



**isolved™**

# Pulse Deck

April 2023

- **isolved Customer Roadshows!**
- **Training and Information Videos**
- **HR Corner**
- **isolved Announcements**
- **Isolved Newsletter**
- **Isolved Surveys**
- **How can isolved help?**
- **What's New?**

# Agenda



# New Year, New Roadshow Locations!

We're hitting the road and coming to a city near you! Join us at one of our 51 Roadshow locations for one-on-one, in-person training from our isolved experts. Our executive leadership team is eager to meet you. The best part? **It's FREE!**

[Save Your Seat](#)



## ROADSHOW DATES

April 6 – Boston, MA  
April 12 – San Diego, CA  
April 13 – Anaheim, CA  
April 18 – Portland, OR  
April 20 – Raleigh, NC  
April 26 – Greenville, SC  
April 27 – Charleston, SC  
May 4 – Grand Rapids, MI

May 10 – Chicago, IL  
May 11 – Dubuque, IA  
May 18 – Madison, WI  
May 24 – Dallas, TX  
May 25 – Houston, TX  
June 8 – Salt Lake City, UT  
June 15 – Newport Beach, CA  
June 22 – Indianapolis, IN

# Where do I? **On Demand Webinars**

Check out live training and informational videos

Check out The LIVE webinar schedule: [FREE Live Training Webinar Calendar](#)

[How to Build Your Employee Experience Roadmap](#)

Friday, April 14<sup>th</sup> at 1:00pm EST

Employee experience can have a direct impact on many aspects within your organization – including productivity, retention and recruitment. In this webinar, isolved VP of Solution Strategy Geoff Webb will be joined with special guests Trish McFarlane and Steve Boese of H3HR Advisors to discuss what your next best steps are to improve employee experience for your workforce.

[HR Leaders Survey Report: 500 HR Leader Share Their Plans, Priorities and Pain Points](#)

[\(Click to Listen to Recording\)](#)

There's power in peers! Join this webinar to get an exclusive look at the results of isolved's third-annual HR leaders survey which details what your peers are investing in, what's keeping them up at night and what opportunities exist for them (and you).

[Collateral Here](#)



49%

of Employees  
Say They **Plan to**  
**Explore Their**  
**Options in 2023**

Competing for top talent is HR's biggest stressor (**what keeps them up at night**) – **#1 answer**

51%

say retaining talent was more difficult over the last year

State of HR





**Improving employee engagement is the biggest opportunity to improving HR this year.**

**91%**

**say employee experience is a top priority for their organization this year**

**Where to Focus**

# What successful HR teams must do:

## 1. Automate processes

to multiply the capabilities of their HR team

## 2. Consolidate

**information** into a single source of truth

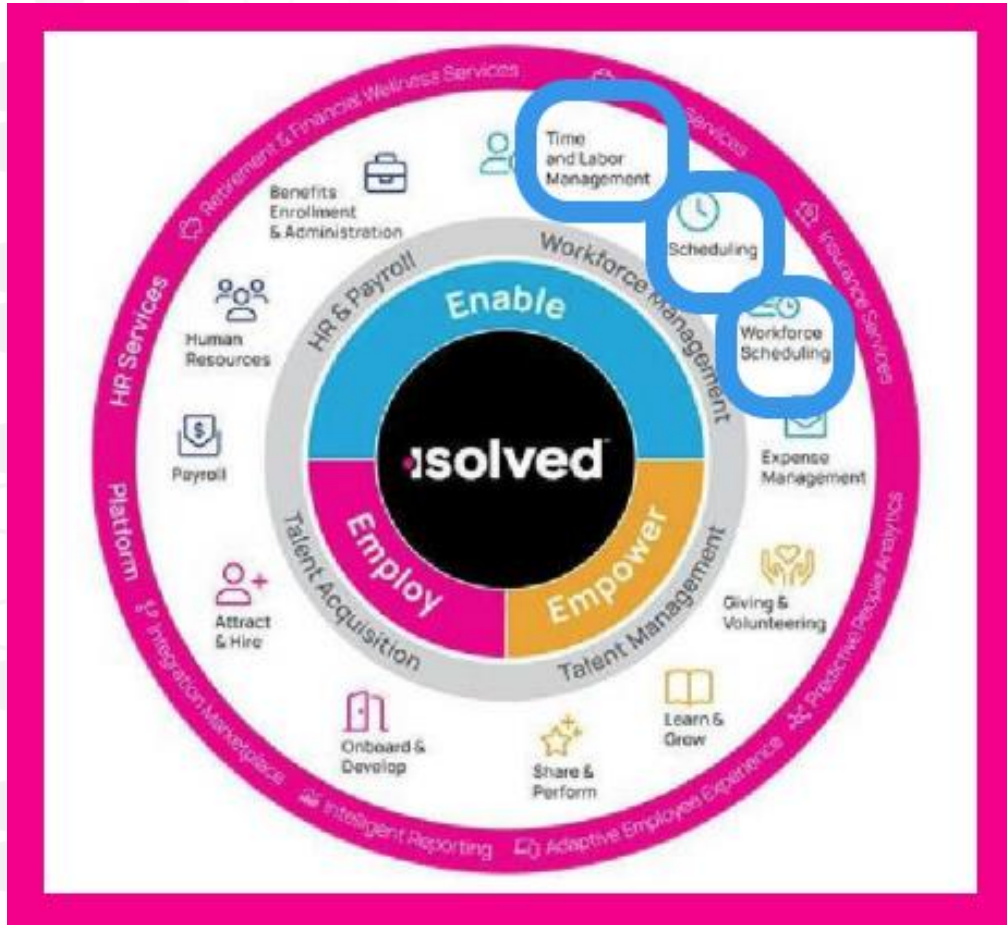
## 3. Access strategic

**guidance and support** to reduce complexity





# isolved Time & Labor Management



## isolved Time - Trainings

isolved Time -Verification & Alerts (14 minutes)

<https://learning.myisolved.com/courses/22> This training will guide you through the configuration of timecard verification and both standard and custom alerts.

isolved Time – Default Schedules & Scheduler (28 minutes)

<https://learning.myisolved.com/courses/139> This training will guide you through schedule rules and applying default schedules to employees. You will also learn about the scheduler and making one time changes and drop in schedules for your employees.

isolved Time – Scheduling Manager/Supervisor View (25 minutes)

<https://learning.myisolved.com/courses/2810> This course will review the options the Manager/Supervisor may have available to use in the Scheduler feature.

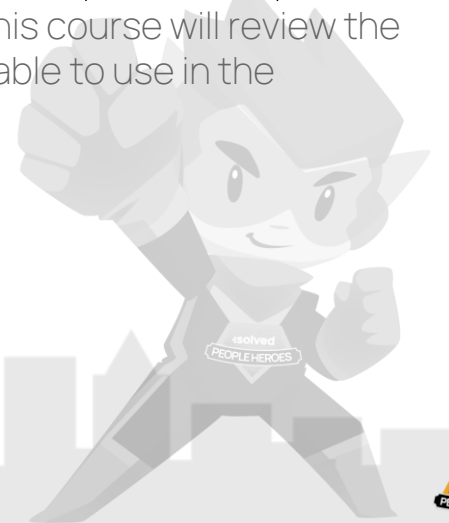
## Case Study:

### Integrating Payroll and Time

*“The amount of time isolved saved her is immense”*

Joanne Cochrane,

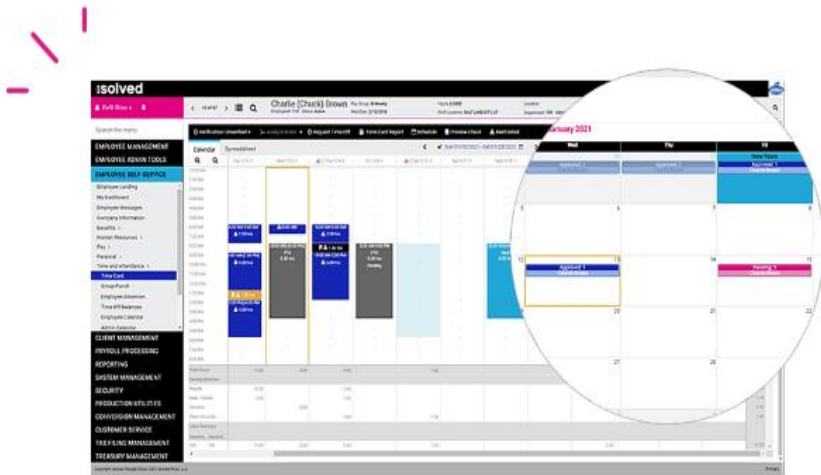
Director of Accounting at Philadelphia Hand to Shoulder Center



# isolved Time & Labor Management











## Save time. Minimize errors. Improve compliance.

The reality is that HR is expected to get payroll right, every time. Time theft - intentional or not - can cost your business thousands of dollars, which is why it's critical to implement an accurate and reliable process. isolved Time & Labor Management eliminates outdated software, time sheets and spreadsheets.



A Harvard Business School study found 1 in 3 new hires look for a new job during their first six months of coming onboard. For those who leave, the employee turnover costs range between 100% and 300% of the replaced employee's salary.

## Features and Benefits

-  **No separate time system**  
Collect, manage and process your time right through isolved
-  **Better manage your employees**  
Manage your time and attendance data and employee profiles
-  **Manage comp time**  
Comp time allows you to offer extra paid time off in lieu of costly overtime pay for overtime hours worked
-  **Make scheduling a breeze**  
Build shifts and schedules, set permission rules, determine shift eligibility, send instant scheduling alerts, and set up coverages and shift requests
-  **Improve your bottom line**  
Eliminate buddy punching and time theft
-  **Make time tracking easier**  
Easily and efficiently track your employee time
-  **Handle any work environment**  
Track employee time from home, the worksite, multiple locations and more
-  **Collection methods**  
Choose the time collection method that works best: virtual clock, mobile app, or physical time clock
-  **Geofencing**  
Eliminate time clock errors with geofencing, which allows employees to clock in and out within set map boundaries
-  **Set up alerts**  
Receive notifications such as: in late, in early, under hours, over hours, out early, out late, unscheduled absence, out of schedule, in grace, out grace and other options



NUCLEUS  
RESEARCH

Nucleus Research names isolved a Facilitator in the HCM world with the highest usability rating.

People Cloud is isolved's SaaS HCM offering, which includes functionality for core HR, workforce management (WFM), talent, employee engagement, performance, payroll, people analytics, and HR service delivery. The suite is both intelligently connected and modular, which enables customers to implement the features that they need while avoiding the cost and complexity of capabilities that do not fit current requirements. This enables value to be driven at scale, and many isolved customers choose to start with specific modules and incrementally add others as their level of HR maturity increases. The isolved Integration Marketplace also enables customers to add third-party extensions to their People Cloud deployment for any niche use cases. isolved continues to focus on providing SMBs with enterprise-grade features such as automation, predictive analytics, trend identification, and modeling. The vendor has also made recent investments in other areas of demand, including on-demand pay, and the introduction of its integration between the People Heroes Community (advocacy, engagement and support) and the People Heroes University (a learning experience platform.) The combination enables customers to earn certifications, share best practices, and unlock the full value of the platform.

# Isolved Announcements

## SAVE THE DATES

**isolved Connect 2023 – October 17 – 19, 2023**

**Palm Desert, California**

[Plan your trip here](#)



## Spring Cleaning

Reminder to Review W-2's and 1095's

- Update Employees who have changed states , work in multiple states
  - Update Employees who have had life events
  - Don't forget to check new hires and terminations

*A good best practice is to check these items quarterly*

## New Login/Identity Migrations

Scheduled Release: April 7, 2023

Development is working on a solution to enable clients to reset their employees' ESS accounts through isolved.

## REMINDERS

California Pay Data Report is Due: May 10, 2023

If you are an employer with 100 or more employees working in California this applies to you.

# March Newsletter

- **Goodbye Desk Arrest!** The isolved Adaptive Employee Experience is a new interface you can access anywhere, anytime.
- **New Perks Available.** The isolved Marketplace has a new look and new perks!
- **Love isolved?** - Use your voice and leave a review to be entered to win a Patriot 10 Can Softpack Cooler just in time for summer!
- **Experiencing Hiring Difficulty?** - See how this isolved customer utilized HR Services to help their business succeed.
- **NEW: Benefit Reconciliation Tool** - This feature allows you to update rates, view employee details, change employee rates or update any employee variances all in one convenient way! Ask your Customer Support contact for more info.

**Sign Up!**



A Helpful Newsletter Resource for the People of isolved People Cloud

## Monthly Newsletter - March 2023

### What is the biggest stressor for HR Leaders this year?

- a) Employee Relation Concerns
- b) Staying Compliant
- c) Keeping Top Talent

We surveyed over 500 HR Leaders to find out.  
**See the Results**

## New Products & Resources

### [Product Spotlight]

#### Goodbye Reports. Hello Insights.

Did you know isolved Predictive People Analytics can help you make smarter hiring decisions? [Click here to learn more.](#)

Want to experience the power of isolved People Analytics yourself? Get 1 FREE Month with our limited-time promotion.

[Find Out More](#)

### [Marketplace Spotlight]

#### Happy Tax Season!

isolved has teamed up with TurboTax to help you get your taxes done right. A TurboTax expert can do your taxes for you, from start to finish, to make sure you get every dollar you deserve. Employees can even import their isolved W-2 directly into TurboTax.

[Learn More](#)

We value your feedback

Please complete the following for

You will get a \$30.00 Amazon gift card if you complete all three reviews. You will also be entered to win an isolved People Hero Patriot Soft Pack Cooler.

We will be selecting up to 5 winners!

Step 1: Complete all 3 surveys below.

Step 2: Send your Customer Success Manager a confirmation of completion of the surveys.

Links:

Shortlister: [Link](#)

BBB: [Link](#)

G2: [Link](#)

# We “carrot” a lot about you



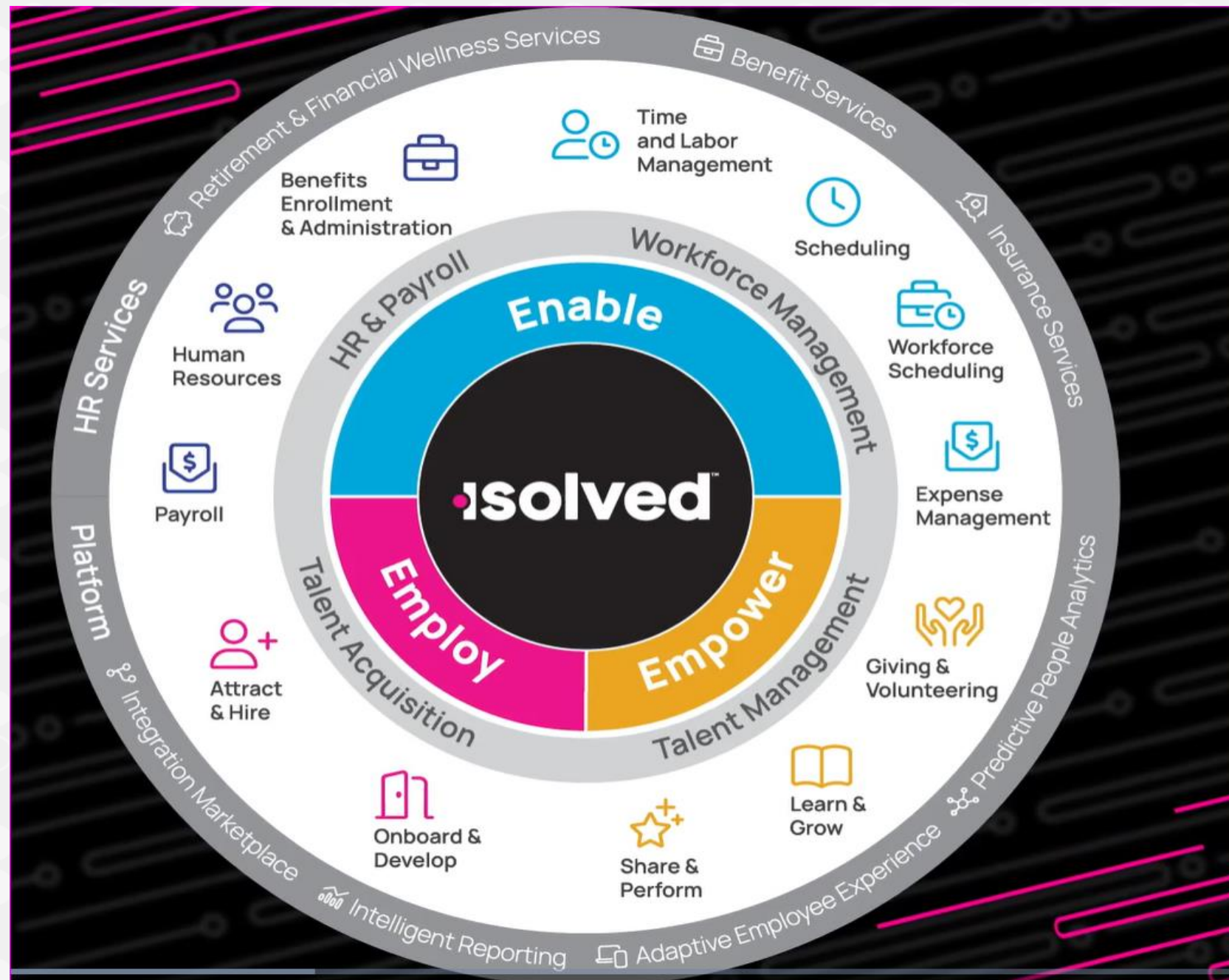
# How can isolved help?

Learn more about  
what we do.

**isolved**



3-minute video





**isolved™**

What's New?  
Tell me about your  
strategic goals for  
2023?