IT Information

As a new student, the first thing you need to do is access Study Smart, activate your IT account and collect your University Email address.

Link to Study Smart: http://studysmart.studygroup.com/

Your username: (your ID starting with 2)@student.surreyisc.com

Your password: Your default password is your date of birth in format DDMMYYYY. *For example, if you're date of birth is 31st August 2001; your password would be 31082001.*

(If you have already logged on then your password will be the one you chose yourself)

Link to activate IT account: https://activate.surrey.ac.uk
You will need your university ID starting with 6 and you date of birth to activate your account.

Link to check emails: https://surrey365.surrey.ac.uk

Your new password must contain letters (a, b, c etc.) and a number (1, 2, 3 etc.) near the beginning. If you are having problems with your University email account or Surrey365 then please see the below links:

- Guidance on using Surrey365: https://www.surrey.ac.uk/it-services/surrey365-email
- More information for the helpdesk: https://it.surrey.ac.uk/

Once you have activated your IT account, you can also activate your Self-Service account - https://magic.surrey.ac.uk/applicant/servlet/Query This will be important for receiving and accepting your offer to your chosen progression course.

IT INFORMATION   **surrey.ac.uk/isc**

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