



VIRGIN ACTIVE THAILAND INVITE A FRIEND TERMS & CONDITIONS November 2025

Terms & Conditions:

1. Information on how to participate in the 'Invite a Friend' (Offer) forms part of these terms and conditions. Participation is deemed acceptance of these terms and conditions. Offer commences 17 November 2025 and is open until 30 November 2025 or until withdrawn by Virgin Active. (Offer Period).
2. This Offer is only open to Thai residents aged 20 years old and over who are current members of the Thailand Virgin Active Fitness Clubs ("VA Member") and to friends of VA Members who are Thailand residents aged 20 years and over, who have not previously received a free workout under this Offer. Invitees must be either a local Thai resident with ID or a foreign resident with a valid long-term visa or non-immigrant visa. This Offer is not available to tourists.
3. During the Offer Period, VA Members will be allocated a number of invitations or a hyperlink to invite their friend(s) for a free 7-day workout ("Invitation"). Invitations can be used by VA Members to invite a person of their choice ("Invitee"), subject to condition 3, to have a free 7-day workout at any Virgin Active Fitness Club in Thailand.
4. Once allocated Invitations, in order to invite the Invitee(s), the VA Member must either share the hyperlink provided by Virgin Active or enter the Invitee's details including their first and last name, email address and mobile phone number into the template provided. The VA Member must ensure that they have the Invitee's consent to submit any personal details into the Virgin Active system in accordance with Virgin Active's Privacy Policy available at www.virginactive.co.th. Once the VA Member has entered the relevant details, an email or SMS invitation, to the email address or phone number which the VA Member has registered with Virgin Active, will be sent to the Invitee inviting them to attend a free 7-day workout at the Virgin Active Fitness Clubs or the friend will be asked to complete their details into the fields provided in the hyperlink to attend a free 7-day workout at Virgin Active Fitness Clubs ("Free Workout Voucher").
5. To redeem the Offer, once the Invitee receives the Free Workout Voucher, the Invitee must confirm that their personal details are correct and that they consent to Virgin Active's Privacy Policy. Once this step is complete, the Invitee can either make an online booking for an appointment with a Virgin Active Relationship Consultant or take their Free Workout Voucher and present it when they attend the Virgin Active Fitness Club.
6. The Invitee must begin their 7-day workout within two (2) weeks of validating their details, otherwise they will forfeit the Free Workout Voucher. A Free Workout Voucher can only be used once and is valid for seven (7) consecutive days of access.
7. This Offer is only valid for the person whose name appears on the Free Workout Voucher.
8. The Free Workout Voucher is not transferable, exchangeable for cash or for individual sale and cannot be used in conjunction with any other offer nor to offset the cost of any future Virgin Active Fitness Club Membership fees.
9. Virgin Active reserves the right to verify the identity of the person presenting the Free Workout Voucher, including their name, age and address as well as whether they have been referred previously to the Virgin Active Fitness Clubs under this Offer.
10. Virgin Active Thailand reserves the right to amend, withdraw or terminate the Offer or alter the specification without prior notice.
11. The Invitee must have fulfilled all club usage criteria before the Free Workout Voucher can be redeemed. Usage criteria include completing and fulfilling a pre-activity Virgin Active Fitness Clubs Health Check Questionnaire. Virgin Active reserves the right to request medical documentation about the Invitee from a registered medical practitioner before permitting the Invitee to redeem the Free Workout Voucher.
12. Any personal information a VA Member or Invitee provides will be collected, stored and used in accordance with Virgin Active's privacy policy available at www.virginactive.co.th.
13. The Invitee who takes up the Offer accepts the rules and regulations of the Virgin Active Fitness Clubs and agrees to abide by all directions of Virgin Active in using a Virgin Active Fitness Club.
14. This Offer is in no way sponsored, endorsed or administered by, or associated with, Facebook, Twitter or Google+.



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participating in the Offer, entrants release Facebook, Twitter and Google+ from any liability for any loss (including any damage, claim, injury, cost or expense) which is suffered or incurred by any person in connection with the Offer.

15. These terms and conditions are subject to the laws of Thailand.

COLLECTION STATEMENT

Virgin Active (Thailand) Limited ("Virgin Active", "we", "our") is committed to protecting your privacy. We have asked you to provide us with personal information, including your name and contact details, so that we can contact you to schedule a free workout at our club and so we can let you know about our clubs and services, for marketing and for the other purposes set out in our Privacy Policy. If you do not provide this information, we may not be able to contact you to schedule a time for you to enjoy a visit to our club or to provide you with information about our clubs and services. Our Privacy Policy, available at the "Legal Stuff" link at www.virginactive.co.th/en/legal-stuff explains how we collect, use and disclose your personal information, how you can access and correct the personal information that we hold about you, how you may contact us to complain about a breach of the relevant privacy legislation in your country, and how we will deal with such a complaint. If you have any queries or would like further information about our privacy policies or practices, please contact our Privacy Officer using the details set out in our Privacy Policy. By claiming your workout you consent to the collection, use and disclosure of your personal information as described in this collection notice and the Virgin Active Privacy Policy.