# High Value Travellers **NEW ZEALAND**



## DEFINITION OF A HIGH VALUE TRAVELLER



Travel Long Haul





Motivated by nature and wildlife, aquatic and coastal, and food and wine experiences



Represent "high value": above average trip expenditure, and a higher likelihood to stay longer and disperse further

#### Size of the market

**0.8 million** HVTs in NZ considering Australia Representing 27% of the NZ long haul travel market

An additional 1.0 million HVTs in NZ not currently considering Australia

#### Drivers of Destination Choice

Important factors when choosing a long haul destination

World class nature and wildlife

A safe and secure destination

A destination that offer value for money

Good food, wine, local cuisine and produce

Friendly and open citizens, local hospitality

## Planning Sources

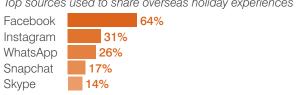
48% Friends and relatives 48% Internet searching 46% Been there before Online flights booking sites 36% Online hotel booking site 32%

## Booking Behaviour

64% Online booking Offline booking 34% Choose destination 3-6 months out 50% Make first booking 3-6 months out 54%

#### Social Media<sup>3</sup>

Top sources used to share overseas holiday experiences



## WA SPECIFIC INSIGHTS

Most Appealing WA Experiences<sup>3</sup> When prompted with pictures and descriptions of WA destinations and experiences.

Coastal / beach

Observing wildlife / marine life

\* Outdoor / nature

Food and wine

Engaging with wildlife / marine life

Likely length of stay in WA is 8 nights<sup>3</sup>.

Around one in three have a friend or relative that lives in WA3.

Biggest barrier to visiting WA is a preference for other Australian destinations, followed by cost to travel there and a lack of urgency3.

