

ARRT BIOMETRIC INFORMATION PRIVACY POLICY

Last Updated: March 2025

Plain language context for policy:

Several U.S. states have recently passed laws regarding biometric information, and ARRT is complying with those laws by notifying you that we might have biometric information (as some states define it) about you. The biometric data that ARRT has is limited to facial photos and voice recordings. When you take an exam, our vendor Pearson Vue may collect other biometric information to verify your identity. Accepting the policy just means that you are aware that we have notified you of the potential we have biometric information. The policy also states that you can request that we remove any biometric information that we might have.

We used to collect a photograph to confirm your identity when you apply to take an exam so it could be compared to the actual person taking the exam if there are concerns about fraud. We stopped collecting facial photos in connection with exams several years ago and are in the process of deleting old photos which no longer serve a purpose. If you submitted a name change form, we also have a facial photo from the type of identification you provided. We may also have access to facial photos through social media.

We record voice calls if you call into the call center with a question. Voice recordings may also be considered biometric information. We currently comply with state laws on voice recording retention unless asked by you to delete them sooner.

Acknowledging the Biometric Privacy Policy basically means you understand we have these two forms of biometric information, and you have the right to ask us to delete them. Removing your biometric information will not impact your certification and registration with ARRT.

HOW WE COLLECT YOUR BIOMETRIC INFORMATION

The American Registry of Radiologic Technologists (“we,” “us,” “our,” or “ARRT”) is committed to helping you obtain and maintain your credentials through Education, Ethics, and Examination. ARRT may receive your biometric information, as defined by applicable law, in the following contexts:

- **Exam Administration.** Pearson VUE may collect biometric information, including your facial photograph and palm vein topography, to verify your identity. Pearson VUE may share your biometric information collected in this context with ARRT.
- **Social Media.** ARRT may receive your facial photo or voice recording, which may be defined as biometric information under certain state laws, if you post or someone else posts them to social media accounts with which ARRT interacts. ARRT may share such posts through typical social media channels.
- **Voicemails/Video Recordings.** ARRT may receive your voice recording, which may be defined as biometric information under certain state laws. If you call and talk to an ARRT employee, if you leave a voice message for ARRT, or if you participate in a recorded video meeting, ARRT may receive your facial image and voice recording. We use and/or store the facial images and voice recordings provided in these contexts to provide customer support, for the purposes for which they were provided, and to respond to requests.

- **Account Changes.** If you request a name change, we may receive a copy of your identification which shows your facial photo, which may be defined as biometric information under certain state laws.

Your “biometric information” will be collected, used, stored, and shared for the purposes listed above and will not be shared or disclosed for any other purpose without your consent unless it is required or compelled to be disclosed by law. Specifically, ARRT does not use any facial photos, or voice recordings for any secondary purposes, including creating voice prints, face prints, or mapping of biometric identifiers, without your consent, except in the context of exam-related identity verification.

Your biometric information will be permanently deleted from the system(s) where it is stored within a reasonable time period after the purposes of the collection (as listed above) have been satisfied, not to exceed 3 years after the last use of your biometric information.

YOUR ACKNOWLEDGEMENT AND CONSENT

When you log in to ARRT.org, you'll be asked to confirm that you've read and agree to the Biometric Information Privacy Policy, which means you also agree to the collection, use, sharing, and storage of your biometric information.

Other than for the purposes described above, ARRT will not share or disclose your biometric information without your consent unless the disclosure is required or compelled to be disclosed by law. Your biometric information will be deleted from the system(s) where it is stored within a reasonable time period after the purposes of the collection (as listed above) have been satisfied, not to exceed three years after the last use of your biometric information.

You can withdraw your consent to the use of your biometric information by sending ARRT a request to delete your Biometric Data in your **Message Center account** on the ARRT website or by emailing ARRT at PrivacyRights@arrt.org. If you use email, you must also provide at least two forms of identification, so we are sure it is you who is making the request. The forms of identification you can use are:

1. ARRT ID Number
2. Birthdate
3. Last 4 of your social security number.

If you choose to request deletion, your biometric information will be permanently deleted within the time frame described in the paragraphs above.