

County of Los Angeles

Productivity Managers' Network

General Meeting and Training Virtual Meeting November 6, 2024, 9:30 a.m.

The quarterly meeting of the Productivity Managers' Network (PMN) was held virtually on Wednesday, November 6, 2024. Approximately 35 Productivity Managers and Commission staff were in attendance.

Meeting Agenda

Welcome Remarks and Announcements

Heidi Oliva, PMN Chair, Fire Department, welcomed Managers to the meeting. She provided the following updates:

- She thanked Productivity Managers and Commission staff who attended the 37th Annual Productivity and Quality Awards program held on October 16, 2024. It was a great event; and, as always, everyone looked forward to the countdown and announcements of the Top Three Eagle Award winners!
- The PMN Holiday Reception is scheduled for Thursday, December 5, 2024, at 11:30 a.m. It will be held in person at the Department of Public Works Headquarters. An email will be sent to the PMN with additional details, including meal selection, costs, and the optional gift exchange for the White Elephant game.
- Heidi reminded Managers who have outstanding Productivity Investment Fund (PIF) projects that annual PIF reports are due by January 31, 2025.



*Heidi Oliva, Chair
Productivity Managers' Network*

Power Point Presentation



Presentation on Homelessness

Cheri Todoroff, Executive Director, Homeless Initiative and Affordable Housing, Chief Executive Office, gave a presentation on the Homeless Initiative, which includes Homeless Prevention, Street Outreach, Interim Housing, Permanent Housing, and Supportive Services.

Managers appreciated learning about the goals and objectives of the Homeless Initiative, its framework and impact since 2017, what the County allows under a Homeless State of Emergency, Pathway Home and Prioritizing Pathway Home Sites, and explaining/understanding the drivers of homelessness.

The dialogue after Ms. Todoroff's presentation was very enthusiastic and informative. Managers left the meeting with a better understanding of the homeless situation in the County.

Power Point Presentation

Department Visit Presentation

Jackie Guevarra, Executive Director, Quality and Productivity Commission, gave a presentation on Department Visits to assist Productivity Managers as they prepare for their respective department's visit in 2025.



*Jackie Guevarra, Executive Director
Quality and Productivity Commission*

Her PowerPoint presentation provided a refresher for experienced Productivity Managers, as well as a clear roadmap on what to expect and how to prepare for those Productivity Managers who have not yet been through a Department Visit. Department Visits occur every two years and provide an opportunity for the Commission to meet with Department Heads and their executive teams, allow the Commission to highlight its efforts and commitment to assist all County departments and provide an opportunity for the departments to showcase their best trends, accomplishments, innovative programs, and best practices. More importantly, it is an opportunity for departments to speak about their challenges, actions, and opportunities to work with the Commission.

2024 PMN Nominating Committee

Maria Rivera, Productivity Manager, Department of Public Social Services (DPSS), and Chair of the 2024 PMN Nominating Committee, thanked her fellow Nominating Committee members, Stanley Yen (Mental Health), Sonia Santana (DPSS), and Lana Ghil (Human Resources), for their assistance in putting together a slate of officers for 2025.

She reported that in early November 2024, Commission staff sent an email to the Network asking Managers who have an interest in serving on the 2025 Executive Committee to express their interest and/or to submit nominations. Nominations are due by 5 p.m. on November 6, 2024. Results will be announced during the holiday reception on December 6, 2024.

Raffle Winners



Congratulations to Ruben Carrasco, Internal Services Department, and Dorthy Phillips, Animal Care and Control. They were the winners of gift cards to Starbucks!

A big thank you to Productivity Managers who attended the last meeting of the year!

Group Photo:

