

Privacy Collection Statement

This privacy collection statement describes how I-MED Radiology Network Limited (ABN 21 093 625 346) and its associated entities (**I-MED, us, we** or **our**) collect, use and disclose the personal information (including sensitive information) of patients of our clinics in accordance with our legal obligations, including under the *Privacy Act 1988* (Cth) (the **Privacy Act**). You should read this statement alongside our privacy policy which is available on the I-MED Website at [Your Privacy | I-MED Radiology Network](#) (our **Privacy Policy**).

Purposes for which we collect, use and disclose your personal information

By attending our clinic, we will collect, use and disclose your personal information (including health information) so that we can provide you with quality medical imaging and nuclear medicine services and related services, and for the purposes further described in our Privacy Policy.

Our doctors use technology tools (including artificial intelligence (**AI**)) that use and disclose your personal and health information to provide the service to you, including to:

- generate medical images of you and optimise their workflow;
- support their clinical decision making. Our doctors always remain responsible for your diagnosis;
- dictate your radiology report via speech recognition, which process, and information also continuously trains the tool to improve the accuracy of your diagnostic reports and other patients.

We also use technology tools and AI that collect, use and disclose your personal and health information when you:

- call our contact centre; and
- book an appointment online with us,

which enables us to provide you with an efficient experience.

We do not sell your personal or health information to anyone.

I-MED participates in certain de-identified data projects from time to time, which are described at [Your Privacy | I-MED Radiology Network](#). Our Privacy Policy contains further detail on how we use personal information by de-identifying it, in order for I-MED to then undertake these de-identified data projects.

Disclosure to other health professionals

We provide a secure web-based password-protected portal for health professionals and hospital medical staff to access patient images, tests and reports (**Patient Results Portal**). The Patient Results Portal ensures fast and environmentally safe delivery of your results to your Referrer (and any other copied health professional) and retains a permanent audit trail of the authorised system users who have accessed your record. Users of the Patient Results Portal are required to agree to be bound by terms of access which requires them to comply with codes of practice, privacy laws, the responsible handling of health records and information and the legal and ethical obligations of



professional confidentiality relevant to their profession. Users are only authorised to access records for the purpose of your health care.

From time to time, in addition to making your images, tests and reports available to your Referrer, we may provide electronic access to your images, tests and reports via the Patient Results Portal to other health professionals (including physiotherapists, chiropractors, osteopaths, podiatrists, dentists, nurses), specialists or hospital medical and support staff who have agreed to be bound by terms of access with I-MED who may access such information for the purpose of supporting your care.

Our Privacy Policy contains further detail on how we use and share your personal information.

Overseas Disclosure

In performing some of our operational business activities we use service providers located outside of Australia. Your information may be disclosed to them strictly for these purposes.

Our Privacy Policy contains further detail on where these overseas service providers may be located.

What happens if you choose not to provide the information we ask for

If you don't provide us with your personal information, or if you do not agree to us collecting, using or disclosing your personal information for the purposes described in this privacy collection statement (including as described in our Privacy Policy), we may not be able to provide our services to you.

Access, updates, correction and complaints in relation to personal information

Our Privacy Policy also sets out:

- how you may access your personal information;
- how you may update or correct your personal information; and
- how you can make a complaint if you think we have breached the Privacy Act and how we'll respond.

Your consent

By choosing to proceed to receive our services, you agree to the collection, use and disclosure of your personal information (including sensitive information) as outlined above in this privacy collection statement (including as described in our Privacy Policy).

How to contact us

The best way to reach us is by contacting the I-MED Privacy Officer at:

I-MED Radiology Network Limited

Attention: Privacy Officer
GPO Box 514, Sydney NSW 2001
Phone: (02) 8274 1000
Fax: (02) 8274 1077
Email: privacy@i-med.com.au

You can also visit the I-MED Website at: [Your Privacy | I-MED Radiology Network](#)