

I-MED online upgrade: New features and benefits

I-MED Online has undergone a significant upgrade, introducing a fresh look and an improved user functionality. It offers both functional and navigational solutions that will enhance your ability to access your patient's radiology data.

There is no change to your username or password, existing users can retain their current access credentials to use this new version.

Changes to enable faster and more intuitive navigation were applied to the following key functions:

- Perform patient search
- View reports and images
- Break glass access
- Send e-Referral

Patient search

Users will experience an improved patient search function with the new streamlined interface. In addition to the primary search fields (Name, Patient ID and DOB) there is a submenu of filters that can refine results by the following details:

- Date of study
- Modality
- Referrer status
- Linked Practices (created during set-up)



Search results are shown in chronological order, with the most recent study appearing at the top.

The drop-down arrow beside the patient's name will reveal all relevant demographic and study details. Each line reflects an individual accession number.

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Viewing reports and images

When looking at an expanded view of your patient's search results, the corresponding images and report can be viewed via the hyperlinks on the right.

View Report hyperlink

This will open the written report on screen. You can also:

- Download a pdf version
- View the original study referral
- Other available scanned documents
- Navigate directly to the 'View images' page without going back to the homepage

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View images hyperlink

This will open the image viewer and showcase all available radiology images associated with the accession number.

You can view the images and report concurrently by clicking the 'report' icon while in the image viewer.





Break glass function

It is now easier to identify and navigate the 'break glass' steps within this new version. Update your search parameters using the filters at the top, to identify studies outside your network.

A message will appear if outside studies exist. To access, click the 'Access to break glass button'.

You will need to accept the Terms and Conditions with breaking glass. You will only need to break glass once for each patient. Studies that are hidden behind the 'break glass' are represented by the padlock icon on the right-hand side of each row.

View images and reports via the hyperlinks as you would for studies within your network.

Send an e-Referral

Creating e-Referrals is more streamlined, and less likely to produce errors in information as known patient and referrer details will pre-populate in the dedicated fields. The user will simply need to enter the required exam and clinical details in the free text fields.

The process is divided into 4 sequential steps, shown on the right side of the form, for simplicity and to ensure all critical data is captured and sent to I-MED.

form will be emailed to I-MED Radiology and the patient once all steps are complete. u leave before completing all steps in this form, the e-referral will not be sent.		
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Contact us for support

For assistance with any technical issues you may have, please call or email our Referrer Success Team.

Call us on: 1300 147 852

Or email us at: referrer.success@i-med.com.au