



I-MED Online install instructions for MAC

Before commencing install:

- Check that the Apple operating system is Version 10.6.0 or greater
- Upgrade software if version is less

Choosing a default web browser – Safari is recommended:

- Select Apple menu (top left of screen)
- In that menu select 'System Preferences'
- Go into 'General'
- Choose your desired browser from the 'Default Web Browser' drop down menu

How to open shortcut in Safari when the default browser is something else:

- Ctrl-click a shortcut (or select more than one) & ctrl-click, choose 'Get Info'
- In the 'Open With' section, change it to Safari
- DO NOT click the 'Change All' button – just close the info window(s). That should force just those particular shortcuts to use Safari

Click on the below link or type the following into your web browser:

<https://i-med.com.au/doctors/access-patient-images>

On this page select Regional NSW, then the installers button.

1. Click on the MAC installer to download the Intelviewer.dmg file.
2. Locate the file in your downloads and double click on the file to commence the install.
3. Open a new finder window (right click Finder), and select the applications folder.
4. Click and drag the Intelviewer icon from step 2, into the applications folder.
5. Close all open files, then open safari and type: <https://i-medonline.ril.com.au/webcomrad/> to locate the I-MED online website.
6. Click on bookmarks and save as a bookmark, then rename (webCOMRAD) I-MED Online.
7. Drag the I-MED Online bookmark to the desktop.
8. Click to open I-MED Online (using Safari) and Log in using your secure User ID and Password.

For additional support please contact your Customer Relationship Manager at I-MED Radiology.



The screenshot shows the I-MED Online website interface. At the top, there is a navigation bar with links for Home, Why I-MED?, Procedures, Accounts, For referrers, Careers, and About us. There are also buttons for 'Access I-MED Online' and 'Enquiries & Feedback'. Below the navigation bar, there is a section for 'Practitioner access - patients and reports'. A red arrow points from the 'MAC Installer (ZIP 286 MB)' button in the top right to the 'MAC Installer (ZIP 218MB)' button in the 'INSTALLERS' section at the bottom of the page. The 'INSTALLERS' section includes links for 'MAC Instructions (PDF)' and 'MAC Installer (ZIP 218MB)'. There is also a 'NEED SOME HELP? CALL THE REFERRER SUPPORT LINE 1300 147 852 or to email, click here' button.



I-MED Online install instructions for MAC (Cont.)

I-MED Online has been updated to resolve the ongoing issues referring practitioners have had whenever Java updates were released by Apple, as this was preventing IntelViewer from launching.

There are a few steps that need to be followed to install a launcher application on a referring practitioner's Mac, and then IntelViewer should launch, regardless of Java updates.

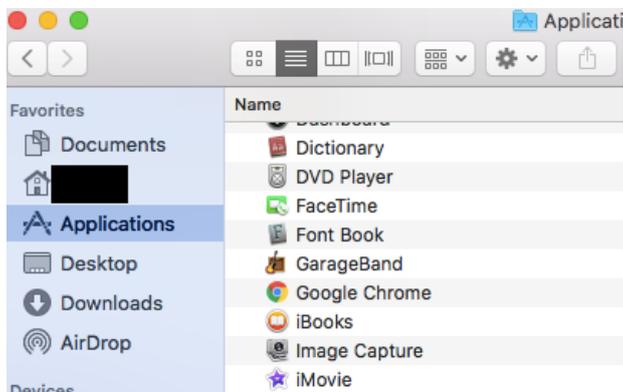
Step 1: Log in to I-MED Online and view a report

Step 2: Click on the 'Download Intelviewer Launcher for Mac' link just underneath the 'Online Images' button



Step 3: Once the download has finished, double-click on the 'ComradIntelviewer.dmg' file that has been downloaded

Step 4: In the window that opens, drag the 'Intelviewer Launcher' file onto 'Applications'



Step 5: Click on the 'Launch IntelViewer' button in I-MED Online. If the IntelViewer loads, you're finished! If instead you see this error:



Keep following these instructions (Continue to next page).

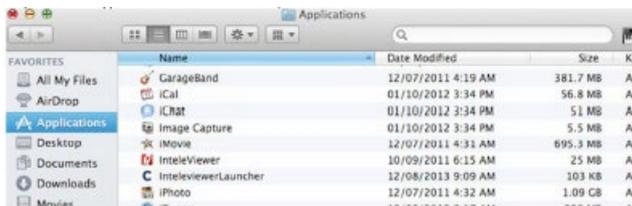


I-MED Online install instructions for MAC (Cont.)

Step 6: Open a new Finder window



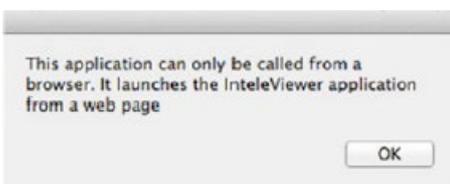
Step 7: Click on Applications in the Finder window, and find the IntelviewerLauncher file



Step 8: Right click on IntelviewerLauncher, and click Open. You'll see the following warning:



Step 9: Click Open button. Another warning will appear:



Step 10: Click the OK button

Step 11: Quit Safari

Now click on the 'Launch Intelviewer' button in I-MED Online – Intelviewer should open successfully!

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