## Additional information for persons other than In-Clinic patients

The following section outlines additional information on the use of personal information that applies to people who are not specifically in clinic patients of I-MED. The previous information for in <u>clinic</u> patients also applies to people who are not in clinic patients.

## 1. Information of website users

When you use our websites, we may collect certain information automatically which is related to your use of our websites. That information may include, but is not limited to, your internet service provider (ISP), domain name, browser type and the pages you visit. This information is used in an aggregated manner to analyse how people use our site, so that we can improve our services.

Our website(s) may use cookies that allow us to gather anonymised statistics relating to the management of our website(s). Cookies are very small files which a website uses to identify you when you come back to the site and to store details about your use of the site. Cookies are not malicious programs that access or damage your computer. Most web browsers automatically accept cookies, but you can choose to reject cookies by changing your browser settings. However, this may prevent you from taking full advantage of our website.

Our website may from time to time use cookies to analyse website traffic and help us provide a better website visitor experience.

Our websites may contain links to third-party websites. We do not control these websites or their content in any way. If you visit these websites they are governed by their own terms of use, including any privacy policies.

You should review the terms of use of these websites and satisfy yourself about the personal information handling policies of these third-party websites and their operators. Although the information collected from website users may not be personal information under the Privacy Laws, we treat it with care and take steps to ensure it is protected.

## 2. Referrers and healthcare providers' personal information

If you are a Referrer or other healthcare provider we will use and disclose your personal information for our business and service dealings with you, including to:

- a) your authorised representative(s) where you, or an appropriate third party, notify us in writing to do so;
- b) insurers for the purpose of benefits payable or other third parties for billing/ accounting purposes (e.g. Medicare, workers' compensation insurers, transport accident insurers, private health funds);
- **c)** our professional advisors (e.g. auditors and legal advisors);
- d) contractors who provide services to our business operations (e.g. the software suppliers of our System); and
- e) government and regulatory authorities and other organisations, where required or authorised by or under an Australian law.

## 3. Marketing to Referrers and Healthcare Providers

As a Referrer or other healthcare provider we may use your personal information to provide you (e.g. by email) with direct marketing materials about us and our services and, if you consent, about the services of others that we believe you may be interested in.

Any person may opt out of receiving direct marketing material from us at any time by contacting us in any of the ways specified in that material and we will remove you from our direct marketing mailing list.

