

PROGRAM

Welcome	Jackie T. Guevarra , <i>Executive Director</i> <i>Quality and Productivity Commission</i>
Master of Ceremonies	Jim Hill , <i>Sports Anchor, KCAL NEWS</i>
Honor Guard	Los Angeles County Fire Department Honor Guard
Pledge of Allegiance	Alfonso Garcia , <i>Veterans Claims Assistant II</i> <i>Department of Military and Veterans Affairs</i>
Opening Remarks	Heidi Oliva , <i>Chair</i> <i>Productivity Managers' Network (PMN)</i> Inna Sarac , <i>Co-Chair</i> Patricia Soltero Sanchez , <i>Co-Chair</i> <i>Productivity and Quality Awards Program</i> Commissioner Nichelle M. Henderson , <i>Chair</i> <i>Quality and Productivity Commission</i>

LUNCH

Message from the CEO	Fesia A. Davenport , <i>Chief Executive Officer</i>
Supervisors' Message	Supervisor Janice Hahn , <i>Chair, Fourth District</i> Supervisor Hilda L. Solis , <i>First District</i> Supervisor Holly J. Mitchell , <i>Second District</i> Supervisor Lindsey P. Horvath , <i>Third District</i> Supervisor Kathryn Barger , <i>Fifth District</i>
Presentations	Commissioner Nichelle M. Henderson , <i>Chair</i> <i>Productivity Manager-of-the-Year Award</i> <i>Commission Chair Leadership Award</i> <i>Commission Specials Awards</i> <i>Commission Top Ten Awards</i> <i>Commission Eagle Awards</i>
Closing Remarks	Commissioner Nichelle M. Henderson , <i>Chair</i> <i>Quality and Productivity Commission</i>