

VIRGIN ACTIVE AUSTRALIA

YOUR GUIDE TO GROUP EXERCISE BOOKINGS



With hundreds of group classes across Reformer Pilates, Yoga, Grid Training, Boxing, Cycle and more, there's always a new way to move. Discover and manage every session effortlessly in the Virgin Active App.

- To keep things fair, you can have 6 bookings at any given time.
- Cancellations within three hours of the class start time and no shows incur one strike
- If you are on the waitlist of a class and get a space, you will not receive a strike if you cancel or do not attend.
- If 3 strikes are incurred in any 14-day period, booking through the VA App will be suspended for a period of 3 full days
- Members can still attend a class without a booking if there is a spot available.

Booking timeframes

- Life Home/Student/Off-Peak and Active Me members can book classes 8 days in advance of the day and time of their chosen class.
- Life 12 Month/3 Month members can book classes 8.5 days in advance of the day and time of their chosen class.
- Premium members (Active Me Premium) can book classes 9 days in advance of the day and time of their chosen class.
- Premium members (Life Premium) can book classes 9.5 days in advance of the day and time of their chosen class.
- Collection Members can book classes 10.5 days in advance of the day and time of their chosen class.
- For clarification of your membership type and booking privileges, please speak to a member of our club reception team.