



## **COVID-19 Safety Plan and Protocol for The Bunbury Forum Shopping Centre-Christmas Virtual Reality Event**

Public health and safety guidelines outlined below protect against spreading COVID-19.

These guidelines put the necessary actions in place to comply with ongoing Government and public health authority rules, directions and restrictions to ensure we are providing a COVID Safe Christmas Virtual Reality experience for our customers.

**Please refrain from entering the centre if you are unwell or showing any signs of cold or flu like symptoms.**

Our Christmas Virtual Reality experience is located between Sportsgirl and Salon Express at The Bunbury Forum Shopping Centre. The Christmas Virtual Reality experience room has a defined area for staff, customers wearing the VR headsets and spectators. There is a capacity in this space of 50 people including staff at any one time.

To keep everyone safe, minimise queueing and cope with social distancing for Christmas Virtual Reality experience, all customers must BOOK for the Christmas Virtual Reality experience.

If you become sick prior to your booking, please call and cancel your booking and/or make alternative arrangements. You will be unable to participate in the Christmas Virtual Reality experience if you are, or appear, unwell.

Bookings require your contact details and details collected are handled in line with the Bunbury Forum Shopping Centre privacy policy. The information collected will only be made available to public health officials if required for contact tracing purposes.

If there are any changes in relation to your bookings, you will be contacted on the mobile number or email provided.

Our team will maintain a high standard of hygiene at all times, sanitising will occur and any high touch points will be wiped over with disinfectant between bookings. There will be a high standard of cleaning and hygiene at all times.

Please observe 1.5m social distancing at all times in and around the Christmas Virtual Reality experience.

### **For the customer onsite:**

- Please do not arrive at the centre more than 5 minutes prior to your scheduled booking time and observe social distancing of 1.5m from others at all times.
- When you arrive, make your way to the Christmas Virtual Reality experience room and wait outside until instructed to enter.
- Please use hand sanitiser provided before entering the Christmas Virtual Reality experience.
- Please always follow the directions from our team.