

Your Induction programme



Welcome to your first week at the University of Surrey ISC! Your induction sessions are an important part of getting settled into life as a student at the International Study Centre and will help ensure your success for the upcoming academic year!



Where should I go?

University of Surrey International Study Centre, First Floor, Philip Marchant Building, University of Surrey, Guildford, Surrey, GU2 7XH.



When should I be there?

On the start date (on your offer letter). The exact time and date will depend on your intake and chosen programme. You will be sent your detailed Induction programme timetable before this is due to take place.



What will happen during my welcome week?

Our induction programme will introduce you to the International Study Centre, your classmates, tutors and welfare and support services. You will also receive full guidance on maintaining your health and safety whilst studying with us. There will also be events to help you to get to know your fellow students.

Make sure you are prepared to start your programme on time. Please ensure that you are able to log in to your virtual learning systems using the instructions provided on your [**Welcome Hub**](#) at least 48 hours before your first day at the International Study Centre.

If you have any issues, please email [**SurreyISC.CSS@Studygroup.com**](mailto:SurreyISC.CSS@Studygroup.com) for assistance.

What key activities will take place during the Induction programme?

NOTE: This is an indicative table, and is subject to change.

Registration and VISA Compliance Begin your journey by completing the necessary formalities and providing documents to scan to make students legally compliant.	ISC Welcome Briefing A fun ice breaker to get to know staff and other students also studying at Surrey ISC this year.
Get Settled: Living and studying in Surrey In this session we will welcome students to Surrey. And we will highlight things to help you get settled in your new student life.	IT Introduction You will be guided on PCs through the process of accessing your university emails, the Surrey Self-Service and your virtual learning platform Study Smart.
Campus Tour Get to know Surrey University's campus and where to find key locations for the best student experience.	Meet your tutors You will get to meet the tutors and subject leads, learn about the structure of the course, and receive an overview of the modules.
Under 18s Meeting All students under the age of 18 must attend this talk to find out additional information and about responsibilities while you are 17.	Introduction to Wellbeing Support This session will introduce you the ISC's Welfare Officer and ISC Safeguarding Lead. We will also outline how to raise non-academic concerns, access to university services, make disclosures as well as an overview of GDPR and the concept of confidentiality.

We hope you enjoy Welcome Week and make the most of the activities and events we have planned for you! You will receive a physical copy of your induction timetable as part of your welcome pack when you arrive.



Contact details:

You can find all the key contact details on the [Welcome Hub](#).