

County of Los Angeles Office of Inspector General

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2015 FOURTH QUARTER STATUS REPORT: The Los Angeles Sheriff's Department Implementation of The Citizens' Commission on Jail Violence Recommendations

December 31, 2015

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Since the Office of Inspector General's (OIG) *2015 Third Quarter Status Report* on the Los Angeles County Sheriff's Department (Department or LASD) implementation of the Citizens' Commission on Jail Violence (CCJV) recommendations was submitted on October 8, 2015, the Department has made progress in several areas. The OIG continues to make unannounced inspections, speak with prisoners in every jail facility and meet regularly with unit and Custody Division commanders as well as personnel from all CCJV related commands.

This report provides updates on the implementation status of the four remaining CCJV recommendations which are "In progress" or "Partially implemented." The OIG continues to monitor recommendations that are "Implemented" with additional monitoring required. For recommendations that require additional monitoring and which are addressed in the *Rosas, et al. v. Baca* (Case No. CV 12-00428 DDP) (*Rosas*) Implementation Plan, the OIG will coordinate with the *Rosas* monitors to ensure that items are monitored thoroughly but without duplication.

The table below reflects the implementation status and monitoring requirements of each of the five sets of recommendations, which is unchanged since the OIG's *2015 Third Quarter Status Report*. The OIG respectfully submits its 2015 Fourth Quarter Status Report.

IMPLEMENTATION STATUS AND MONITORING REQUIREMENTS

CCJV Recommendations	Implemented, Requires No Additional Monitoring	Implemented, Requires Additional Monitoring	Partially Implemented	In Progress	Total
Use of Force	0	10	0	2	12
Management	7	7	0	0	14
Culture	0	8	0	0	8
Personnel and Training	2	8	0	0	10
Discipline	0	13	1	1	15
Total	9	46	1	3	59

USE OF FORCE

3.8 PPI and FAST should be replaced with a single, reliable and comprehensive data tracking system.

Status: In progress, funding approved - No change in status since the OIG's 2015 Third Quarter Status Report. The Department reports that it remains on target for developing the Performance Recording and Monitoring System by the December 2016 target date.

3.12 The Department should purchase additional body scanners.

Status: In progress

The Department is still in Phase II of its three-phase implementation of body scanners. The Department adjusted its body scanner implementation plan to reflect the recommendations made by the Board of Supervisor's correctional

consultants in their August 2015 Body Scanner Project report. As part of the new plan, Phase I, II and III require implementation of scanners in areas where prisoners enter or re-enter the custody setting. Phase IV, if implemented, would accommodate special needs or intra-facility use.

On September 29, 2015, the Board of Supervisors approved the Department’s requests for additional staffing to operate scanners at each facility in implementation of Phases II and III. At some facilities, the Department must reconfigure building layouts to accommodate the new machines, which has delayed implementation. The table below reflects status updates for each body scanner implemented in Phase II.

Location of Phase II Body Scanner	Status
Two scanners at Pitchess Detention Center - South, Inmate Processing Area	Both scanners were installed on September 26 th , 2015 and operations began as of October 19 (the Department reports that a manufacturer’s error caused operation to be delayed three weeks following their implementation).
One additional scanner at Century Regional Detention Facility (CRDF), Reception Area	Purchase order was issued, not yet delivered, no time estimate available. Delivery is expected for February 2016.
Two additional scanners at Inmate Reception Center (IRC), Old Side Court Line	Changes must be made the physical plant, no time estimate available.
Two additional scanners at IRC, Booking Front	Facilities Services Bureau is currently making physical plant modifications to accommodate the machines, but has not estimated the time of completion.

The Department reports limited success intercepting contraband through use of the scanners and is working with scanner operations personnel to improve training and identification of contraband. In efforts to improve upon scanner results, the

Department reports that it has engaged a consultant from Smiths Detection. When a prisoner is caught with contraband in a facility, the LASD will pull all prior body scans of that prisoner and send the images to Smiths Detection. The consultant will review the scans and determine whether contraband may have been detected. The consultant is currently reviewing the first set of scans received by the Department and is preparing an analysis which the Department intends to utilize in the training of scanner operations personnel.

DISCIPLINE

7.14 The grievance process should be improved to include added checks and oversight.

Status: Partially implemented

As of July 1, 2015, the Custody Division's grievance processes are subject to monitoring by the court-appointed monitors for the *Rosas* litigation. Since July, the Grievance Coordinator has drafted a new grievance policy with assistance from his centralized team.

The new grievance policy incorporates the provisions of the *Rosas* settlement agreement and additional changes made that incorporate accepted state and local correctional grievance practices. The Department reports that the policy is now in the approval process and will be presented to the *Rosas* monitors. Once approved by the *Rosas* monitors, the Department reports that it will create a handbook to supplement the policy and issue trainings to grievance team staff and line supervisors.

The Grievance Coordinator circulated a bulletin on September 18, 2015, which guides personnel in documenting and tracking aspects of the new process. Additionally, the Grievance Coordinator reports that he has asked grievance teams at each facility to begin implementing portions of the new policy that do not conflict with the current policy. This, he hopes, will familiarize them with the process and identify preliminary issues.

The Grievance Coordinator is working with Data Systems Bureau (DSB) to ensure that all proper forms and data points in the policy are accounted for in the Custody Automated Reporting and Tracking System (CARTS). Additionally, the Grievance Coordinator is working with DSB to ensure that CARTS is capturing data to reflect *Rosas* compliance measures. The Department reports that it anticipates issues with complaints in both electronic and hard-copy form that will create duplicates in the system. These duplicates could improperly influence the data collected because there is no current mechanism to flag duplicate complaints or prevent them from entering the system. The Grievance Coordinator is currently working with the Custody Division administration and DSB to resolve this issue.

The Department reports that there will be still a three-month delay in the implementation of iPads, which are used to collect prisoner grievances, mostly due to delays in procuring suitable wall mounts for the iPads from an outside vendor. The Department reports that it approved the vendor's wall mount prototype in late November and that it still expects the iPads at the basin facilities to be installed by April 1, 2016.

In the *OIG's 2015 First Quarter Status Report*, the Department reported that a large backlog of complaints existed that needed to be scanned into its CARTS system. Today, the Department reports that there are no such backlogs at any facilities; however, Medical Services Bureau (MSB) still has a backlog of complaints that need to be scanned into CARTS. As the Department reports, MSB personnel are still being trained for the first time on the Department's grievance system and how to use the CARTS system. At the *OIG's* request, the Department reports that it is currently compiling the number of "outstanding" complaints, which have been received and input to CARTS but are still in the process of being investigated, reviewed and/or completed.

7.15 The use of lapel cameras as an investigative tool should be broadened.

Status: In progress (alternative implementation)

The Department continues to implement its five-year plan for fixed Closed-Circuit Television (CCTV) cameras. The Department reports that it experienced a delay in the installation process at CRDF because the Department needed to obtain a Fire Suppression Permit before it could activate and configure the system. Despite the delay, the Department reports that as of December 31, 2015, all 533 CCTV cameras have been installed at CRDF and will be operational by January 31, 2016. The installation of cameras at Pitchess Detention Center facilities will commence in 2016 after the Department makes necessary physical plant upgrades and installs storage systems for the CCTV footage.

Through monitoring of LASD facilities, uses of force by LASD and prisoner grievances, the OIG noticed issues with CCTV cameras not working or their views being obstructed. The Custody Division watch commanders are required to conduct camera functionality audits each shift, which result in frequent camera repair work orders. The volume of work orders indicate that audits are being conducted and that maintenance efforts are being made. However, the frequency and duration of some camera malfunctioning and lens obstruction requires the Department's attention.

At a meeting on October 22, 2015, the Department reported that the Custody Division will begin to replicate and monitor the CCTV audits to ensure that they are being conducted consistently and thoroughly. The OIG will review the Department's findings and continue to monitor the Department's installation and upkeep of CCTV cameras.