

I-MED Online: features & benefits



Visit portal.i-medonline.com.au

I-MED Online's enhanced operating and navigational features simplify how to access I-MED Radiology results, providing referrers with a more efficient and user-friendly platform to manage and review their patient information. I-MED Online is periodically reviewed and updated to ensure referrers can find answers to their clinical questions faster.

I-MED Online's key functions include:

- Patient Search
- Viewing reports/images
- Break glass
- Send e-Referral
- **(New)** Order referral pads
- **(New)** Save frequent search parameters
- **(New)** View upcoming patient appointments

Patient search

For enhanced security and search accuracy, enter the patient's date of birth and name in the search fields.

In addition to the primary search fields (Name, Patient ID, and DOB), a submenu of filters is also available to further refine results based on the following details:

- Date of study
- Modality
- Referrer status
- Linked Practices (created during set-up)

I-MED Radiology Network Patient search Send e-referral Account details Logout

Patient search

Full name or Patient ID DOB DD/MM/YYYY Search

Today

All modalities

Referred within my network

All listed practices

All time
Yesterday
Today
Past week
Past 2 weeks
Past month
Past 6 months
Past year

All modalities

Referred by anyone
Referred within my network
Referred by me

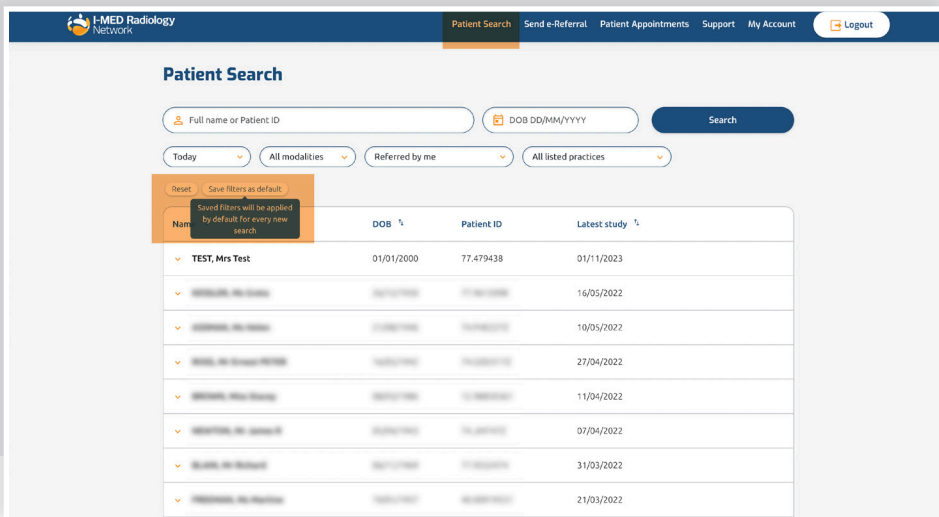
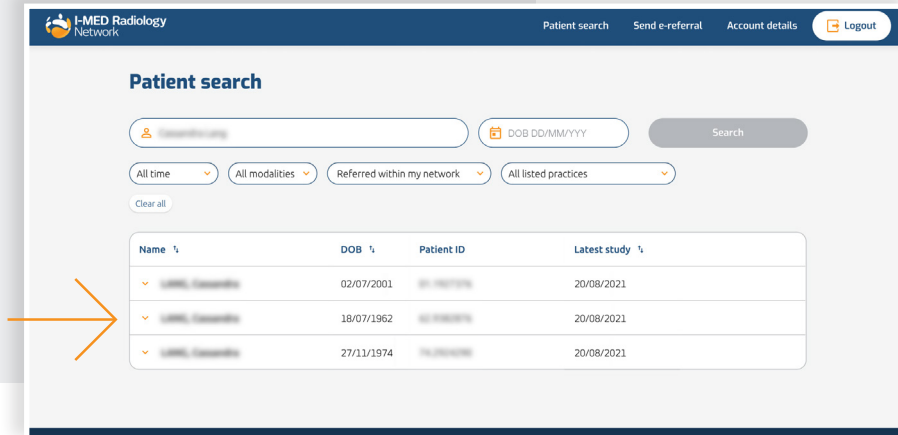
All listed practices

Referred by anyone All practices

IF referred by anyone is selected, then practices becomes disabled:

Search results are shown in chronological order, with the most recent study appearing at the top.

The drop-down arrow beside the patient's name will reveal all relevant demographic and study details. Each line reflects an individual accession number.

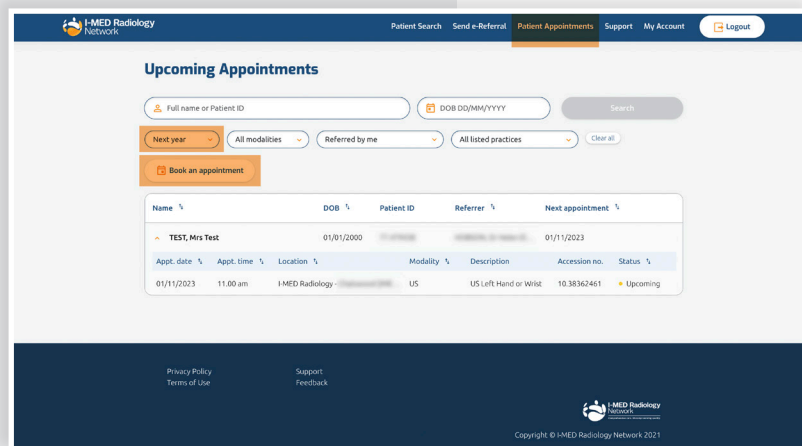


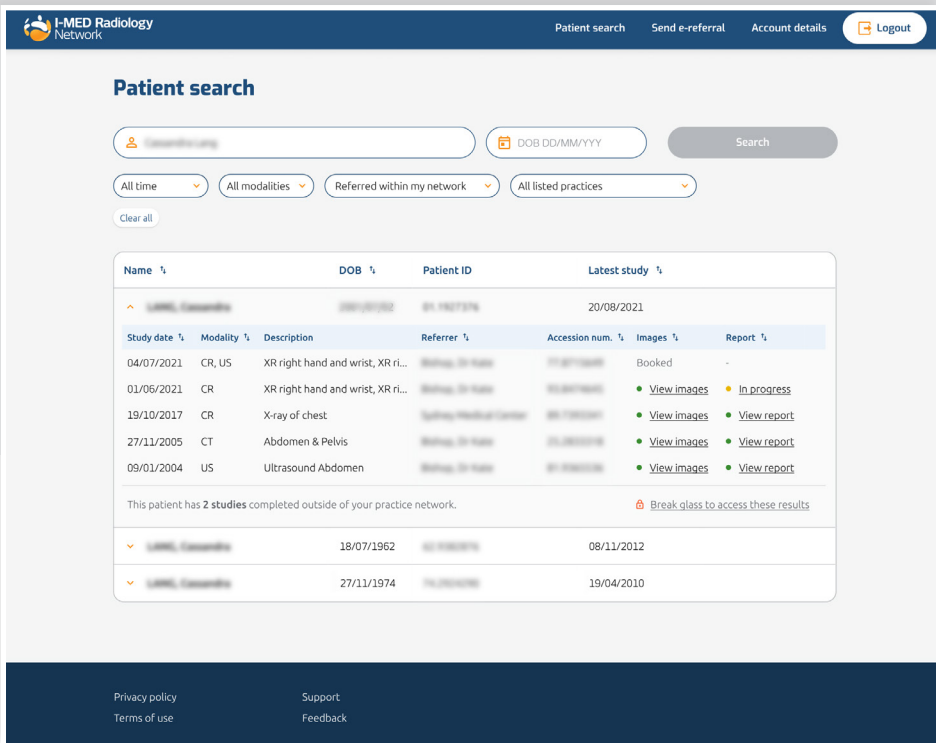
Save frequent search parameters

In the existing 'Patient Search' function, referrers can **save** their most frequently used search query as a default. Once saved, all future searches will retain the selected search parameters, unless they resets their search filters.

View upcoming patient appointments

The "Patient Appointments" button on the top menu allows referrers to easily search for upcoming I-MED appointments for their patients. Referrers can customise the time frame, and book appointments on behalf of their patients through the integrated I-MED online booking platform.





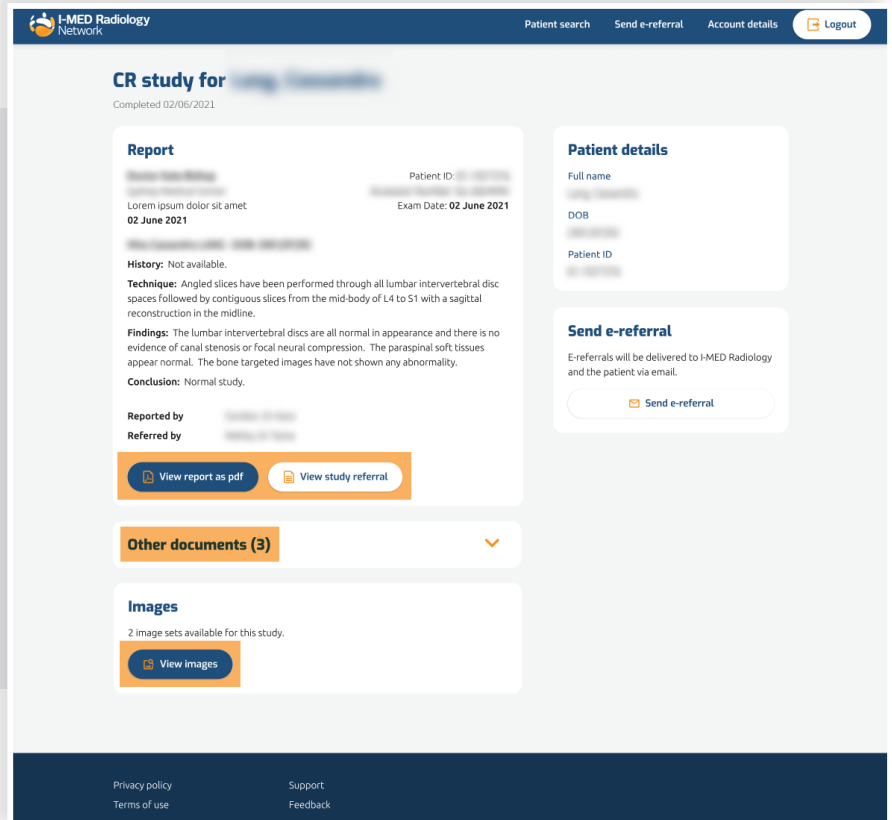
View reports and images

Accessing images and reports can be achieved by expanding the patient search results and selecting the hyperlinks labelled 'View Images' and 'View Report.'

View Report hyperlink

This will open the written report on screen, and enable the following:

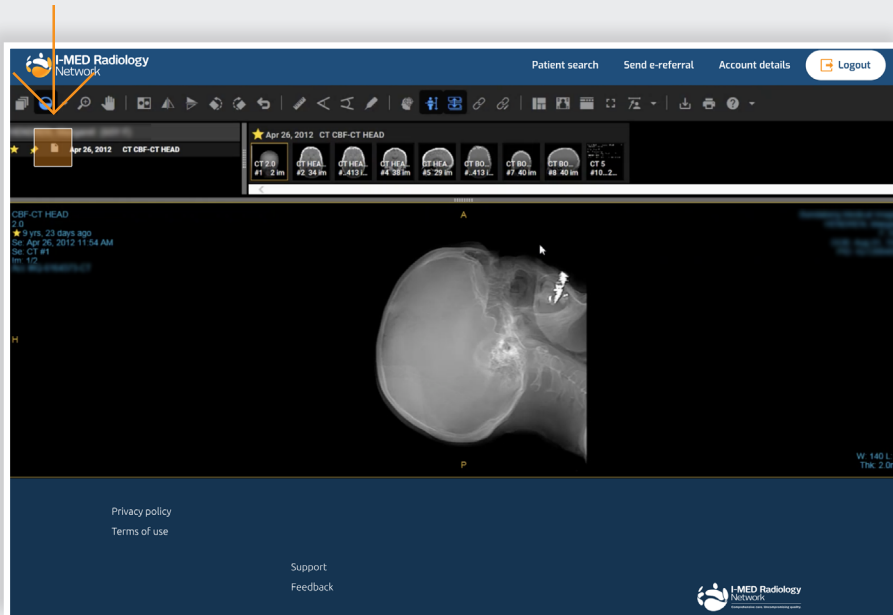
- Download as a pdf
- View the original study referral
- View other available scanned documents
- Navigate directly to the 'View images' page without going back to the homepage



View images hyperlink

This will open the image viewer and showcase all available radiology images associated with the accession number.

The images and report can be viewed concurrently by clicking the 'report' icon within the image viewer.



Break glass function

It is now easier for users to identify and access 'break glass' studies. Search parameters can be updated using the filters at the top to identify studies outside the user's network. In particular, the user will need to select 'Referred by anyone' in the third drop-down filter to locate hidden studies.

If outside studies exist, a confirmation message underneath the list of visible studies will appear. To access these studies, users can click the 'Break glass to access these results' hyperlink beside this message. Studies that are hidden behind the 'break glass' are represented by the padlock icon on the right-hand side of each row.

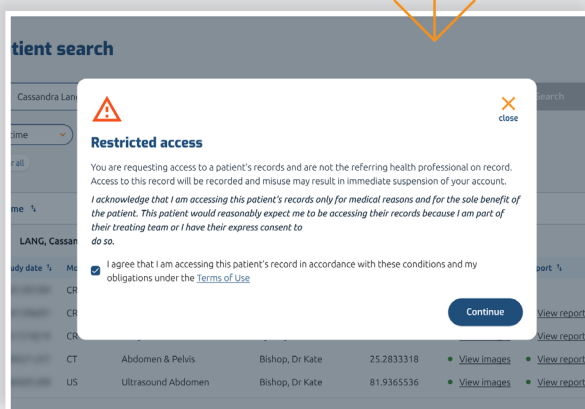
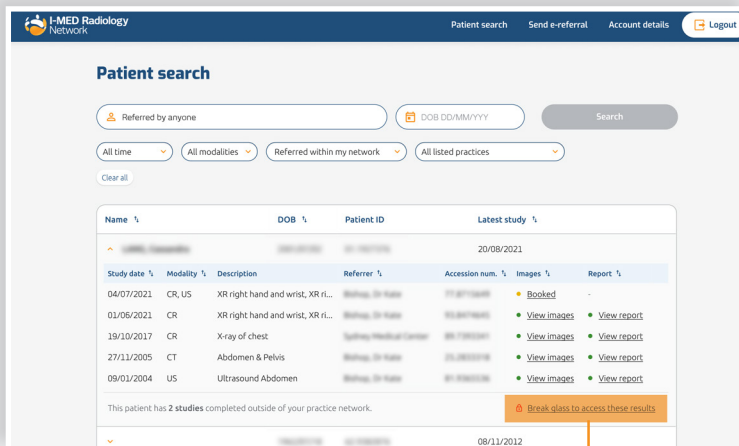
Once access is granted, users can view images and reports via the hyperlinks as one would for studies within their network.

Accept the Terms and Conditions with breaking glass.



Break glass action is now required once per patient, rather than by study in the former version.

Once access is granted, users can view images and reports via the hyperlinks as one would for studies within their network.



Send an e-Referral

Creating e-Referrals is more streamlined, and less likely to produce errors in information as known patient and referrer details will pre-populate in the dedicated fields. The user will simply need to enter the required exam and clinical details in the free text fields.

The process is divided into 4 sequential steps, shown on the right side of the form, for simplicity and to ensure all critical data is captured and sent to I-MED.

Send e-referral

This form will be emailed to I-MED Radiology and the patient once all steps are complete. If you leave before completing all steps in this form, the e-referral will not be sent.

Patient details

All fields must be completed before continuing.

Full name DOB Gender

Mobile number Email address (optional)

Address

Suburb Postcode State

[Continue](#)

Send e-referral

This form will be emailed to I-MED Radiology and the patient once all steps are complete. If you leave before completing all steps in this form, the e-referral will not be sent.

Examination and clinical details

All fields must be completed before continuing.

Exam description

Clinical description

IV Contrast Alert (optional)
Please indicate whether contrast allergy, renal disease or diabetes metformin treatment apply

[Continue](#)

1 Patient details
2 Examination and clinical details
3 Referring practitioner
4 Confirm and send

1 Patient details
2 Examination and clinical details
3 Referring practitioner
4 Confirm and send

Order referral pads

Referrers can easily order referral pads through I-MED Online via the "My Account" link in the top menu and selecting "Click here to order" - which redirects them to the dedicated section on the I-MED website.

I-MED Radiology NETWORK

Patient Search Send e-Referral Patient Appointments Support My Account Logout

My Account

Your profile

Login details

Username

Password

[Change password](#)

Contact info

Email address

Mobile number

[Update contact info](#)

Your listed practices

[Add another practice](#)

Order referral pads

[Click here to order](#)

Privacy Policy Terms of Use Support Feedback

Contact us for support

For assistance with any technical issues you may have, please call or email our Referrer Success Team.

Call us on:
1300 147 852

Or email us at:
referrer.success@i-med.com.au