

Virgin Active Singapore
Everything You Need Is Inside: Member Referral Campaign
Terms and Conditions



These Terms and Conditions govern the **Everything You Need Is Inside: Member Referral Campaign** ("Campaign") conducted by Virgin Active Singapore Pte Ltd ("Organiser"). By participating in this Campaign, participants ("Members") agree to be bound by these Terms and Conditions.

1. Campaign Period

The Campaign will run from 1 August 2025, 00:00 hours (Singapore time) to 30 September 2025, 23:59 hours (Singapore time) or until further notice ("Campaign Period").

2. Eligibility

- 2.1 The Campaign is open to all existing Members of the Organiser.
- 2.2 Participants must be at least 18 years of age at the time of participation.
- 2.3 Employees, contractors, its affiliates and their immediate family members of the Organiser are not eligible to participate.

3. Referral Mechanism

- 3.1 Members must refer friends using the unique referral link ("IAF Link") generated through their member account in myLocker.
- 3.2 Referrals made outside of the IAF Link will not be eligible for the Campaign.
- 3.3 All terms and conditions related to the standard "Invite a Friend" program, not explicitly addressed in these Terms and Conditions, can be found in the "Invite a Friend" terms and conditions located at www.virginactive.com.sg/legal-stuff.

4. Raffle Draw and Prizes

4.1 Category 1: Eligible Friends Referred (\$20 Grab Vouchers):

- 4.1.1 Members will receive one (1) entry into the raffle draw for each unique friend referred and fulfilled the following:
 - Invitation via Organiser's member portal mylocker using the IAF Link during the Campaign Period,
 - Members must invite a friend using the Invite a Friend by sending the IAF link via myLocker.
 - The invited friend must visit any Virgin Active Singapore clubs and complete the check-in process at reception by 30 September 2025.
- 4.1.2 Seventy (70) winners will be selected at random from all eligible entries.
- 4.1.3 Each winner will receive one (1) \$20 Grab voucher.
- 4.1.4 A Member can only win one (1) Grab voucher.

4.2 Category 2: Membership Sign-Up (Pan Pacific Orchard Hotel Stay worth \$1,055):

- 4.2.1 Members will receive one (1) entry into the raffle draw for each unique friend who signs up and fulfilled the following:

- Invitation via Organiser's member portal mylocker using the IAF Link during the Campaign Period
 - Members must invite a friend using the Invite a Friend by sending the IAF link via myLocker.
 - The invited friend must visit any Virgin Active Singapore clubs and complete the check-in process at reception.
 - The invited friend must sign up for a "Goal Getter" or "Long Termer" membership with the Organiser during the Campaign Period,
- 4.2.2 Five (5) winners will be selected at random from all eligible entries.
- 4.2.3 Each winner will receive a two (2) day, one (1) night stay at Pan Pacific Orchard Hotel, Singapore, with breakfast and 60-min massage for Two persons.
- 4.2.4 A Member can only win one (1) hotel stay.
- 4.3 A Member may win both a Grab voucher and a Pan Pacific Orchard stay.
- 4.4 The Organiser reserves the right to substitute any prize with another of equivalent value without prior notice.
- 4.5 Prizes are non-transferable and non-exchangeable for cash or other items.
- 4.6 The raffle draw will be conducted by 31 October 2025.
- 4.7 Winners will be notified via their registered email with the Organiser within 30 days of the raffle draw.
- 4.8 Winners must collect their prizes in person at a location designated by the Organiser within fourteen (14) calendar days from the date of notification. Failure to collect the prize within this period will result in forfeiture of the prize. The Organiser reserves the right to discard the forfeited prize, donate it to a charity of its choice, or use it for any other purpose at its discretion.
- 4.9 To receive any prize, participants must be active members in good standing with the Organiser at the time of prize collection. This means no outstanding payments, no policy breaches, and no suspensions or disciplinary action. The Organiser reserves the right to verify eligibility and disqualify any participant who does not meet these criteria.
- 4.10 The Organiser's decision regarding the winners is final and binding.

5. Consent to Use of Personal Data

- 5.1 By entering this Campaign, you acknowledge, accept, and agree that The Organiser may collect, use, disclose, and process your personal data, including but not limited to your full name, contact details, photographs, and video recordings, for the purposes of administering the Campaign, contacting winners, and conducting marketing, promotional, and publicity activities, in accordance with the Personal Data Protection Act 2012 (PDPA) of Singapore.
- 5.1.1 You provide your explicit consent for the Organisation to use, reproduce, display, publish, and/or distribute such personal data (including your image, likeness, and/or voice, where captured) in photographs, audio, and/or video recordings, taken in connection with the Campaign.
- 5.2 Rights and Ownership of Media
- 5.2.1 You acknowledge and agree that any photographs, video recordings, or other media ("Media") captured by or on behalf of the

Organisation during or in relation to the Campaign shall be the sole and exclusive property of the Company.

- 5.2.2 You grant the Organisation, its representatives, agents, licensees, and assigns, full rights to use the Media for any purpose, including but not limited to advertising, marketing, digital and print promotions, across all touchpoints and media platforms (e.g., social media, website, printed materials, broadcast media), without the need for any further consent, notification, or compensation.
- 5.2.3 Such rights granted to the Organisation shall be perpetual, irrevocable, worldwide, and royalty-free.
- 5.3 No Compensation
 - 5.3.1 You acknowledge and agree that your participation in the Campaign and provision of personal data and/or appearance in any Media is voluntary and that you shall not be entitled to any fees, royalties, or other compensation for such use.
- 5.4 Withdrawal of Consent
 - 5.4.1 You may withdraw your consent at any time by providing written notice to privacy@virginactive.com.sg. However, you acknowledge that the Organisation may continue to retain and use such Media and data already collected and/or published prior to the withdrawal, to the extent permitted under applicable laws.

6. General Terms:

- 6.1 The Organiser reserves the right to disqualify any participant found to be in violation of these Terms and Conditions or engaging in fraudulent or abusive activities.
- 6.2 Incomplete, duplicate or invalid submissions will be deemed ineligible for the Lucky Draw.
- 6.3 The Organiser reserves the right to amend, modify, or terminate the Campaign or these Terms and Conditions at any time without prior notice.
- 6.4 The Organiser shall not be liable for any loss, damage, or injury arising from or in connection with the Campaign or the prizes.
- 6.5 This Campaign and these Terms and Conditions shall be governed by and construed in accordance with the laws of Singapore.
- 6.6 In the event of any dispute, the Organiser's decision shall be final and binding.