How to upgrade your InteleViewer
Mac users

Key steps

1. Check which version of InteleViewer you are using (note: this may vary if you use multiple workstations to access InteleViewer)
2. If your current IV version is 4-12-1 or preceding, please continue to next steps
3. Export bookmarks and save to a folder on your workstation
4. Uninstall InteleViewer from Applications
5. Complete install of the latest version of InteleViewer on your workstation
6. Complete steps 1 to 5 on all workstations

Note, you will need administrator access to your workstation to complete these steps.

1. Check InteleViewer version

To find what version of Inteleviewer you are using, see image on right.

1.1 Open the InteleViewer application
1.2 Look to middle left of login screen and you will find the IV version number
1.3 If you are running version 4-12-1 or preceding you need to complete all key steps
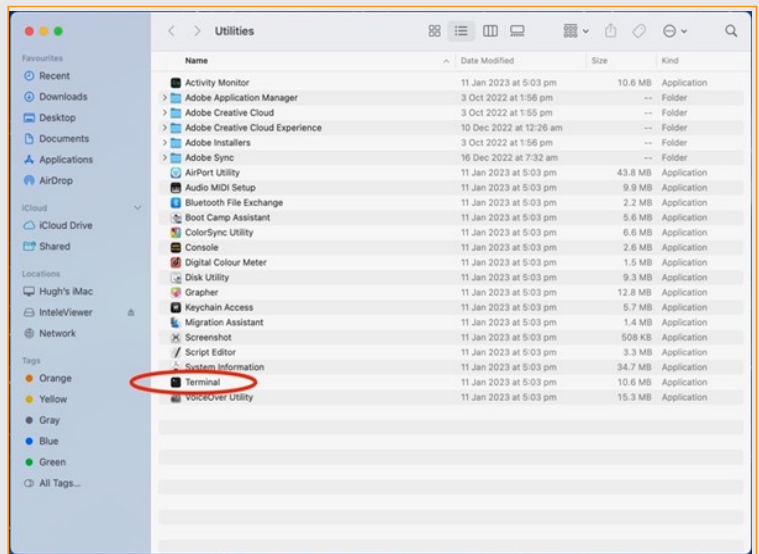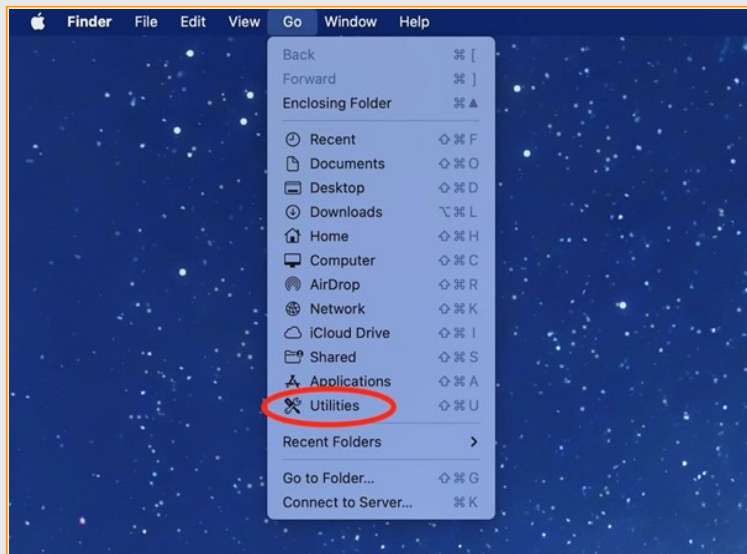
2. Confirm need for upgrade

If you have identified your version of InteleViewer as 4-12-1 or preceding, your software requires an update, move to step 3.

3. Export bookmarks

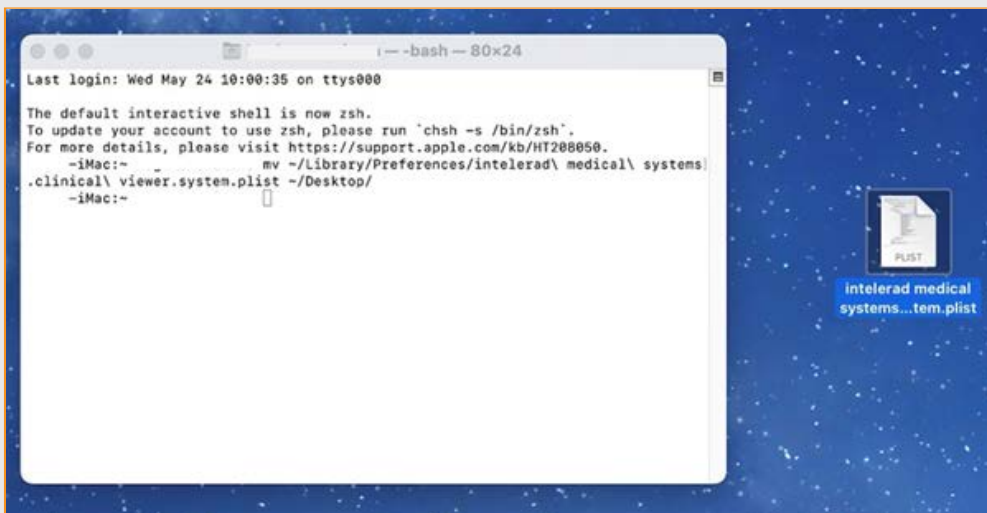This is recommended as a backup to keep your current bookmarks.
3.1 Open the Finder > Open "Go" menu > Select "Utilities" > Select "Terminal"

3.2 Copy the following path and paste into the Terminal box > Click Return

  - This will export bookmarks to your desktop

mv ~/Library/Preferences/intelerad\ medical\ systems.clinical\ viewer.system.plist ~/Desktop/

4. Remove your current version of InteleViewer

Uninstall previous version of InteleViewer from your Mac:

4.1 Open the Finder

4.2 Select the InteleViewer application - Most apps are in your Applications folder, which you can open by clicking Applications in the sidebar of any Finder window.

Or choose Go > Applications from the menu bar in the Finder

4.3 Use either of these options to move the app to the Bin:

- Drag the app to the Bin
- Select the app and choose File > Move to Bin from the menu bar

4.4 If prompted for a username and password, enter the username and password of an administrator account on your Mac - This is usually the username and password you use to log in to your Mac

4.5 Open "Bin" and find InteleViewer application > right-click and select "delete immediately"

5. Install the latest version of InteleViewer

5.1 Log in to InteleBrowser **https://pacs.i-med.com.au/InteleBrowser**

- Login credentials are the same as your InteleViewer login

5.2 Click Installers

5.3 Click InteleViewer Tracks

5.4 From **Stable Track** click Download InteleViewer for macOS Installer
- The InteleViewer disk image file (InteleViewer.dmg) downloads to your system's Downloads folder
- On Chrome, the disk image file also appears on the download toolbar at the bottom of the browser

5.5 Click the InteleViewer .dmg file from Downloads - The InteleViewer dialog opens
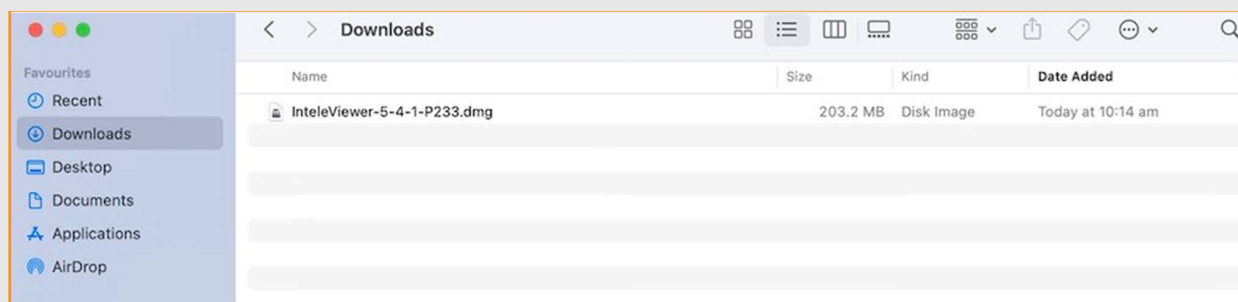
5.6 Drag InteleViewer icon to Applications folder

5.7 Launch InteleViewer from Applications
- You must click the InteleViewer application file from the Applications folder. You cannot launch InteleViewer by clicking the InteleViewer application file from the disk image.

5.8 Right-click the InteleViewer icon and click Open

-The first time that you launch InteleViewer after installation, you will get a security prompt: "cannot be opened from an unidentified developer"

Click cancel > repeat prior step - right-click the InteleViewer icon and click Open > click "Open Anyway"
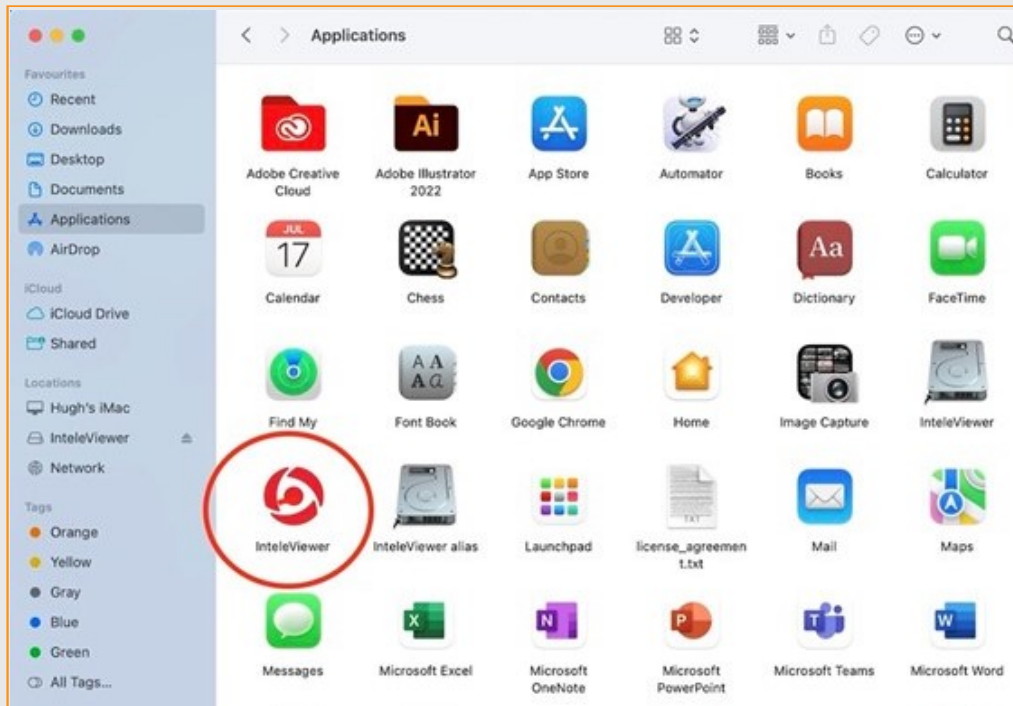
5.9 Check your I-MED Bookmarks are entered correctly

- In the Login Screen, click the Edit Bookmarks button.
- In the Server Bookmarks window, click Add button and enter the following server URLs:

- **VIC/NSW Metro areas, QLD, WA**
  https://pacs.i-med.com.au

- **VIC: Gippsland, Bass Coast, TAS, NT, NSW: Riverina Region, Albury/Wodonga, Wangaratta**
  https://pacs.ril.com.au

- **NSW inner west: Ashfield, Campsie, Drummoyne, Five Dock, Newtown, Newtown MRI, North Strathfield, Mater Imaging**
  https://iwpacs.com.au