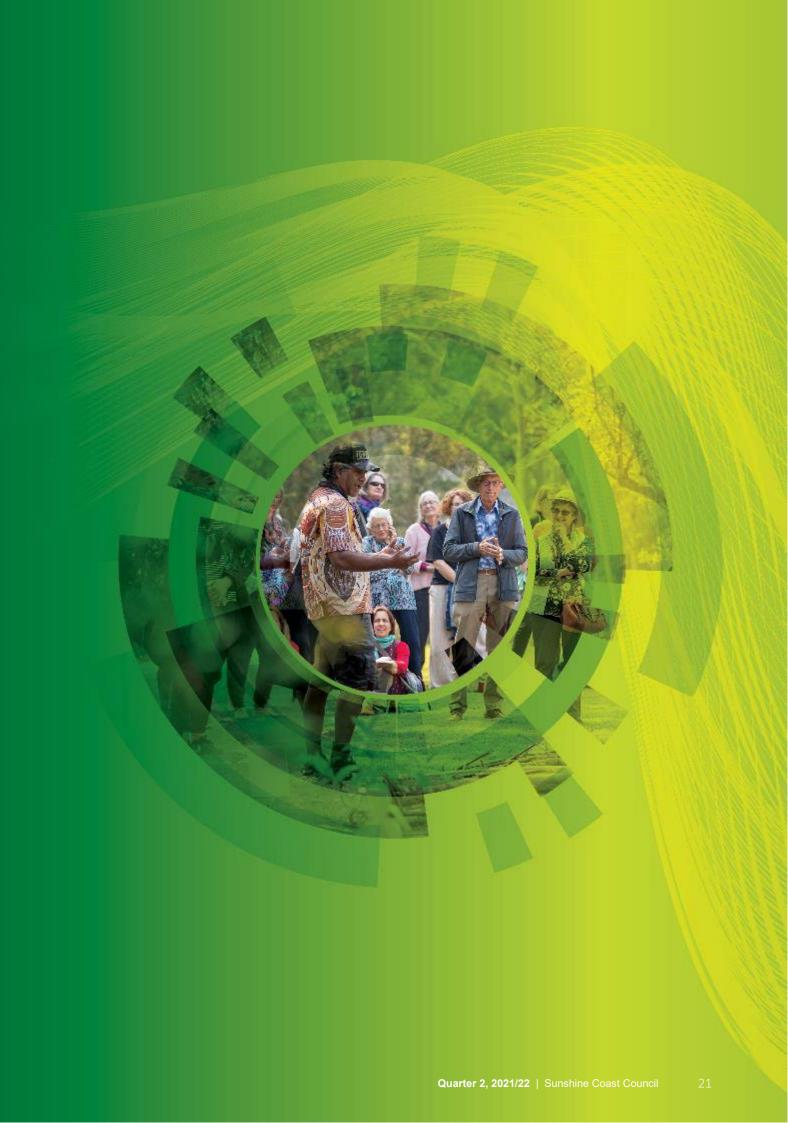
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Operational Plan Activities Report Quarter 2, 2021/22

Quarterly Progress Report



Corporate Plan Goal : Our strong community

Goal Objective: In all our communities, people are included, treated with respect, and opportunities are available to all.

Healthy and active communities

Action Code	Action Name	Start Date	Due Date	Progress	On Time	On Budget	Comments	Branch
1.1.1	Deliver the Healthy Sunshine Coast program to increase physical activity levels in the community through low cost or free activities and workshops.	01/07/2021	30/06/2022	50%			The Healthy Sunshine Coast program has seen 247 new registrations during this period with a total of 3353 currently registered. There are 738 members of the program's active and engaged Facebook group. The program review (that commenced in quarter one) was completed and the decision made to temporarily suspend the program from 26 November 2021. Once the research by the current program coordinators (on improving efficiencies and cost-savings) is completed, the revised program will be launched in early 2022.	CD: Community Development
1.1.2	Promote Ride and Walk to School events to increase awareness and participation in walking and cycling to school to encourage physical activity, reduce traffic congestion and improve road safety within school precincts.	01/07/2021	30/06/2022	50%			Ride and Walk to School projects are on track. New Bluetooth gateway readers were installed and tested at the nine Ridescore schools. The Ridescore program will be relaunched in the first term of 2022. Community engagement pop up stalls occurred across the region in November 2021 to promote the Coastal Pathway maps and user behaviour. A free community ride event was held in December 2021 on the Coastal Pathway in conjunction with Australian Cycling Academy and the Festival of Cycling.	TIM: Transport Infrastructure Management

Vibrant community places and spaces that are inclusive, accessible and adaptable

Action Code	Action Name	Start Date	Due Date	Progress	On Time	On Budget	Comments	Branch
1.2.1	Coordinate the delivery of Council's Transport Levy policy and projects including encouraging sustainable travel choices through travel behaviour change programs and connecting our local communities by supporting transport services such as Council Link, Flexi Link and Kenilworth Transport Service.	01/07/2021	30/06/2022	50%			Initiatives are well underway and the monitoring of progress by program initiative owners is ongoing. Initial steps have occurred to commence compilation of next year's program.	TIP: Transport & Infrastructure Planning

Action Code	Action Name	Start Date	Due Date	Progress	On Time	On Budget	Comments	Branch
1.2.2	Undertake trials of new parking technologies that help monitor parking usage and duration to inform options for future parking management solutions.	01/07/2021	30/06/2022	50%			The six-month trial of new smart parking meter technology at the Maroochydore City Centre ground level car park is ongoing, with data regarding its usage and occupancy being taken. The meters will provide relatively live usage data of the car park remotely and allow Council to be able to improve parking service outcomes to this site. Council also seeks to implement smart parking meters in some regional and urban locations across the region. Council is developing a Smart Parking Technology Plan to develop a level of parking technology consistent across all parking offerings within the Sunshine Coast local government area. It is intended that this plan will inform all future capital works bids towards the implementation of smart parking technology. The plan and delivery program is anticipated to significantly improve parking service delivery, but also hit targets of the Integrated Transport Strategy to achieve a 'connected, smart, integrated, safe and efficient transport system'.	TIM: Transport Infrastructure Management
1.2.3	Trial the use of regulated parking technology to provide a safer working environment while supporting safe parking and vehicle turnover in our local communities.	01/07/2021	30/06/2022	40%			Investigations into suitable technology options has been completed. An automated number plate recognition vehicle has been procured and the project is on schedule for commencement this financial year.	CR: Customer Response
1.2.4	Implement prioritised actions from the Sunshine Coast Sport and Active Recreation Plan 2011-2026 including: issuing civil works package at Honey Farm Sport and Recreation Precinct; completion of the equestrian arena upgrade at Nambour Showgrounds; and delivery of Works for Queensland (COVID -19 stimulus projects) for a range of sports facilities, including major upgrades to Palmwoods AFL/Cricket grounds and Yandina Cricket grounds.	01/07/2021	30/06/2022	50%			The revegetation works package for Honey Farm Road Sport and Recreation Precinct open drainage swales was awarded, with approximately 30,000 new plantings to be established. Nambour Showgrounds equestrian arena works plans have been finalised and are due to commence in early 2022. Delivery of Works for Queensland stimulus projects continued, including progression of designs for the North Shore Multi-Sports Complex clubhouse and Palmwoods Warriors Football clubhouse.	SCV: Sports and Community Venues

Action Code	Action Name	Start Date	Due Date	Progress	On Time	On Budget	Comments	Branch
1.2.5	Implement prioritised actions from the Sunshine Coast Aquatic Plan 2011- 2026 including: commissioning of the Nambour Splash Park and Water Slides; completing the Kawana Aquatic Centre Master Plan review and stage 1 detailed design; and finalisation of development plans for Cotton Tree and Caloundra Aquatic Centres in readiness for tenure renewals at 30 June 2022.	01/07/2021	30/06/2022	50%			The Nambour Aquatic Centre Splash Park project is near completion, with soft opening scheduled for early January 2022. The adventure slides are anticipated to be delivered, installed and completed by mid-2022. The tender has been awarded for stage one detailed design of the Kawana Aquatic Centre which includes improved car parking, new indoor program pool, kiosk, office, amenities and change rooms, landscaping and demolition of existing learn to swim pool and main building.	SCV: Sports and Community Venues
1.2.6	Implement prioritised projects and programs from the Sunshine Coast Library Plan 2014-2024 and the Library Network Plan 2019-2041 including delivery of programs that support life-long learning and planning for the delivery of new and refurbished libraries at Caloundra, Nambour and Sippy Downs.	01/07/2021	30/06/2022	50%			The community is returning to Sunshine Coast libraries with a six percent increase in attendance this quarter. Online learning also remains popular, with uptake increasing by nine percent. Longer opening hours for the Toy Library have proven to be popular with library members, and outreach services have increased, with staff attending 15 community events. Take home school holiday packs and a partnership approach to providing literacy packs for children in foster care increased the reach of library services in the community. Refurbishment of the Nambour and Heritage library was completed. Volunteers provided 2591 hours of service this quarter. Free community assistance was provided through the library service to assist community members to upload their vaccination certificates to the Queensland Government COVID-19 Check-In application.	AHL: Arts, Heritage and Libraries

An inclusive community, with opportunities for everyone

Action Code	Action Name	Start Date	Due Date	Progress	On Time	On Budget	Comments	Branch
1.3.1	Implement key actions from the Sunshine Coast Innovate Reconciliation Action Plan 2021-2022 and develop a new Stretch Reconciliation Action Plan that supports social and economic opportunities for the Aboriginal and Torres Strait Islander community of the Sunshine Coast.	01/07/2021	30/06/2022	50%			Monthly meetings were held with the Sunshine Coast First Nations Accord members and Sunshine Coast First Nations community to build relationships and facilitate community conversations. Accord members were invited to partner in the delivery of the inaugural Sunshine Coast First Nations Supplier Day held on 15 November 2021, to provide a platform that showcased local First Nations businesses and their ongoing contribution to the Sunshine Coast economy. By reinforcing connections between First Nations suppliers, government agencies and non-government agencies, the event was a great opportunity for First Nations businesses to establish relationships and brand identity with potential clients and become a local supplier of choice for several goods and services. Council partnered with the Sunshine Coast First Nations Networking Group to deliver the annual Sunshine Coast First Nations Networking Event held on 15 December 2021. Eight songwriters/musicians were invited to participate in a First Nations Songwriter workshop facilitated by Getano Bann on 3 December 2021 to build local creative skills and capacity. This was hosted by Jinibara Aboriginal Peoples Corporation in partnership with Council and the State Government Department of Aboriginal and Torres Strait Islander Partnerships.	CD: Community Development
1.3.2	Manage the Youth Council program to foster youth civic leadership and active contribution addressing community issues and opportunities for young people.	01/07/2021	30/06/2022	50%			The Youth Council has focused on: strengthening their connection to each other; understanding the potential of their roles; and planned and implemented a significant youth focused community engagement via online surveys and a series of pop-up stalls to hear from young people aged 15-24 across the region. The engagement is designed to understand more clearly what Sunshine Coast young people love about the Sunshine Coast, what is important to them, their interests and priorities. This information will provide core focus areas for the Youth Council to develop various actions for the remainder of their two-year term. The engagement outcomes will also provide clarity on areas of advocacy for the Youth Council. Overall, the level of intention and attention the Youth Council members have displayed is exceptional.	CD: Community Development

Action Code	Action Name	Start Date	Due Date	Progress	On Time	On Budget	Comments	Branch
1.3.3	Convene the Multicultural Advisory Group to provide expert advice, leadership and an ongoing framework for communication and consultation to support the delivery of initiatives and outcomes that foster inclusion and diversity within the community.	01/07/2021	30/06/2022	50%			Members of the Multicultural Advisory Group are continuing to provide advice on the development of: an anti-racism campaign "Racism stops with me" the Welcoming Cities Framework for Council's consideration, and assisting with community engagement approaches for the review of the Multicultural Welcome Hub. Twenty-three participants successfully graduated from the Migrant Work Ready Program, gaining an understanding of Australia work culture and taking part in employment-ready workshops, mentoring and networking. Forty-five migrants participated in the Migrant Learn to Swim and Beach Safety Program gaining confidence in the pool and ocean, improving swimming skills and water safety.	CD: Community Development
1.3.4	Implement Council's Community Engagement Policy and Framework including enhancing the capabilities across Council's workforce in engaging with our diverse communities.	01/07/2021	30/06/2022	50%			This quarter, Council continued to deliver a range of community engagement projects as guided by the Excellence in Engagement Framework, including the Sunshine Coast Youth Survey, Point Cartwright and La Balsa Park Master Plan, Peregian Springs Local Community Facility engagement program and the Community Venues Check-in project. The final session of a best practice engagement development program (that aims to foster world class community engagement) was held in December 2021.	CD: Community Development

Connected, resilient communities, with the capacity to respond to local issues

Action Code	Action Name	Start Date	Due Date	Progress	On Time	On Budget	Comments	Branch
1.4.1	Implement key actions from the Sunshine Coast Community Strategy 2019-2041 Action Plan in collaboration with partners and key stakeholders to advance our shared goal of a strong community through to 2041.	01/07/2021	30/06/2022	50%			This quarter saw Council join forces with Mooloolaba Surf Life Saving Club to celebrate International Day of People with Disability and to promote the importance of accessibility on local beaches and across the Sunshine Coast. Now in its fourth year, the Migrant Work Ready program has helped 98 people from a multicultural background improve their prospects to find a job on the Sunshine Coast through employment-ready workshops, mentoring and networking opportunities.	CD: Community Development

Action Code	Action Name	Start Date	Due Date	Progress	On Time	On Budget	Comments	Branch
1.4.2	Provide support to the community and other not for profit organisations in the delivery of resources, facilities and services that meet the needs of communities through the grants program.	01/07/2021	30/06/2022	50%			Council funded 310 applications through the following programs: Major, Minor, Emergency, and Individual Development grants; Heritage Levy grants; Landholder Environment grants; Regional Arts Development Fund grants; and Councillor Discretionary Funding Program grants. A total of \$1,194,982 was allocated through grants to a range of projects and activities that contribute to the achievement of Council's vision for the region.	CD: Community Development
1.4.3	Implement priority activities from the Integrated Transport Strategy including the delivery of the supporting Road Safety and Roads Plans and the update to the Active Transport Plan.	01/07/2021	30/06/2022	50%			Implementation on the Active Transport Plan continued during the quarter, including the newly formed Sunshine Coast Council Active Transport Advisory Committee. The Roads Plan is currently under preparation.	TIP: Transport & Infrastructure Planning
1.4.4	Review the results of the community engagement process for the draft Sunshine Coast Mass Transit options analysis and finalise the options analysis for consideration by Council.	01/07/2021	30/06/2022	100%			The Options Analysis for Sunshine Coast Mass Transit was finalised taking into account the results of the community engagement process. On 20 October 2021 Council endorsed the Options Analysis to progress to the State Government to lead the Detailed Business Case in partnership with Council.	UGP: Urban Growth Projects

Creative and innovative approaches to building a strong community

Action Code	Action Name	Start Date	Due Date	Progress	On Time	On Budget	Comments	Branch
1.5.1	Implement priority activities from the Sunshine Coast Arts Plan 2018-2038 including delivery of the Regional Arts Development Fund, supporting the implementation of the Regional Arts Infrastructure Framework and delivery of the Sunshine Coast Regional Gallery Program (including the Sunshine Coast Art Prize).	01/07/2021	30/06/2022	50%			The Sunshine Coast Arts Advisory Board 2020/21 Annual Report was distributed and is available on Council's website. A total of 33 applications were received this quarter for the Regional Arts Development Fund, with eight projects receiving \$55,000 in grants. The Sunshine Coast Art Prize 2021 saw 40 national and six local artists exhibit, and attracted 1929 visitors. Three exhibitions by local artists were held at Maroochydore Library Art Space. Arts programs delivered this quarter include Footfall for emerging artists, Channelled Impulse for established choreographers, Teachers PD for educators, Space Travel Mentoring for seven local artists and Unwritten Models - mentoring for five emerging organisations. Ten Artists in Residence programs were also held across six locations and a networking event for 43 artists and arts workers was delivered.	AHL: Arts, Heritage and Libraries

Action Code	Action Name	Start Date	Due Date	Progress	On Time	On Budget	Comments	Branch
1.5.2	Deliver the Sunshine Coast's premier multi- arts Horizon Festival for 2021 to celebrate place, encourage community participation and provide opportunities to present and build capacity for our local arts sector.	01/07/2021	30/06/2022	50%			 The COVID-19 pandemic led to the cancellation of components of the 2021 Horizon Festival, however a large proportion of the program was delivered this quarter including the: I Sea U exhibition which attracted 4117 visitors to Caloundra Regional Gallery Final Call exhibition at Maroochy Bushland Botanic Gardens which featured six local, national and international artists and engaged over 4000 people Field Trip Online Symposium which attracted 206 international digital delegates with 80 delegates at the inperson tour of the Final Call exhibition, and The Bunker sold-out event featured 23 (including three internationally recognised) spoken word artists. The launch of the Homegrown local artist program attracted over 30 applications, with eight artists to feature in the 2022 festival. 	AHL: Arts, Heritage and Libraries
1.5.3	Develop the annual Heritage Levy program to support the implementation of priority activities and projects identified in the Sunshine Coast Heritage Plan 2021-2031 including; planning for the Sunshine Coast Regional Collection Store, development and delivery of an annual program of events and activities to activate Bankfoot House, building the capacity of the region's network of heritage community organisations, and support to First Nations priority projects.	01/07/2021	30/06/2022	50%			This quarter, the Heritage Levy program delivered the inaugural Historian in Residence program which appointed two historians to undertake projects on First Nations sites. On 10 November 2021, Council endorsed a recommendation to accept the collection and operation of the Landsborough Museum. Professional development and support programs for local museums including collection assessments and conservation reports were also undertaken. Interpretive projects at Coolum Beach, Landsborough and Dicky Beach are progressing.	AHL: Arts, Heritage and Libraries

Corporate Plan Goal : Our environment and liveability

A resilient region shaped by clever planning and good design

Action Code	Action Name	Start Date	Due Date	Progress	On Time	On Budget	Comments	Branch
2.1.1	Progress priority activities from the Environment and Liveability Strategy 2017 five-year implementation plan including: developing a climate risk mitigation framework building community capacity to positively respond to climate change.	01/07/2021	30/06/2022	50%			Implementation of the Council's Environment and Liveability Strategy 2017 continued with the release of the 2020/21 Annual Report as part of Council's State of the Region announcements in December 2021. The Annual Report includes a snapshot of key achievements as well as a status on how we are tracking against our performance measures. The Climate Risk pilot project in partnership with Noosa Council is progressing well with the following key outputs delivered over the last three months: A stocktake of climate change related information held or accessed by both councils. A region-wide climate change survey to benchmark a number of aspects including community awareness of climate change, understanding of climate risks, trusted information sources, acceptance of the need to manage climate risks and capacity to take effective action. Completion of workshops with Council staff to inform understanding of climate risk, insights on vulnerabilities, exposure and the opportunities to take proactive action	ESP: Environment and Sustainability Policy
							 exposure and the opportunities to take proactive action to minimise the risks to the environment, community and economy. Commenced development of a Climate Knowledge Toolkit to help raise community awareness and inform action to manage climate risks as well as preparing for a number of key stakeholder/industry roundtables early 2022. 	
2.1.2	Prepare a strategic directions position paper for the new planning scheme and undertake preliminary community consultation to inform the drafting of a scheme.	01/07/2021	30/06/2022	50%			The content for the regional and local strategic directions position paper was finalised during the quarter. Fourth (and final) Community Reference Group meeting was held to inform the preliminary community consultation program. Council continues to progress ongoing planning and preparation for preliminary consultation phase.	SP: Strategic Planning

Action Code	Action Name	Start Date	Due Date	Progress	On Time	On Budget	Comments	Branch
2.1.3	Consult with parties to the Palmview Infrastructure Agreement on the potential need for change, to ensure that all parties are clear on obligations under the infrastructure agreement.	01/07/2021	30/06/2022	50%			The Infrastructure Agreement negotiation process is ongoing. The amendment of the Palmview Infrastructure Agreement (IA) presents considerable risks to Council that need to be appropriately managed. The consideration and negotiation of the proposed IA changes have and will continue to be the subject of extensive legal advice, the cost of which was not able to be determined as part of the budget process.	UGP: Urban Growth Projects
2.1.4	Continue to work with the State Government to advance the structure planning for Beerwah East Major Development Area.	01/07/2021	30/06/2022	50%			Council is continuing to work in collaboration with the State Government to progress the planning for the Beerwah East Major Development Area to the next phase.	UGP: Urban Growth Projects
2.1.5	Identify stormwater assets for updating of Council's asset register to better shape the appropriate levels of service for asset maintenance and rehabilitation.	01/07/2021	30/06/2022	50%			Council inspected 1470 metres of stormwater pipes via CCTV, and 280 drainage pits for structural condition during the quarter. Three flooding and drainage investigations were undertaken and a response was provided to 103 customer service requests. Council issued three new pipe relining contract packages for delivery.	TIM: Transport Infrastructure Management
2.1.6	Deliver place-making initiatives, including Eumundi Town Centre and Woombye streetscaping projects.	01/07/2021	30/06/2022	50%			Council continues to deliver placemaking initiatives including Eumundi Town Centre and Woombye streetscaping projects. Both projects progressed significantly during the quarter with the community engagement and detailed design phases completed. Construction is anticipated to commence in early 2022 for Woombye and mid-2022 for Eumundi Town Centre. Cribb Street, Landsborough stage two detailed design continued to progress and Maleny and Nambour detailed scoping and project planning continued.	DPS: Design and Placemaking Services
2.1.7	Provide effective, timely and coordinated planning, preparedness, response and recovery for the region in response to disaster events.	01/07/2021	30/06/2022	50%			To be consistent with the State Government's Queensland Emergency Risk Management Framework, Council is commencing a review process of the current hazard risk assessment. This body of work, once complete, will be the basis for the review and re-write of the Sunshine Coast Local Disaster Management Plan. The review process will not only identify the specific risks within our region, but will be a guide for mitigation strategies and will be used to inform and educate the community of the requirement to have an understanding of their personal risks/need to have plans in place should they be affected.	SF: Specialist Functions

Action Code	Action Name	Start Date	Due Date	Progress	On Time	On Budget	Comments	Branch
2.1.8	Conduct a Strategic Fire Risk Review to improve the Council's strategic, tactical and operational response to fire management.	01/07/2021	30/06/2022	75%			The consultant development of the draft fire risk review is nearing completion. The final product is anticipated to be received in early 2022 for review by Council.	EO: Environmental Operations
2.1.9	Implement the Coastal Hazard Adaptation Strategy through: informing the development of the new planning scheme; undertaking dune protection, enhancement and management in identified areas; and seeking external funding opportunities to establish program partnerships and collaboration.	01/07/2021	30/06/2022	50%			Council continues the process of embedding the outcomes of the Coastal Hazard Adaptation Strategy (CHAS) across relevant service delivery areas and internal asset planning processes. Project work has significantly progressed with regard to informing the integration of CHAS considerations into the new planning scheme. On 16 December 2021 the State Government announced a new competitive funding round to support coastal hazard adaptation implementation. Council is in the process of reviewing suitable projects to support an application to increase the resilience of the region.	ESP: Environment and Sustainability Policy
2.1.10	Plan for the protection of the Regional Interurban Break in perpetuity to secure the environmental, production and recreation values through: advocating for its retention at current extent; identifying and acquiring strategic land; and implementing the Inter-Urban Break Outdoor Recreation Plan with partners.	01/07/2021	30/06/2022	50%			Advocacy to the State Government is continuing for the ongoing protection of the Regional Inter-urban Break as one of Council's major green spaces including participation in the State Government led Northern Inter-urban Break Working Group.	ESP: Environment and Sustainability Policy

Protection and enhancement of our natural assets and distinctive landscapes

Action Code	Action Name	Start Date	Due Date	Progress	On Time	On Budget	Comments	Branch
2.2.1	Coordinate the delivery of Council's Environment Levy including: the strategic land acquisition program; environment levy partnerships and grants; and external education and compliance programs for erosion and sediment control.	01/07/2021	30/06/2022	50%			Council's Environment Levy Annual Report 2020/21 was endorsed at the November 2021 Ordinary Meeting. Recent program achievements include finalisation of drone trial outcomes to demonstrate innovative technology to manage invasive plant species. The trial was undertaken on a 10 hectare site in the Coolum area to treat Groundsel and is a partnership with Department of Transport and Main Roads and Proagco (local drone company). Nine months post spraying has resulted in less than 1 percent regrowth across the 10 hectares at approximately 30 percent of traditional costs. A much larger site is now proposed to further perfect the technology and realise further cost savings.	ESP: Environment and Sustainability Policy

Action Code	Action Name	Start Date	Due Date	Progress	On Time	On Budget	Comments	Branch
2.2.2	Complete the upgrade and replacement of the ageing groyne field at Maroochy River to protect the natural assets.	01/07/2021	30/06/2022	50%			The groyne field project amended approvals (to extend the linking wall between two most southern groynes) progressed. Tender documents were completed and progressed to the procurement phase.	PD: Project Delivery

Responsive, accessible and well managed assets and infrastructure

Action Code	Action Name	Start Date	Due Date	Progress	On Time	On Budget	Comments	Branch
2.3.1	Implement Blue Heart Sunshine Coast in partnership with Unitywater and the State Government including delivery of the Blue Carbon Pilot project; land acquisitions and land management activities.	01/07/2021	30/06/2022	50%			Blue Heart Sunshine Coast has continued to be progressed. Landholder information sessions were held in November 2021 with over 50 landholders in attendance. Further information regarding landholder concerns and topics of interest were gained. A research proposal for collection, analysis and management of baseline data at the Blue Carbon Pilot Project site has been developed by the University of the Sunshine Coast.	ESP: Environment and Sustainability Policy
2.3.2	Deliver key demonstration sites to improve the management and reduction of weeds including adoption of different weed management practices.	01/07/2021	30/06/2022	25%			On ground planning and actions have commenced at both demonstration sites. The second meeting of the Invasive Weeds Taskforce occurred in November 2021 providing clarity for actions and focus. A dedicated Invasive Weeds Project Officer commenced in November 2021.	EO: Environmental Operations

Transitioning to a sustainable and affordable way of living

Action Code	Action Name	Start Date	Due Date	Progress	On Time	On Budget	Comments	Branch
2.4.1	Implement the Street Tree Master Plan to protect, enhance and sustain the region's existing and future street tree network through better selection, placement and care of these environmental assets.	01/07/2021	30/06/2022	50%			Implementation of the Street Tree Master Plan continued this quarter with a total of 559 trees planted. The Adopt a Street Tree program saw trees planted along seven local streetscapes.	P&G: Parks and Gardens

Action Code	Action Name	Start Date	Due Date	Progress	On Time	On Budget	Comments	Branch
2.4.2	Lead a Biosphere nomination to UNESCO for the Sunshine Coast to be designated as an international site of excellence.	01/07/2021	30/06/2022	50%			The Biosphere nomination for the Sunshine Coast has been received by UNESCO Man and the Biosphere Programme. Work is progressing in preparation for becoming a Biosphere in June 2022, including the development of a Biosphere Performance Measurement Framework, Management Framework, governance arrangements and branding, in consultation with relevant stakeholders.	ESP: Environment and Sustainability Policy

A reputation for innovation, sustainability and liveability

Action Code	Action Name	Start Date	Due Date	Progress	On Time	On Budget	Comments	Branch
2.5.1	Evaluate and assess the potential for increased kerbside food organics/garden organics (FOGO) collections, integration into the next generation waste collections contract and the effect this will have on future landfill diversion rates.	01/07/2021	30/06/2022	50%			Council is developing a Business Case to provide an evaluation for introducing food organics/garden organics (FOGO) collections. The Business Case will assess the collection and processing of FOGO material and will provide estimates for landfill diversion. The option to introduce FOGO bin collections by July 2025 has been incorporated into the next generation collection contract.	WRM: Waste and Resource Management

Corporate Plan Goal : Our resilient economy

Strong economic leadership, collaboration and identity

Action Code	Action Name	Start Date	Due Date	Progress	On Time	On Budget	Comments	Branch
3.1.1	Implement priority activities and projects from the Regional Economic Development Strategy Implementation Plan 2019-2023 to drive further progress towards the delivery of a resilient and strong economy for the Sunshine Coast region.	01/07/2021	30/06/2022	50%			 A total of 2836 businesses were assisted (872 from services and 1964 from workshops and events) either online or in person. Key initiatives undertaken this quarter include the: delivery of two Jobs Fairs on 3 November 2021 in Caloundra and 5 November 2021 in Mooloolaba, attracting more than 50 local employers to promote more than 900 jobs and 845 job seekers. Thriving Through Change Business Resilience Expo on 28 October 2021 2021 Sunshine Coast Business Awards Buy Local Sunshine Coast initiative which involved two campaigns where more than \$500,000 of local spend was captured, and a business planning course, Japan trade briefing and Intellectual Property Law workshops. Support was provided to the Food and Agribusiness Network who were successful in their Australian Government funding application for a \$8.78 million grant to establish the Turbine Precinct - Australia's first purposebuilt, end-to-end collaborative food and beverage manufacturing precinct. A total of 1251 jobs were created/supported during this quarter (175 from sponsorship of major events and 1076 from investment outcomes). 	ECDEV: Economic Development

Action Code	Action Name	Start Date	Due Date	Progress	On Time	On Budget	Comments	Branch
3.1.2	Enhance the sports industry through the Sport Industry Development Program that maximises the use of existing assets and enhancing the region's capabilities through event attraction, training camps, targeted promotion, industry development and research.	01/07/2021	30/06/2022	50%			This quarter, Council worked to maximise the use of existing assets and enhance the region's sporting capabilities, securing new events for the region, such as the: Sunshine Coast Officiating Summit Disability Sports Australia National Conference a training camp for the men's and women's national Indigenous football teams, and a minimum of three home games of the Brisbane Lions AFL Women's team. Council invested in three industry development initiatives including a Sport and Event Industry Directory and Portal to provide decision makers with easy access to local suppliers and a mechanism for communication and collaboration. A bespoke familiarisation for organisers of a major rugby league carnival was undertaken and a local videographer was engaged to capture and produce content that will be used to promote the region as a high-performance training destination.	ECDEV: Economic Development
3.1.3	Provide financial support to Visit Sunshine Coast to underpin its activities to promote the Sunshine Coast as a tourism destination.	01/07/2021	30/06/2022	50%			A financial agreement for 2021/22 is in place between Visit Sunshine Coast and Council. Payments are being made in accordance with this agreement and Council's allocated budget.	ECDEV: Economic Development

New capital investment in the region

Action Code	Action Name	Start Date	Due Date	Progress	On Time	On Budget	Comments	Branch
3.2.1	Develop the business case for a new Caloundra Regional Gallery as part of the implementation of the Caloundra Centre Master Plan 2017.	01/07/2021	30/06/2022	50%			The strategic assessment stage has been completed and the business case has progressed to the preliminary evaluation stage, anticipated to be completed in early 2022. Variations to the scope and extension to the contract have caused minor budget adjustments.	MPSP: Major Projects and Strategic Property
3.2.2	Progress preliminary feasibility and design for the Community and Creative Hub Precinct in alignment with the Caloundra Centre Activation Project and Caloundra Centre Master Plan 2017.	01/07/2021	30/06/2022	25%			Progress on detailed design is awaiting the outcomes of Caloundra Regional Gallery business case which will confirm the size and location of the new gallery.	MPSP: Major Projects and Strategic Property

Action Code	Action Name	Start Date	Due Date	Progress	On Time	On Budget	Comments	Branch
3.2.3	Work with Walker Maroochydore Developments Pty Ltd and SunCentral Maroochydore Pty Ltd to support the implementation of the Maroochydore City Centre Development Agreement to advance the delivery of a contemporary city centre for the Sunshine Coast.	01/07/2021	30/06/2022	50%			During this quarter, development approval was received from Economic Development Queensland for the first multi-deck car park in the Maroochydore City Centre Priority Development Area. Walker Maroochydore Developments Pty Ltd will project manage the design and delivery of the multi-deck car park on behalf of Council. A development application was lodged in December 2021 with Economic Development Queensland for Walker Maroochydore Pty Ltd to deliver a significant 15 storey commercial office building on the corner of First Avenue and South Sea Islander Way, Maroochydore.	MPSP: Major Projects and Strategic Property
3.2.4	Leverage the Sunshine Coast International Broadband Network, the cable landing station and the regional cyber node to drive new business entrants to the Sunshine Coast through targeted marketing campaigns, briefings to interstate and international key partners and potential clients, and inbound business delegations.	01/07/2021	30/06/2022	50%			In November 2021, the second stage of the Vitamin SC campaign to drive investment into the region was launched and in the first nine days the campaign had generated 26 investment leads. The Vitamin SC campaign was the subject of a major article by publication "My Weekly Preview" on 9 December 2021, highlighting the success of this campaign and it's positive promotion of the region. On 8 December 2021, data centre operator NEXTDC announced the purchase of the International Broadband Cable Landing Station and the creation of "SC1" - the first regional data centre in Australia to be based in Maroochydore.	ECDEV: Economic Development

Investment and growth in high-value industries

Action Code	Action Name	Start Date	Due Date	Progress	On Time	On Budget	Comments	Branch
3.3.1	Work with key stakeholders to identify investment opportunities, undertake marketing activities and support investment projects across the region's high value industries including updating of the Sunshine Coast investment prospectus.	01/07/2021	30/06/2022	50%			The "Sunshine Coast Commercial Property" campaign has delivered 48,111 impressions and 15,949 video views resulting in 56 new investment leads. Development of the 2022 Sunshine Coast Investment Prospectus is currently underway and will be delivered in a digital format for the first time.	ECDEV: Economic Development

Action Code	Action Name	Start Date	Due Date	Progress	On Time	On Budget	Comments	Branch
3.3.2	Progress implementation of Mooloolaba Master Plan, including completion of the Northern Foreshore Parklands project and progressing the next stages of the Brisbane Road four lane road upgrade (Walan Street to Kyamba Court) including the new Mayes Canal Bridge.	01/07/2021	30/06/2022	60%			Stage 1a of the Northern Foreshore Parklands was opened to the public at the beginning of November 2021 and has been positively received from residents and visitors alike. The completed facilities include a viewing platform at the Alex Bluff Foreshore Park, a boardwalk and staircase linking the boardwalk to Mooloolaba Esplanade, plus significant embankment revegetation and plantings around a new grass open space with beach access connections. Works to complete stage 1b are ongoing and include public amenities, barbeques, playground features and additional open space. Efforts are underway to address the impacts of extended periods of wet weather and resource and supply difficulties as a result of the COVID-19 pandemic, but the December 2021 completion could not be achieved. The revised opening date is anticipated for April 2022. A formal variation of funding timeframes with the State Government has been sought and approved.	PD: Project Delivery

Strong local to global connections

Action Code	Action Name	Start Date	Due Date	Progress	On Time	On Budget	Comments	Branch
3.4.1	Drive export activity from the Sunshine Coast and support local businesses to expand into national and international markets, by providing access to specialist services, contacts and training and partnering with State and Federal government trade agencies for in-market assistance.	01/07/2021	30/06/2022	40%			The Japan trade briefing was held on 6 October 2021, attended by the Acting Consul General for Japan, Acting President of the Queensland Chamber of Commerce and Industry, and the Trade and Invest Commissioner in Tokyo (virtually). More than 45 local business and government representatives attended the briefing including some of the region's largest exporters. Two more export capability development series have been sourced and confirmed for delivery in the first half of 2022 - IP Law and Trademark workshop series and an e-Commerce training program. A South Korea Trade briefing has been confirmed in partnership with the Australia Korea Business Council scheduled for May 2022. The Sunshine Coast Export Network (LinkedIn group) is a platform to communicate export news, advice and events to members. During the quarter the group increased by 15, bringing the total number of members to 624.	ECDEV: Economic Development

A natural, major and regional event destination

Action Code	Action Name	Start Date	Due Date	Progress	On Time	On Budget	Comments	Branch
3.5.1	Implement priority activities from the Major Events Strategy 2018-2027 including strengthening arts and cultural events to assist in diversifying audience reach, capitalising on the growing demand for off road and adventure style events to showcase the region's natural strengths and increasing the region's profile.	01/07/2021	30/06/2022	50%			A significant increase in event proposals were considered by the Sunshine Coast Events Board for events to take place during the first half of 2022, including an Arts and Cultural event that was postponed earlier in 2021 and two new Arts and Cultural events confirmed to take place during this period.	ECDEV: Economic Development
3.5.2	Develop and attract events and sporting opportunities at Council venues including Caloundra Indoor Stadium, Maroochydore Multi Sports Complex, Nambour Showgrounds, Sunshine Coast Stadium and Venue 114.	01/07/2021	30/06/2022	50%			This quarter, Sunshine Coast Stadium delivered drive in movies on the field, Sunshine Coast Schools Rugby 7's Championships, Monster Trucks to a capacity crowd, the Steps Group Christmas party and the Oztag Super Series. Venue 114 hosted Burlesque L'Amour, SunnyKids Fundraiser, the Master Builders Association Housing and	SCV: Sports and Community Venues
							Construction Awards, Buskers By The Lake, Deja Voodoo Performance and A Celtic Christmas Irish dance performance.	
							The Nambour Showgrounds hosted Gemfest, Lifestyle 55+ Expo and Collectorama. The return of all annual major events to Nambour Showgrounds is planned for 2022, including the Ray White Nambour Rodeo in May 2022. Sullivan Nicolaides Pathology have set up a COVID-19 testing clinic at the Nambour Showgrounds from 13 December 2021 to 24 February 2022. A promotional video for the Nambour Showgrounds was also developed this quarter.	
							The Maroochydore Multi-Sports Complex hosted the Queensland Schools AFL Cup and Netball Queensland State Age Championships, and five AFL Women's (Brisbane Lions) premiership season games are confirmed for January to March 2022. Caloundra Indoor Stadium was utilised by the Sunshine Coast Public Health Unit as a Mass Vaccination Centre between October and December 2021.	

A regional hub for innovation, entrepreneurship and creativity

Action Code	Action Name	Start Date	Due Date	Progress	On Time	On Budget	Comments	Branch
3.6.1	Work with Education Sunshine Coast and the broader education and training industry to implement 'Study Sunshine Coast' and better prepare and connect young people to education and employment opportunities in the region.	01/07/2021	30/06/2022	50%			Study Sunshine Coast continues to work closely with the State Government to facilitate the return of international students to the region. A total of 19 domestic and international students participated in Study Sunshine Coast's third fully subsidised Project Global Citizen scholarship program - an eight week online cultural competency accelerator to enhance student's cultural intelligence and employability, with a micro-credential awarded on completion.	ECDEV: Economic Development
3.6.2	Finalise a new Master Plan for Caloundra Aerodrome to guide future development decisions and advance the strategic vision for the aerodrome.	01/07/2021	30/06/2022	40%			Stage one strategic assessment has been completed. Stage two Master Plan is now underway with community engagement on the draft Master Plan expected to be undertaken mid-2022. Additional scope for targeted environmental survey and broadened stakeholder consultation may impact project program.	MPSP: Major Projects and Strategic Property
3.6.3	Strengthen collective resilience of business communities and destination appeal of precincts through the development and delivery of the Caloundra Activation Plan, update and delivery of the Mooloolaba Activation Plan and delivery of the Retail Activation Plan.	01/07/2021	30/06/2022	50%			The Mooloolaba Economic Activation Plan and the Caloundra Invigoration Strategy are being reviewed and updated to ensure they continue to respond to the needs of each community. A successful Christmas in Caloundra event and activation program was delivered and attracted hundreds of people to Caloundra for a Christmas Tree lighting event and market in the lead up to Christmas. The Retail Activation Program facilitated the leasing and activation of a vacant retail space in Mooloolaba and window decals were installed within the shopfronts of Coolum beach businesses.	ECDEV: Economic Development

Corporate Plan Goal : Our service excellence

Engage with our community to inform asset management and service delivery

Action Code	Action Name	Start Date	Due Date	Progress	On Time	On Budget	Comments	Branch
4.1.1	Develop a Service Excellence Strategy that considers customer expectations and community value to deliver efficient, effective and sustainable service levels now and into the future.	01/07/2021	30/06/2022	35%			Council has prioritised a three year work program as a part of developing a Service Excellence Strategy. By focusing on what our customers tell us, we have improved some of our highest used services, customer experience and productivity.	CR: Customer Response
4.1.2	Finalise and implement an asset management framework that delivers consistent asset management practices, processes and systems throughout the organisation.	01/07/2021	30/06/2022	50%			The Asset Management Framework was adopted in December 2021 as an inclusion to Council's Asset Management Policy. Council commenced incorporating the Asset Management Framework into the Strategic Asset Management Plan. It is anticipated this work will be completed in mid-2022.	AM: Asset Management

Design accessible, flexible and innovative services that meet community needs

Action Code	Action Name	Start Date	Due Date	Progress	On Time	On Budget	Comments	Branch
4.3.1	Collaborate with external stakeholders to address and prevent illegal dumping activities across the region, to reduce pollution to our environment and risk to community safety and amenity.	01/07/2021	30/06/2022	50%			Council has been invited to make application for Round 2 funding of the Local Government Partnership Program as part of the Queensland Government's 'Keeping Queensland Clean' litter and dumping plan. Submissions have been made and Council awaits the outcome of the submission.	CR: Customer Response
4.3.2	Consult with key stakeholders to progress a new Smart City Framework and Smart City Implementation Plan, which will identify processes and projects to realise smart city opportunities and further develop Council's data driven decision making capability.	01/07/2021	30/06/2022	40%			A draft working document has been prepared based on the learnings from the first Framework with the following focus areas: leadership, Internet of Things (IoT) sensors, connectivity, data driven decision making and the solutions pipeline. Engagement across the organisation is helping to refine and progress the new Smart City Framework and Smart City Implementation Plan. Project works are building organisational capability in real-time IoT analytics using new networks, sensors and software.	BI: Business and Innovation

Action Code	Action Name	Start Date	Due Date	Progress	On Time	On Budget	Comments	Branch
4.3.3	Deliver an on/off maintenance asset acceptance solution that: streamlines the process of managing defects during construction by developers; captures information and workflows from the applicant and Council; enables better record keeping and improves asset handover and accountability.	01/07/2021	30/06/2022	50%			In this quarter, the 'asset acceptance solution' design and implementation commenced with Council defining project requirements.	DS: Development Services
4.3.4	Develop and update Council's asset management plans to encompass the whole of life sustainability of built and natural environments while guiding appropriate levels of service and delivery of Council services to the community.	01/07/2021	30/06/2022	50%			Asset Management Review findings have been received and will be addressed as part of an internal improvement plan, with completion anticipated for mid-2022.	AM: Asset Management
4.3.5	Finalise recommendations on a contract to design and construct a new hi-tech material recovery facility at Nambour waste precinct to replace the current facility and improve the quality of processed recyclable materials.	01/07/2021	30/06/2022	100%			Council has concluded the procurement process and a contract was awarded in November 2021 for RDT Engineering to design and construct a new Material Recovery Facility at the Nambour waste facility precinct.	WRM: Waste and Resource Management

Deliver consistent service levels that provide positive experiences for our community

Action Code	Action Name	Start Date	Due Date	Progress	On Time	On Budget	Comments	Branch
4.4.1	Continue the customer experience program and utilise engagement feedback to design solutions that improve outcomes and meet a range of preference and accessibility requirements.	01/07/2021	30/06/2022	50%			The customer experience program has continued to review performance and customer feedback to understand community priorities and improve Council's overall service delivery. During the quarter: 483 end to end service experience surveys were received, rating Council at 6.92/10. More online forms on Council's website were converted to automated online forms - making it easier for our customers and reducing handling time. Council's telephony system was integrated with the Customer Relationship Management system. The OurCouncil customer directed marketing platform is active sending communications to customers on topics of interest and to alert them of traffic changes such as the Wharf Mooloolaba Car Park Rehabilitation Project and the Caloundra Transport Corridor Upgrade.	CR: Customer Response

Action Code	Action Name	Start Date	Due Date	Progress	On Time	On Budget	Comments	Branch
4.4.2	Finalise recommendations on the next generation waste collection contract to ensure continuous provision of essential waste services to the community.	01/07/2021	30/06/2022	70%			Mobilisation planning has commenced for Portion A of the next generation collection contract to commencement in mid-2022. This contract provides all general waste, recycling and organic waste bin collection services. Portion B of the next generation collection contract relates to liquid waste services and the outcome for the submissions received for the liquid waste services is expected to be finalised in early 2022.	WRM: Waste and Resource Management

Assess service performance and sustainability to inform evidence-based business planning

Action Code	Action Name	Start Date	Due Date	Progress	On Time	On Budget	Comments	Branch
4.5.1	Deliver the capital works program based on robust scopes, cost and risk assessment with well sequenced delivery schedules aligned to corporate priorities and long term financial plans.	01/07/2021	30/06/2022	35%			 As at 31 December the capital works program is slightly behind original forecasts due to: Industry wide material availability and cost escalations, particularly delays in the delivery of steel and timber Project resourcing challenges, particularly contractor and trades availability as a result of high demand in the market as well as COVID isolation requirements. Seasonal weather impacts, that have resulted in high rainfalls from a more substantial La Niña pattern. Despite this strong delivery has been achieved across the transportation, environmental and strategic land programs. The Mooloolaba Northern Foreshore Parklands Boardwalk has been opened with continued progress on the Mooloolaba Transport Corridor Upgrade, alongside completion of Citrus Road, Palmwoods bitumen sealing and a multitude of local park upgrades across the region. 	PD: Project Delivery

Corporate Plan Goal : Our outstanding organisation

Provide quality information, systems and processes to deliver fit for purpose solutions

Action Code	Action Name	Start Date	Due Date	Progress	On Time	On Budget	Comments	Branch
5.2.1	Develop a new Information and Communication Technology Plan 2021, with a strong focus on cyber-security, mobility, connectivity, accessibility and cloud computing.	01/07/2021	30/06/2022	20%			A new Information and Communication Technology Plan is to be developed. A draft program plan for the 2022/23 financial year has been compiled.	DIS: Digital and Information Services

Embrace a safe and collaborative workplace culture that attracts and retains high performing and engaged people

Action Code	Action Name	Start Date	Due Date	Progress	On Time	On Budget	Comments	Branch
5.3.1	Progress people and culture strategic initiatives including workforce planning, leadership development, performance management and capability development programs that support the delivery of the Council's vision.	01/07/2021	30/06/2022	75%			Two workforce planning processes have been successfully completed. The next Leader as Coach program is being delivered in early 2022. Various other leadership and capability development programs are being implemented, including a diversity and inclusion pilot program.	P&C: People and Culture
5.3.2	Develop and implement the Wellbeing, Health and Safety Plan with a focus on managing critical risks and work that adds value to deliver a healthy, caring and safe workplace.	01/07/2021	30/06/2022	90%			A Wellbeing Health and Safety Action Plan was developed and implementation has commenced. The Critical Risk Controls project is progressing in collaboration with a Community of Practice. The recommendations from an audit of high consequence activity are being implemented.	P&C: People and Culture
5.3.3	Provide workplaces that are fit for purpose and support our people to deliver services to the community across our administrative buildings and depots.	01/07/2021	30/06/2022	25%			The locations incorporated in the SCC Workplaces program have been confirmed as Caloundra, Maroochydore and Nambour, and depots and other/satellite service locations. Actions undertaken include a functionality and condition assessment of all depots and other locations, with information to assist in setting budget priorities.	SC: Strategy and Coordination

Action Code	Action Name	Start Date	Due Date	Progress	On Time	On Budget	Comments	Branch
5.3.4	Finalise the development of the Sunshine Coast City Hall in the Maroochydore City Centre for occupation from 1 July 2022.	01/07/2021	30/06/2022	50%			The base building structural works are complete, façade and glazing works well advanced and scaffolding has started to be demobilised. The fitout contract has been awarded with work underway on ground through to level 5. The project budget amended at November 2021 Ordinary Meeting is in line with impacts from construction industry escalations and allowances for Council use of levels 8 and 9. Practical completion has been amended to 20 October 2022.	SC: Strategy and Coordination
5.3.5	Progress preliminary feasibility and design for the Nambour Administration Precinct buildings.	01/07/2021	30/06/2022	20%			A draft project brief for procurement in relation to the preliminary feasibility and design for the Nambour Administration Precinct buildings was completed this quarter. It is expected to progress to tender in early 2022.	MPSP: Major Projects and Strategic Property
5.3.6	Progress the detailed design for the Caloundra Administration Building repurposing project and the development of an operational management plan.	01/07/2021	30/06/2022	40%			The detailed design for the Caloundra Administration Building progressing well. A schematic design is scheduled for completion in early 2022.	MPSP: Major Projects and Strategic Property

Demonstrate accountable leadership, future planning, and good governance that provides confidence to our community

Action Code	Action Name	Start Date	Due Date	Progress	On Time	On Budget	Comments	Branch
5.4.1	Review Council's Strategic Risk Management Framework to deliver a revised register and mitigation strategies that support the delivery of our Corporate Plan 2021-2025.	01/07/2021	30/06/2022	30%			The final draft of the 11 strategic risks has progressed with the identification of the top five risks being: Asset Management Population Growth Major Projects Governance Financial Sustainability and Natural Catastrophes / Climate Change. These risks align with the World Economic Forum Global Risks Report 2021 and the Local Government Association of Queensland Public Sector Risk Report 2019. Planning will continue to ensure completion of the risk register by internal stakeholders.	CG: Corporate Governanc e

Partner with community, business and government to represent and advocate the needs of our region

Action Code		Start Date	Due Date	Progress	On Time	On Budget	Comments	Branch
5.5.1	Advance our region's major projects outlined in the Corporate Plan 2021-2025 through establishment of a strategic approach to stakeholder relationships and advocacy.	01/07/2021	30/06/2022	50%			Ongoing advocacy to industry and government to support delivery of the region's major projects continued, as outlined in the Corporate Plan 2021-2025.	OCEO: Office of the CEO