

I-MED Online IntelConnect

How-to guide

Visit – <https://pacs.ril.com.au/portal>

Log in with your I-MED Online username and password.

For access issues or password resets, please contact Referrer Success for support on 1300 147 852



Use this guide to assist with key functions in the I-MED Online IntelConnect

1. How to find a patient
 - My Patient
 - Patient by Location
2. How to break glass
3. How to view images
4. How to view a report
5. How to view upcoming appointment
6. How to search via UR Number.

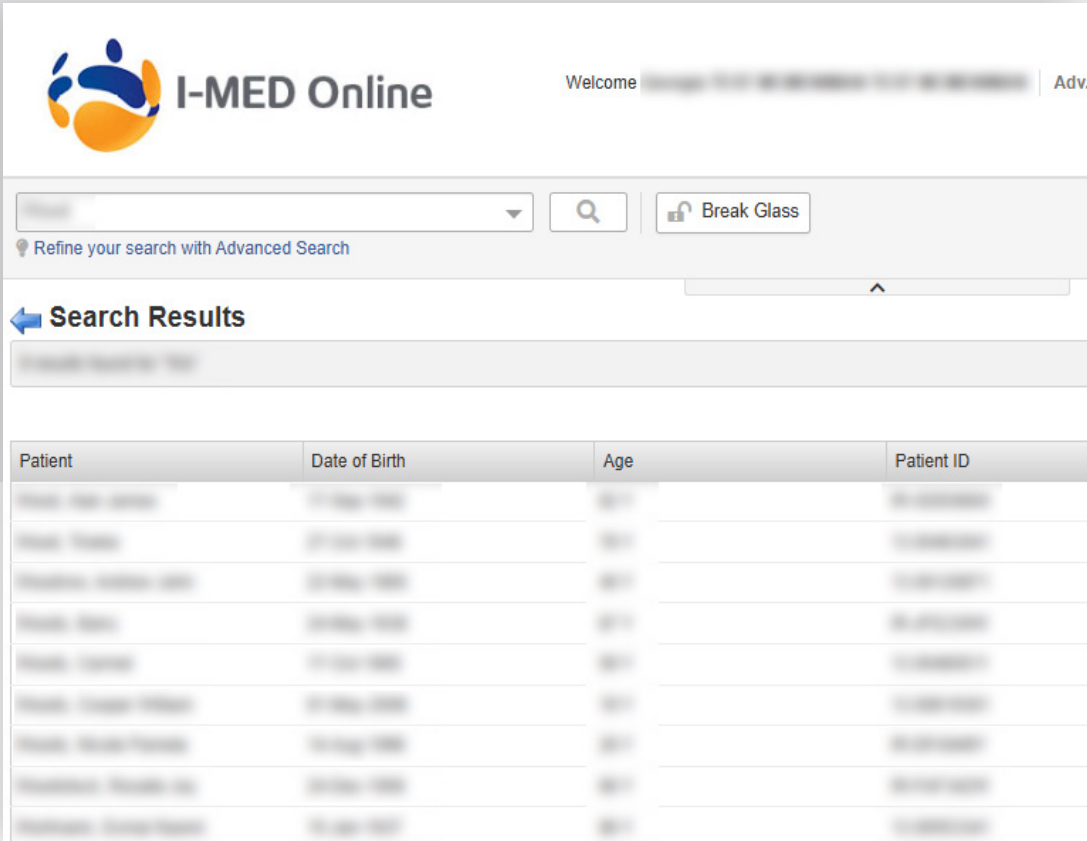
1. How to find your referred patients?

- Navigate to the “Patient Search” bar
- Usually located at the top or in the side menu (depending on your screen size)

Enter patient details

- You can search using:
 - Full or partial patient name
 - Date of birth (format: DD/MM/YYYY)

If you're in a hospital or group practice and don't see expected patients, try changing the filter to “Patients by Location” in the left-hand menu.



I-MED Online Welcome [Name] | Adv.

Search [Dropdown] [Search Button] [Break Glass Button]

Refine your search with Advanced Search

Search Results

Patient	Date of Birth	Age	Patient ID
Patient 1	11/01/1980	35	123456789
Patient 2	12/02/1981	34	123456790
Patient 3	13/03/1982	33	123456791
Patient 4	14/04/1983	32	123456792
Patient 5	15/05/1984	31	123456793
Patient 6	16/06/1985	30	123456794
Patient 7	17/07/1986	29	123456795
Patient 8	18/08/1987	28	123456796
Patient 9	19/09/1988	27	123456797
Patient 10	20/10/1989	26	123456798

- To use Break the Glass You must provide either the patients name and date of birth.
- IntelConnect requires you to accept a confidentiality agreement. You need to accept this agreement only once for an order.
- IntelConnect does not require you to break glass again to access an order after the first time.
- You may access only exams that were performed on or before the date you grant yourself access to a patient.
- To access future orders for the patient, you will need to break the glass again

- A.** Type the comma-separated full patient name and the full patient date of birth. For example, type the following: Mouse,Mickey 19001201.
- B.** Click Check Patient.
- C.** The patient's name, sex, and age appear. This information allows you to make sure this is in fact the patient for whom you are searching.
- D.** If this is your patient, click Access Patient Studies. Click Cancel if this is not the patient for whom you are searching.
- E.** The patient's exams appear.
- F.** Click an order to view the report and images.

Access restricted studies

11-Jan-1984 | F | 22.01014821

03-Oct-1978 | F | IR-EEE092W

21-Jul-1986 | M | IR-GDG989X

17-Aug-1966 | M | IR-HD1834X

03-Feb-1991 | F | 13.00396411

27-May-1959 | F | 13.00538701

25-Apr-1977 | F | 13.00031311

22-Nov-1995 | M | 13.004695

05-Jan-1939 | M | 13.004614

13-Jan-1958 | F | 13.002954

10-Jul-1947 | M | 13.00640871

03-Apr-1978 | M | IR-HEG452W

25-Jul-2004 | M | 13.00723551

This feature allows you to view studies for which you were not granted automatic access.

I understand that I am about to access information for a patient for whom I am not the primary referring physician on record. I acknowledge that I am doing so only for medical reasons and for the sole benefit of the patient, and in doing so am bound to keep this information private and confidential.

Note: This feature allows access to information currently available on the PACS. You do not have access to information that are acquired at a later date.

Provide the full patient name

Mouse, Mickey

Last name, first name

Check Patient

11-Jan-1984 | F | 22.01014821

03-Oct-1978 | F | IR-EEE092W

21-Jul-1986 | M | IR-GDG989X

17-Aug-1966 | M | IR-HD1834X

03-Feb-1991 | F | 13.00396411

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i-MED Online

Welcome [Logout](#) [My Profile](#) [My Account](#)

[Adv. Search](#) [My notifications](#) [Crit](#)

[Refine your search with Advanced Search](#)


Mouse, Mickey

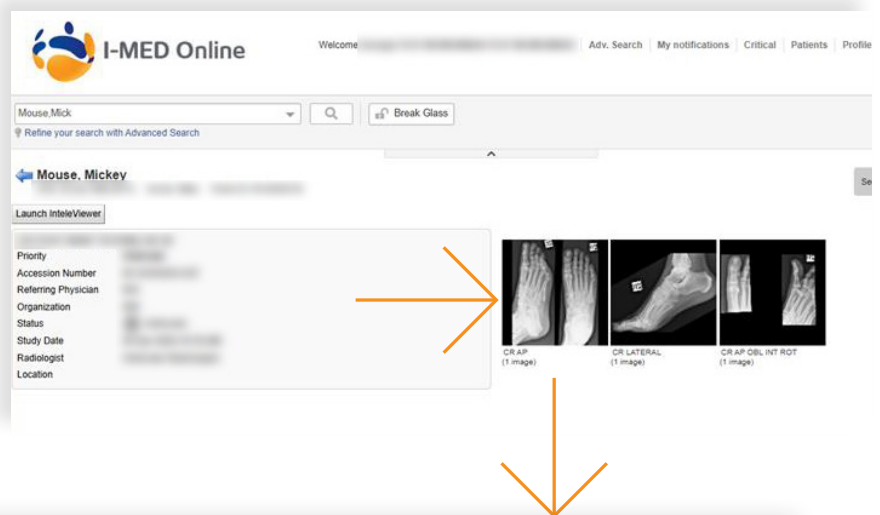
Gender: Male Patient ID: [XXXXXXXXXX](#)

22 orders

Accession Number	Mod.	Exam Description	Exam Date ▼	Exam Details
00-000000-01	CR	APR-2022-01	22-Jun-2022 10:40 AM	
00-000000-02	CT	APR-2022-02	22-Jun-2022 10:32 AM	
00-000000-03	US	APR-2022-03	07-Apr-2022 12:55 PM	
00-000000-04	CR	APR-2022-04	06-Apr-2022 12:08 PM	
00-000000-05	CT	APR-2022-05	06-Apr-2022 11:37 AM	
00-000000-06	CR	APR-2022-06	06-Apr-2022 10:18 AM	
00-000000-07	CR	APR-2022-07	05-Apr-2022 02:19 PM	
00-000000-08	CR	APR-2022-08	05-Apr-2022 02:04 PM	
00-000000-09	CT	APR-2022-09	05-Apr-2022 01:44 PM	
00-000000-10	US	APR-2022-10	03-Mar-2022 06:04 AM	
00-000000-11	CR	APR-2022-11	03-Mar-2022 05:55 AM	
00-000000-12	US	APR-2022-12	26-Oct-2021 12:30 PM	
00-000000-13	CR	APR-2022-13	06-Oct-2021 04:12 PM	

3. How to view images

- Click an order in the patient record.
- The Case Viewer appears with the order details.
- Click a thumbnail to view the images in IntelConnect Enhancer Viewer



- Imaging view



4. How to view a report

Log in to IntelConnect <https://pacs.ril.com.au/Portal>

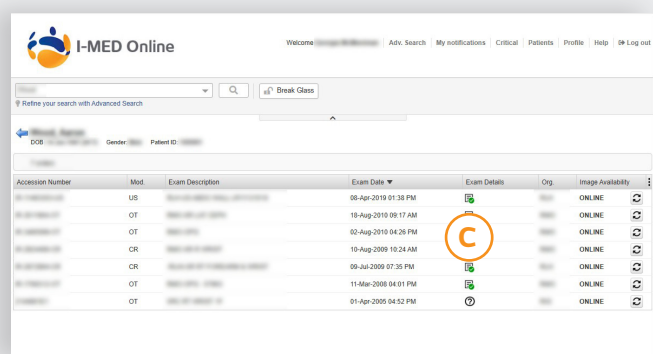
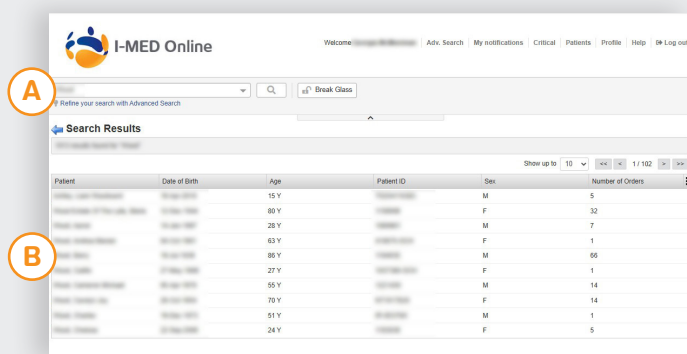
A. Search for the patient

Use the **Search Bar** to enter the patient's name, DOB

B. Select the patient from the search results (This will open a list of their imaging studies)


C. Click on the "Report" icon

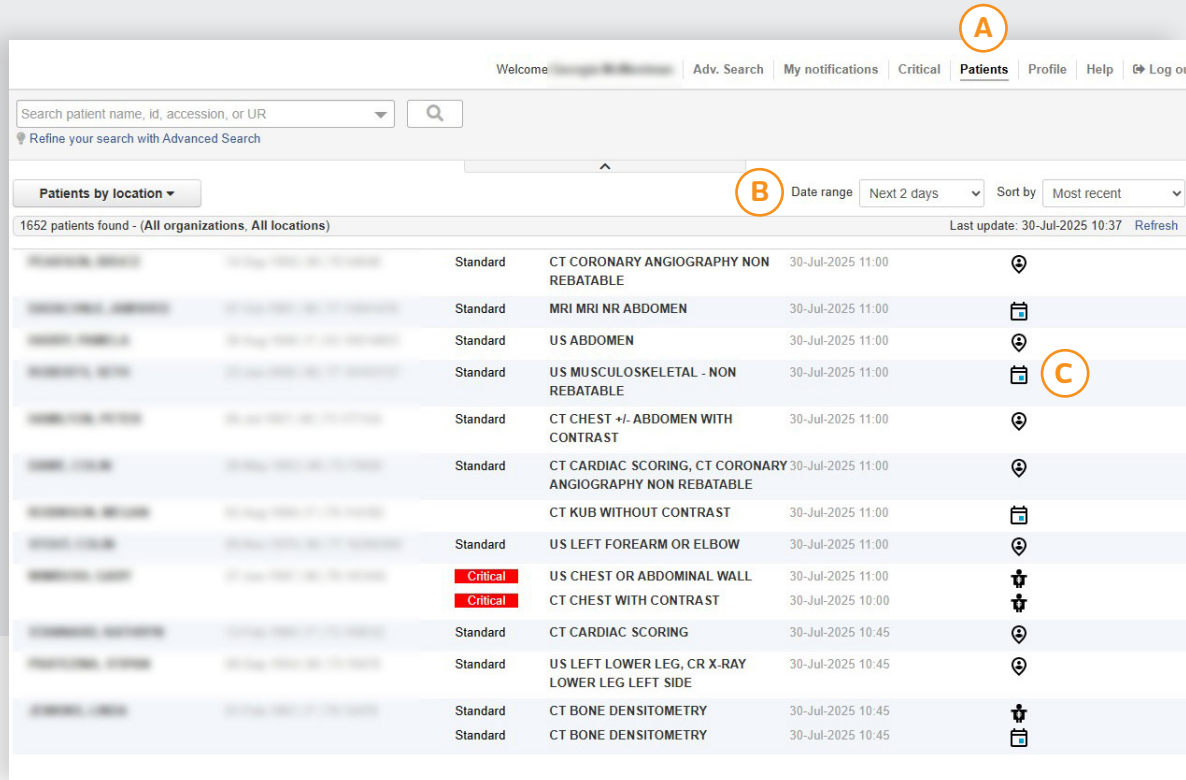
The full radiologist's report will open in a new panel or window



5. How to view upcoming/ scheduled appointment

- A. Navigate to 'Patients' tab in top right hand corner
- B. Filter date range to future e.g. Next 7 days
- C. View Schedule exams and statues

 Symbol that will appear for scheduled appointments



The screenshot shows the 'Patients' tab in a medical portal. At the top, there is a navigation bar with 'Patients' highlighted. Below it is a search bar and a filter section. The filter section includes a 'Date range' dropdown set to 'Next 2 days' and a 'Sort by' dropdown set to 'Most recent'. A table lists 1652 patients found. The table has columns for patient name, location, status, exam name, date, and a calendar icon. The calendar icon is highlighted with a red circle 'C'. The exam names include 'CT CORONARY ANGIOGRAPHY NON REBATABLE', 'MRI MRI NR ABDOMEN', 'US ABDOMEN', 'US MUSCULOSKELETAL - NON REBATABLE', 'CT CHEST +/- ABDOMEN WITH CONTRAST', 'CT CARDIAC SCORING, CT CORONARY ANGIOGRAPHY NON REBATABLE', 'CT KUB WITHOUT CONTRAST', 'US LEFT FOREARM OR ELBOW', 'US CHEST OR ABDOMINAL WALL', 'CT CHEST WITH CONTRAST', 'CT CARDIAC SCORING', 'US LEFT LOWER LEG, CR X-RAY LOWER LEG LEFT SIDE', and 'CT BONE DENSITOMETRY'. The status column shows 'Standard' and 'Critical'.

6. How to search via UR Number.

Searching by UR Number is not currently available in the portal. To locate a patient's record, we recommend using their full name and date of birth, which will provide the most accurate results. If you are unable to find the information you need or require further support, please contact our Referrer Success Team for assistance.

Contact us for support

For assistance with any technical issues you may have, please call or email our Referrer Success Team.

Call us on: 1300 147 852

Or email us at: referrer.success@i-med.com.au