



37TH ANNUAL PRODUCTIVITY AND QUALITY AWARDS

PROGRAM

Welcome	Jackie T. Guevarra , <i>Executive Director Quality and Productivity Commission</i>
Master of Ceremonies	Cher Calvin , <i>News Anchor, KTLA 5</i>
Honor Guard	Los Angeles County Fire Department Honor Guard
Pledge of Allegiance	Tanisha L. Rogers , <i>Veterans Claims Assistant III Department of Military and Veterans Affairs</i>
Opening Remarks	Heidi Oliva , <i>Chair Productivity Managers' Network (PMN)</i> Patricia Soltero Sanchez , <i>Chair Productivity and Quality Awards Program</i> Commissioner William B. Parent , <i>Chair Quality and Productivity Commission</i>

LUNCH

Supervisors' Message	Supervisor Lindsey P. Horvath , <i>Chair, Third District</i> Supervisor Hilda L. Solis , <i>First District</i> Supervisor Holly J. Mitchell , <i>Second District</i> Supervisor Janice Hahn , <i>Fourth District</i> Supervisor Kathryn Barger , <i>Fifth District</i>
Presentations	Commissioner William B. Parent , <i>Chair</i> Productivity Manager-of-the-Year Award Commission Chair Leadership Award Commission Specials Awards Commission Top Ten Awards Commission Eagle Awards
Closing Remarks	Commissioner William B. Parent , <i>Chair Quality and Productivity Commission</i>