



VIRGIN ACTIVE THAILAND  
Bestie Bonus: LINE Reward Card  
Member Referral Campaign  
1 AUG - 31 AUG 2025

**Terms & Conditions:**

These Terms and Conditions govern Bestie Bonus: LINE Reward Card - Member Referral ("Campaign") conducted by Virgin Active (Thailand) Limited ("Organiser"). By participating in this Campaign, participants ("Members") agree to be bound by these Terms and Conditions.

**1) Campaign Period**

The campaign will run from 1 August 2025, 00:00 hours (Thailand time) to 30 September 2025 23:59 hours (Thailand time), or until further notice ("Campaign Period").

**2) Eligibility**

- This campaign is open to existing members of the Organiser with a valid membership who are in good standing and do not have any outstanding membership dues.
- Participants must be at least 20 years of age at the time of participation.
- Employees, Contractors, its affiliates and their immediate family members of the Organiser are not eligible to participate.

**3) Referral Mechanism**

- Members must refer friends using the unique referral link ("IAF Link") generated through their member account in myLocker.
- Referrals made outside of the IAF Link will not be eligible for the Campaign.
- All terms and conditions related to the standard "Invite a Friend" program, not explicitly addressed in these Terms and Conditions, can be found in the "Invite a Friend" terms and conditions located at [www.virginactive.co.th/legal-stuff](http://www.virginactive.co.th/legal-stuff)

**4) LINE Reward Card and Prizes**

**a. Awarding of stamps**

- Enrolment via LINE application
  - Member must add the official LINE account of Organiser @virginactiveth as a friend via the LINE application.
  - Member must enroll in LINE reward card to participate in the Campaign.
- Invitation via Organiser's member portal - mylocker
  - Members must invite a friend using the Invite a Friend by sending the IAF link via myLocker.
  - The invited friend(s) must visit any Virgin Active Thailand clubs and complete the check-in process at reception.
- Notification to Organiser's staff
  - Member must notify the receptionist after their friend's visit for registration and get(1) one stamp on the LINE reward card.
  - Stamps will only be issued after verification in its internal membership system—self-referrals or duplicate invites are not eligible.
  - Virgin Active staff will verify the visit and scan the QR code for members, earning (1) one stamp per invited friend through the LINE application reward card.
- Exclusions
  - The campaign applies to individual invites only - group or corporate registrations are excluded.
  - Any misuse, including fraudulent activity, will result in disqualification from the campaign.

**b. Stamp Collection & Tracking**

- Members are able to track their real-time stamp balance and available rewards via their LINE application ("Reward Card").
- Each eligible invited friend counts as one (1) stamp, multiple visits by the same friend do not earn additional stamps.
- Stamps are non-transferable and cannot be shared between accounts.
- In the event of any technical glitch or discrepancy with the LINE stamp card, the data recorded within the Organiser's internal membership system shall be the definitive and authoritative source of truth for stamp collection and reward eligibility.

**c. Prizes**

- 2 Stamps: For 2 or more Eligible Friends Referred (Shoe bag value at 1,990 Baht or equal value):



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Member will be eligible to receive one (1) Shoe bag. Each eligible Member can only receive a maximum of one (1) Shoe bag.

- 4 Stamps: For 4 or more Eligible Friends Referred (Windbreaker Jacket value at 3,500 Baht or equal value):

Member will be eligible to receive one (1) Windbreaker Jacket. Each eligible Member can only receive a maximum of one (1) Windbreaker jacket.

- Top 3 Referring Member:
  - During the campaign period, the top three (3) members who successfully refer the highest number of new members, who have completed the member registration process during the campaign period will be selected to win.
  - To qualify for the Top 3 Referring Member Prize, only referred friends who signed up using the IAF link via myLocker during the Campaign Period and choose a 'Goal Getter' or 'Long Termmer' membership will be counted. Referrals who sign up under any other membership type will not be eligible.
  - Each winner will receive an exclusive private group exercise class experience, which they may share with up to nineteen (19) invited guests (maximum of 20 participants total, inclusive of the winner). The class can be hosted at any of Virgin Active's clubs located in Thailand, subject to availability.
  - The winner will receive an exclusive class with food and beverage for up to 20 participants. Final capacity is subject to the limitations of the selected class and studio. The winner will have the opportunity to:
    - Select their preferred type of group exercise class from the available offerings.
    - Choose their preferred club location.
    - Propose their preferred date and time.
  - Virgin Active will liaise directly with each winner to finalise details regarding the date, time, location, and class type, subject to availability and operational considerations.
  - The prize also includes:
    - Light refreshments provided for up to 20 participants, or maximum class and studio capacity, whichever is lower.
    - A photographer onsite to capture the event, for a maximum of 2 hours.
  - The winner and their guests agree and consent to Virgin Active's use of their names, photographs, and recordings taken during the event for marketing and promotional purposes in any media, without further notice or compensation. All images and recordings shall remain the sole property of Virgin Active. A selection of event photographs will be shared with the winner after the session. No external vendors may be engaged without the Organiser's prior written consent. The Organiser is not liable to refund or compensate if the chosen class or studio accommodates fewer than 20 participants.
  - The three (3) winners of the campaign will be announced by 31 October 2025 via email.
- The organiser's decision regarding the winners is final and binding.

d. Reward Redemption

- Shoe Bag & Jacket
  - Member must redeem their reward between 15 October to 15 November 2025, after collecting the required number of stamps.
  - Failure to collect the prize within this period will result in forfeiture of the prize. The Organiser reserves the right to discard the forfeited prize or use it for any other purpose at its discretion.
  - Rewards can only be collected in-person at the member's registered home club location on the designated collection dates set by Virgin Active Thailand.
  - All rewards are non-transferable and non-exchangeable for cash or other items and may be subject to availability. Virgin Active Thailand reserves the right to replace any prize with items of similar value without prior notice.
- Exclusive private group exercise class
  - Each winner must coordinate with Virgin Active to schedule and conduct their exclusive group exercise class between 1 November to 20 December 2025, on weekends or off-peak hours on weekdays. Failure to complete the class by this date may result in forfeiture of the prize, at Virgin Active's sole discretion.



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- Each winner must provide Virgin Active with a minimum of twenty-one (21) days' advance notice of their preferred class type, date, time, and club location.
- All bookings are subject to availability, and Virgin Active will work with the winner to confirm the final arrangements.
- For the exclusive group exercise class:
  - All participants who are not existing members of Virgin Active must complete a health check questionnaire and complete guest registration procedures prior to participating in the class.
  - Failure of any participant to complete these requirements will result in them being unable to join the class session.
  - The winner is responsible for ensuring their invited guests comply with these requirements and other Club Rules.
  - Virgin Active reserves the right to refuse participation to any individual who does not meet these conditions, in the interest of health and safety.
  - The winner must be an active member in good standing with Virgin Active on the day of the scheduled class. Should the winner's membership be inactive, suspended, or terminated for any reason prior to the event date, Virgin Active reserves the right to cancel the exclusive class with no alternative prize or compensation offered.

**5) General Terms**

- Virgin Active Thailand is not responsible for any technical issues affecting stamp tracking or reward redemption.
- By joining the event, you agree to be bound by these Term & Conditions and grant permission to Virgin Active Thailand to take photos or videos and use in promotional literature, not limited to website and social media channels.
- Disqualification: The Organiser reserves the right to disqualify any participant found to be in violation of these Terms and Conditions, engaging in fraudulent activities, or abusing the Campaign's mechanics. The Organiser's decision in this regard shall be made in good faith and with reasonable justification.
- Amendment, Modification, or Termination: The Organiser reserves the right to amend, modify, or terminate the Campaign or these Terms and Conditions without prior notice at its sole discretion.
- Limitation of Liability: To the extent permitted by Thai law, the Organiser shall not be liable for any indirect, incidental, consequential, or special loss, damage, or injury arising from or in connection with the Campaign or the prizes, except in cases of gross negligence or wilful misconduct on the part of the Organiser. The Organiser's liability for direct damages shall be limited to the value of the prize in question.
- Personal Data Protection: By participating in the Campaign, Members consent to the collection, use, and disclosure of their personal data by the Organiser for the purposes of administering the Campaign, marketing, and promotional activities. The Organiser will handle personal data in accordance with the Thailand Personal Data Protection Act B.E. 2562 (2019) (PDPA) and its privacy policy.
- Technical Issues: Virgin Active Thailand is not responsible for any technical issues affecting stamp tracking or reward redemption.
- LINE Disclaimer: This activity is not sponsored, endorsed, or administered by LINE.
- Governing Law: This Campaign and these Terms and Conditions shall be governed by and construed in accordance with the laws of the Kingdom of Thailand.
- Dispute Resolution: In the event of any dispute arising from or in connection with the Campaign, the Organiser will make a good faith effort to resolve the dispute amicably. If an amicable resolution cannot be reached, the dispute shall be subject to the jurisdiction of the competent courts of Thailand. Decisions made by the Organiser during the campaign will be made in good faith, and reasonably.