

County of Los Angeles

Productivity Managers' Network

General Meeting and Training
February 15, 2023, at 9:30 a.m.

The Productivity Managers' Network (PMN) held its first meeting of the year in-person on Wednesday, February 15, 2023, at the Rancho Los Amigos National Rehabilitation Center. Over 35 Productivity Managers, Commissioner Scott Palmer, and Commission staff were in attendance.

Meeting Agenda




*Heidi Oliva, Chair
Productivity Managers' Network*

Welcome Remarks

Heidi Oliva, PMN Chair, Fire Department, and **Commissioner Scott Palmer**, QPC/PMN Co-Liaison, welcomed Productivity Managers to the meeting.

Heidi welcomed everyone to the first in-person meeting since February 2020. She thanked Managers again for voting for the slate of officers for 2023. The Executive Committee includes Heidi Oliva, Chair, Keisha Belmaster, 1st Vice-Chair (Health Services – Harbor/UCLA), Arman Depanian, 2nd Vice-Chair (Children and Family Services), Inna Sarac, PQA Co-Chair (Fire), Patricia Soltero Sanchez, PQA Co-Chair (Health Services – Rancho Los Amigos National Rehabilitation Center), Jennifer Coultas, Training and Education Chair (Child Support Services), and Stephanie Maxberry, Executive Advisor (Economic Opportunity).

Heidi stated that it is an honor to represent the PMN as Chair this year. She is looking forward to working with Commissioners, Commission staff and leading the Network in achieving the Commission's goals. She also thanked Arman Depanian who served as Chair during the last three years (2020-2022). He did an incredible job during his tenure. Arman became Chair at the start of the pandemic and led the Network through a tough three years. The Executive Committee is glad that he has agreed to continue to serve as 2nd Vice-Chair this year. His experience and knowledge will be invaluable. She also made the following remarks:

- The PMN Holiday Reception was held on December 7, 2022, at the San Antonio Winery. At the reception, it was announced that the Network will have a hybrid schedule for 2023. The February and August meetings, as well as the Holiday reception will be held in-person, and the May and November meetings will be held virtually.
- She also welcomed back Commissioner Scott Palmer, as QPC-PMN Co-Liaison to the Network. Commissioner Yasmine-Imani McMorris as Co-Liaison. The PMN looks forward to working with Commissioners Palmer and McMorris throughout the year and appreciates their continued support.
- A New Managers' Orientation meeting was held on February 1, 2023.  Six new Managers attended to learn about their role with the Commission.
- Presentations at the PMN Meeting included Dr. D'Artagnan Scorza, Executive Director, Anti-Racism, Diversity, and Inclusion (ARDI), who gave an update on

ARDI efforts, and Susan Linschoten, Chair, and Arman Depanian, Co-Chair, Productivity Investment Board Advisory Committee, who provided training on the Productivity Investment Fund (PIF).

2023 Commission Announcements

Commissioner Scott Palmer welcomed everyone to the meeting. He stated he enjoyed working with the Network last year and looks forward to working with them again this year. He provided the following Commission updates:



*Scott Palmer, Commissioner
Quality and Productivity Commission*

- Assembly Bill 361 will end on February 28, 2023. This Bill had allowed Boards/Committees/Agencies created by the Board of Supervisors, with required Brown Act meetings, to have virtual meetings. Effective March 1, 2023, the Commission will resume in-person meetings for all Brown Act meetings. This includes the Productivity Investment Board and the full Commission meetings.
- The Commission is currently working on the 20th Annual Leadership Conference. It is scheduled for Wednesday, June 14, 2023. He asked Managers to save-the-date on their respective Department Head calendar's as well as their own.
- The Commission has also started planning the 36th Annual Productivity and Quality Awards program. Applications are due at the end of June 2023. Managers are encouraged to start looking now at potential projects within their departments.
- The Commission has 18 Department Visits scheduled this year. Although the Commission prefers to have in-person visits, the Commission will also allow virtual visits this year. It will be up to your respective Department head to decide what works best for them and his/her staff.
- The Commission is currently soliciting Productivity Investment Fund proposals. The next deadline to submit proposals is April 7, 2023, by 5:00 p.m.

Power Point Presentation



D'Artagnan Scorza, Ph.D., Executive Director, Racial Equity in the Chief Executive Office, gave an informative presentation on the ARDI Initiative, which was created by a Board of Supervisors in July 2020.

Managers appreciated learning what the ARDI Initiative is about and contextualizing the County's needs. This included information on factors that influence opportunities, neighborhood structural characteristics that interfere with individual choices, understanding structural racism-definitions, and the County's vision for racial equity and the ARDI mission. The dialogue after the meeting was very engaging and gave Managers food for thought as they return to their respective departments to share the information they received

Power Point Presentation



*Susan Linschoten, Chair
Productivity Investment Board*



*Arman Depanian, Chair
Productivity Managers' Network*

Susan Linschoten, Chair, and Arman Depanian, Co-Chair, Productivity Investment Board Advisory Committee, gave a presentation on the PIF process to assist Managers as they prepare for their PIF proposals in the months ahead. Managers paid close attention as they explained what it takes to have a successful PIF proposal.

The PowerPoint presentation provided a clear roadmap of the process, which will be invaluable to Productivity Managers who have not yet submitted a PIF in the past and as a refresher to more seasoned managers.

Jackie Guevarra, Executive Director, Quality and Productivity Commission and Laura Perez, Program Manager, were also available to answer any follow-up questions the managers had regarding the PIF process.

Raffle Winners

Congratulations to Andrea Barnes, Child Support Services, Betty Karmirlian, Chief Executive Office, and Sammy Skinner, LA County Library! They were our raffle winners and took home gift cards from Starbucks.



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A special "Thank You" to Patricia Soltero Sanchez, Productivity Manager, Rancho Los Amigos National Rehabilitation Center and her assistant, Sophia Lu, for all of their assistance in making the PMN meeting a success. Managers enjoyed touring the Rancho campus after the meeting!

