

iSYSTOC

Executive Summary

iSYSTOC is an internet solution that gives Baptist Occupational Health clients instant access to the drug testing, injury information, and physical examination results you need, when you need it. No more phone calls about someone's work restrictions or next appointment. iSYSTOC offers clinic-approved clients 24/7 secure internet view-only access to your employee information. Additionally, you can print a hard copy for your files. The following information is available on-line:

Drug Test Information – Currently, the Medical Review Officer (MRO) Coordinator calls, emails or faxes all drug test results to your company's designated contact. Hard copies of these results are also mailed. iSYSTOC will allow you to view your company's *negative* drug screen results as well as print a copy for your files. This will reduce the number of telephone calls made and faxes sent to your company to report *negative* results. Positive results will not be available on the internet and will be handled the same way as they are now.

Injury Treatment and Status – Currently, Baptist Occupational Health Referral Coordinator attempts to contact the company's designated "injury contact" to communicate the status of your injured worker after each visit. In addition, Baptist Occupational Health provides your employee with a "Discharge Summary" report after they receive treatment or testing. The employee is given the employer copy to take back to work and/or copy is faxed/emailed to company's designated contact. Work restrictions and future appointments are the key items communicated on this report. iSYSTOC will probably not replace these communication methods, but will provide immediate access to information if a call is missed or the employee neglects to bring back the report to the employer.

Injury Trend Analysis – This report will provide companies with aggregate data on the types of injuries occurring at their company, number of limited duty days, number of lost work days incurred, as well as the costs associated with the treatment of those injuries at Baptist Occupational Health.

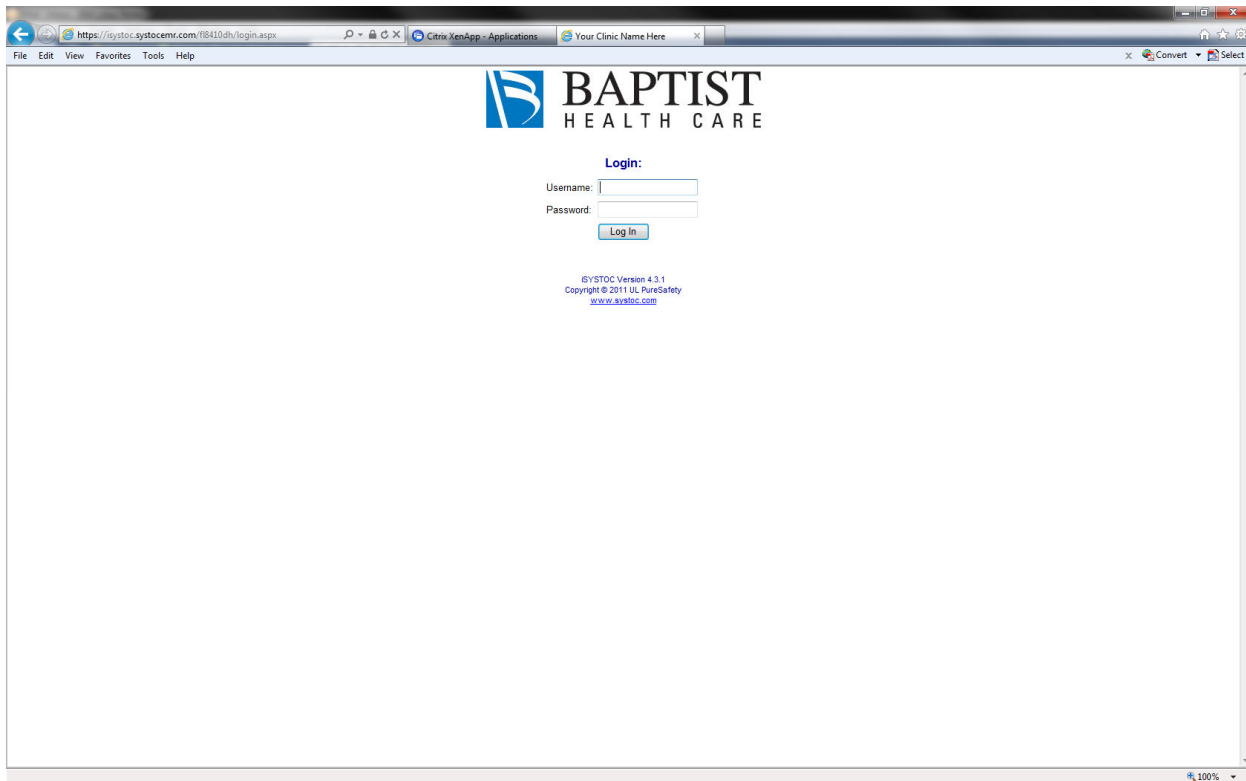
Physical Results - iSYSTOC will allow you to view your employee's physical exam results as well as print a copy for your files. This can reduce the amount of paperwork you are receiving via mail or fax.

For information on how to get your company started with iSYSTOC, please contact
Lee Irving, Baptist Occupational Health Program Developer
Lee.Irving@bhcpns.org
Ph: 850.208.6424.

Getting Started with iSYSTOC

Accessing iSYSTOC:

- Point your browser to the Baptist Occupational Health website, listed below.
<http://www.ebaptisthealthcare.org/BMP9Mile/OccupationalHealth/> Click on "Authorized Employer iSystoc Log In. The Logon Screen will display:
- Enter your Username and Password and click the *Logon to iSYSTOC* button. The iSYSTOC Welcome Screen will appear:



- Click on the appropriate tab to search for drug, injury or exam results

Need Additional Help? Please call Baptist Occupational Health @850.208.6424

iSYSTOC COMPANY ACCESS AND CONFIDENTIALITY AGREEMENT

As a customer of Baptist Occupational Health using iSYSTOC, you and your employees may have access to certain confidential information, including information about injured employees, substance abuse screening results and employees test results (hereinafter, "confidential information"). The purpose of this Agreement is to, help you understand your responsibilities as it relates both to your company and your employees who access the information regarding safeguarding this confidential information, and to confirm and obtain your agreement to protect this confidential information from unauthorized disclosures

As a condition of and in consideration of your employees' and your company's access to confidential information, by your signature below you agree that:

1. Each employee who will access iSYSTOC will comply with the following:
 - a. Use confidential information only as need to perform legitimate duties is the scope of their job and for which there exists a legitimate need to know to accomplish their specific job duties;
 - b. Will not divulge, copy, release, sell or loan any confidential information except as properly authorized within the scope of their professional activities;
 - c. Will not misuse confidential information or otherwise carelessly handle confidential information;
 - d. Will comply with any applicable federal or state laws which may govern the confidential information and the use, disclosure, and review thereof;
 - e. Will safeguard and will not disclose their assigned username and password that allows access to confidential information, and will only undertake activities using such assigned username;
 - f. Will report activities by any individual or entity that may compromise the confidentiality of the information.
 - g. All obligations under this Agreement will continue after termination of employment or discontinued access to iSystoc.
2. You agree to inform Baptist Occupational Health in writing within 24 hours should any employee no longer require access to iSYSTOC due to termination of employment, a change in responsibilities, and/or any other reason.
3. You agree to indemnify and hold Baptist Occupational Health (and its successors and assigns) harmless from and against any claim, damage, expense or other matter arising from or in any way relating to: (i) the unauthorized disclosure of the confidential information by you, your company and/or your company's employee's, agents, or other representatives and/or (ii) the failure of you, your company, and/or your company's employees to comply with any and all applicable laws and polices which may pertain to the use, disclosure and review of the confidential information.
4. You agree that Baptist Occupational Health may revoke my company's access to iSystoc if account balance is past due.
5. You agree that Baptist Occupational Health may at any time revoke a company's or their employee's status to iSystoc with cause and without notice.
6. All access to iSystoc is subject to monitoring and periodic review, revision, renewal and termination.
7. There is no right or ownership interest in any confidential information referred to in this Agreement.
8. You agree that you are an authorized representative of the company and any contract on behalf of the company.



Confidential information is valuable and sensitive and is protected by law and by strict Baptist Occupational Health policies. The intent of these laws and policies is to ensure that confidential information will remain confidential.

Your principal obligations in this area are explained above. You agree to read and to abide by these laws, rules, and policies. The violation of any of these laws, rules and/or policies will subject you and your company, termination of rights to use iSYSTOC and to legal liability.

Customer Signature

Date

Print Name: _____