

InteleViewer/ InteleConnect Installation and Setup



Step 1: Install InteleViewer™

- 1. In your web browser, go to the following address: <u>https://pacs.i-med.com.au/InteleViewer-tracks/</u> <u>enterprise/</u> (Note: address is CASE sensitive)
- 2. Download the relevant InteleViewer™ Installer (Windows 64-bit or Mac OS X)

For Windows: Choose Run from the popup window to install. For Mac: Double-click the downloaded file to install and drop it into the applications folder.

- 3. Accept the Terms and Conditions and click Next.
- 4. Click Next on any further screens that pop up.
- 5. The Install Complete screen will appear when it has finished.





Step 2: Setup InteleViewer™

- Click the InteleViewer[™] icon on your desktop to open the Login Screen.
- 2. In the Login Screen, click the Edit Bookmarks button.
- 3. In the Server Bookmarks window, click the Add button.
- 4. In the New Bookmark window, enter the following server URL:

(VIC/NSW Metro areas, QLD, WA) https://pacs.i-med.com.au

(VIC: Gippsland, Bass Coast, TAS, NT, NSW: Riverina Region, Albury/Wodonga, Wangaratta) https://pacs.ril.com.au

(NSW inner west: Ashfield, Campsie, Drummoyne, Five Dock, Newtown, Newtown MRI, North Strathfield, Mater Imaging) https://www.iwpacs.com.au

Enter Name: I-MED Radiology

- Do not hit ENTER / RETURN
- Ensure the Protect Bookmark tick-box is checked
- Check the Use Custom Server Name tick-box 5. Click Ok to close the New Bookmark window.
- 5. Click Ok to close the New Bookmark window.
- 6. Click Close to close the Server Bookmarks window.

Step 3: Login to InteleViewer™

- In the Login Screen enter the username and password provided to you by I-MED Radiology. (To create a username please go to https:// portal.i-medonline.com.au/apply).
- 2. If you are logging in for the first time you will receive an InteleBrowser prompt to accept the T&C's of the confidentiality agreement. Once accepted, close and reopen InteleViewer, then Login.

You are now ready to use the I-MED Radiology InteleViewer™ software.

If you would like to access images and reports without using the software, please see the following page for further information.







InteleConnect Online Access

Access your images and reports through a web browser on any computer without installing the InteleViewer™ software.

- 1. In your web browser, go to the following address: https://pacs.i-med.com.au/Portal/app#/
- 2. Login with your username and password.
- 3. Search for your patient by 'surname/first name' and click the magnifying glass.



iPhone or iPad App*

Access your images and reports on your mobile devices through the InteleConnect™ app on your iPhone or iPad.

- Download the InteleConnect[™] app from the Apple App Store on your iPhone or iPad.
- 2. Open the app and enter the following details into the New Account screen: Name: I-MED Radiology Server: https://pacs.i-med.com.au Username: your username Password: your password
- 3. Click Done to add the account.
- 4. In the Login Screen enter your username and password.
- 5. Search for your patient by 'surname/first name' and click the magnifying glass.

*The InteleConnect™ app is currently only available for Apple devices.



Support

Contact the I-MED Radiology Referrer Success Team if you require help setting up InteleViewer™, have not been provided with a username or password or need assistance with how to use InteleViewer™.

Phone: 1300 147 852 (during business hours)

Email: referrer.success@i-med.com.au