

Quality and Productivity Commission
38th Annual Productivity and Quality Awards Program
"Resilient: Today, Tomorrow, Together"
WINNERS LIST

2025 TOP TEN AWARDS	TITLE OF PROGRAM OR PROJECT	DEPARTMENT WITH COLLABORATING AGENCIES
	TOP TEN AWARDS	
	Vet@ThePark	Animal Care and Control
	Contract Monitoring and Reporting System (CMRS)	Children and Family Services
	Safety Matters: Decreasing Staff Assaults	Health Services (Harbor-UCLA Medical Center - Department of Nursing)
	JCOD Los Angeles County Training Center (LACTC)	Justice, Care and Opportunities with Fire, Human Resources, Internal Services Department, and Public Defender
	Reading for Resilience: Library Services for All	LA County Library with Third Supervisorial District, Fourth Supervisorial District, LA County Office of Education, Probation, and Sheriff's Department
	Community Outreach Court	Public Defender with Alternate Public Defender, Consumer and Business Affairs (Office of Immigrant Affairs), Justice, Care and Opportunities, Mental Health, Public Health, Registrar-Recorder/County Clerk, Los Angeles County Superior Court, Alcoholism Center for Women, Homeless Health Care Los Angeles, Los Angeles Homeless Services Authority, Mayor's Office of Community Safety, Office of the Los Angeles City Attorney, Partners for Justice, SGG/Project 180, The Skid Row ReFresh Spot, and Social Model Recovery Systems
	Help in Any Language: On-Demand Interpretation	Public Health
	Protecting and Saving Lives with Safety Locks	Public Health with Children and Family Services, Health Services, LA County Library, Parks and Recreation, Public Defender, Children's Hospital Los Angeles, Kaiser Permanente Baldwin Park Region, LA Care Health Partners, Pomona Valley Hospital Medical Center, and UCLA Resnick Neuropsychiatry Hospital
	Streetlight Acquisition and LED Conversion Project	Public Works
	State-of-the-Art Ballot Processing Center	Registrar-Recorder/County Clerk with Chief Executive Office, Internal Services Department, Public Works, and Sheriff's Department

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2025 COMMISSION SPECIAL AWARDS

COMMISSION SPECIAL AWARDS	
TITLE OF PROGRAM OR PROJECT	DEPARTMENT WITH COLLABORATING AGENCIES
Changemaker Award Saving Time, Saving Lives...The "IR" Way!	Health Services (Harbor-UCLA Medical Center - Department of Interventional Radiology)
Community Equity and Inclusion Award No Address, No Barrier to Public Health Services	Public Health with Beaches and Harbors, Chief Executive Office (Homeless Initiative), Health Services, LA County Library, Parks and Recreation, Los Angeles Homeless Services Authority, The People Concern, and St. Joseph's Center
County Image Enhancement Award Community Brigade Pilot Program	Fire
Customer Service Award In-Home Supportive Services Chatbot	Public Social Services
Mega Million Dollar Award Enhancing the County's Benefits Advocacy Program	Health Services (Administration)
Outstanding Teamwork Award Building Safety in LA Communities	Public Health with Executive Office of the Board of Supervisors (Human Relations Commission), Health Services, Justice, Care and Opportunities, LA County Library, Parks and Recreation, Probation, Public Works, Sheriff's Department, and Youth Development
Performance Measurement Award Saving Lives through Data Monitoring	Public Health with Chief Executive Office (Homeless Initiative), Health Services, Medical Examiner, and Mental Health
Process Improvement Award Sick Leave Buyback Automation Just Makes "Cents"	Auditor-Controller with Human Resources and Internal Services Department
Commissioners' Legacy Award Change Agents - The EHR Training Team	Executive Office of the Board of Supervisors (Human Relations Commission)

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2025 SPECIAL MERIT AWARDS	TITLE OF PROGRAM OR PROJECT	DEPARTMENT WITH COLLABORATING AGENCIES
	SPECIAL MERIT AWARDS (Recognizes meritorious accomplishment of special projects or programs that successfully fulfill departmental and County objectives)	
	Reengineering "JVA" Automation Project	Auditor-Controller with Chief Executive Office
	New Electronic Drug & Alcohol Testing System	Children and Family Services
	Giving Life a Fighting Chance (E-CPR Pilot)	Fire with Health Services
	Emergency Department Syphilis Screening	Health Services (Administration) with County Counsel and Public Health
	Jailbots: Automating Care and Empowering Reentry	Health Services (Correctional Health Services)
	Medications for Addiction Treatment Save Lives	Health Services (Harbor-UCLA Medical Center - Department of Family Medicine)
	Breathe Again: A Flagship Lung-Health Initiative	Health Services (LA General Medical Center - Department of Medicine)
	Cost-Effective Cervical Cancer Screening	Health Services (Olive View-UCLA Medical Center - Department of Obstetrics and Gynecology) with Public Health
	Timely Portacaths for Cancer Patients	Health Services (Olive View-UCLA Medical Center - Division of Heme/Onc)
	Elimination of Reportable Pressure Injuries	Health Services (Olive View-UCLA Medical Center - ICU)
	Prevention of Leg Amputations in LA County	Health Services (Olive View-UCLA Medical Center - Vascular Surgery)

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2025 SPECIAL MERIT AWARDS

TITLE OF PROGRAM OR PROJECT	DEPARTMENT WITH COLLABORATING AGENCIES
Learning Leader: LA County Sets Udemy Records!	Human Resources with County Counsel and Internal Services Department
A Helping Hand for Childcare Heroes	LA County Development Authority with Second Supervisorial District
Transforming Special Needs Customer Service	Public Health
Partnering to Prevent and Mitigate Trauma	Public Health with Executive Office of the Board of Supervisors (Human Relations Commission), Health Services, LA County Office of Education, Parks and Recreation, Sheriff's Department, and California Community Foundation
Food As Medicine: Prescribing Produce for Health	Public Health with Health Services, Asian Pacific Health Care Venture, Eat SF: Vouchers4Veggies, Northeast Valley Health Corporation, Venice Family Clinic, and The Wellness Center at the Historic General Hospital - Los Angeles General Medical Center Foundation, Inc.
Los Angeles County Water Plan (CWP), 2023 Edition	Public Works with Executive Office of the Board of Supervisors (Chief Sustainability Office), Fire, Parks and Recreation, Public Health, and Regional Planning
Children's Library Program	Sheriff's Department with Gordon Philanthropies, Inc.

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2025 TRADITIONAL AWARDS	TITLE OF PROGRAM OR PROJECT	DEPARTMENT WITH COLLABORATING AGENCIES
	TRADITIONAL AWARDS (Recognizes commendable achievements in public service)	
	Adult Protective Services Center of Excellence	Aging and Disabilities
	Inclusive Pathways: Equity in Community Access	Aging and Disabilities
	Access to Technology (ATT) Program	Aging and Disabilities with Public Social Services
	Capacity Building for Immigrant Serving CBO	Consumer and Business Affairs
	Transversus Abdominis Plane Block in Trauma	Health Services (LA General Medical Center - Department of Surgery)
	Olive View ED Pandemic Preparedness: Home Oxygen	Health Services (Olive View-UCLA Medical Center - Emergency Medicine)
	Enhancing Sepsis Care Through CMS SEP-1 Compliance	Health Services (Olive View-UCLA Medical Center - Quality Services)
	Advanced Email Threat Protection	Internal Services Department with Health Services and Public Works
	JCOD Independent Pretrial Services Agency (IPSA)	Justice, Care and Opportunities
	JCOD POWR Program	Justice, Care and Opportunities
	From Ashes to Action: A New Dawn Has Come	LA County Development Authority

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2025 TRADITIONAL AWARDS

TITLE OF PROGRAM OR PROJECT	DEPARTMENT WITH COLLABORATING AGENCIES
From Isolation to Interconnection-Way of the Wolf	Mental Health
Behavioral Health Bed Network: Strategic Expansion	Mental Health with Public Health
Better Customer Service for Event Permits	Public Health
Housing is Health: Supporting PEH with SUDs	Public Health
Shelter with Standards in Interim Housing	Public Health
CHWs Making a Difference	Public Health with Asian American Pacific Islander Equity Alliance, Clínica Monseñor Oscar A. Romero, Community Build, Inc., Resilient Agency, Rising Communities, Southern California Crossroads, and St. John's Community Health
Expanding Access to Addiction Medication Services	Public Health with California Institute for Behavioral Health Solutions
LA County VSAP Chain of Custody Solution	Registrar-Recorder/County Clerk

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2025 CERTIFICATES OF RECOGNITION

TITLE OF PROGRAM OR PROJECT		DEPARTMENT WITH COLLABORATING AGENCIES	
CERTIFICATES OF RECOGNITION (Pays tribute to those programs deserving honorable mention)			
Uplifting Defenders: From Law Clerks to Lawyers		Alternate Public Defender	
Civic Art 20th Anniversary		Arts and Culture	
LA County Land Acknowledgment Toolkit		Arts and Culture	
Department of Aging Creative Strategist		Arts and Culture with Aging and Disabilities	
Office of the Future-Assessor's E-Service Account		Assessor	
DBH Work Order System		Beaches and Harbors	
Empower U		Consumer and Business Affairs	
Financial Coaching Program		Consumer and Business Affairs	
Leaving a Legacy		Consumer and Business Affairs	
Welcome Forward: Building Belonging from Day One		County Counsel	
Hate Crime Report, Documenting Hate in LA County		Executive Office of the Board of Supervisors (Human Relations Commission) with Internal Services Department	
Bridging Communications - EMS Video Interpreter		Fire	
Fire Station 164 Recovery		Fire with Internal Services Department	

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Enhancing Patient Care Via Agile Transformation	Health Services (Administration)
Budget Transparency Promotes Togetherness	Health Services (Harbor-UCLA Medical Center)
Enhancing the Pre-Anesthesia Clinic Workflow	Health Services (Olive View-UCLA Medical Center - Department of Anesthesiology)
Improving Access to Rheumatology Care at OVMC	Health Services (Olive View-UCLA Medical Center - Division of Rheumatology)
PICC PALS Work Together to Reduce CLABSI Rates	Health Services (Rancho Los Amigos National Rehabilitation Center - 3 North-Nursing)
TempLA Modernization - Putting Automation to Work	Human Resources
Laptop Program	Internal Services Department
LearnBasicTech (Free Digital Skills Training)	Internal Services Department
JCOD Care First Community Investment (CFCI) Care Grant Program	Justice, Care and Opportunities
JCOD Justice Involved Individual (JII) Panel	Justice, Care and Opportunities
Go RDPOS!	Probation
Volunteers in Service to Others - VISTO	Probation with Chaplain Eagles-Chaplain Ruben Rubalcava
Clearing the Air: Smoke Shop Health Response	Public Health

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Closing Gaps to Achieve MPox Vaccine Equity	Public Health
Enhancing Home Visiting to Support Health Equity	Public Health
Raising the Bar on Substance Use Care	Public Health
Tackling CalAIM with Technology: A SAPC Story	Public Health
Stories that Change Lives	Public Health with Fraser Communications and Alas Media
Protecting Cats & Communities from H5 Bird Flu	Public Health with Animal Care and Control, Pasadena Health Department, Pasadena Humane Society, Los Angeles Animal Services, and Southeast Area Animal Control Authority
Mobile Readiness for Emerging Threats	Public Health with Health Services, Cedars Sinai Special Pathogen Treatment Center, and Kaiser Permanente Los Angeles Medical Center Special Pathogen Treatment Center
Certified for Safety	Public Health with The Whole Child
Food Assistance Awareness Campaign	Public Social Services
Language Justice for Indigenous Communities	Public Social Services with Comunidades Indigenas en Liderazgo (CIELO)
Webex Calling Solutions	Public Social Services with Internal Services Department
Anti-Theft Pull Box Covers Program	Public Works

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Chantry Flat Rd - Emergency Bridge Construction	Public Works
Best Practices: Election Workers and Vote Centers	Registrar-Recorder/County Clerk
Developing Election Training Superstars	Registrar-Recorder/County Clerk
Election Networks: Smart API Enhancements	Registrar-Recorder/County Clerk
"Full STEAM Ahead" Program and Events	Registrar-Recorder/County Clerk
Multilingual Election Worker Recruitment Tool	Registrar-Recorder/County Clerk
Optimizing Elections: Allocation and Analytics	Registrar-Recorder/County Clerk
Popping Up for Voter Support	Registrar-Recorder/County Clerk
Election Operations Live Streaming Program	Registrar-Recorder/County Clerk with Internal Services Department
Protecting Democracy Through K-9 Mail Inspection	Registrar-Recorder/County Clerk with Sheriff's Department
Convenience at Your Fingertips: Online Tax Bills	Treasurer and Tax Collector
Fiduciary Electronic Information System (FIDELIS)	Treasurer and Tax Collector
Youth Development Networks	Youth Development with Mental Health and Parks and Recreation