

County of Los Angeles

Productivity Managers' Network

35th Annual PQA Evaluation Burton Chase Park, Marina Del Rey August 3, 2022

The Productivity Managers' Network's (PMN) meeting was held on Wednesday, August 3, 2022. Approximately 36 Productivity Managers, Commissioners, and Commission staff were in attendance.

Meeting Agenda



*Arman Depanian, Chair
Productivity Managers' Network*

Welcome Remarks

Arman Depanian, PMN Chair, Department of Children and Family Services, welcomed the PMN to this year's evaluation, held at Burton Chase Park. He stated it marks the first time in two years the Network is having the evaluation in person. He thanked Commissioners for attending the evaluation, along with Productivity Managers, who represent 29 County departments, and one Board office here today.

Commissioner William B. Parent, 2022 Productivity and Quality Awards (PQA) Ad Hoc Committee member, thanked Managers on behalf of the Commission for attending the evaluation. He stated there are 80 applications to review. The Commission truly appreciates the PMN's time to review and evaluate all the applications. The Productivity Managers' scores determined the Top Ten and Commission Special awards.

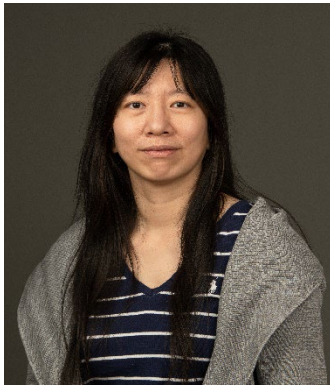
He also thanked Nicolette Taylor, Stefan Popescu, and employees from the Department of Beaches and Harbors for coordinating the evaluation.



Quality and Productivity Commission

Commissioners look forward to visiting the Top Ten winners in the next few weeks. He wished everyone the best of luck!

PQA Evaluation Overview and Instructions



*Michelle Jiang, Co-Chair
Productivity and Quality Awards*



*Inna Sarac, Co-Chair
Productivity and Quality Awards*

Michelle Jiang, Productivity Manager, Department of Consumer and Business Affairs, and **Inna Sarac, Productivity Manager,** Medical Examiner-Coroner, **PQA Co-Chairs,** let managers know how much the committee appreciated all their hard work that went into preparing and submitting the applications. The Commission is grateful for the Managers' efforts. The PQA will be held on October

12, 2022, at 11:30 a.m. at the Music Center, Dorothy Chandler Pavilion. In compliance with COVID-19 restrictions and public health recommendation, the Commission is limiting the number of attendees to 300 this year (down from 550). Details on the reservation process will follow in the next few weeks.

Inna reminded Managers to notify Commission staff during their applications review of potential missed collaborations. Managers will be connected to the relevant lead departments. The Top Ten site visits are scheduled for August 15-30, 2022. All Winners (Top Ten and Commission Specials) will be announced by August 10, 2022.

Jackie T. Guevarra, Executive Director, Quality and Productivity Commission, provided the following instructions:

- Each Quality and Productivity award entry can be awarded up to four points. Four points are equivalent to an "A," three points are equivalent to a "B," etc. No decimal points are allowed.
- The lowest grade that can be given is a "1" – no zeroes allowed.
- Although departments may have multiple evaluators, each department may submit only one scoring sheet.
- Well-written entries are typically scored higher. However, our intent is to award points to projects that clearly exhibit quality and productivity including factors such as:
 - Impact
 - Quality
 - Collaboration
 - Productivity or Service Enhancement
 - Measure of Success
 - Cost Benefit
 - Creativity
 - Transferability



*Jackie T. Guevarra, Executive Director
Quality and Productivity Commission*

Recognition of Most Creative PQA Entry Titles

Jackie Guevarra stated that in prior years former Commissioner Evelyn Gutierrez handed out the first awards of the PQA season. In keeping with Commissioner Gutierrez recognition, Jackie handed out the following awards for their most creative titles:

- ***Stay Housed*** – Consumer and Business Affairs
 - ***Arrive Alive*** – Fire
- ***Take Me to Your Leader*** – Health Services
 - ***Delete the Divide*** – Internal Services
 - ***Over 2 million Served*** – Public Health
 - ***Forever Friends*** – Probation

Jackie also awarded the Department of Beaches and Harbors for being the first Department to submit their PQA application. They submitted it two weeks ahead of the deadline. Congratulations to all!





A Special “Thanks” to Nicollette Taylor and Stefan Popescu, Productivity Managers, and staff from the Department of Beaches and Harbors for making the Evaluation a successful event!