



isolved™

Pulse Deck

July 2023

Agenda

- **isolved People Heroes**
- **Training and Information Videos**
- **isolved Announcements**
- **Isolved Surveys**
- **Compliance Corner**
- **isolved Customer Roadshows!**
- **Isolved Newsletter**
- **How can isolved help?**
- **What's New?**



Help Your Peers. Elevate Your Career.



isolved
People Heroes

isolved People Heroes brings together like-minded professionals to invest in each other's success and, by extension, their workforce's success.

Join isolved People Heroes to:

- Share your isolved experiences
- Socialize with your HR and payroll peers
- Source advice from fellow people heroes

isolved will help elevate your personal and professional brand by rewarding your good deeds. Rewards for references are just the beginning.

**Be a
People
Hero**





Welcome to People Heroes University!

Take your career to **new heights** at the U.

Take your career to new heights with People Heroes University, a personalized learning journey for professionals. People Heroes University delivers on-demand education for in-demand skills. Maximize your isolved investment through curated courses and certifications while upskilling for the future of work, today.

POWER UP

Check out live training and informational videos

Check out The LIVE webinar schedule: [FREE Live Training Webinar Calendar](#)

[Maximize Your Investment & Innovation](#)

July 14th at 2:30pm EST

The Power of People Cloud (and You) Webinar

Join this webinar to learn how to leverage isolved People Cloud to suit the needs of you and your workforce along with a live demo. Here are a few of the questions we will address:

- How do you increase productivity, ensure performance, accelerate decisions, energize talent and reduce risk?
- What new employee experience technology has been added to People Cloud?
- How can I intelligently connect my employee experience?
- What key results are my peers are receiving with isolved People Cloud?
- What future innovations should I expect in isolved People Cloud?

[50 State Legal Update: What You Need to Know](#)

[Listen to Recording Here](#)

Across the country, state laws are changing at a dizzying pace. What legislative updates do you need to be aware of? And how do those updates differ across states? In just one hour, you'll get a rundown the major updates across the United States.

Among the many topics to be covered, you'll learn about:

- Minimum wage increases
- New and updated paid family and medical leave laws
- The sunseting of various paid sick leave laws
- And much, much more

Check out live training and informational videos

Check out The LIVE webinar schedule: [FREE Live Training Webinar Calendar](#)

AEE Trainings

Adaptive Employee Experience – Manager and Supervisor View (30 minutes)

<https://learning.myisolved.com/courses/5133> This course will review how to set up your account and then walk through common manager and supervisor tasks such as viewing timecards, approving time off requests, and more!

Adaptive Employee Experience - Employee View (31 minutes) <https://learning.myisolved.com/courses/5120> This course will lead you through the employee view of isolved People Cloud's Adaptive Employee Experience. You will learn how to set up your account and navigate through pay information, personal information, and time functionality.



SUMMER LEARNING ACADEMY

Presented by



We're launching a brand-new summer webinar series!

Dive into our solutions with experts who will share tips and tricks and answer your questions.

7/11 - **HR Services**

7/14 - **People Cloud**

7/25 - **Talent Acquisition**

8/1 - **Talent Management**

8/9 - **Time and Attendance**

Customer Experience Survey

We value your feedback.

Be on the LOOKOUT
for your survey!

Thank you for being
a valued isolved
customer! Your
continued success
is important to us

This survey will
provide insight on
your experience with
isolved. We will use
your feedback to
help improve your
overall satisfaction.

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Customer Experience Survey

Thank you for being a valued isolved customer! Your continued success is very important to us!
This survey will provide insight on your experience with isolved. We will use your feedback to help improve your overall satisfaction.

*
1) Based on your recent experience, how likely are you to recommend isolved to a friend, colleague or business partner?
(1 = Not at all likely, 5 = Neither likely nor unlikely, 10 = Extremely likely)

1 2 3 4 5 6 7 8 9 10

2) What is the primary factor impacting your rating in question #1?

- Customer Support
- Customer Success
- Features & Functionality
- Implementation
- Ease of Use
- People Heroes' Community
- Tax Services
- Treasury / Funding
- Account Management (Sales)
- Price / Value
- Integrations with other systems

3) Do you know who to contact for support and how to reach them?

4) How satisfied are you with your isolved teams' responsiveness to issues or inquiries when you require assistance?
(1 = Not at all satisfied, 5 = Extremely satisfied)

1 2 3 4 5

5) Please provide details to question # 4.
(Are you satisfied with your isolved teams' responsiveness to issues or inquiries when you require assistance?)

6) How strongly do you feel your isolved contacts provide helpful, knowledgeable solutions when you require assistance?
(1 = Not at all satisfied, 5 = Extremely satisfied)

1 2 3 4 5

7) Please provide details to question # 6.
(Do you feel your isolved contacts provide helpful, knowledgeable solutions when you require assistance?)

Compliance Corner

I-9 Verification changes are coming – is your business prepared to stay compliant?

What did the changes include?

Employers with employees taking physical proximity precautions due to COVID-19 were not required to review the employee's identity and employment authorization documents in the employee's physical presence. However, employers were to inspect the Section 2 documents remotely (e.g., over a video link, fax, email, etc.) and obtain, inspect and retain copies of the documents within three business days for the purpose of completing Section 2.

Employers also needed to enter "COVID-19" as the reason for the physical inspection delay in the Section 2 "Additional Information" box **once the physical inspection took place after normal operations resumed**. Once the documents had been physically inspected, employers were to add "documents physically examined" with the date of inspection to the Section 2 "Additional Information" box on Form I-9, or to Section 3 as appropriate.

When will the temporary flexibilities end?

COVID-19 temporary flexibilities of Form I-9, Employment Eligibility Verification will end on July 31, 2023. Employers will have until August 30, 2023, to complete physical inspections for employees whose documents were inspected remotely during the temporary flexibility.

Who is impacted by the change?

All employers must complete in-person physical document inspections for those employees who were hired on or after March 20, 2020, and for whom the employer has, to date, only conducted a remote inspection consistent with the flexibilities first announced in March 2020.

The ending of the remote flexibilities policy also means that for any employee hired on or after August 1, 2023, employers must complete a physical inspection of the documents presented for the I-9 process, even if the company is hybrid or 100% remote.

e-Verify with isolved

E-Verify is an internet-based system that allows your company to determine eligibility to work in the U.S. It compares the information from an employee's Form I-9 (Employment Eligibility Verification) to data from Social Security Administration and Department of Homeland Security records to confirm eligibility for employment.

isolved simplifies the employment verification process, with results returned from the agency within seconds. You can also use the solution if you are using paper I-9 forms.

U.S. laws require employers to only employ individuals who are legally authorized to work in the United States.

The diversity of the American workforce contributes to the strength and vibrancy of the economy, but all employees must work legally within the country.

e-Verify part of the **Attract & Hire** set of tools within isolved Talent Management.

Onboarding just got a lot easier.

Verifying and bringing on new hires can take a lot of time for HR and recruiting professionals. With E-Verify, I-9 work verification, built into isolved Talent Management, the process just got a lot easier.

Why should you attend Connect 2023?

isolved Connect 2023: Attending One of Many Offered Intensive Training Sessions

HR Suite Power Boost: Unleashing the Full Potential of Analytics, Certifications, Training, and Org Charts)
Are you ready to unleash your true HR potential? Dive headfirst into a thrilling look of our comprehensive suite of HR tools, designed to propel you to success. Get ready to soar beyond limitations as we unlock the hidden treasures of analytics, certifications, training, org charts, and so much more!

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[Register Here](#)

Attend one of many offered intensive workshops including:

Predictive People Analytics
Compensation Management
Navigate the ACA Maze
Report Writer (Basic and Advanced)
Payroll Success
Occurrence Tracking
Performance Reviews
Seamless Open Enrollment
Workflows

Optimization Services

Embrace change. And together let's flourish.

Sure, organizational change is inevitable. Mergers and acquisitions, reorganizing and restructuring, and advances in technology bring their own challenges. Yet, managing change doesn't necessarily have to take a toll on your employees. In fact, recalibrating your workforce and processes to drive greater efficiency and effectiveness is quite achievable.

Close the
Gap Between



and Operate at a Level
of a Larger Team

A Collaborative Partnership

Centered around an engaging and supportive framework, isolved Optimization Services subject matter experts will help you extend the impact of your people strategy by closing the gap between your unique workforce challenges and your organizational knowledge and use of isolved People Cloud. They'll work closely with you to fully understand your situation and objectives, and use those insights to craft tailored solutions coupled with personalized training for getting the greatest value from isolved People Cloud.

Maximize Your isolved People Cloud Investment

Personalized services and tailored solutions spanning the entire employee lifecycle

- Onboarding, Accrual Plans, Pay Groups, Time, Benefit Plans and Enrollment
- Post-Implementation Changes/Training
- Manual-to-Automated Process Optimization
- Challenge/System Gap Assessment and Mapping
- Organization Goal Recalibration/Alignment
- System/Module Refresher Training
- Guidance and Best Practices to Maximize ROI



Paperless

Third Party
Sick Pay

HSA/HRA

Delivery
Address

Get a Jump on Year End

Spot Lighting: HSA and 401k Employer Contributions

Employer contributions to HSA and 401k are common benefits, and both need to be reported on the employees' W2 in Boxes 12W and 12D respectively.

Best practice: Rather than uploading this data at yearend, leverage the isolved system to calculate and accumulate employer contributions to HSA and 401k, which will then populate W2 Boxes 12W and 12D.

Contact Customer Support to get these set up.

Group Term
Life

Personal Auto

401k Box 12D

Stock Options,
Gifts, Awards

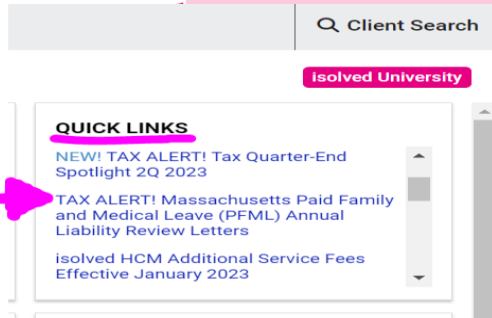
Box 12DD

S Corp
Healthcare
Premiums

Isolved Announcements

SAVE THE DATES

isolved Connect 2023 – October 17 – 19, 2023
Palm Desert, California
[Plan your trip here](#)



REMINDER CHECK QUICK LINKS (on your landing page)

Tax Blackout Period: July 5, 2023 – July 31, 2023

Announcement

Going Green

Be on the Lookout for new **green** Fed Ex envelopes for your deliveries

IMPORTANT DATES

Tuesday, July 4, 2013 – 4th of July – Banks Closed

We value your feedback

Complete both reviews and you will receive a \$10.00 gift card and a pair of isolved People Hero Socks!

All you need to do is complete these 2 steps:

Step 1: Complete both surveys below

Step 2: Send your Customer Success Manager a confirmation of completion of the surveys.

Links:

G2: [Link](#)

Capterra: [Link](#)



June Newsletter

- **Put AI to Work:** We've unveiled our AI roadmap. Learn how you can utilize AI to help you grow at a People Hero.
- **Get Payroll Funding:** With Payro, you get access to a short-term loan any time payroll is due and there's a cash delay — so you never have to worry about covering payroll again.
- **Immersive Experience:** The People Heroes University is now integrated with the People Heroes Community. This new integration makes People Heroes World. Connect your accounts so you can complete course paths all while earning points and getting rewarded on both platforms!
- **Simplify Talent Management:** Did you know Glassdoor found that companies who invest 10 percent more in employee engagement see an increase in company profits by \$2,400 per employee? isolved Talent Management allows employees to learn, share and grow to be the best they can be.
- **Preparing for Open Enrollment:** It's not too early to start thinking about your 4th Quarter Benefit Plan renewal! In need of a refresher? Take advantage of our Quick Help Video to review processes and get tips for renewals ahead of time.

isolved
A Helpful Newsletter Resource for the People of isolved People Cloud

Monthly Newsletter - June 2023

Introducing **Benchmark Insights**
Helping you make better, data-driven decisions

[Learn More](#)

New Products & Resources

[Product Spotlight]
Put AI to Work in the Workforce

Regardless of size, companies can benefit from artificial intelligence (AI). We've unveiled our AI roadmap to help our People Heroes focus on the employee experience, eliminate payroll errors and much more.

[Learn More](#)

[Marketplace Spotlight]
Get Payroll Funding, On-Demand

Cash flow isn't always predictable, but payroll must still be paid on time. With Payro, you get access to a short-term loan any time payroll is due and there's a cash delay — so you never have to worry about covering payroll again.

[Learn More](#)

[Sign Up!](#)

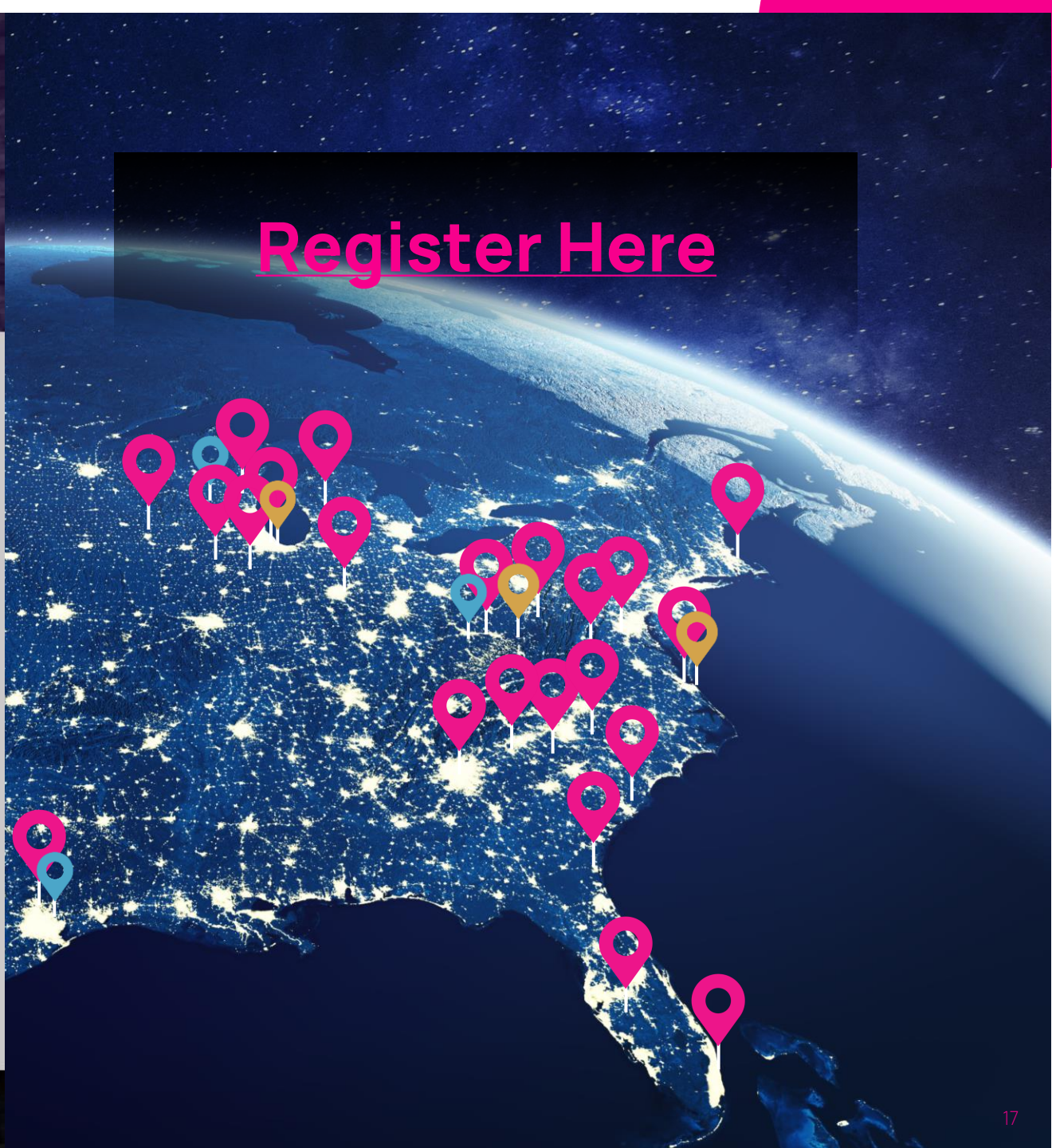


Save The Date!

Upcoming Roadshow Dates:

Jun 8	Salt Lake City, UT	Sept 14	Des Moines, IA
Jun 15	Newport Beach, CA	Sept 21	Phoenix, AZ
Jun 22	Indianapolis, IN	Sept 28	Las Vegas, NV
Jul 13	Columbus, OH	Oct 4	New York City, NY
Jul 20	Sacramento, CA	Oct 5	New Brunswick, NJ
Jul 27	Grand Junction, CO	Oct 24	Seattle, WA
Aug 3	Hartford, CT	Oct 26	Salt Lake City, UT
Aug 10	Chattanooga, TN	Nov 2	Dallas-Fort Worth, TX
Aug 16	Orlando, FL	Nov 8	Allentown, PA
Aug 23	Charlotte, NC	Nov 9	Philadelphia, PA
Aug 24	Columbia, SC	Nov 14	Madison, WI
Sept 7	Omaha, NE	Dec 6	Scottsdale, AZ
Sept 12	Schaumburg, IL		

We can't wait to see you!



[Register Here](#)

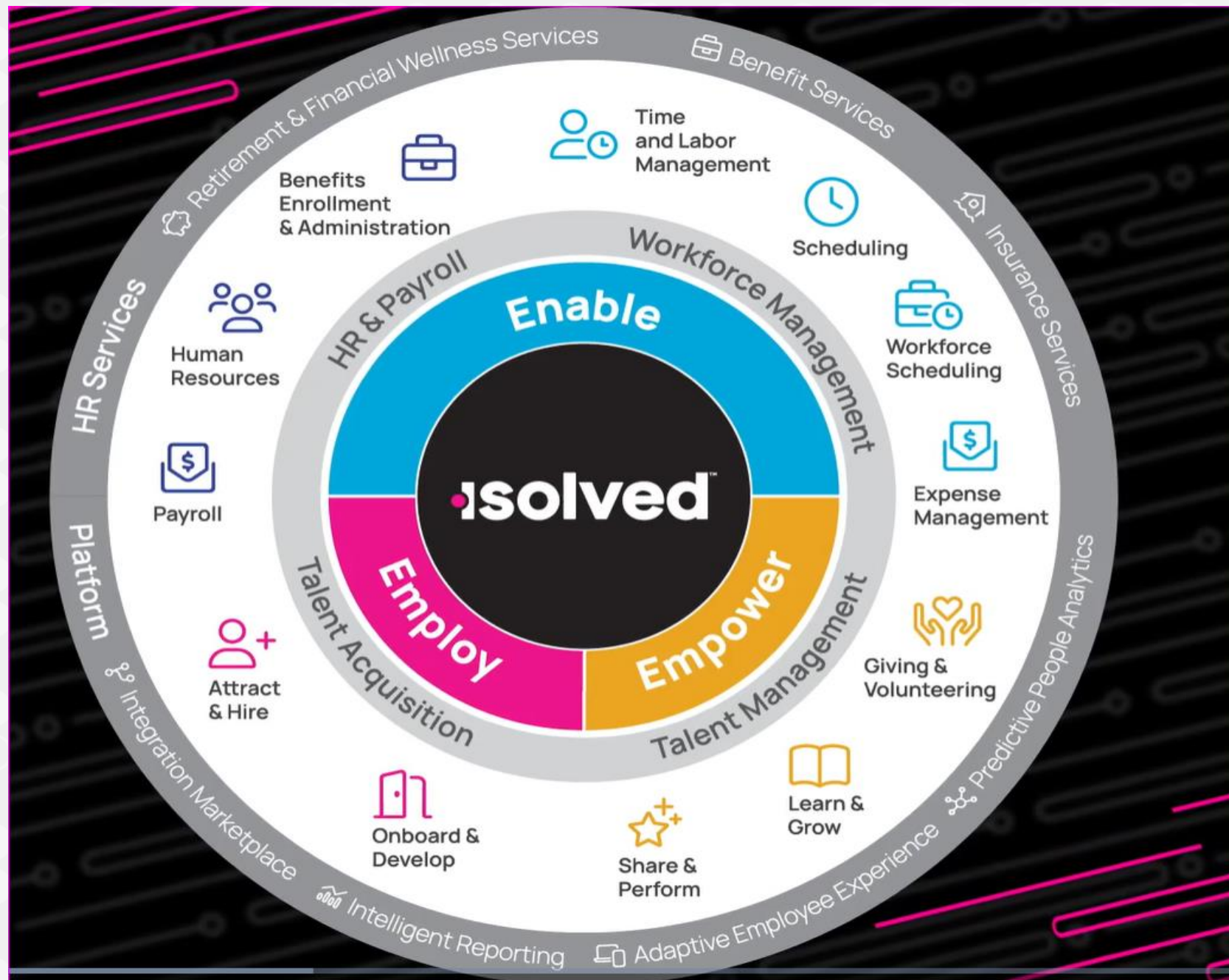
How can isolved help?

Learn more about
what we do.

isolved



3-minute video





isolved™

What's New?
Tell me about your
strategic goals for
2023?