County of Los Angeles
Productivity Managers' Network

**Evaluation at the Hacienda Heights Community
Center– August 7, 2019**

Commissioner Andrés Cuervo, and **Evelyn Gutierrez**, 2019 Productivity and Quality Awards (PQA) Ad Hoc Committee Chair and Vice Chair, and **Jennifer Coultas**, 2019 PMN Chair, welcomed approximately 50 Productivity Managers to the annual PQA Evaluation. This year the Evaluation was held at the Hacienda Heights Community Center on August 7, 2019. Six Commissioners attended the Evaluation, and along with the Productivity Managers, representing 30 County departments, including three Board Offices, read and evaluated 70 proposals. This is the first stage in selecting the 2019 Top Ten and Commission Special Award winners.

As in prior years, Commissioner Evelyn Gutierrez handed out the first awards of the PQA season! This year's *"Best in Title"* honorees are:

- *Make it a Movie Night with At-Home Chemotherapy* – Health Services (Harbor-UCLA Medical Center, Hematology and Oncology Division, Internal Medicine Department and LAC+USC Medical Center)
- *Putting on "AIRS"* – Public Social Services
- *Goodbye Yellow Manila Folder, Hello Connectivity* – Regional Planning
- *Prescription Processing Time Reduction* – Health Services – (Olive View-UCLA Medical Center, Outpatient Pharmacy)
- *DHR Live* –Human Resources

Welcome New Productivity Managers!

Front Row (left to right): Jackie Guevarra, Executive Director, Quality and Productivity Commission, Joan Pera, Probation Department, Hoang Nguyen, 1st District, Jennifer Coultas, PMN Chair, Andrés Cuervo, PQA Chair, and Shawn Landres, Chair, Quality and Productivity Commission. Back Row (left to right): Elaine Waldman, Mental Health, Jessie Towers, LA Public Library, David Culver, Sheriff, Cindy Chen, 1st District, Elizabeth Herrera, Public Social Services.

A Special "Thank You" to Elizabeth Mendez, Productivity Manager, the Department of Parks and Recreation, and staff at the Hacienda Heights Community Center for making the Evaluation another successful event!