

EMPLOYEE SPOTLIGHT

Our Team Achieved the United States Army Philip A. Connelly Award

The Lancer Dining Facility at Joint Base Lewis-McChord (JBLM) Army Base Fort Lewis, Tacoma, WA was recognized in May of 2018 as the top military garrison in the U.S. Army for 2017. This is the third time for JBLM to receive this prestigious award; other years include 2014 and 2015. ACES (Army Center of Excellence and Subsistence) and IFSEA (International Food Service Executive Association) evaluators travelled the globe between August and December to obtain firsthand knowledge of how Army food service personnel perform their jobs. Unlike other culinary competitions, evaluators of the Connelly program witness food service specialists at work during dining facility and field kitchen operations. Competing dining facilities were judged in the areas of food preparation, taste, nutrition, service and sanitation. ●



Hats off to the JBLM Food Service Team!

A NOTE FROM RICH

Each time I visit a GCE contract operations site I am filled with pride and appreciation for the work GCE teams accomplish every day. Recent visits included time spent with Nick Andruszka and the Ft. Campbell (Tennessee) team delivering installation-wide custodial services, Yvonne Lockstead and the Whiting Field (Florida) custodial team, and Judy Brahier and the Pensacola Federal Courthouse (Florida) custodial team. I was lucky to also be at Hurlburt Field (Florida) for the retirement of Jim Avett, whose long career with GCE accomplished so much and created jobs for many people. Our team in Colombia, South America, led by Lance Height, introduced me to some of the many Colombian contacts they are engaging with to develop opportunities to serve people with disabilities.



Rich Gilmartin,
GCE President

Other important news includes the completion of the "pilot" status of our EITS contract, GCE's largest contract. The EITS teams, co-led by Heather Hunter on the East Coast and Gopal Mishra on the West Coast, have accomplished amazing achievements and the U.S. AbilityOne Commission has deemed the pilot a success, demonstrating that individuals with significant disabilities can succeed in the information technology space. This was shared by Tina Ballard, executive director of the AbilityOne Commission, in front of roughly 1,000 people attending the SourceAmerica® National Training & Achievement Conference.

As you can tell from the above, there also is much to be thankful for in terms of the wonderful things happening across GCE, especially achieving our Mission of helping people throughout life's journey. Thank you for doing your part. ●

Rich

CURRENT BUSINESS SPOTLIGHT

Employment and Support Services

June 4 through 29 the Employment and Support Services group took part in the Florida Vocational Rehabilitation Demonstration Project. GCE's part of this project consisted of work readiness training and work-based learning opportunities in the local community over a three week period. GCE was one of 20 providers in the state of Florida chosen to collaborate with vocational rehab (VR) to develop a model demonstration project. Program participants range in age from 16 to 21 and reside in Escambia and Santa Rosa counties. The GCE Employment and Support Services group has a long history of working with the Florida Division of Vocational Rehabilitation.



From Left to Right: Kameron Armour and Dave DeRose, GCE operations executive.



From Left to Right: Jayda Hines and Carol from Lowes Home Improvement store.

Participants perform mock interviews with members of the GCE team and business representatives from the local community. ●

GOVERNMENT/COMMUNITY RELATIONS

GCE launched its first Self-Advocacy Group at NAS Pensacola one year ago. Since then a lot of progress has been made by this group of dedicated volunteers.

They adopted an official team name: One Voice.

Speakers from Habitat for Humanity shared how to purchase a Habitat home.

They shared their Mission stories at Board meetings and GCE conferences.

They spoke up at town hall meetings when County Commissioners were making decisions on transportation challenges that could impact their ability to get to and from work.

They volunteered at the Walk the Talk for Epilepsy in May and won the award for the largest team!

This is just the beginning of growing our resources and our voice. The team is planning a financial literacy training series with Regions bank. They are in meetings with Pensacola State College and George Stone Technical Center (with the assistance of two GCE Board members after having heard a self-advocate speak at GCE's May Board meeting). Group members have voiced interest in learning more about college/technical courses locally.

Our goal is to start another self-advocacy group outside of Pensacola this year, at one of our GCE sites, with more to follow in the years ahead. ●



Walk the Talk for Epilepsy, May 2018

WE SALUTE YOU!

Thank you goes out to Robin Bivins and the Targeted Employment Navigators (TENs): Adrian Wyer, Kristina Bennett, Amy Armistead, Zach Tamer, Domonique Woodard, Chad Cheek, Jo'el Roth, and Haley Hamacker, for stepping up to the plate and making sure the Employee Engagement Survey and the proctors were set for June deployment at our sites across the nation. Thank you Cristine Landau, Stephanie Cooper, Tracy Johnson, Lisa Bloodworth and Betty Geren for helping fill in proctor needs where the TENs needed some extra help. ●

UPCOMING EVENTS / WHO KNEW?

Health Care When and Where You Need It ...TELADOC

You can speak to a licensed doctor any time of the day, seven days a week, by phone or online. Teladoc physicians can diagnose minor illnesses and prescribe medications. Consultations are a copay-free alternative for non-emergent medical care.

Benefits you receive:

- 24/7 remote access to licensed physicians
- Easily accessible via the Teladoc portal online or by phone
- \$0 copay for team members enrolled in the Core or Buy Up plan



When should I use Teladoc?

Call the number when you think you may have: Cold or flu, bronchitis, sinus problems, allergies, sore throat, or skin rashes.

The Teladoc number is 1.800.835.2362 or download the Teladoc app or go directly to the website at Teladoc.com.

Be prepared to set up your profile which includes information such as your insurance information and health history. You will only need to provide this information one time unless there is a change in your health history or insurance information. ●

Security with Johnnie Zimmerman

OPSEC At Home

It's been said that a person's home is his castle. And just like the castles of Medieval Times, there is always a criminal who seeks to breach the defenses. Sometimes the criminal may target a particular home or person for a reason, but most often a criminal seeks a target of opportunity, or "soft" target, who presents with minimal risk and a high potential reward.

Regardless of the criminal's motivations, Operations Security (OPSEC) is one of the many tools available to increase the level of safety and security within a home or community. Raising the "degree of difficulty" required by a criminal to accomplish his despicable goals forces him to move on to another, "softer" target. This is why certain neighborhoods are considered to be safer than others - the residents apply basic forms of OPSEC, often without realizing that they're doing so.

OPSEC was, at one time, strictly a military methodology used to identify information that could be used to determine classified missions or critical information. However, it has been found that the same concepts hold true at home or in the community. By putting together the "pieces of the puzzle," a criminal may obtain information that was not intended for him/her to have. Nearly everything we do leaves some sort of trace, or is part of a pattern. The criminal element is especially skilled at picking up on these patterns that we may not even realize exist.

The key to using OPSEC to protect your home or community is to look at your home through the eyes of a criminal. When looking at your neighborhood, it may quickly become clear which homes represent a more tempting target inviting crime into the community. Families who are on vacation can quickly be identified as a "soft" target, through a few tell-tale signs. 1.) They neglected to have mail held or picked up. 2.) They forgot to have the newspaper temporarily stopped. 3.) The lawn isn't mowed. 4.) No lights come on at night.

Also, consider what's in your trash bin. Criminals aren't apprehensive about digging through garbage to find personal information that they can exploit. Is your routine so predictable that a criminal can easily determine when you're not home? What information are you sharing online? Twitter and other social networking tools are not off limits to criminals, and many home break-ins have been possible when vacationers posted their schedule and updates online.

It is a sad but undeniable fact that crimes do occur, and that criminals will use every available tool at their disposal to accomplish their goal. By taking the first step and considering your life and surroundings from the eyes of a criminal, your home and community will be more like a fortified castle, and less like a criminal's yard sale.

For more information on OPSEC at home, please contact Johnnie Zimmerman, FSO, at 850.429.6961.

LIVING OUR VALUES (value coin recognition)

This reward and recognition program is based on our organization's Values: Ownership, Integrity, Compassion, Excellence and Service.

Ownership: being accountable, committed, responsive and engaged **Integrity:** being honest, trustworthy, transparent and principled **Compassion:** being sensitive, kind, giving, forgiving, hopeful and empathetic **Excellence:** being quality driven, focused on safety, improvement in performance **Service:** being attentive, humble, exceeding expectations at your job, collaborative and welcoming.

Value coins are given out by managers and supervisors to recognize a team member for "consistently" living one of our Values every day. When a team member earns all five Value coins he or she will receive a Value pin, coin holder and certificate.

FIVE COIN RECIPIENTS:

Armed Forces Retirement Home, Washington, D.C. – Food Services:

Michael Scott, Fuk Wong, Howard Johnson, Linda Robinson, Christopher Antonelli, Carl Ivey, Hilda Sorto, Eric Jackson, Wanda Terrell, Lynette Meadows, Charles McCovrey

Armed Forces Retirement Home, Washington, D.C. – Custodial Services:

Frederick Edwards and Silvia Iraheta

United States Coast Guard Air Station Clearwater, Clearwater, Florida –

Custodial Services: Robert Robinson

MacDill Air Force Base, Tampa, Florida – Custodial Services:

Victor Caldero, Marcos Muniz

Gulf Breeze Hospital, Gulf Breeze, Florida– Custodial: Spencer Dowling

U.S. Army 7th Special Forces Group, Eglin Air Force Base, Florida –

Food Services

Scott Williams, James Wood, Justin Kelley

Lakeview Center, Pensacola, Florida – Food Service

Michael Preyer

OCOEE DOT Orlando, Florida – Custodial

Alfonso Fergus

Naval Air Station Pensacola, Florida – Food Services

Pat Mobley, Jeffrey Hill, Paul Markham, Tony Thompson, Jess Rocafort, Doug Braden, Alex Rodriguez, Katherine Johnson, Linda Hyden, Sherry Grimes, Melissa Mims, Jessica Chavers, Mary Horan, Antonio Donofrio, Bryan Lowe, Mary Stewart, Sheila Jackson, Deniece Costa, Norma Kelly, Alesha Brandenburg, Shatila Brye, Patricia Akons, Taylor Gannon, Jim Young, Fred Doneghey, Frank Queeman, Sadie Brooks, Mary Mason, Jessica Whittlesey, Dale Greiner, Gloria Thomas, Matt McLellan, Florence DiFranco

Joint Base Lewis-McChord, Tacoma, Washington – Food Services

Anthony Hull, Shawn Halk, Don Chandler, Hanna James

Fort Campbell, Kentucky –Custodial Services

Willie Cage, Stacey Bowen, Melvin Perez, Cathy Easton, Craig Hollis, Amanda Rosado, Marie Chester, Puanani Lozano, Marquis Carter, Clifton Delaney, Ken Lawson, Kenneth Manson, Eddie Campbell; April: Craig Hollis

EITS, Lorton, Virginia

Nakia Richardson, Austin Joyce

EITS, Seaside, California

Sergio Mejia, Cliff Cummings

Naval Air Station Pensacola, Florida – Custodial Services

Daphne Houston, Veronica Harris, Jerrol Barlow, Adrian Body, Victor Brown, Whitney Jordan

U.S. Coast Guard, Air Station Clearwater, Florida – Food Services

Donna Rush, Lotchana Belford, Alicia Quimby, Miquel Negron, Robert Ranger, Chad Mowbray, Virginia Campanile, Lesa Shrewsberry, Sheila Dougherty, Jennifer Fortino, Benjamin Meier, Charles Sargent, Kerry Shaw, Andey Samstov ●

Value coin recipients February – April of 2018

Armed Forces Retirement Home, Washington, D.C. – Custodial Services

Gary White

GCE Headquarters, Pensacola, Florida – Business Development

Keith Lynch

MacDill Air Force Base, Tampa, Florida – Custodial Services

William Atenogenes, Lillian DeJesus, Irma Castrejon de Rodriguez, Garrett Mortimer, Irma Castrejon de Rodriguez, Garrett Mortimer, Victor Caldero, Shadwick Bonner, Marta Martinez, James Martin, Victor Caldero, Marcus Muniz, Kimkesha Davenport