

QUALITYMATTERS



2025 Summer Newsletter. A newsletter supporting managers and employees in promoting the effectiveness, efficiency, and quality of County public service.

COMMISSION NEWS

22ND ANNUAL LEADERSHIP CONFERENCE



Productivity Commission Quality and (Commission), in collaboration with the Board of Supervisors (Board), Chief Executive Office, and the Executive Office of the Board hosted the 22nd Annual Leadership Conference on June 4, 2025 at the Music Center, Dorothy Chandler Pavilion-Grand Hall. The 2025 theme was "Building Resilience in an Era of Polycrisis." The conference addressed the multiple crises facing the County—the wildfires and climate change, budget cuts, restrictive changes to immigration policy, the undermining of civil liberties and due process, and declines in trade and tourism—approaching all of these not as siloed problems but as related vet independent challenges.

To continue reading this article, click here.

WELCOME NEW COMMISSIONERS!

Joe Waz

Joe Waz was appointed to the Commission on March 11, 2025, as a representative of the First Supervisorial District. He has spent more than 45 years professionally engaged with issues of technology, government, and public policy. Throughout his professional life, he has been driven by a passion for enhancing connectivity and leveraging information technology to drive economic growth, improve public services, and enhance the quality of life

for all communities.

To continue reading about Joe, click here.

Barry Donelan

Barry serves as Assistant Executive Director of the Association for Los Angeles Deputy Sheriffs (ALADS). Prior to joining ALADS in 2024, Barry served 26 years with the Oakland Police Department, retiring at the rank of Lieutenant of Police. During his time as an Oakland Police Officer, he had various assignments including in the Patrol Division, Traffic Division, and Criminal Investigation Division.

To continue reading about Barry, click here.



COMMISSIONERS CORNER



Board Leadership Training Program Graduation

Commissioner Waz attended DHR's Board Leadership Training Program Graduation and Networking Event on June 12, 2025. The program received a PIF grant in 2022.

Commissioner Networking Forum

On June 16. 2025 Commissioners Landres, McIntyre, Parent and Waz attended a forum to network with their peers, share ideas, and hear from County speakers about the future of LA County. included Presentations County's 2024-2030 Strategic Plan and Al policy and how to use artificial intelligence tools to



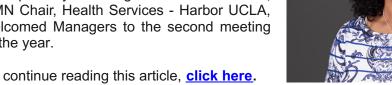
in the work of the Commissions. Commission's Chair Emeritus Shawn Landres and current Chair Bill Parent emceed the forum.



PRODUCTIVITY MANAGERS' **NETWORK (PMN)**

General Meeting and Training May 7, 2025

The General Meeting and Training of the Productivity Managers' Network (PMN or Network) was held on Wednesday, May 7, 2025. Over 35 Productivity Managers (Managers) and Commission staff attended the quarterly meeting. Keisha Belmaster, PMN Chair, Health Services - Harbor UCLA, welcomed Managers to the second meeting of the year.



To continue reading this article, click here.



"SPOTLIGHT" ON PRODUCTIVITY MANAGERS!



Lana Ghil **Human Resources Analyst** Department of Human Resources

Lana Ghil is a native Angeleno who has lived in LA County all her life, with the exception of a two-year stint at New York University. She graduated from UCLA with her Bachelor of Arts in International Development Studies. She joined the County in 2008 and has worked primarily in the administrative areas of Budget, Fiscal, Human Resources and Facilities Management.

To continue reading about Lana, click here.

Sammy Skinner **Executive Services Manager** LA County Library

Samangi Skinner is a skilled professional with 18 years of cross-industry expertise in the County, currently serving as the Executive Services Manager at LA County Library. In this role, she oversees government communications, leads strategic planning and implementation efforts, and drives key initiatives while managing special projects and serving as a liaison for the Department Head and Chief Deputy.



To continue reading about Sammy, click here.

WELCOME NEW PRODUCTIVITY MANAGERS!



The Commission welcomes the following Productivity Managers who have been appointed to represent their respective departments:

Zoran Penich - Auditor-Controller
Dayna Liang - BOS Executive Office
Navjot Kaur- District Attorney
Leslie Martinez - Health Services (Rancho Los Amigos)
Walter Tucker IV - Internal Services
Dora Nunez - Internal Services
Anahit Grigoryan - Medical Examiner
Danny Inukai - Natural History Museum
Johannna Hernandez - Parks and Recreation
Astrid Ochoa - Parks and Recreation
John Mathews - Public Defender
Jeff Klein - Registrar-Recorder/County Clerk
Tonishia Patterson - Registrar-Recorder/County Clerk
Angelica Dzhanikyan - Treasurer & Tax Collector
Gregory Wong - Treasurer & Tax Collector

DATES TO REMEMBER

PIF Proposals due by 5:00 p.m. - July 7, 2025

PQA Evaluation - August 6, 2025 - Hacienda Heights Community & Recreation Center

PIF Proposals due by 5:00 p.m. - October 3, 2025

38th Annual PQA - Music Center (Grand Ballroom) - October 15, 2025

PMN General Meeting and Training - November 5, 2025 - Rancho Los Amigos Rehabilitation Center

PMN Holiday Reception - December 3, 2025 - DHR: Vermont Corridor

PRODUCTIVITY INVESTMENT FUND (PIF)

Loans and Grants Awarded to Departments

Established by the Board of Supervisors in 1984 as a function of the Quality and Productivity Commission, the Productivity Investment Fund (PIF) is used to help departments jump-start pilot projects, develop creative strategies to enhance delivery of services, improve the effectiveness and efficiency of operations, and produce cost savings and/or generate revenue.



The Commission solicits proposals each quarter and carefully reviews project merits in a three-step vetting process before approval.

To view projects approved for loans, grants, or a combination of both for Fiscal Year 2024-25, click here.

Please contact the Commission office at jalam@bos.lacounty.gov for additional information.

PIF IN ACTION!

On December 16, 2024, the Commission approved a \$380,000 PIF grant to the Fire Department for the "Development & Rapid Operationalization of Prehospital Blood (LA DROP)" program. Funds are being used to purchase the equipment and blood products necessary to launch the first pre-hospital blood transfusion program in California to save the lives of hemorrhaging patients in the field.



DEPARTMENT VISITS



The Commission visits all County Departments on a two-year cycle where Commissioners meet with the Department Head and their Executive Team. The purpose is to gain insight into departmental operations and priorities, and to provide support for efforts to enhance quality and productivity.

2025 Department Visits will be held virtually or in-person as determined by the Department being visited. Click on the Departments highlighted below to view the results of their visit during the upcoming year.

The following Departments are scheduled for a visit in 2025.

Agricultural Commissioner/Weights and Measures Alternate Public Defender

Animal Care and Control

Arts and Culture

Assessor

Auditor-Controller

Beaches and Harbors

Board of Supervisors, Executive Office

Health Services

Human Resources

Internal Services

Justice, Care and Opportunities

LA County Library

Museum of Art

Natural History Museum

Parks and Recreation

Probation

Public Works

Registrar-Recorder/County Clerk

Treasurer and Tax Collector

Youth Development

To view the results of the 2024 visits, please click here.

QUICK LINKS

Commission Web

Annual Report

Shared Practices Report

Leadership Conference

Operational Trends Report

Productivity Investment Fund

Productivity and Quality Awards

Productivity Managers' Network

Prosper LA

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