# 00 payconiq



# Op een kassascherm

Laat een Payconiq QR code verschijnen op uw kassascherm of de bestelkiosk in uw zaak zodat uw klanten snel en veilig mobiel kunnen betalen. Zelf ontvangt u meteen een bericht wanneer de betaling is gelukt. Zo houdt u een duidelijk overzicht en worden alle betalingen in uw zaak netjes bijgehouden op één plaats.





### Zo werkt het

- De Payconiq betaling wordt gelanceerd op de kassa of bestelkiosk.
- Een QR code wordt zichtbaar voor uw klant/verschijnt op het scherm
- Uw klant scant de QR code met een betaalapp die Payconiq ondersteunt.
- Uw klant ziet meteen alle informatie voor de betaling verschijnen op het scherm .
- Uw klant bevestigt de betaling .
- U ontvangt bericht in het uw kassasysteem dat de betaling succesvol is verwerkt.
- Uw klant ontvangt bevestiging van betaling in de zijn app.



### Dit kost het

Bij Payconiq zijn er geen activatie- of abonnementskosten. Wél betaalt u een bijdrage per transactie die éénmaal per maand wordt berekend op basis van het aantal transacties die in uw zaak werden gedaan. Voor transacties via de kassa betaalt u een tarief van 0.06€ per transactie dat wordt bijgesteld naargelang het aantal transacties u ontvangt in uw winkelpunt(en).

# Sroupod pay

#### Grouped payments

Make things easy for yourself and have all of your transactions for one day grouped together and paid to you the following day. That way, you only have to compare the total for the day with amount paid into your bank account.

### $\prec$

#### Smart breakdown

If you would rather be paid by point of sales, or by cash register, you can have a smart reference (also called bulkID) included in the Payconiq transaction, enabling you to choose how you want your transactions grouped.

#### Link orders & payments

Have your cash register send an order reference with the payment. That way it's so easy for you to link orders from your customers with incoming payments.

### ¢

#### Manage refunds yourself

What happens if your customer brings something back and you need to make a (partial) refund? Ask the provider of your cash register about the options for retrieving the necessary details of the transaction via Payconiq so that you can refund your customer quickly and easily.

### Ĩ

#### **Extra reporting**

Need to take a quick look at the Payconiq transactions received without disturbing your staff? Easy! Simply log in to the merchant portal, where you will find a handy, real-time summary of all successful transactions made in the points of sale and sales channels where you accept Payconiq.

?

#### Our experts are standing by to help you

Got a question or need help? Start by checking the 'Frequently Asked Questions' on our website at payconiq.be, because there's a good chance that's where you'll find the answer you are looking for right away. If not, then our experts are standing by with a smile to assist you.

## How to activate Payconiq

- Contact the provider of the payment system you want to activate Payconiq on. If your provider already offers Payconiq, that's great! In which case simply go to step 2. But if your provider is not connected with Payconiq, tell them to take a look at our website for developers (developer.payconiq.com) or to contact us via payconiq.be.
- 2. Sign the Payconiq Merchant Contract via Iwantpayconiq.be. In the choice of products, select 'Payconiq Instore' and then 'On a cash register'.
- 3. After your contract has been activated, you will receive a unique key or 'API key' enabling the provider to activate your connection.
- 4. If you want to, activate the merchant portal using the instructions you receive by e-mail.
- 5. Start by making an initial (small) test payment using your own payment app.
- 6. All done and you're ready to go!

#### **About Payconiq**

At Payconiq, we believe that mobile payments will become the norm in the world of tomorrow. That's why we're already offering today a fast, affordable and secure way of paying via the Payconiq QR code for merchants, plus a handy mobile payment app for consumers.