



LOS ANGELES COUNTY  
**COMMISSION ON HIV**



510 S. Vermont Ave. 14th Floor, Los Angeles, CA 90020  
MAIN: 213.738.2816 EMAIL: [hivcomm@lachiv.org](mailto:hivcomm@lachiv.org) WEBSITE: <https://hiv.lacounty.gov>

**HOUSING TASK FORCE VIRTUAL MEETING**

**AGENDA**

**FRIDAY, NOVEMBER 22, 2024**

**9:00AM-10:00AM**

<https://lacountyboardofsupervisors.webex.com/lacountyboardofsupervisors/j.php?MTID=m72524dc5f9caa6eb4644bbc41c8e498e>

Join by phone

+1-213-306-3065 United States Toll (Los Angeles)

Access code/Meeting Number: 2538 378 8315

Password: HOME

- |  |                        |
|--|------------------------|
| <b>1. WELCOME &amp; INTRODUCTIONS</b>  | <b>9:00AM-9:05AM</b>   |
| <b>2. CO-CHAIRS' REPORT</b>  | <b>9:-05AM-9:10AM</b>  |
| a. September 27 Meeting Recap (See meeting summary)  |                        |
| b. Ground rules for solution-focused conversation  |                        |
| <b>3. DISCUSSION</b>   | <b>9:10AM-09:45AM</b>  |
| <b><i>Conversation with City of Los Angeles Housing Opportunities for People with AIDS (HOPWA) Partners</i></b>  |                        |
| a. Guest introduction and brief program/service overview   |                        |
| a. What challenges and opportunities do you see as local administrators of the HOPWA program?  |                        |
| b. What types of needs assessments are done to understand the housing needs of PLWH and seek input from the community?   |                        |
| c. How does HOPWA coordinate planning and service funding allocations with the Division of HIV and STD Programs?   |                        |
| d. Describe the HOPWA application process, paper work required by HUD vs the City of LA, and length of time for approval. What can be eliminated and/or streamlined? |                        |
| <b>4. AGENDA DEVELOPMENT FOR NEXT MEETING</b>  | <b>9:45PM – 9:50AM</b> |
| <b>5. ADJOURNMENT</b>  | <b>10:00AM</b>         |

**Upcoming Meetings:** November 22      December 27 (Cancelled)

**Reports to Check Out:**

- [The Role of Housing in Improving Health Outcomes and HIV Care Continuity for People Who Use Drugs: Narratives and Recommendations from Lived Experience.](#)
- [California Statewide Study of People Experiencing Homelessness](#)
- [Annual Trends Among Unsheltered in Three Los Angeles Neighborhoods, The Los Angeles Longitudinal Enumeration and Demographic Survey \(LA LEADS\) 2023 Annual Report](#)



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COMMISSION ON HIV



510 S. Vermont Ave, 14th Floor • Los Angeles, CA 90020 • TEL (213) 738-2816 • FAX (213) 637-4748  
HIVCOMM@LACHIV.ORG • <https://hiv.lacounty.gov>

**HOUSING TASK FORCE (HTF) VIRTUAL MEETING**

[CLICK HERE FOR MEETING PACKET](#)

**SEPTEMBER 27, 2024 | 9AM-11AM**

**MEETING SUMMARY**

Agenda Item		
<b>Attendees:</b>	<ul style="list-style-type: none"> <li>• Dr. David Hardy (Co-Chair)</li> <li>• Katja Nelson (Co-Chair)</li> <li>• AuBre Martinez</li> <li>• Brigitte Tweddell</li> <li>• Erika Davies</li> <li>• Isaiah Pabustan</li> <li>• Joseph Green</li> <li>• Savvoy Toney</li> <li>• Steph Siordia</li> </ul>	<ul style="list-style-type: none"> <li>• Lambert Talley</li> <li>• Leonardo Martinez-Real</li> <li>• Mallery Jenna Robinson</li> <li>• Marilyn Ramos</li> <li>• Marques Briggs</li> <li>• Raul Villalobos</li> <li>• Russell Ybarra</li> <li>• Commission Staff: Cheryl Barrit</li> </ul>
<b>Introductions</b>	<p style="text-align: center;"><b>KEY DISCUSSION POINTS</b></p> <p>K. Nelson called the meeting to order, conducted introductions, and initiated group conversation with DHSP-funded housing and legal service providers.</p> <p><b>Agencies represented:</b></p> <ul style="list-style-type: none"> <li>• AuBre Martinez-Housing for Health (HFH), Los Angeles County, Dept. of Health Services</li> <li>• Brigitte Tweddell – Project New Hope (PNH)</li> <li>• Raul Villalobos – Salvation Army (SA)</li> </ul> <p><b>Other agencies invited, but were unable to attend:</b></p> <ul style="list-style-type: none"> <li>• Alliance for Housing and Healing (AHH) – conflicts with an audit</li> <li>• Inner Law Center (ILC) – no response</li> <li>• Tarzana Treatment Center (TTC) – no response</li> </ul>	
<b>Discussion Key Takeaways</b>	<p>The main objective of the meeting was to hear from providers specifically on how they work with legal services to prevent homelessness for PLWH.</p> <p><b>How do your programs work together to foster housing-legal services and partnerships for clients?</b></p> <ul style="list-style-type: none"> <li>• <b>PNH:</b> in general PNH has a high client retention rate; eviction is the last resort and they work with the client to address behavioral or financial difficulties to avoid eviction; in the rare cases that PHN have had to</li> </ul>	

evict a tenant, it was due to poor tenant behavior and not due to inability to pay rent. PHN has connected clients to ILC for support. ILC is challenged with caseload and staffing which affects their capacity to communicate with client or providers. There is little interaction between PHN and ILC.

- **SA:** They do not use ILC, they use Legal Aid. However, SA has high retention rate and have not have any evictions in a while. They work with tenants and landlords to prevent evictions.
- **HFH:** they do not directly fund providers; they work through LAHSA which in turn provides the referrals to legal services.
- **Volunteers of America:** they use ILC for legal consultations and referrals and their experience has been positive.

**Recurring issues/themes from providers:**

**1. Comprehensive support provided by staff:**

- Agencies employ resident services coordinators that interact with clients to ensure their health, safety and well-being. Staff assist with referrals and conduct personal visits to build and maintain trust with clients.
- HFH funds intensive case management to address acute health needs of clients.

**2. Residential Care Facility for the Chronically II (RCFCI) and Transitional Residential Care Facility (TRCF) Clients Demonstrate High Need for Ongoing Support**

- RCFCI and TRCF clients are often diagnosed with significant mental health conditions, some are not receiving mental health services by choice; require ongoing attention and support with basic skills of life, home living, and health maintenance.
- For clients that seek mental health services, securing appointments is a significant challenge.

**3. Inadequate funding is straining the capacity of agencies to operate at optimal levels.**

- Fee-for-service model does not fully cover the entire cost of services. A new payment model is needed. Building repairs and maintenance are not covered by funding sources. Agencies are further strained when payments/reimbursements they are not paid on time. Reimbursement rates do not match full cost of the services.

**4. Housing workforce capacity is under extreme pressure and stress.**

- The caseload and demand for housing is not sustainable with the

current workforce capacity and landscape.

- Huge turnover rate, low wage, burnout, poor treatment of staff (by clients) are systemic issues that are not being addressed.
- Difficult to attract and retain highly skilled staff for the housing services sector.
- People with lived experience are needed, however, those with subsidized housing run the risk of losing their housing if they are employed.
- Dedicated, ongoing funding for staff training is needed to help staff with their professional growth and development. Training information is not trickling down to the local level and staff.
- Trust is a core issue. Housing providers are not trusted and not treated as equal partners by the County.

**5. Poor intra and inter-agency communication and coordination.**

- Due to frequent staffing changes and turnover, maintaining communication and connection with referring agencies is a challenge. This often leads to applications having to get started again, lost applications and paperwork, and inability to contact clients/applicants.
- Need more community and inter-agency outreach to promote services and help each other get people into housing and use available beds.

**6. The insane amount of paperwork required for applications is detrimental to both providers and the clients.**

- The length of time it takes to get people housed is unacceptable but providers are hampered and powerless because of documents required by HUD-funded programs.
- Paperwork burden is duplicative and retraumatizing to clients.
- Appeal to the federal Housing and Urban Development (HUD) Department to eliminate the burden of showing proof of income; if they are homeless and receive General Relief, SSI, or SSDI, that documentation should suffice. Eliminate requirement to provide 3 months of bank statements. Eliminate HIV bloodwork requirement.

**Other Issues:**

- Need resources and support to house undocumented clients.
- Some eligible clients may not seek services due to stigma.
- Foster a sense of compassion and understanding for people who are homeless or at risk of becoming homeless.
- It is important to understand the difference between subsidized vs. affordable housing. Under subsidized housing, the tenant does not pay more than 30% of their income towards rent. "Affordable" housing is subject to rent increases.

<b>Next Steps</b>	<ul style="list-style-type: none"><li>• Provide public comments to the National HIV/AIDS Strategy Request for Information (RFI) around funding, systemic, administrative burden, and policy issues.</li><li>• Reach out again to other agencies who were not able to join today's meeting.</li></ul>
<b>Adjournment</b>	Meeting adjourned at 11:00am

# LA HOPWA

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February 8, 2024

HIV Commission Meeting

Presented by Matthew Muhonen, HOPWA Program Monitor

# Housing Opportunities for Persons with AIDS (HOPWA)

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- Established through the National Affordable Housing Act of 1990, authorized by the AIDS Housing Opportunity Act of 1992, and is currently administered by the U.S. Department of Housing and Urban Development's (HUD) Office of HIV/AIDS Housing
- Objectives are to increase housing stability, expand access to care, and reduce the risk of homelessness among low-income PLWHA
- City of LA HOPWA funds cover all of Los Angeles County

# Housing Opportunity Through Modernization Act (HOTMA),

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Enacted in July 2016, the Housing Opportunity Through Modernization Act (HOTMA), Public Law 114-201, changed how HOPWA formula programs are allocated funds. Because of HOTMA, the formula for determining the amount of funding a HOPWA jurisdiction receives is now based on HIV/AIDS cases, Fair Market Rents (FMRs), and poverty rates in a jurisdiction. This formula change was phased in with a stop-loss provision in place from FY 17 to FY 21, with full implementation occurring in FY 22. During the stop-loss period, no grantee gained more than 10% or lost more than 5% of their prior year share of the appropriation.

With full implementation of HOTMA and the modernized HOPWA allocation formula in FY 22, the stop-loss provision will end, which may bring significant changes to the amount of funding a jurisdiction will receive. Moving forward, HOPWA formula allocations will be determined by (1) the amount appropriated to the HOPWA program, (2) the inclusion or exclusion of a formula jurisdiction, and (3) the modernized formula.



# Los Angeles County HOPWA Program

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**Housing Information and Referral** – Locates vacant units within the County of Los Angeles and maintains a user-friendly website that includes rental listings, housing resources, and additional community resources. This service category is intended for individuals and families of low to very low income that are currently not in HOPWA supported housing that are living with HIV/AIDS and are homeless or in imminent danger of becoming homeless. The program assists in acquiring financing options and maintaining housing.

**Housing Specialist/Crisis Housing** – Performs comprehensive assessments and housing plan to address barriers to finding and sustain stable housing. Emergency and transitional housing for clients homeless or at-risk of homelessness.

**Short Term Financial Assistance** – Short-Term Rent, Mortgage, and Utility (STRMU) program provide short term financial assistance to maintain housing and Permanent Housing Placement (PHP) provides move-in grant to help households with first month's rent, security deposits and utility switch on fees.

- **Scattered Site Master Leasing** – Households living in units leased by a non-profit agency scattered throughout multiple buildings and receive supportive services.
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- **Tenant Based Rental Assistance (TBRA)** – A rental subsidy program used to help low-income households obtain permanent housing in the private rental housing market that meets housing quality standards and is rent reasonable. Funded through four housing authorities, operates similarly to a Section-8 voucher program. Households who remain eligible after 12 months may convert to the Section-8 program.
  - **Residential Service Coordination** – Households living in affordable permanent housing (PH) receive supportive services and linkages to other community resources.
  - **Legal Services** – The services include fair housing, and tenants rights counseling for eligible persons who may encounter discrimination based on race, color, religion, sex, age, national origin, familial status, or handicap/disability. Services may also include legal assistance for eviction issues, mediation, adoption, acquiring social security benefits and other public benefits, and wrongful discharge. **Note: this program will transition to Ryan White in March or April 2024.**
  - **Animal Advocacy** – Teaches tenants’ rights regarding service animals for emotional support as well as supportive services for animals.

# CARES Act funding for HOPWA was “HOPWA-CV” and assisted PLWHA affected by COVID-19

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- City of LA was awarded \$2,883,240 in ONE-TIME, HOPWA-CV funding
- 6% was used for grant administration by City of LA and 10% of the remaining will be used for service provider administration
- HOPWA-CV was used for the Short-Term Rental, Mortgage, and Utility (STRMU) Assistance Program
- City of LA was also awarded \$167,434 in a ONE-TIME competitive HOPWA-CV grant funds; this provided 200 eligible PLWHA and their families with transportation services for access to food and nutrition

# How to Get Connected?

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## **HOUSING SPECIALIST, CRISIS HOUSING OR FINANCIAL ASSISTANCE**

Antelope Valley (SPA 1) – Tarzana Treatment Center (661) 948-8559

San Fernando Valley (SPA 2) – Tarzana Treatment Center (818) 342-5897

San Gabriel Valley/Pasadena (SPA 3) – Foothill AIDS Project (909) 482-2066

Hollywood/ Metro/Westside (SPA 4/5) – Alliance for Housing and Healing (323) 656-1107

Downtown Los Angeles (SPA 4) – JWCH Institute Inc. (Wesley Health Centers) (213) 285-4260

South Los Angeles Area (SPA 6) – APLA Health (213) 201-1637

East LA/Great Whittier Area (SPA 7)– Foothill AIDS Project (909) 482-2066

Greater Long Beach area (SPA 8) – Alliance for Housing and Healing (562) 294-5500

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## **LEGAL SERVICES**

Inner City Law Center (213) 891-2880

## **ANIMAL ADVOCACY & SUPPORT**

PAWS/LA (213) 741-1950

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# For More Information

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**CHIRPLA** at **(877) 724-4775** or visit their website at [www.chirpla.org](http://www.chirpla.org).

You may also contact the **HOPWA Hotline** at **(213) 808-8805** or via e-mail at [lahd.hopwa@lacity.org](mailto:lahd.hopwa@lacity.org)

Or email [chuy.orozco@lacity.org](mailto:chuy.orozco@lacity.org) (213) 808-8668

For Homeless Services and other non -HOPWA assistance please reach out to LAHSA:  
<https://www.lahsa.org/get-help>

# Questions?

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# LA Law Library Community Connections

## Connecting You to the Resources You Need

Our law librarians and volunteer lawyers do a fantastic job of addressing our patrons' legal needs. But LA Law Library recognizes that our patrons often have other service needs as well. We invite you to meet with our Community Resource Specialist who will help you access services, benefits and support. Make an appointment today!

**“We hear you.  
We can help!”**

## IF YOU NEED HELP WITH:

Emergency Services: Shelter/Food/Clothing • Government Benefits  
Housing • Health Care • Veterans Services • Employment  
Elder Care • Mental Health Services • Citizenship

### How to reach our Community Resource Specialist:

- Call us at 213-785-2585. If we don't answer right away, please leave a message. We will get back to you as soon as possible.
  - Email us at [communityconnections@lalawlibrary.org](mailto:communityconnections@lalawlibrary.org)
- Come in to the Library and ask for our Community Resource Specialist.

@LALawLibrary

[www.lalawlibrary.org](http://www.lalawlibrary.org)



# LA Law Library Conexiones Comunitarias

## Conectándote con los recursos que necesitas

Nuestro bibliotecario legal y abogados voluntarios hacen un trabajo fantástico al abordar las necesidades legales de nuestros usuarios. Pero LA Law Library reconoce que nuestros usuarios también tienen otras necesidades de servicios. Lo invitamos a reunirse con nuestro especialista en recursos comunitarios, quien lo ayudará a obtener los servicios, los beneficios y el apoyo. ¡Haga una cita hoy!

**“Te escuchamos.  
¡Podemos ayudar!”**

## SI NECESITA AYUDA CON:

Servicios de Emergencia: Refugio/Alimentos/Ropa  
Administración electrónica • Alojamiento • Cuidado de la salud  
Servicios para veteranos • Empleo • Cuidado de los ancianos  
Salud mental • Ciudadanía

### Cómo comunicarse con nuestro especialista en recursos comunitarios:

- Llámenos al 213-785-2585; si no respondemos de inmediato, deje un mensaje, nos pondremos en contacto con usted lo antes posible.
- Envíenos un correo electrónico a [communityconnections@lalawlibrary.org](mailto:communityconnections@lalawlibrary.org)
- Venga a la biblioteca y pregunte por nuestro especialista en recursos comunitarios.

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[www.lalawlibrary.org](http://www.lalawlibrary.org)





# LA Law Library

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## IN-PERSON: Eviction Defense: Help Using Tenant Power Toolkit to Answer Eviction Complaints

Friday, January 5, 12, 19, 26, 2024  
Friday, February 2, 9, 16, 23, 2024  
Friday, March 1, 8, 15, 22, 29, 2024  
9:30 a.m. – 12:30 p.m.

Have you been served with eviction paperwork (a Summons and a Complaint-Unlawful Detainer)? You may only have five days to respond! At this clinic, attendees seeking assistance with answering an unlawful detainer (eviction) complaint will be guided through the Tenant Power Toolkit ([www.tenantpowertoolkit.org](http://www.tenantpowertoolkit.org)) to complete the necessary court forms.

Participants must bring their Summons and Complaint-Unlawful Detainer to the workshop.

### This workshop covers:

- How to use the Tenant Power Toolkit
- How to identify defenses against the eviction and complete responsive pleadings
- How to request a fee waiver
- How to use the Tenant Power Toolkit to find legal support

The Eviction Answer Tool will work for tenants who live anywhere in California who have been served a Summons and Complaint-Unlawful Detainer. Tenants in LA County (if they qualify for a fee waiver and are within their filing deadline) will get the option to have their documents be filed electronically with the court. All other tenants will have to file the documents the Toolkit creates in person, at the courthouse listed on your Summons and Complaint.

To Register: Online registration available at [www.lalawlibrary.org](http://www.lalawlibrary.org). Walk-ins will be seen on a first-come, first-served basis.

Check-in begins at 9:15 a.m.

Contact the Tenant Power Toolkit at 323-207-5854 or email [tenantpower@debtcollective.org](mailto:tenantpower@debtcollective.org) with questions.

Presented by: Tenant Power Toolkit (<https://tenantpowertoolkit.org/>)

Registration fee: FREE

### LA Law Library does not provide legal advice:

LA Law Library does not provide legal advice. LA Law Library provides legal resources and assistance with legal research as an educational service. The Law Library is pleased to offer our patrons the opportunity to obtain assistance from third party legal service providers at this and other events within the Library. However, the Library does not control and is not responsible for the content or scope of any assistance given by those providers.



For more information or to register, visit: [www.lalawlibrary.org/CLASSES](http://www.lalawlibrary.org/CLASSES)  
or call: 213.785.2516 | 301 W. 1st Street, Los Angeles, CA 90012

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# LA Law Library

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## EN PERSONA: Defensa contra el desalojo: ayuda para utilizar Tenant Power Toolkit para responder quejas de desalojo

Viernes, 05, 12, 19, 26 de enero, 2024  
Viernes, 02, 09, 16, 23 de febrero, 2024  
Viernes, 01, 08, 15, 22, 29, de marzo, 2024  
9:30 a.m. – 12:30 p.m.

¿Le han entregado la documentación de desalojo (una citación y una demanda por apropiación ilegal)? ¿Es posible que solo tengas cinco días para responder! En esta clínica, los asistentes que busquen ayuda para responder una queja por retención ilegal (desalojo) serán guiados a través del Tenant Power Toolkit ([www.tenantpowertoolkit.org](http://www.tenantpowertoolkit.org)) para completar los formularios judiciales necesarios.

Los participantes deben traer su Citación y Denuncia-Retención lícita al taller.

### Este taller cubre:

- Cómo utilizar el Tenant Power Toolkit para inquilinos
- Cómo identificar defensas contra el desalojo y completar alegatos de respuesta
- Cómo solicitar una exención de tarifas
- Cómo utilizar Tenant Power Toolkit para encontrar apoyo legal

La herramienta de respuesta a desalojos funcionará para inquilinos que viven en cualquier lugar de California a quienes se les haya entregado una citación y una demanda por retención ilegal. Los inquilinos del condado de Los Angeles (si califican para una exención de tarifas y están dentro de la fecha límite de presentación) tendrán la opción de que sus documentos se presenten electrónicamente ante la corte. Todos los demás inquilinos tendrán que presentar los documentos que crea el Toolkit en persona, en el juzgado que figura en su citación y demanda.

Para registrarse: Registro en línea disponible en [bit.ly/answerworkshop](http://bit.ly/answerworkshop). Las personas sin cita previa se atenderán por orden de llegada.

El check-in comienza a las 9:15 a.m.

Comuníquese con Tenant Power Toolkit al 323-207-5854 o envíe un correo electrónico a [tenantpower@debtcollective.org](mailto:tenantpower@debtcollective.org) si tiene preguntas.

Presentado por: Tenant Power Toolkit (<https://tenantpowertoolkit.org/>)

Cuota de inscripción: GRATIS

### La biblioteca jurídica de Los Ángeles no brinda asesoría legal:

La biblioteca jurídica de Los Ángeles no brinda asesoría legal. La biblioteca jurídica de Los Ángeles brinda acceso a recursos legales y ayuda con investigación legal. La biblioteca jurídica de Los Ángeles no brinda asesoramiento legal. Para consejo legal, debería consultar un abogado.



For more information or to register, visit: [www.lalawlibrary.org/CLASSES](http://www.lalawlibrary.org/CLASSES)  
or call: 213.785.2529 | 301 W. 1st Street, Los Angeles, CA 90012

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# LA Law Library

## What's Happening February 2024

**OPEN TO THE PUBLIC**

### PUBLIC CLASSES

**IN PERSON: Small Claims: Where You Begin**  
Friday, February 2 12:00 pm - 1:30 pm

**LIVE ZOOM: Introduction to Thomson Reuters Westlaw**  
Thursday, February 8 12:30 pm - 2:00 pm

**LIVE ZOOM: Custody & Child Support: Where You Begin**  
Friday, February 16 12:00 pm - 1:30 pm

**LIVE ZOOM: Introduction to Lexis Advance**  
Thursday, February 22 12:30 pm - 2:00 pm

### CIVIL LAWSUIT BASICS

**LIVE ZOOM: How to Make and Oppose Motions**  
Thursday, February 1 12:00 pm - 1:30 pm

**IN PERSON: Subpoenas and RFPs: Getting Documents to Prove Your Case**  
Thursday, February 15 12:00 pm - 1:30 pm

**LIVE ZOOM: Interrogatories and RFAs: Getting Another Party to Answer Questions in Writing**  
Thursday, February 29 12:00 pm - 1:30 pm

### BOOK DISCUSSION

**LIVE ZOOM: A History of America in Ten Strikes**,  
by Erik Loomis  
Tuesday, February 27 6:30 pm - 8:00 pm

Labor historian Erik Loomis recounts ten critical workers' strikes in American labor history with a discussion of the specifics of each strike followed by a section of context about the broader issues in American society undergirding the unrest that led to the strike.

### HOLIDAY CLOSURES

Lincoln's Birthday - Monday 2/12/24  
Presidents' Day - Monday 2/19/24

### WORKSHOPS & ONE-ON-ONE HELP

**IN-PERSON: Eviction Defense: Help Using Tenant Power Toolkit to Answer Eviction Complaints**  
Friday, February 2, 9, 16, 23 9:30 am - 12:30 pm  
Register here: [bit.ly/answerworkshop](http://bit.ly/answerworkshop)

**LIVE ZOOM & IN PERSON: California Probate Conservatorships & Alternatives**  
Friday, February 9 12:00 pm - 12:00 pm  
\*English Only  
Friday, February 23 10:00 am - 12:00 pm  
\*In-Person & Spanish Only

**LIVE ZOOM: Adult Name Change Workshop**  
Wednesday, February 14 12:00 pm - 1:30 pm

**IN-PERSON: Eviction Defense: Help Answering Unlawful Detainer Complaints**  
Thursday, February 15 12:00 pm - 3:00 pm  
By appointment only. To register, call: 213-896-6537

**LIVE ZOOM: Ask a Lawyer: Landlord-Tenant Law & Evictions**  
Thursday, February 15 5:00 pm - 6:00 pm

**Lawyers in the Library**  
**IN PERSON: Friday, February 16 1:00 pm - 4:00 pm**  
Free 10-20 minute consultations with volunteer attorneys.  
By appointment only.  
To register, please visit [www.lalawlibrary.org/ITL](http://www.lalawlibrary.org/ITL)

**LIVE ZOOM: Ask a Lawyer: How Property Transfers After Death and How to Plan Ahead**  
Thursday, February 22 5:00 pm - 6:00 pm

FOR CLASSES HELD VIA ZOOM, ZOOM INFORMATION WILL BE EMAILED TO REGISTRANTS PRIOR TO CLASS START TIME

Scan the QR Code with your phone to download this flyer.

For more information or to register, visit: [www.lalawlibrary.org/CLASSES](http://www.lalawlibrary.org/CLASSES) or call: 213.785.2529 | 301 W. 1st Street, Los Angeles, CA 90012 | [Facebook](https://www.facebook.com/LALawLibrary) [Instagram](https://www.instagram.com/LALawLibrary) [LinkedIn](https://www.linkedin.com/company/LALawLibrary) [Twitter](https://twitter.com/LALawLibrary) @LALawLibrary

## Los Angeles County Residents

# Did you know CalFresh benefits offer **EMPLOYMENT & TRAINING** opportunities?

In partnership with Goodwill SoCal, if you sign up for CalFresh, or currently receive CalFresh benefits, you may be eligible for the following employment services at **NO COST**:

- Case Management Services
- Job Readiness Services
- Supportive Services
- Gas Reimbursement
- Interview Clothing

AND MORE!

Scan qr code to register

For more information email [skillupla@goodwillsoocal.org](mailto:skillupla@goodwillsoocal.org) or call 323.223.1211 x 2330

Funding provided by the United States Department of Agriculture (USDA). USDA is an Equal Opportunity Provider, Employer, and Lender.



## Legal Resources and Information for Individuals Experiencing Homelessness



- **Los Angeles County Homeless Court Program - HEART:**

- **Infraction Tickets:** 213-978-1937, [att.heart@lacity.org](mailto:att.heart@lacity.org), [lahomelesscourt.org](http://lahomelesscourt.org)

*The Office of the Los Angeles City Attorney administers the Program. Participants may resolve eligible traffic and pedestrian infraction citations by engaging in services.*



- **Additional Record Clearing Resources:**

- **Criminal:** LA Public Defender, Criminal Record Clearing Unit, 213-351-8248
- **Parking Tickets:** LA Dept. of Transportation, 213-978-4400, [Ladot.capp@lacity.org](mailto:Ladot.capp@lacity.org)

- **Legal Resources:**

- **Legal Aid Foundation of LA,** 800-399-4529
- **Neighborhood Legal Services LA,** 800-433-6251
- **Union Rescue Mission – Pepperdine Law School,** 213-673-4831
- **Public Counsel,** 213-385-2977

- **Shelter & Housing:**

- **Resources throughout LA County:** 211, <https://www.211la.org/>

## Community Outreach Court

Thursday, February 15, 2024  
9 a.m. to noon  
at

**The ReFresh Spot**

544 Towne Avenue  
Los Angeles, CA 90013

**Participate to get your misdemeanor warrants recalled and cases handled.**

Defense attorneys will be available to assist you.

**Record expungement services will be available.**

In Partnership With

LA Mayor's Office of Community Safety  
Los Angeles County Public Defender's Office  
Los Angeles County Alternate Public Defender's Office  
Los Angeles City Attorney's Office





## Corte Comunitaria de Extensión de Servicios

jueves, 15 de febrero de 2024  
9 a.m. a mediodía  
en

**The ReFresh Spot**  
544 Towne Avenue  
Los Angeles, CA 90013

**Participe y obtenga que sus órdenes  
judiciales por delitos menores sean  
retiradas y el manejo de sus casos.**

Los abogados defensores estarán  
disponibles para ayudarle.

**Habrán servicios disponibles para la  
eliminación de antecedentes penales.**

en asociación con:

Oficina de Seguridad Comunitaria de la Alcaldesa de Los Ángeles  
Oficina de Defensores Públicos del Condado de Los Ángeles  
Oficina Alternativa de Defensores Públicos del Condado de Los Ángeles  
Procuraduría de la Ciudad de Los Angeles



**How Does The Homeless Court Referral Program Work?**

1. Ask your case manager if they can enroll you in Homeless Court or refer you to an upcoming clinic.
2. Your case manager can submit an intake online or call our direct line to begin enrollment.
3. Your case manager will go over the participant agreement with you and verify eligibility.
4. Your case manager will submit the intake form and participation agreement to HEART.
5. HEART will review your file and identify eligible infractions.
6. HEART will run a background check to ensure there are no open misdemeanor or felony cases.
7. HEART will file a motion with the Los Angeles Superior Court, requesting a dismissal, and/or suspension of fines, and recall of associated warrants.
8. HEART will send updates by email to you or your case manager.

**Criminal Record Clearing Project:  
Los Angeles County Homeless Court Program**



**For events and status updates:**

**Email: [att.heart@lacity.org](mailto:att.heart@lacity.org)**

**Call: 213-978-1937**

**For more information:**

**[lahomelesscourt.org](http://lahomelesscourt.org)**



**Criminal Record Clearing Project:  
*Los Angeles County Homeless Court Program***



*Staffed by*  
**Los Angeles City Attorney's  
Homeless Engagement and  
Response Team  
H.E.A.R.T.**

**How Does The Homeless Court Referral Program Work?**

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**Los Angeles City Attorney's  
Homeless Engagement and  
Response Team  
H.E.A.R.T.**

# Unhoused? - Everyone Has the Right to Vote

CA Presidential General Election:

**November 5, 2024**

**wesley**  
Health Centers

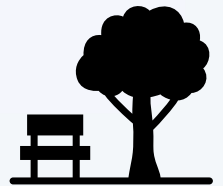


## How can I register to vote if I am unhoused and/or don't have a Permanent Address?

To receive a mail-in ballot you will need to identify a location where you spend much of your time, such as a shelter or a friend's house. This location must be a place where you can receive mail and be properly assigned to a voting precinct. If you cannot list a mailing address, you will need to vote in-person.

**In-person voting begins on October 26th.**

When registering to vote it is important that you describe your living situation clearly to your county elections official. You may provide the nearest cross streets or list a park in which you spend most of your time.



## Registration Methods

- Call or visit your county elections office to register to vote. Click the following to find your county elections office information: [County Elections Offices :: California Secretary of State](#)
- If you have a driver's license or state identification, you can easily register online at [www.registertovote.ca.gov](http://www.registertovote.ca.gov). **The deadline to register online is Monday, October 21st.**



## What if I don't have an identification, can I still register to vote?



The voter registration application asks for your driver license or California identification card number. You can also use the last four numbers on your Social Security card to identify yourself. If you do not have any form of identification, you may leave that space blank. Your county elections official will assign you a number that will be used to identify you as a voter.

If you are not registered by **October 21, 2024**, you can still register and vote on election day at any polling place, vote center, or county office through **"Same Day Voter Registration" (Conditional voter registration November 5th).**

- To find your nearest voting location click here: [Find Your Polling Place :: California Secretary of State](#)

## Can I still vote if I have been previously incarcerated?

You may be eligible to vote if you are:

- In a local detention facility:
  - Serving a misdemeanor sentence
  - Serving a felony jail sentence
  - Because jail time is a condition of probation (misdemeanor or felony)
  - Awaiting trial
- On probation
  - On parole
  - On mandatory supervision
  - On post-release community supervision
  - On federal supervised release
  - A person with a juvenile wardship adjudication



If you do not know what type of sentence you are serving, ask the staff at your correctional facility. For additional resources, please contact your local county elections office or contact the California Secretary of State. For more information to determine voter status, you may also visit: <https://www.sos.ca.gov/elections/voting-rights-restored>

## Voting Options

### 1. Vote by Mail:

- No Stamp Needed: Use the pre-paid return envelope provided.
- Return Your Ballot: Mail it, drop it in a ballot box, or deliver it to a polling place or vote center. **Ballot drop-off locations open October 8th.**
- Deadlines: Ballots must be postmarked by **November 5, 2024**, or returned by 8:00 p.m. on November 5, 2024.



### 2. Vote in Person:

- Early Voting: Available at county elections offices starting **October 26th, 2024.**
- Locations and times vary by county.
- Election Day: Polling places open from 7:00 a.m. to 8:00 p.m.



## What if I am turned away by a poll worker?

Poll workers are not allowed to discriminate against people experiencing homelessness and/or keep them from casting a vote. If you experience any issues, ask to speak to the person in charge of that polling station, or call the California Secretary of State's voter hotline.

### Resources:

California Secretary of State Voter Hotline:  
English (800) 345-VOTE (8683)  
Español / Spanish (800) 232-VOTA (8682)



For assistance, contact your local county elections office or visit <https://vote.ca.gov>



# Sin hogar? – Todos Tienen Derecho a Votar

Elección General Presidencial de CA

wesley  
Health Centers

5 de noviembre de 2024

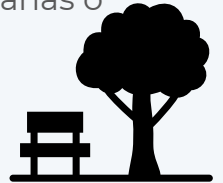


## ¿ Como puedo registrarme para votar si no tengo hogar y/o no tengo una dirección permanente?

Para recibir una boleta por correo, necesitarás identificar un lugar donde pasas la mayor parte de tu tiempo, como un albergue o la casa de un amigo. Debe ser un lugar donde puedas recibir correo para poder ser asignado a un distrito electoral. Si no puedes identificar una dirección postal, necesitarás votar en persona.

**La votación en persona comienza el 26 de octubre.**

Al registrarte, es importante que describas detalladamente tu situación de vivienda a tu oficial de elecciones del condado. Puedes proporcionar las calles más cercanas o identificar un parque donde pases la mayor parte del tiempo.



### Métodos de Registro:

- Llama o visita la oficina de elecciones de tu condado para registrarte. Haz clic aquí para encontrar la información de la oficina de elecciones de tu condado: <https://www.sos.ca.gov/es/elections/voting-resources/county-elections-offices>
- Si tienes una licencia de conducir o identificación estatal, puedes registrarte fácilmente en línea en [www.registertovote.ca.gov](http://www.registertovote.ca.gov). **La fecha límite para registrarse en línea es el lunes, 21 de octubre.**



## ¿Qué pasa si no tengo identificación, ¿puedo aún registrarme para votar?



La solicitud de registro de votantes pide tu número de licencia de conducir o número de identificación de California. También puedes usar los últimos cuatro números de tu tarjeta de Seguro Social para identificarse. Si no tienes ninguna forma de identificación, puedes dejar ese espacio en blanco. Tu oficial de elecciones del condado te asignará un número que se usará para identificarte como votante.

Si no estás registrado a partir del **21 de octubre de 2024**, aún puedes registrarte y votar el día de las elecciones en cualquier lugar de votación, centro de votación o oficina del condado a través del **"Registro de Votantes de Último Minuto en el Día de la Elección"** (También conocido como **Registro de votantes Condicionales el 5 de noviembre**).

- Para encontrar tu lugar de votación más cercano, haz clic aquí: [Encuentra Tu Lugar de Votación: Secretario de Estado de California.](#)

## ¿Puedo votar si he estado encarcelado anteriormente?

Puedes ser elegible para votar si estás:



- En una instalación de detención local:
  - Cumpliendo una condena por un delito menor.
  - Cumpliendo una condena por un delito grave.
  - Porque el tiempo en la cárcel es una condición de la libertad condicional (delito menor o grave).
  - Esperando juicio.
- En libertad provisional
  - Esperando juicio.
  - En libertad condicional.
  - En supervisión obligatoria.
  - En supervisión comunitaria posterior a la liberación.
  - En liberación supervisada.
  - Una persona con una adjudicación de tutela juvenil.

Si no sabes qué tipo de condena estás cumpliendo, pregunta al personal de tu institución correccional. Para recursos adicionales, contacta la oficina de elecciones de tu condado o al Secretario de Estado de California. Para más información sobre el estado del votante, puedes visitar: <https://www.sos.ca.gov/elections/voting-rights-restored>.

## Opciones de Votación:

### 1. Votar por Correo:

- No se necesita sello: Usa el sobre de devolución prepago.
- Devuelve tu boleta: Mándala por correo, déjala en un buzón electoral de boletas o puedes entregarla en un lugar de votación o centro de votación. **Los lugares para entregar boletas abren el 8 de octubre.**
- Fechas límites: Las boletas deben tener un matasellos del **5 de noviembre de 2024**, o ser devueltas antes de las 8:00 p.m. del 5 de noviembre de 2024.



### 2. Votar en Persona:

- Votación Temprana: Disponible en las oficinas de elecciones del condado a partir del **26 de octubre de 2024**.
- Los lugares y horarios varían según el condado.
- Día de Elecciones: Los lugares de votación abren de 7:00 a.m. a 8:00 p.m.



## ¿Qué pasa si me niegan el voto?

Los trabajadores electorales no pueden discriminar contra personas sin hogar y/o impedirles votar. Si tienes algún problema, pide hablar con la persona a cargo de esa estación de votación, o llama a la línea directa de votantes del Secretario de Estado de California.

### Recursos:

Línea Directa de Votantes del Secretario de Estado de California:

Inglés (800) 345-VOTE (8683)

Español (800) 232-VOTA (8682)



Para asistencia, contacta la oficina de elecciones de tu condado o visita <https://vote.ca.gov>.

## Key Housing Challenges and Themes (06.05.24)

Lack of coordination among housing systems and providers

Duplicative and confusing application process

Lack of affordable housing stock

Current efforts are not addressing the root causes of homelessness (stagnant incomes, poverty, racism, mental health, substance use, etc.)

Lack of homeless prevention services

Lack of clarity about eligibility requirements

Outdated and restrictive federal policies and regulations

Unclear how/where one would access or start looking for help



## Key Service Entry Points for Housing Resources (Draft for Discussion Only)

### PLWHA-SPECIFIC

HOPWA

DHSP

CHIRP/LA

APLA HEALTH/ALLIANCE FOR H + H

<https://211la.org/>

### GENERAL

STAYHOUSEDLA.ORG

<https://www.lahsa.org/get-help>

Section 8

<https://housing.lacounty.gov/>





# EMERGENCY FINANCIAL SERVICES UTILIZATION AMONG RYAN WHITE PROGRAM CLIENTS, 2021-2023

Janet Cuanas

Research Analyst III

Program Monitoring & Evaluation

Division of HIV and STD Programs

Standard and Best Practices Committee of the Commission of HIV of Los Angeles County

September 3, 2024





# Presentation Overview

## 1. Background:

- Description of EFA
- Eligibility and requirements

## 2. Methods:

- Population and time frame
- Design

## 3. Results

- Description of all EFA clients
- Differences by year
- Service utilization
- Overall EFA vs non-EFA for YR 33
- Other services used by EFA clients for YR 33

## 4. Recommendations, next steps

# Background

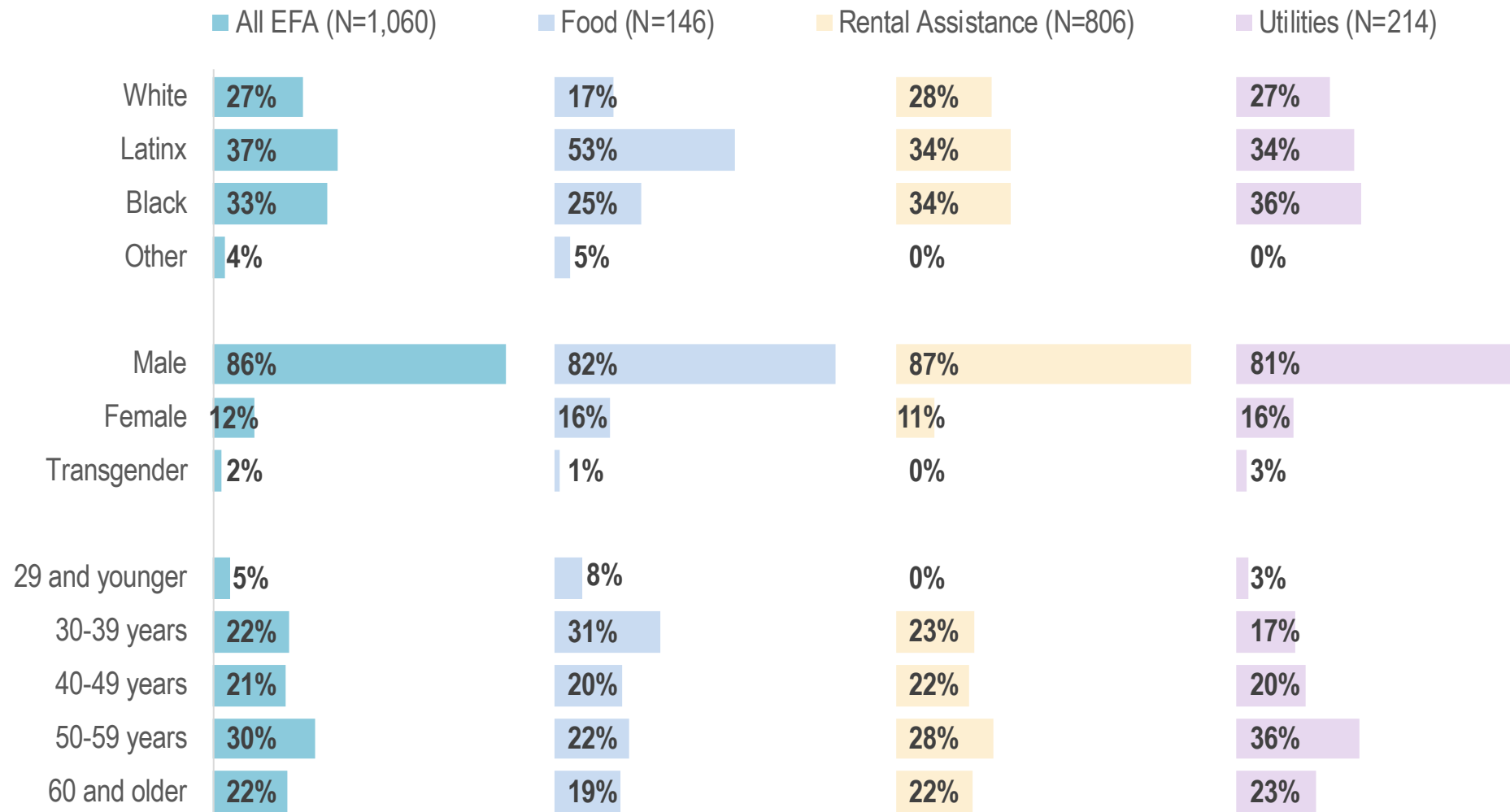
- Emergency Financial Assistance (EFA) was established in 2021 in response to the COVID-19 pandemic and increased costs of living in Los Angeles County.
  - Provides support for pay for rent, utilities, food and/or transportation
- Eligible clients are people living with diagnosed HIV who:
  - Reside in Los Angeles County
  - Have a current income  $\leq$  500% FPL
  - Are not currently receiving any other form of emergency financial assistance
- Required documentation for services include:
  - Rental agreement in their name
  - Utility bill in their name
  - Proof of income (bank statement, pay stubs, or affidavit)
- Applications filed through MCC teams or Benefits Specialist or LAFAN Case (Alliance for Housing and Health and DHS clinics).
- The maximum annual benefit is \$5,000 per client
  - No direct payments to clients

## Evaluation Methods

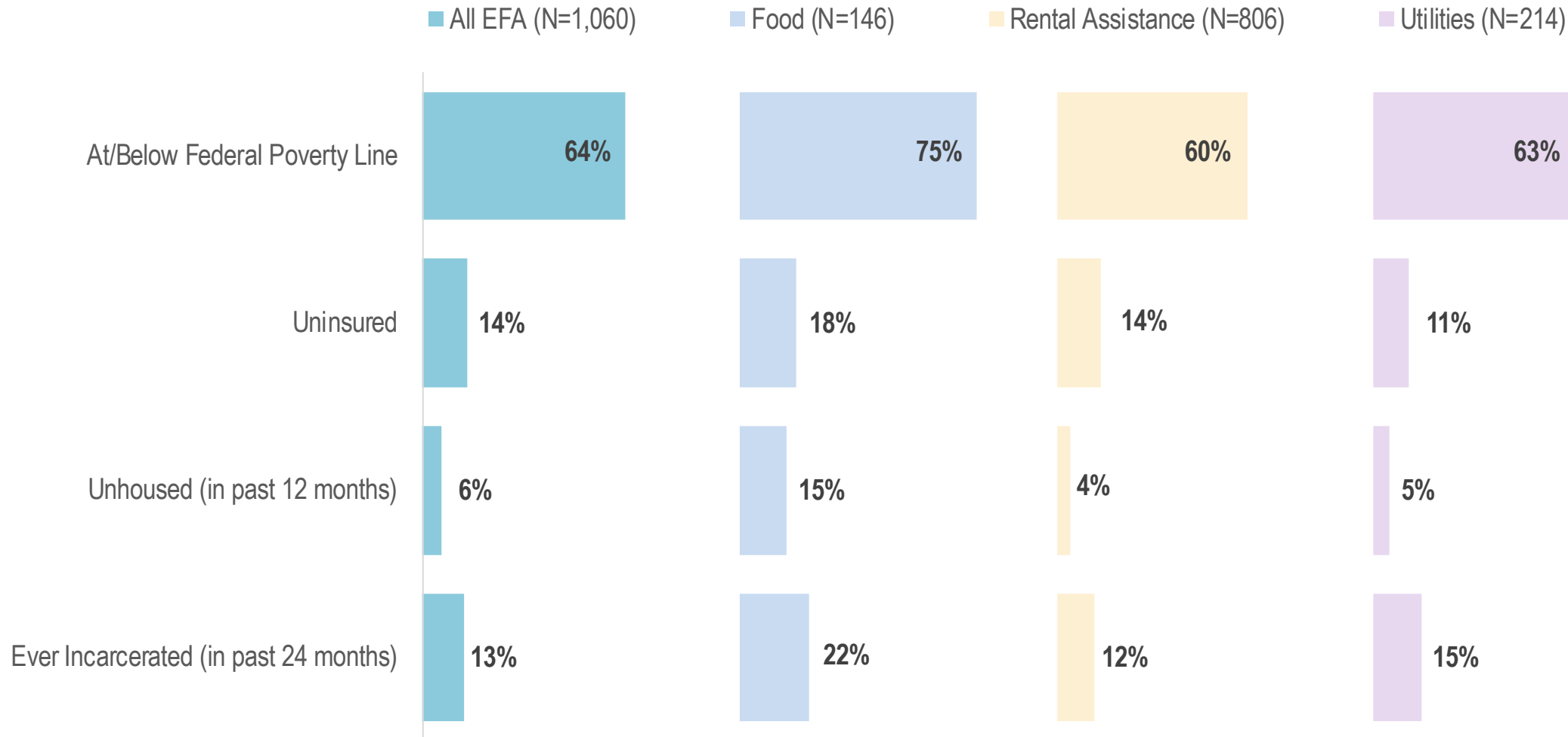
- We focused on RWP clients who received at least one EFA service in contract years 31-33 (March 2021 through February 2024)
- We used three approaches to describe service utilization
  - For all clients served for the first three years of the program (Year 31 through year 33) to understand who is using EFA and how (one-time or repeat)
  - In the most recent contract year (Year 33) data (i.e. most recent completed year)
  - By year to see changes in how EFA is being used and by whom



In the first three years, the EFA program served 1,060 clients who were primarily Latinx or Black, male, and 50 years and older in Years 31-33 (N=1,060).

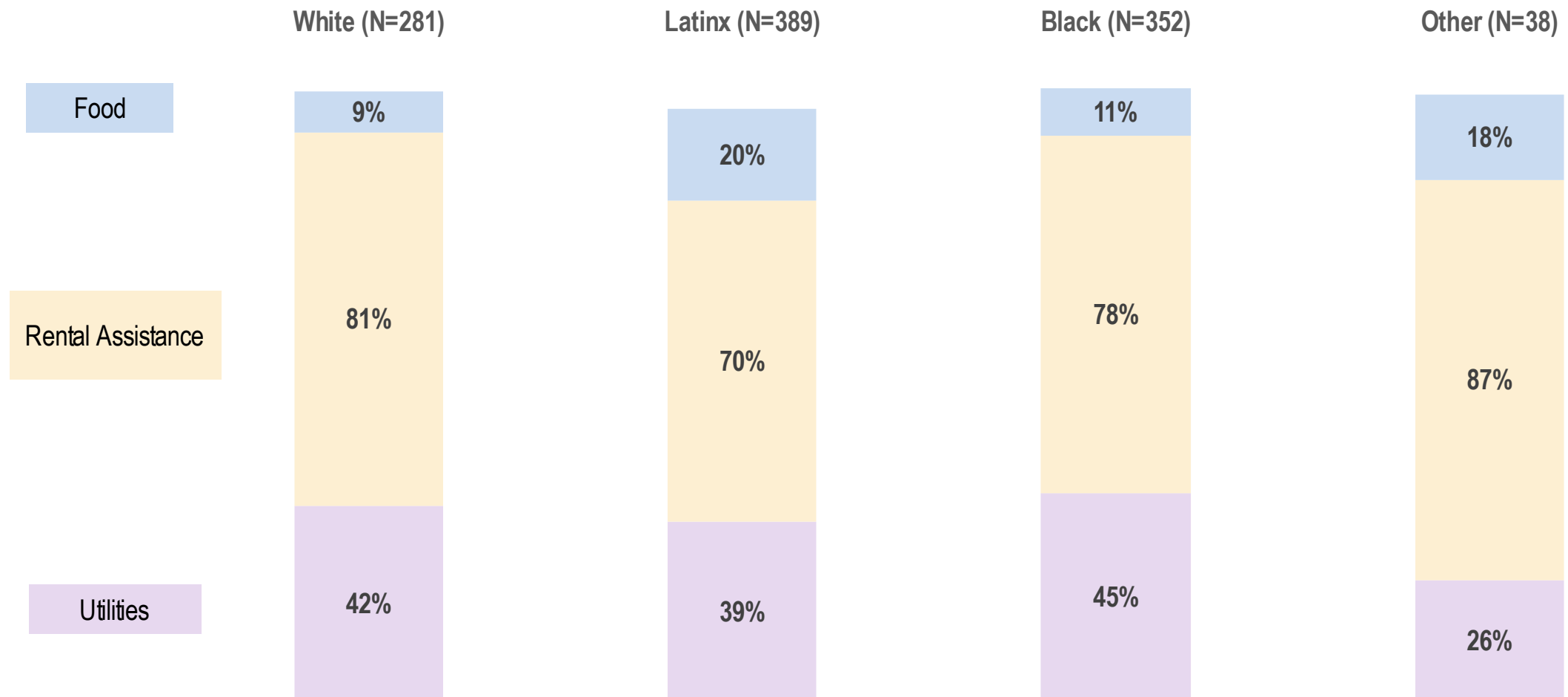


**EFA clients are primarily at/below FPL and clients receiving food assistance are most disadvantaged with the highest percentages for all social determinants of health listed below in Years 31-33 (N=1,060).**



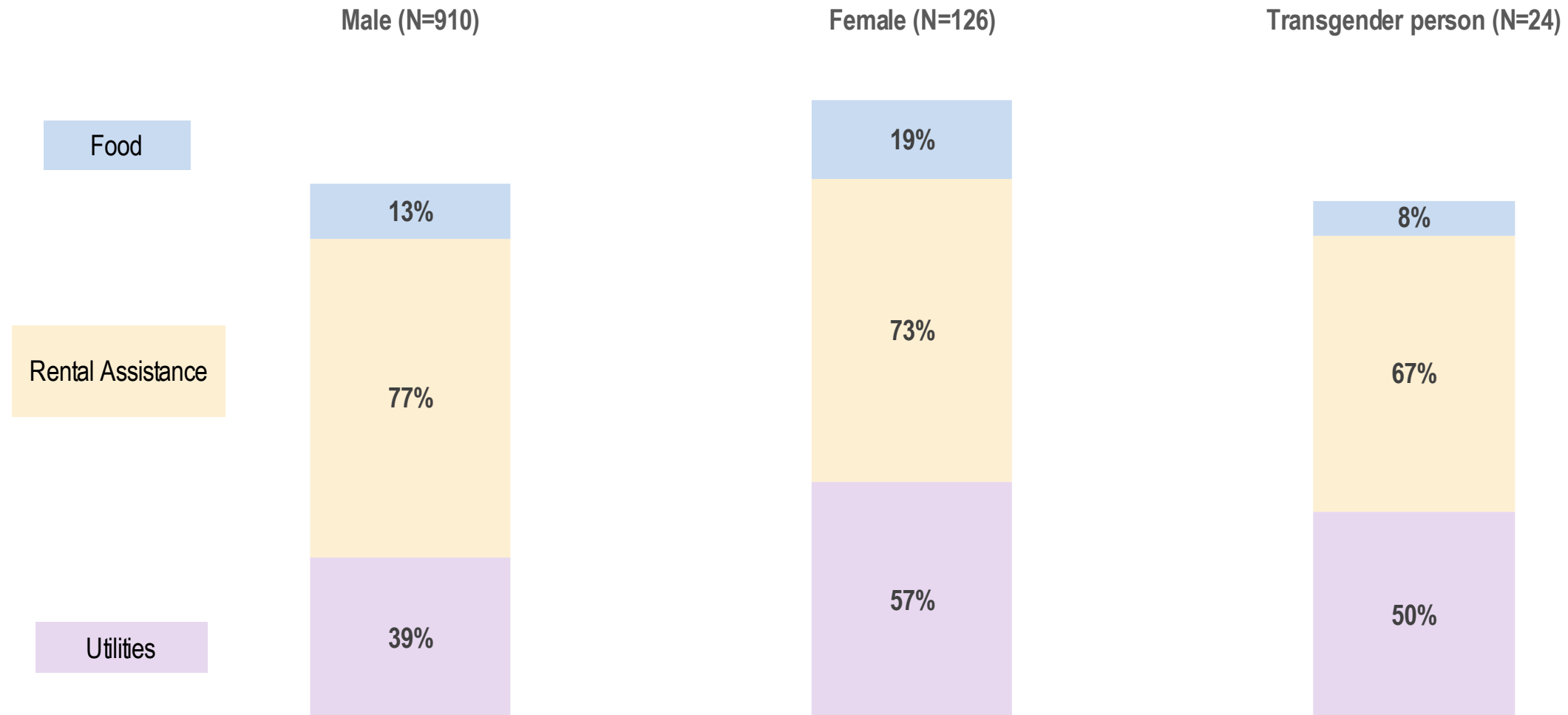
# Race/ethnicity across different subservices in Years 31-33

Assistance for food was highest among Latinx clients and assistance for utilities was highest among Black clients in Years 31-33 (N=1,060).



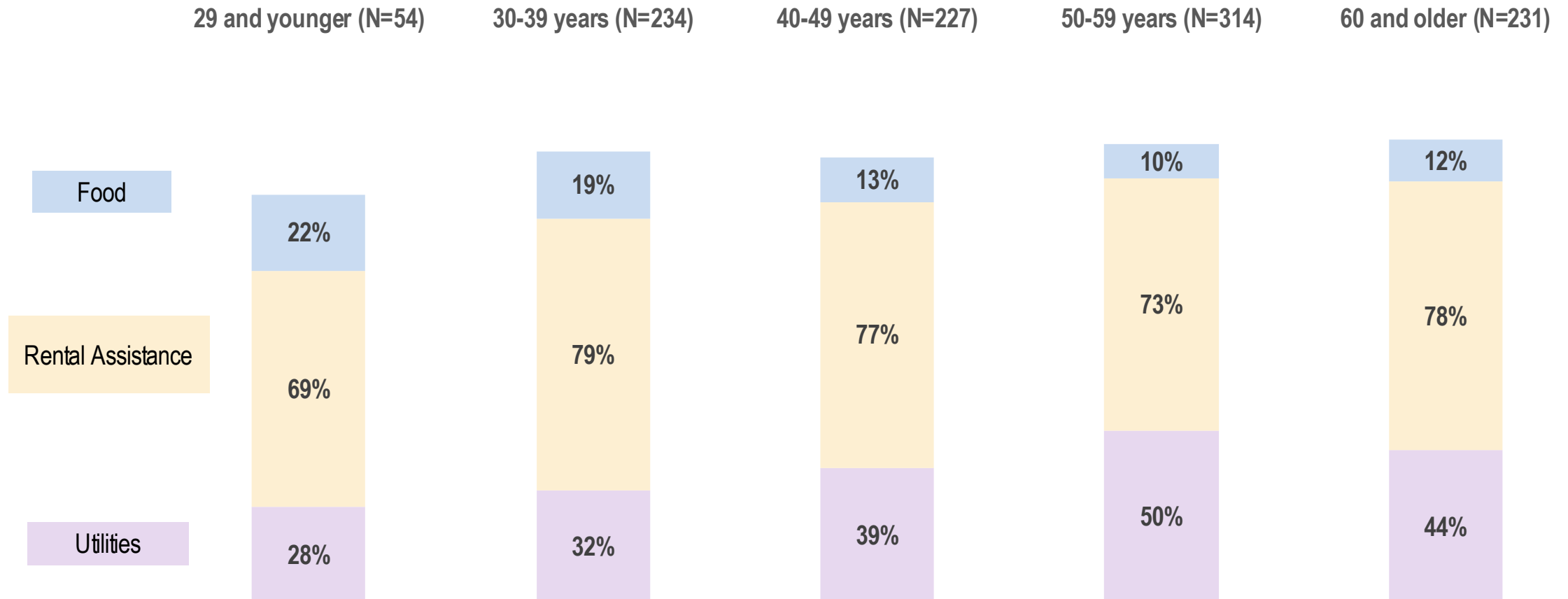
# Gender across different subservices in Years 31-33

Assistance for utilities and food was higher among women in Years 31-33 (N=1,060).



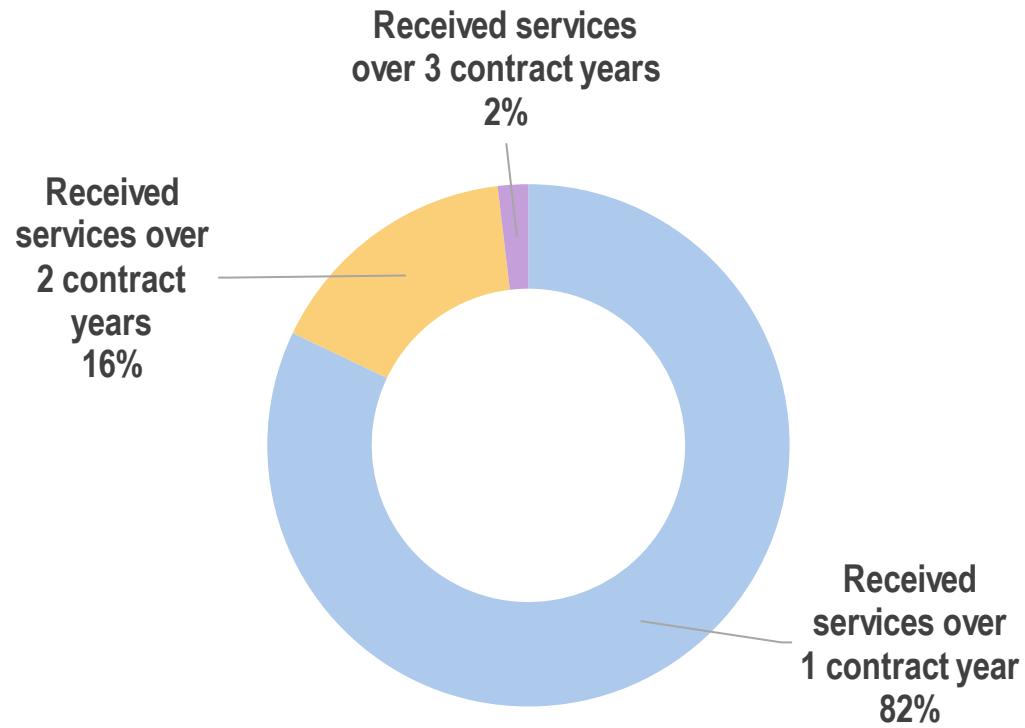
# Age groups across different subservices in Years 31-33

Assistance for food was highest among younger clients and assistance for utilities was highest among older clients in Years 31-33 (N=1,060).

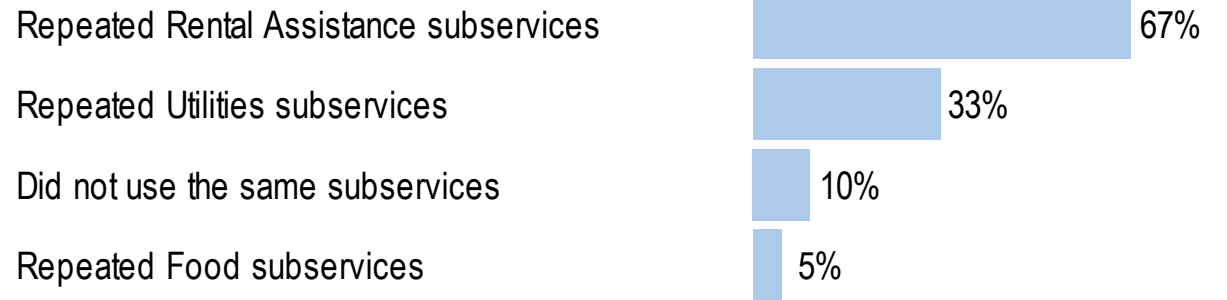


# Repeat EFA Clients in Years 31-33

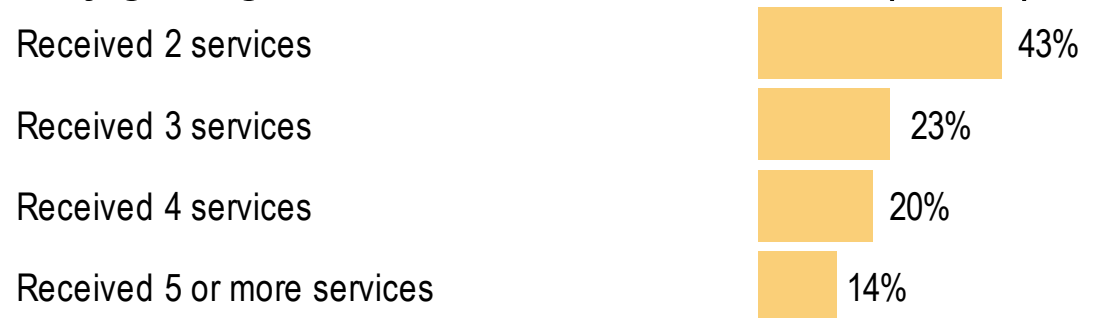
About 1 in 5 clients used EFA services more than once in Years 31-33 (N=1,060).



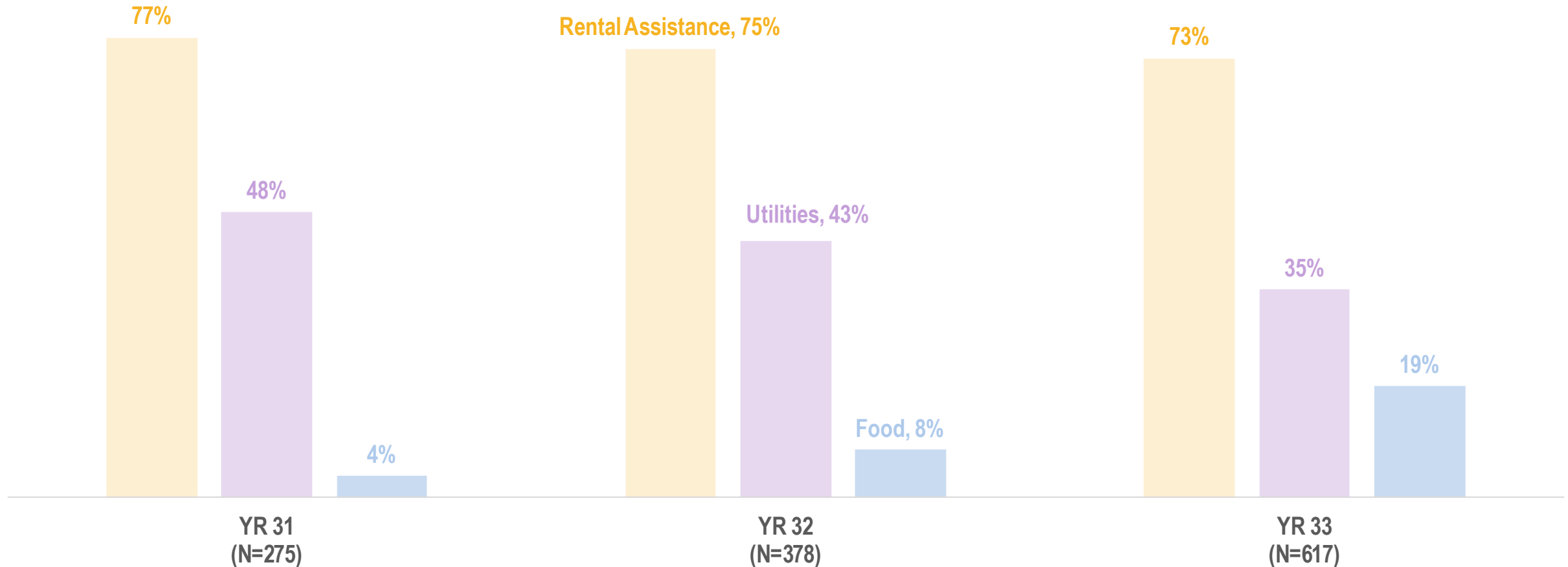
Rental assistance was the most repeated subservice among clients who received EFA for more than one year in Years 31-33 (N=190).



Clients who received EFA for more than one year are primarily only getting 2 to 3 services in Years 31-33 (N=190).



The majority of EFA clients have received rental assistance from Years 31-33. Clients receiving assistance for food has increased over time while clients receiving assistance for utilities has decreased.



## Across Years 31, 32 and 33, we saw

### Increases in...

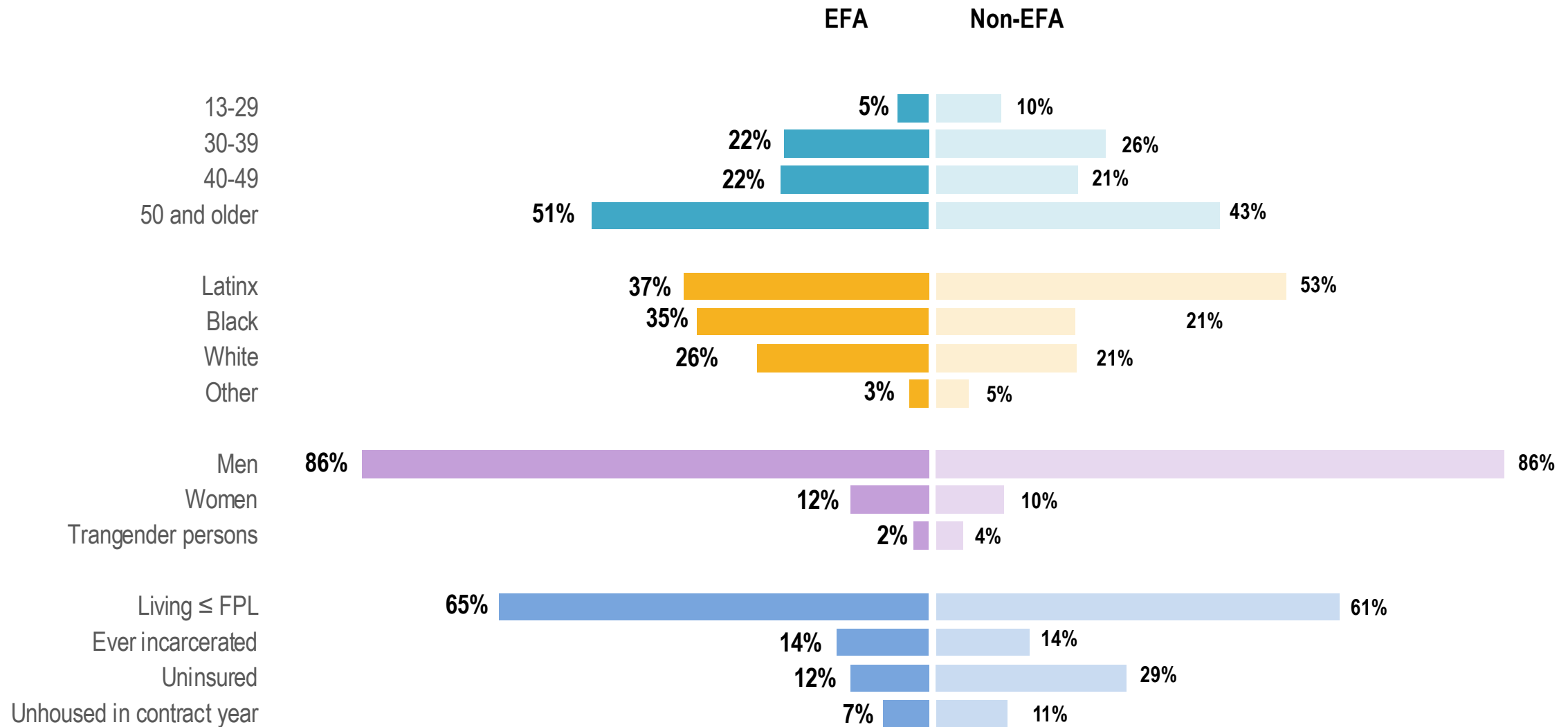
- The number of EFA clients served
- The number of clients within each subservice category
- The percent of Black clients
- The percent of clients aged 30-39 years old
- The percent of clients at/below the FPL
- The percent of unhoused clients

### Decreases in...

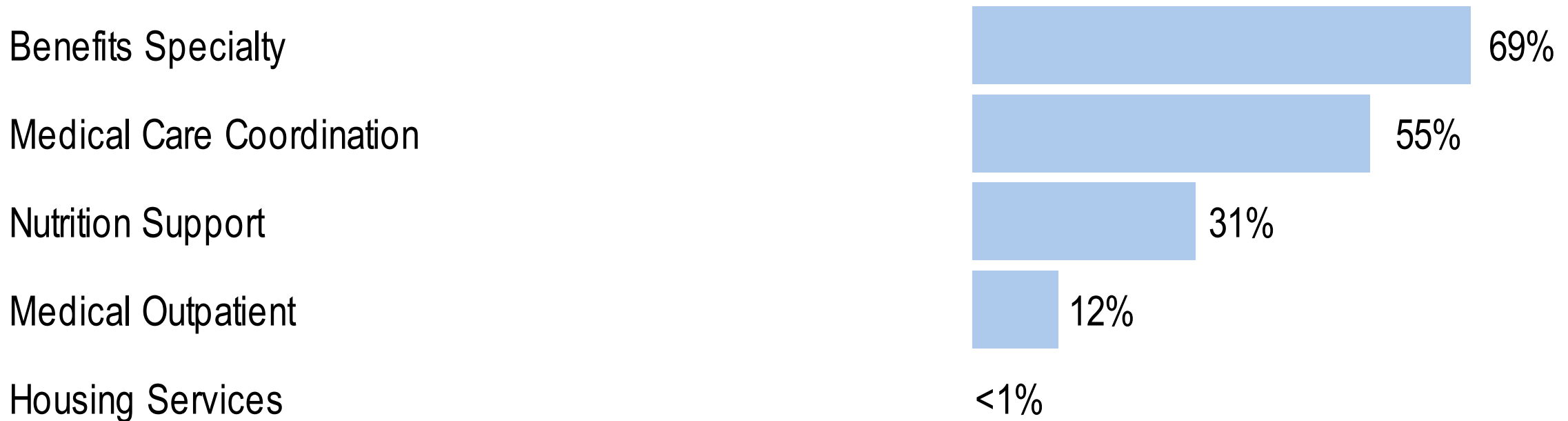
- The percent of White and Latinx clients
- The percent of clients aged 50-59 years old
- The percent of uninsured clients



**A higher percentage of EFA clients were 50+ years of age, Black, living at or below FPL in Year 33. A lower percentage were Latinx, uninsured and unhoused compared to non-EFA clients in Year 33.**



## Clients who received EFA services frequently had overlap with Benefits Specialty and MCC services in Year 33 (N=617).



# EFA service utilization and expenditures

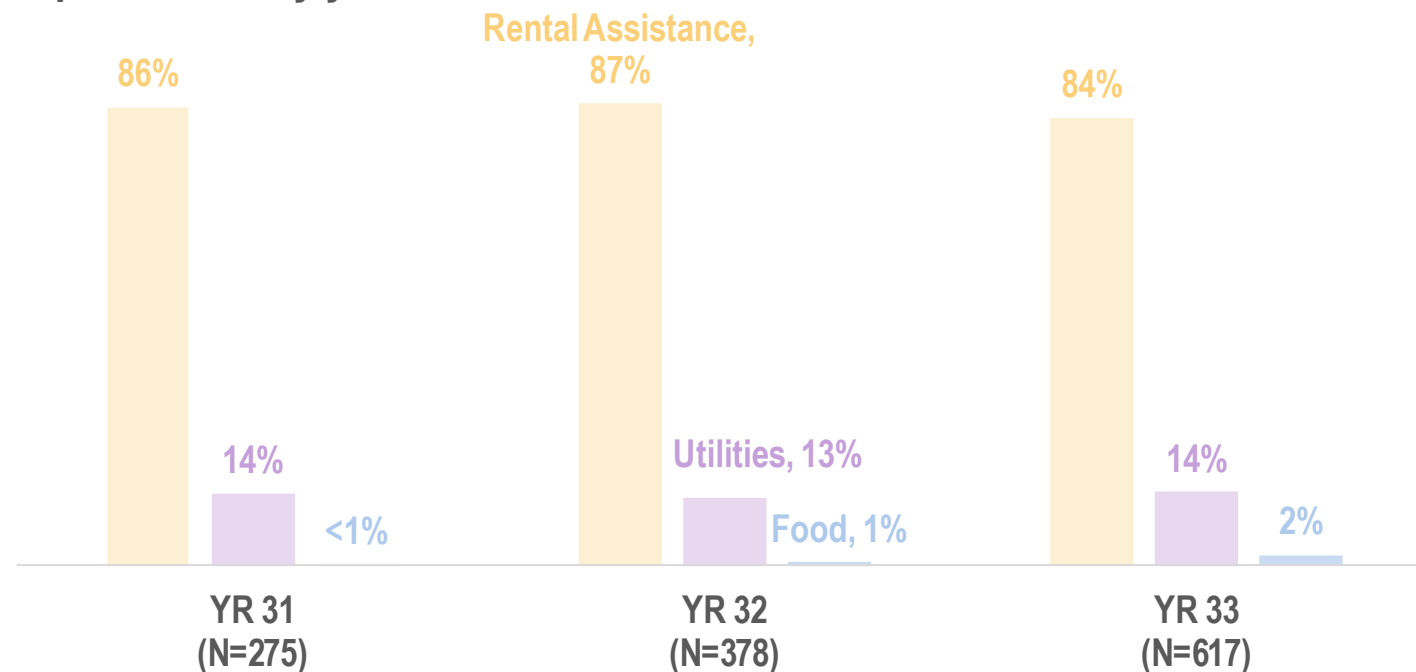
**EFA Clients and Service Utilization Overall and by Subservice Categories in Years 31-33 (N=1,060)**

Subservice Category	Unique Clients <sup>a</sup>	Percent of Clients by Subservice	Total Dollars <sup>b</sup>	Percent of Dollars by Subservice	Dollars Per Client
<b>EFA Total</b>	<b>1,060</b>		<b>\$ 4,085,828</b>		<b>\$ 3,855</b>
<i>Food</i>	146	14%	\$ 52,685	1%	\$ 361
<i>Rental Assistance</i>	806	76%	\$ 3,485,482	85%	\$ 4,324
<i>Utilities</i>	439	41%	\$ 547,661	13%	\$ 1,248

<sup>a</sup>The sum of clients served for all categories will exceed total number of RWP clients as clients may receive more than one service

<sup>b</sup>DHSP Service Category Total Units are a sum of the subservice units regardless of the unit definition

**Rental Assistance services account for most of EFA expenditures by year in Years 31-33.**





## Summary

- The number of clients being served through EFA has increased annually over the past three years.
  - May be due to increased service demand or increased capacity to process applications
- EFA is primarily serving clients living in poverty (based on FPL) who are Latinx or Black, male, and age 50 years and older.
- The majority of EFA clients accessed rental assistance (75%), followed by utilities (41%) and food (14%).
  - Rental assistance also represented the largest percent of total program expenditures (85%)
- Only about 18% of clients received EFA more than once from Year 31-33.
  - The most frequent repeated subservice was rental assistance.
- Most EFA are also accessing other Ryan White services Benefits Specialty Services (BSS), and Medical Care Coordination which may connect them to more stable benefits options.



## Questions and Discussion

A graphic consisting of a white speech bubble with the words "THANK YOU!" in bold, yellow, uppercase letters, set against a yellow square background.

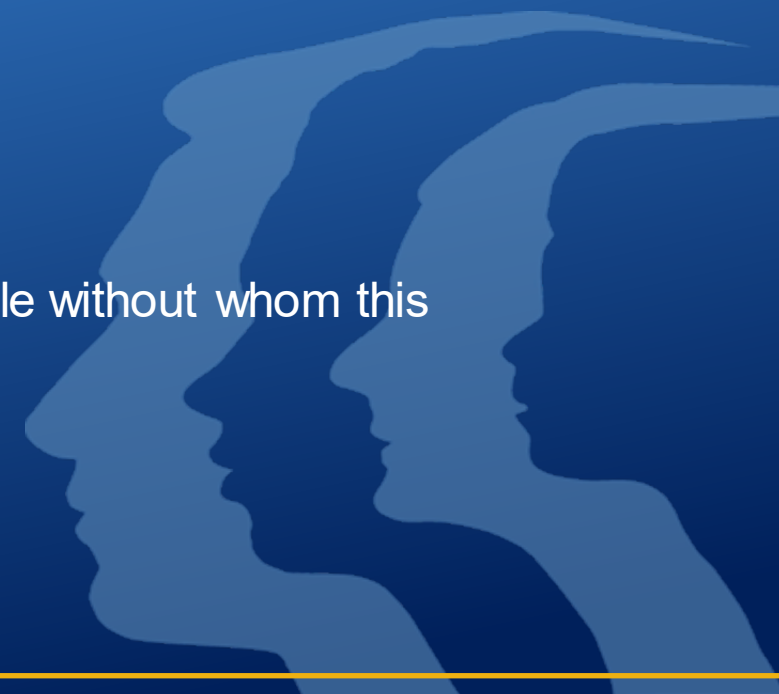
**THANK  
YOU!**

Special thanks to the following people without whom this presentation would not be possible:

Sona Oksuzyan, PhD, MD, MPH

Wendy Garland, MPH

Michael Green, PhD, MHSA





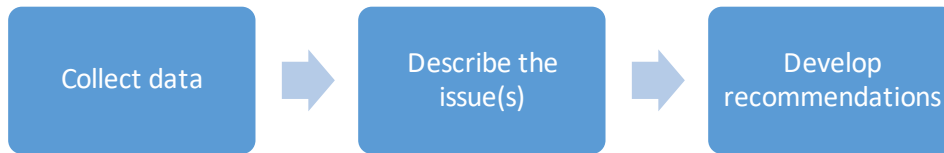
**PURPOSE OF THIS DOCUMENT:** To identify activities and priorities the Housing Task Force will lead and advance for 2023-2024.

**CRITERIA:** Select activities that are **specific and realistic and within the scope and capacity of the COH**. The Commission is Los Angeles County’s integrated prevention and care planning council.

**Overarching Goal:** Develop specific and realistic recommendations and/or response to address the intersection of HIV/STD and housing.

2024-2025 SHORT-TERM ACTIVITY		
#	ACTIVITY	TIMELINE/DUE DATE/ACTION ITEMS
1	<p>Engage DHSP-funded housing and legal services agencies to understand the types of needs they see among their clients.</p> <ul style="list-style-type: none"> <li>○ keep people housed? How can this strategy be supported?</li> </ul>	<p>Invite these DHSP-funded housing and legal services agencies to the September 27 meeting and extend the time to 2 hours.</p> <p>Some questions to ask include:</p> <ul style="list-style-type: none"> <li>○ How do your programs work together to foster housing-legal services and partnerships for clients?</li> <li>○ When are you seeing clients in the service pipeline? What issues are they presenting with? How are your agencies mitigating their issues and needs?</li> <li>○ How can your services help prevent clients from becoming homeless? What services are provided for prevention versus those who are already homeless?</li> <li>○ How are clients getting to your agencies? Are they being referred by agencies? Other Ryan White-funded service providers? Self-referrals?</li> <li>○ Where are the gaps and failures happening in the overall service delivery network?</li> <li>○ What are legal issues are clients presenting with?</li> <li>○ What strategies should we consider in using legal services as a way to keep people housed?</li> </ul>

2024-2025 WORKPLAN PRIORITY		
RECOMMENDATIONS FROM TERRY GODDARD AND DR. MICHAEL GREEN (from June 28, 2024 HTF Meeting)		
#	ACTIVITY	TIMELINE/DUE DATE/ACTION ITEMS
1	<p>Review existing data and conduct housing-focused needs assessment. Dig deeper in the housing needs and challenges for PWH and those at risk. Identify provider needs around housing such as service/staffing and organizational capacity needs, issues, and challenges.</p>	<ol style="list-style-type: none"> <li>1. Identify and review existing data sources and needs assessments (i.e., City of LA Consolidated Plan, Housing Element Needs Assessment) <b>August-September 2024</b></li> <li>2. Develop needs assessment objectives and aims. <b>August 2024</b></li> <li>3. Agree on approach/methodology (surveys, listening sessions, focus groups, town halls?) <b>September 2024</b></li> <li>4. Identify needs assessment participants (clients, front line staff?) <b>September 2024</b></li> <li>5. Develop needs assessment questions/instruments. <b>September-October 2024</b></li> <li>6. Finalize instruments, promote, recruit participants, and administer survey. <b>November-December 2024</b></li> <li>7. Collect data analyze data. <b>January-February 2025</b></li> <li>8. Develop report and recommendations. <b>March-April 2025</b></li> </ol>



**PRIORITY LIST AFTER ACTIVITY 1 IS COMPLETED**

2	<p>Use the data for service standards and/or create new service model; perhaps extend temporary housing to longer-term housing and braid RW and HOPWA funds together. Incorporate in EFA service standards the new guidance from HRSA that now allows the use of RW funds for rental deposits.</p> <ul style="list-style-type: none"> <li>➤ Offer more legal services (such as help with eviction notices, landlord mediation, etc.) and emergency financial assistance to keep people housed.</li> </ul>	<p>Update service standards Review EFA and housing service standards Create program directives to DHSP</p>		<p>SBP is currently reviewing and updating the EFA service standards.</p>
3	<p>Once standards are updated, pursue advocacy efforts and use data with personal stories to advocate for more funding and/or policy changes.</p>	<p>Annual priority setting and resource allocations (PSRA) process.</p>		<p>PP&amp;A Committee will undertake PSRA for Program Year (PY) 34 and PY 35, 36, and 37 at the July and August PP&amp;A meetings.</p>
4	<p>Conduct housing resource fairs and/or housing clinics at the end of a Commission meeting (does not have to be at all Commission meetings) or have the Consumer Caucus lead this effort.</p>	<p>Inform, educate and disseminate information to consumers, specified target populations, providers, the general public, and HIV and health service policy makers to build knowledge and capacity for HIV prevention, care, and treatment; and actively engage individuals and entities concerned about HIV.</p>		

**\*\*CONTRACTUAL ISSUES AND AGENCY NAMES ARE OUTSIDE OF THE PURVIEW OF THE COH. HOPWA is not under Ryan White, or DHSP or the Commission.\*\***



**OTHER IDEAS FOR FUTURE WORKPLANS AND ACTIVITEIS**

#	HOUSING CHALLENGE/ISSUE	ACTION OR STRATEGY TO ADDRESS ISSUE	TIMELINE/ DUE DATE	ACTION ITEMS+NEXTSTEPS+FOLLOWUP
1	<p><b>Lack of coordination among housing systems and providers</b></p>	<ul style="list-style-type: none"> <li>• HTF should look at ways to collaborate with DHSP and other providers – agencies are not aware of what each other are doing; not much communication between HIV and housing providers; conduct a training among housing providers about the Ryan White program</li> <li>• Improve interagency communication; the lack of and often conflicting communication among lead agencies and subcontractor agencies lead to frustration and delays in application process; case closures are done erroneously and the burden of starting over is on the client. Submitted documents are lost when they have been submitted by the client multiple times. No one is talking to the client; often left in limbo.</li> <li>• Ensure Medical Care Coordination teams and benefits specialty services contractors are aware of resources; provide trauma-informed care training.</li> </ul>		
2	<p><b>Duplicative and confusing application process</b></p>	<ul style="list-style-type: none"> <li>• Improve interagency communication; the lack of and often conflicting communication among lead agencies and subcontractor agencies lead to frustration and delays in application process; case closures are done erroneously and the burden of starting over is on the client. Submitted documents are lost when they</li> </ul>		

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		<p>have been submitted by the client multiple times. No one is talking to the client; often left in limbo.</p>		
3	<p><b>Lack of affordable housing stock</b></p>			
4	<p><b>Current efforts are not addressing the root causes of homelessness (stagnant incomes, poverty, racism, mental health, substance use, etc.)</b></p>	<ul style="list-style-type: none"> <li>• Explore service models for different populations, such as the TransLatina Coalition’s employment to housing program, where graduates of the program learn to start their own business.</li> <li>• Intersect housing with other capacities like employment, food, mental health; some agencies just provide housing but not other services needed by the client to remain housed.</li> </ul>		
5	<p><b>Lack of homeless prevention services</b></p>	<ul style="list-style-type: none"> <li>• Explore service models for different populations, such as the TransLatina Coalition’s employment to housing program, where graduates of the program learn to start their own business.</li> <li>• Intersect housing with other capacities like employment, food, mental health; some agencies just provide housing but not other services needed by the client to remain housed.</li> <li>• Universal basic income, expand</li> </ul>		

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		financial assistance, temporary and permanent supporting housing.		
6	<b>Lack of clarity about eligibility requirements</b>	<ul style="list-style-type: none"> <li>HTF should look at ways to collaborate with DHSP and other providers – agencies are not aware of what each other are doing; not much communication between HIV and housing providers; conduct a training among housing providers about the Ryan White program</li> <li>Improve interagency communication; the lack of and often conflicting communication among lead agencies and subcontractor agencies lead to frustration and delays in application process; case closures are done erroneously and the burden of starting over is on the client. Submitted documents are lost when they have been submitted by the client multiple times. No one is talking to the client; often left in limbo.</li> </ul>		
7	<b>Outdated and restrictive federal policies and regulations</b>	<ul style="list-style-type: none"> <li>Agencies are under-staffed; secure more funding to expand staffing capacity.</li> </ul>		
8	<b>Unclear how/where one would access or start looking for help</b>	<ul style="list-style-type: none"> <li>Need effort to educate housing and HIV agencies; create a document or web page to help individuals at risk of losing housing; intervene to avert the crisis</li> <li>Develop 1 hotline for housing resources and program for PLWH and those at risk? Isn't this CHIRP LA?</li> </ul>		

**COMPREHENSIVE HIV PLAN (CHP) HOUSING RELATED ACTIVITIES:**

- 7C.5b: Improve systems, strategies and proposals that prevent homelessness, expand affordable housing, as well as prioritize housing opportunities for people living with, affected by, or at risk of transmission of HIV/AIDS, especially LGBTQ people
- 7C.5c: Promote family housing and emergency financial assistance as a strategy to maintain housing
- 7C.5d: Increase coordination among housing agencies to include intergenerational housing options
- 7C.5e: Blend funding to support housing and rental assistance for seniors living with HIV