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VISIT OUR WEBSITE:

BaptistMedicalGroup.org/baptist-occupational-health

iSystoc access available 24/7 from any secure computer for all your occupational health documentation

For more information on iSystoc and all of our corporate occupational health services, contact:

Lee.Irving@bhcpns.org 850 723 8401

A message from your provider...



Dr. Frank Francone, MD

Looking to 2021

2020 has certainly been a year of changes and challenges. As a population, we have endured the challenges of COVID-19 and an entirely new way of daily life both at home and in the workplace. This was no different in the medical field and especially within the Occupational Health arena. Here at Baptist Occupational Health we rose to the challenge, and made a commitment to continuing to providing top quality occupational health services in an environment that was safe for both your employees and our team members alike.

As we look forward to 2021 and the challenges it may bring, we do want to take the opportunity to focus on making our clinic to client communication as easy as possible. One of the easiest ways to do this is to make sure your client profile is up to date with the following:

Designated Employee Representatives/Contact Information: Do you have the correct people listed to receive the results they should be getting? We can list as many DER's as you need, and delineate exactly what results they receive on an individual basis. Remember that as your staff changes, it is important to let us know so we can get new staff quickly in the system to avoid delays.. This is also critical if you use iSystoc as we need to disable their rights to information if they are no longer a DER for your company.

Workers Compensation Carrier or TPA: Have you recently changed WC carriers, or are using a new Third Party Administrator (TPA) for medically managing your employees? From a billing standpoint we want to make sure the correct insurance company or TPA is getting the bills so they can pay promptly.

Services: Are the services you currently have up to date or has there been changes to company protocols? Is a drug screen now required for post-accidents and if so what panel? Having the correct services lined up for the visit saves time and work for all involved.

<u>iSystoc:</u> As you may be aware, Baptist Occupational Health does offer all of our clients free access to our secure and HIPPA compliant Electronic Medical Record portal, iSystoc. This allows you and you DER's access to the needed medical records without waiting on them being e-mailed or faxed to you.

Services Provided

Physical Examinations:

- Department of Transportation (DOT)
- **FAA Physicals**
- **Immigration Physicals**
- Explosive handlers physical
- Fitness for duty/return to work
- Merchant mariner exams
- Respirator clearance exams
- Periodic surveillance exams
- Firefighter annual exams

Injury Care Treatment:

- Workers' compensation initial visit
- Workers' compensation follow-up
- Blood borne pathogen exposure

Substance Screening and Tests:

- Blood alcohol and breath alcohol
- Hair sample collection
- Urine drug screens 5 and 10 panel instant and send out
- Saliva testing
- Random selection drug screening
- Medical review officer services

OSHA Required Surveillance:

- Silica respirator exams
- Audiograms/hearing conservation
- Asbestos, benzene, cadmium, lead, mercury, pesticides

Nursing Services:

- Back fitness assessment
- Electrocardiogram (EKG)
- Pulmonary function testing (PFT)
- Respirator fit testing, quantitative and qualitative
- Vision screenings
- Lift test/physical agility test
- Blood draws and titers
- Routine immunizations
- Travel immunizations
- Tuberculosis testing PPD and QuantiFERON® Gold

Many of our client's who use iSystoc have now become solely reliant upon this system for getting their Workers Compensation notes, DOT Physicals, drug screen results, in addition to medical management services such as audiograms. immunizations, respirator testing, and vision testing. From a clinical document retrieval standpoint, I would highly encourage this as a time saving tool.

So, as the year winds down please take a moment to review your profile particularly with regards to DER's, services, and accessibility options. At your request, I will be happy to provide a copy of your company profile to you for review, in addition to the Confidentiality Agreement that is a requirement for iSystoc. I am also available to assist with any questions on additional services you may need.. As a final reminder, the start of the year can be when many workers compensation insurance policies change, or a new TPA is administered. Please be sure to send that information to us as soon as possible so that we can update the profile accordingly.

Baptist Occupational Health will be **CLOSED** on the following dates:

Christmas Eve: Thursday December 24th 2020 Christmas Day: Friday December 25th 2020 New Years Eve: Thursday December 31st 2020

New Years Day: Friday January 1st 2021

From all of us here at Baptist Occupational Health and Urgent Care, Happy Holidays!

For more information on Occupational Health services, please contact:

Lee Irving — Program Developer

Phone: 850.208.6424 E-mail: lee.irving@bhcpns.org

URGENT CARE HOLIDAY HOURS

If you need prompt care, know that Baptist Urgent Care is here for you.

- No Appointments Needed
 Walk-Ins Welcome
- Most Insurances Accepted
 Online Scheduling Available
- Baptist Urgent Care Airport Open on Christmas Day and New Year's Day 7 a.m. - 7 p.m.

Baptist Urgent Care - Nine Mile Open Christmas Eve Thursday, Dec. 24, 7 a.m. - 3 p.m. Closed Christmas Day Friday, Dec. 25 Open New Year's Eve

Thursday, Dec. 31, 7 a.m. - 3 p.m.

Closed New Year's Day Thursday, Jan. 1



