

INVITE A FRIEND TERMS AND CONDITIONS SEPTEMBER 2022



1. Information on how to participate in the 'Invite a Friend' (Offer) forms part of these terms and conditions. Participation is deemed acceptance of these terms and conditions.
2. Offer commences on 1 August 2021 and is open until withdrawn by Virgin Active (Offer Period).
3. This Offer is only open to Singapore residents aged 18 years and over who are current members of the Singapore Virgin Active Clubs (VA Member) and to friends of VA Members who are Singaporean residents aged 18 years and over, who have not previously received a free trial membership under this Offer.
4. During the Offer Period, VA Members will be allocated a unique URL code to share with their friend(s) for a free trial membership (Invitation). Invitations can be used by VA Members to invite persons of their choice (Invitee(s)), subject to condition 3, to have one free workout at any Virgin Active Club in Singapore and access online content on the Virgin Active website for 14 days (Free Trial). VA Members should login to My Locker through www.virginactive.com.sg to access their unique URL code. URL codes are allocated to VA Members at the complete discretion of Virgin Active.
5. Once the unique URL code has been shared by the VA Member, the Invitee will need to register their details to redeem their Free Trial including providing their personal details to create a MyLocker account, complete a satisfactory health check and confirm that they consent to Virgin Active's Privacy Policy and collection statement. Once this validation is complete, the Invitee can make an online booking for their club visit and access online content. Access to online content is subject to the Online Workout and Resources terms available at www.virginactive.com.sg.
6. The Invitee must attend their free club visit within two (2) weeks of creating their MyLocker Account, otherwise they will forfeit the club visit. Only one club visit is permitted during the Free Trial.
7. The Free Trial is not transferable, exchangeable for cash or for individual sale and cannot be used in conjunction with any other offer nor to offset the cost of any future Virgin Active Club Membership fees.
8. Virgin Active reserves the right to verify the identity of the person presenting for a club visit, including their name, age and address as well as whether they have been referred previously to the Virgin Active Clubs under this Offer.
9. The Invitee must have fulfilled all club usage criteria set by Virgin Active from time to time before attending for their club visit including completing and fulfilling a pre-activity Virgin Active Health Check Questionnaire. Virgin Active reserves the right to request medical documentation about the Invitee from a registered medical practitioner before permitting the Invitee to use a Virgin Active club.
10. Any personal information a VA Member or Invitee provides will be collected, stored and used in accordance with Virgin Active's privacy policy available at www.virginactive.com.sg.
11. The Invitee who takes up the Offer accepts the rules and regulations of the Virgin Active Fitness Clubs and agrees to abide by all directions of Virgin Active in using a Virgin Active Club.
12. These terms and conditions are subject to the laws of Singapore.

REWARD(S) WHEN YOUR FRIENDS JOIN

1. Offer commences on 19 September 2022 and is open until 31 October 2022 (**Offer Period**).
2. Qualifying VA Members who have invited a friend for a free workout in accordance with the 'Invite a Friend' terms and conditions will receive two (2) weeks of Membership Dues or Freeze Fee (whichever is applicable) for free (4 weeks half price) (**Member Reward**) when all of the following conditions are met:
 - a) the invited friend (Joining Invitee) must join a Virgin Active Health Club within 90 days from the date that the Joining Invitee received their Invitation for a free workout;
 - b) the Joining Invitee must join before 11.59pm on 31 October 2022; and
 - c) the Joining Invitee must sign Virgin Active's Membership Agreement and all associated application forms, payment authority forms and Club Rules. If the Joining Invitee becoming a member of Virgin Active Health Club is under 18 years at the time of joining, their parent or guardian will be required to attend our Club in person to sign Virgin Active's Membership Agreement and all associated application forms, payment authority forms and Club Rules on behalf of the Joining Invitee.
3. Virgin Active will apply the Member Reward to the VA Member's next two direct debits such that the VA Member will receive two Membership Dues or Freeze Fee payments discounted by 50% (i.e, 4 weeks at half price). If more than one Invitee referred by a VA Member subsequently becomes a member in accordance with clause 2, the Member Reward will be applied to subsequent direct debits so that no more than 50% off can be applied to a single direct debit. For example, if two Member Rewards are received, these will be applied across four direct debits (or, 8 weeks at half price). The Member Reward will only be applied where the hyperlink that the Joining Invitee has used to redeem their free workout matches the unique code in the hyperlink shared by the VA Member. For the avoidance of doubt, if a Joining Invitee has received more than one hyperlink for a free workout, the first hyperlink that they click on to redeem the free workout offer will be the one that qualifies for the Member Reward. The Member Reward will apply instead of the 30 Day Reward (below) during the Offer Period and will not apply in conjunction with any other offer.
4. During the Offer Period no other Invite a Friend rewards will apply.

REWARD ADDITIONAL TERMS AND CONDITIONS

1. Rewards are not available to VA Members who complete a Break Up Form to end their membership (as that term is defined in Virgin Active's Membership Agreement) prior to the direct debit at which any reward(s) would be applied.
2. Virgin Active reserves the right to recoup any free Membership Dues, Activation Fees or Freeze Fees applied to a VA Member's account if the Joining Invitee leaves Virgin Active Clubs during their Cooling Off Period.
3. The rewards are available to Virgin Active members or Joining Invitees only and are not transferable, exchangeable for cash, available by way of refund on Membership Dues or for individual sale and cannot be used in conjunction with any other offer. The Member Reward will not be applied in conjunction with any other offer including the 30 Day Reward.