

VIRGIN ACTIVE AUSTRALIA GUEST PASS TERMS



1. Offer commences on 16 July 2025 and is open until withdrawn by Virgin Active Australia (Pty) Limited.
2. To redeem the guest pass, the guest must complete the below process:
 - a. the Virgin Active member (the Member) must share the guest pass (available in the Member's Virgin Active app (the VA App)) with the guest by sharing the link generated by the VA App with them;
 - b. the guest must click the link they have been sent by the Member and complete the contact form on the Virgin Active Australia website that the link directs them to;
 - c. once the guest completes this form, they will receive a welcome email with a link to download the VA App;
 - d. once the guest downloads the VA App, they will be able to use the QR code in the VA App to access the club once and will be able to book a class for that visit, if they wish; and
 - e. the guest must use their guest pass within fourteen (14) days of completing the form, otherwise they will forfeit the guest pass.
3. All guest passes and class bookings are subject to availability.
4. Guest passes are valid for one free visit including one class booking.
5. The guest pass is not transferable, exchangeable for cash or for individual sale and cannot be used in conjunction with any other offer nor to offset the cost of any future Virgin Active Membership fees.
6. Virgin Active reserves the right to verify the identity of the person presenting for their guest pass including their name, age and address.
7. The guest must have fulfilled all club usage criteria before the guest pass can be redeemed. Usage criteria includes confirming agreement to a pre-activity Virgin Active Health Check Questionnaire. Virgin Active reserves the right to request medical documentation about the invitee from a registered medical practitioner before permitting the invitee to participate in gym activities.
8. The guest pass is available to guests of Virgin Active members and are not transferable, exchangeable for cash, available by way of refund on Membership Dues or for individual sale and cannot be used in conjunction with any other offer. Virgin Active Limited reserves the right to amend these Terms and Conditions and the Offer at any time without notice, including in the event of fraudulent behaviour.
9. Any personal information a guest provides will be collected, stored and used in accordance with the Virgin Active's privacy policy applicable in your country available at www.virginactive.com.au.
10. The guest who takes up the guest pass accepts the rules and regulations of the Virgin Active Clubs and agrees to abide by all directions of Virgin Active in using a Virgin Active Club.
11. Under 18s wishing to redeem a guest pass must be accompanied by an adult to accept these T&Cs and complete the guest registration process.
12. Virgin Active Australia (Pty) Limited is not liable for the reproduction of this offer or any indirect access via third party websites or otherwise and where such reproduction misstates

or omits any of the information or Terms and Conditions connected with this offer it shall not be valid. This offer may only be offered to you by Virgin Active Australia (Pty) Limited.

13. Nothing in these Terms and Conditions shall be deemed to exclude or restrict any of the Eligible Persons' statutory rights as a consumer. Details are accurate at time of writing. This Offer and its Terms and Conditions are subject to the laws of the State where your Virgin Active club is located.
14. These terms and conditions are subject to the laws of the State where your Virgin Active Club is located.

COLLECTION STATEMENT

Virgin Active Australia (Pty) Limited ("Virgin Active", "we", "our") is committed to protecting your privacy. We have asked you to provide us with personal information, including your name and contact details, so that we can contact you to schedule a guest pass at our club, so that we can arrange your guest pass to our club and so we can let you know about our clubs and services, for marketing and for the other purposes set out in our Privacy Policy. If you do not provide this information, we may not be able to contact you to schedule a time for you to enjoy a visit to our club or to provide you with information about our clubs and services. Our Privacy Policy, available at the "Legal Stuff" link at www.virginactive.com.au explains how we collect, use and disclose your personal information, how you can access and correct the personal information that we hold about you, how you may contact us to complain about a breach of the relevant privacy legislation in your country, and how we will deal with such a complaint. If you have any queries or would like further information about our privacy policies or practices, please contact our Privacy Officer using the details set out in our Privacy Policy. By claiming your workout you consent to the collection, use and disclosure of your personal information as described in this collection notice and the Virgin Active Privacy Policy.

