



VIRGIN ACTIVE THAILAND
The Payoff: LINE Reward Card
Member Referral Campaign
1 March – 27 April 2025

Terms & Conditions:

These Terms and Conditions govern The Payoff: LINE Reward Card – Member Referral ("Campaign") conducted by Virgin Active (Thailand) Limited ("Organiser"). By participating in this Campaign, participants ("Members") agree to be bound by these Terms and Conditions.

1) Campaign Period

The campaign will run from 3 March 2025, 00:00 hours (Thailand time) to 27 April 2025 23:59 hours (Thailand time), or until further notice ("Campaign Period").

1) Eligibility:

- This campaign is open to existing members of the Organiser with a valid membership who are in good standing and do not have any outstanding membership dues.
- Participants must be at least 20 years of age at the time of participation.
- Employees, contractors, its affiliates and their immediate family members of the Organiser are not eligible to participate.

2) Referral Mechanism

- Members must refer friends using the unique referral link ("IAF Link") generated through their member account in myLocker.
- Referrals made outside of the IAF Link will not be eligible for the Campaign.
- All terms and conditions related to the standard "Invite a Friend" program, not explicitly addressed in these Terms and Conditions, can be found in the "Invite a Friend" terms and conditions located at www.virginactive.co.th/legal-stuff.

3) LINE Reward Card and Prizes

a. Awarding of stamps

- Enrolment via LINE application
 - Member must add the official LINE account of Organiser @virginactiveth as a friend via the LINE application.
 - Member must enroll in LINE reward card to participate in the Campaign.
- Invitation via Organiser's member portal - mylocker
 - Members must invite a friend using the Invite a Friend by sending the IAF link via myLocker.
 - The invited friends must visit any Virgin Active Thailand clubs and complete the check-in process at reception.
- Notification to Organiser's staff
 - Member must notify the receptionist after their friend's visit for registration and get (1) one stamp on the LINE reward card.
 - Stamps will only be issued after verification in its internal membership system—self-referrals or duplicate invites are not eligible.
 - Virgin Active staff will verify the visit and scan the QR code for members, earning (1) one stamp per invited friend through the LINE application reward card.
- Exclusions
 - The campaign applies to individual invites only—group or corporate registrations are excluded.
 - Any misuse, including fraudulent activity, will result in disqualification from the campaign.

b. Stamp Collection & Tracking



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- Members are able to track their real-time stamp balance and available rewards via their LINE application (Reward Card).
 - Each eligible invited friend counts as one (1) stamp—multiple visits by the same friend do not earn additional stamps.
 - Stamps are non-transferable and cannot be shared between accounts.
 - In the event of any technical glitch or discrepancy with the LINE stamp card, the data recorded within the Organiser's internal membership system shall be the definitive and authoritative source of truth for stamp collection and reward eligibility.
- c. **Prizes**
- **2 Stamps: For 2 or more Eligible Friends Referred (A pair of socks):**
Member will be eligible to receive one (1) pair of socks. Each eligible Member can only receive a maximum of one (1) pair of socks.
 - **4 Stamps: For 4 or more Eligible Friends Referred (A hair towel):**
Member will be eligible to receive one (1) towel. Each eligible Member can only receive a maximum of one (1) towel.
 - **6 Stamps: For 6 or more Eligible Friends Referred (A tote bag):**
Member will be eligible to receive one (1) tote bag. Each eligible Member can only receive a maximum of one (1) tote bag.
 - The organiser's decision regarding the winners is final and binding.
- d. **Reward Redemption**
- Member must redeem their reward between 3 May – 10 June 2025, after collecting the required number of stamps. Failure to collect the prize within this period will result in forfeiture of the prize. The Organiser reserves the right to discard the forfeited prize, donate it to a charity of its choice, or use it for any other purpose at its discretion.
 - Rewards can only be collected in-person at the member's registered home club location on the designated collection dates set by Virgin Active Thailand.
 - All rewards are non-transferable and non-exchangeable for cash or other items and may be subject to availability. Virgin Active Thailand reserves the right to replace any prize with items of similar value without prior notice.

4) General Terms

- **Disqualification:** The Organiser reserves the right to disqualify any participant found to be in violation of these Terms and Conditions, engaging in fraudulent activities, or abusing the Campaign's mechanics. The Organiser's decision in this regard shall be made in good faith and with reasonable justification.
- **Amendment, Modification, or Termination:** The Organiser reserves the right to amend, modify, or terminate the Campaign or these Terms and Conditions without prior notice at its sole discretion.
- **Limitation of Liability:** To the extent permitted by Thai law, the Organiser shall not be liable for any indirect, incidental, consequential, or special loss, damage, or injury arising from or in connection with the Campaign or the prizes, except in cases of gross negligence or willful misconduct on the part of the Organiser. The Organiser's liability for direct damages shall be limited to the value of the prize in question.
- **Personal Data Protection:** By participating in the Campaign, Members consent to the collection, use, and disclosure of their personal data by the Organiser for the purposes of administering the Campaign, marketing, and promotional activities. The Organiser will handle personal data in accordance with the Thailand Personal Data Protection Act B.E. 2562 (2019) (PDPA) and its privacy policy.
- **Technical Issues:** Virgin Active Thailand is not responsible for any technical issues affecting stamp tracking or reward redemption.



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- **LINE Disclaimer:** This activity is not sponsored, endorsed, or administered by LINE.
- **Governing Law:** This Campaign and these Terms and Conditions shall be governed by and construed in accordance with the laws of the Kingdom of Thailand.
- **Dispute Resolution:** In the event of any dispute arising from or in connection with the Campaign, the Organiser will make a good faith effort to resolve the dispute amicably. If an amicable resolution cannot be reached, the dispute shall be subject to the jurisdiction of the competent courts of Thailand. Decisions made by the Organiser during the campaign will be made in good faith, and reasonably.