

A photograph of three people in a modern, industrial-style setting. On the left, a man in a dark blue sweater and tan pants holds a book. In the center, a woman in a light pink top and dark grey pants looks at a tablet. On the right, a woman with short grey hair, wearing glasses, a black jacket, and grey pants, holds the tablet and looks at the other woman. The background features a brick wall and a concrete pillar. A large white circle is in the top left corner.

isolved™

Pulse Deck

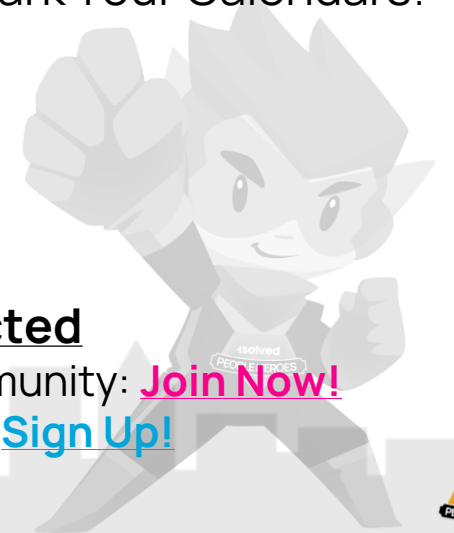
April 2024



April 2024	
Virtual People Heroes Event!	April 10
People Heroes Tour SC, CT, and WI	April 11, 18, and 25
AI & HR Masterclass (SHRM CEU)	April 30
isolved UI updates	May 3

Upcoming Important Dates-Mark Your Calendars!

Stay Connected
 isolved People Heroes Community: [Join Now!](#)
 isolved Newsletter: [Sign Up!](#)



Check out live training and informational videos

isolved HCM University & FREE Live Training Webinar Calendar

isolved Lunch & Learn Presented by People Heroes Tour

Wednesday, April 10, 2024 at 12:00 pm EST

Looking to streamline HR and create efficiencies with AI? Join us for the first installment of isolved's Lunch & Learn, presented by People Heroes Tour, hosted by isolved's Director, Solution Strategy, **Reannah Gilenson**. Join us for games and prizes, a presentation from H3HR Advisors Analyst **Trish Steed** and hear from our live panel of customers who will talk through how they use AI to solve HR challenges.

Keep Up With Compliance: What Everyone Should Know

Tuesday, April 23, 2024 at 1:00 pm EST

As the business landscape continues to evolve, so do the laws and regulations governing employment practices. Join us for an insightful presentation by **Janell Stanton** with the Business and Employment Law Center, where we'll delve into the latest updates in employment law across the country.

isolved Masterclass - AI in HR

Tuesday, April 30, 2024 at 1:00pm EST

Want to fix payroll errors, automate processes and develop programs quickly? Learn the best ways to utilize AI to your advantage when you join Chief Research Officer at Lighthouse Research & Advisory **Ben Eubanks** in this next isolved Masterclass. Not only will you get strategic insight on the future of AI within your industry, you'll also earn SHRM credits.

Spring Cleaning

- Update Employees who have changed states, or work in multiple states
- Audit Employees Life Events, New Hire, & Terms
- Check Applied for status – Tax ID & Rate Verification Report

Q2 Employee Engagement Check in

- [9 Mental Health Questions for Your Employee Engagement Surveys](#)

Exciting Changes to Support

- New CRM to improve automation and your experience
- Same great People and excellent Service!!

New isolved UI coming May 3rd

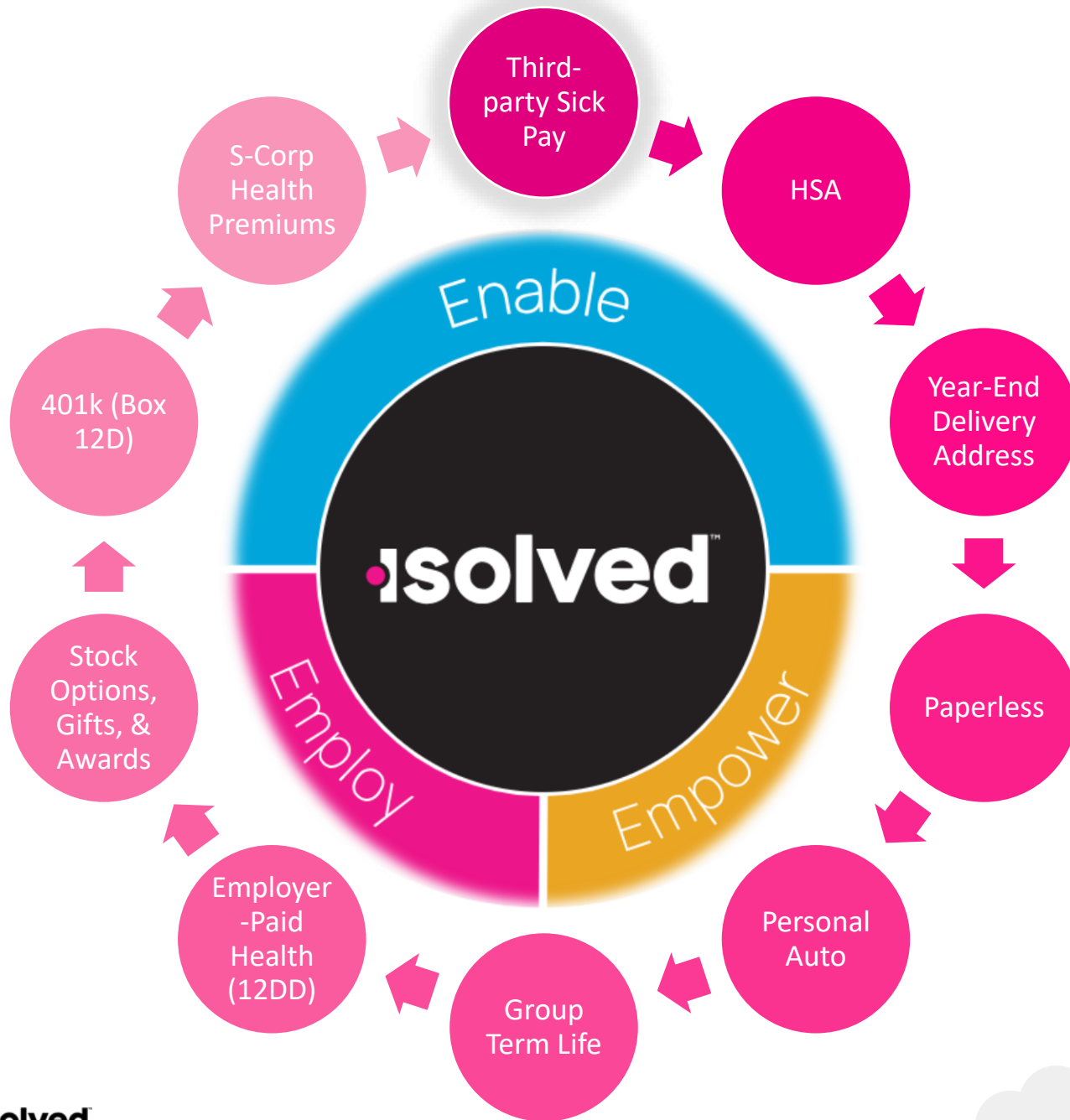
- [Release demo of AEE and Core](#) (only 4-minutes)



isolved HCM

Did You Know?





Year-Round Spotlight: Third-Party Sick Payments (3PSP)

Most providers let employers access their employees' third-party sick payments throughout the year, typically online.

Best Practice:

Forward that payment detail to Customer Support every month to load into employee record.

Reach out to Customer Support for any additional questions!



The Solution

Workforce Scheduling

(< 5 minutes)

Building and managing employee shifts is easier than ever:

- Improved employee accountability
- Flexible setup for shifts and schedule parameters
- Access to shift templates for recurring schedules
- Fast, easy approval process for shift swapping
- Keeping employees informed when schedules go live



- Schedule permission rules
- Determine shift eligibility
- Employee unavailability
- Schedule alert view
- Employee shift requests
- Maintain draft status of added or edited shifts
- Coverage requests

isolved People Heroes Tour!

Our People Heroes Asked For A New Tour Experience
... And We're Delivering!

- Network with your HCM peers
- Birds-of-a-Feather table conversations
- Discussions to start isolved User Groups
- Engage isolved leadership and product experts
- Earn three SHRM Credits
- ... and so much more!



Register Today!

Virtual Heroes L&L - 4.10.24
Greenville, SC - 4.11.24
New Haven, CT - 4.18.24
Madison, WI - 4.25.24



Philadelphia, PA - 5.9.24
Tampa Bay, FL - 5.16.24

Evaluate. Enhance. Extend. Educate.

★ **CONNECT**

isolved · 2024 Conference



Achieve your professional development goals and discover the next best steps for your organization at isolved Connect! isolved Connect is the largest gathering of the isolved community, packed with hands-on education opportunities, CE credit classes, best-practice discussions and all kinds of hacks to help you make the most out of the isolved platform. This year we will be gathering together in beautiful Orlando, Florida, October 7-9!



- **Earn HRCI credits** with intensive learning sessions
- **Network** with like-minded professionals
- **Meet** one-on-one with isolved experts and leadership
- **Get an** exclusive look at product roadmaps
- **Discover** useful integrations in the isolved Marketplace
- **Get inspired** with motivational keynote speakers
- **Learn** how isolved supports your organization's growth
- **Maximize** your community and meet isolved People Heroes



[Register Today!](#)

What's new with your business?

- › Goals
- › Projects
- › Acquisitions
- › Trainings

How can Customer Success help you?

Appendix Detail Info

➤ People Hero Referral 12



Refer

Engage

Reward

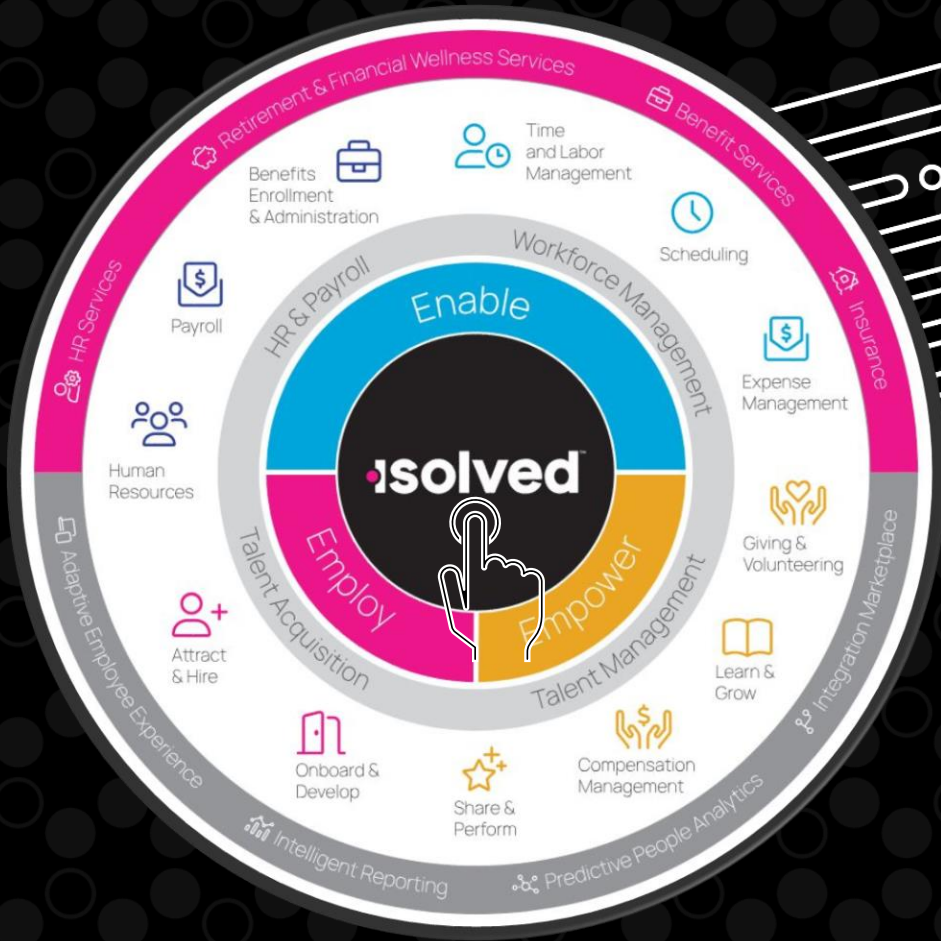
Got a friend or family member in HCM that should be an isolved People Hero?

Let us know who you want to introduce isolved to – [Here's the Link!](#)

What's In It For You:

- Earn Up to 15,000 Community Points
- Earn a \$250 isolved credit





Thank You!

Stay Connected
 isolved People Heroes Community: [Join Now!](#)
 isolved Newsletter: [Sign Up!](#)