



QUALITY MATTERS

EXECUTIVE OFFICE

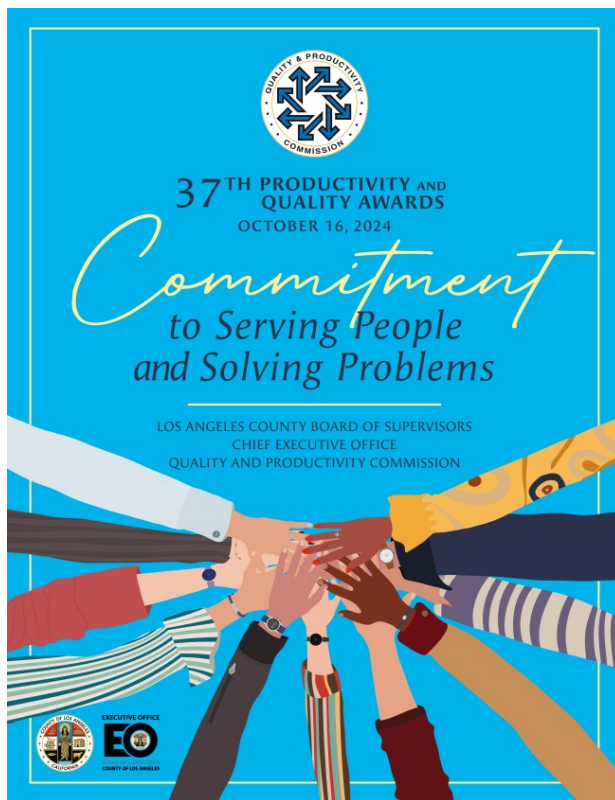


BOARD OF SUPERVISORS
COUNTY OF LOS ANGELES

2024 Fall Newsletter. A newsletter supporting managers and employees in promoting the effectiveness, efficiency, and quality of County public service.

COMMISSION NEWS

37th ANNUAL PRODUCTIVITY AND QUALITY AWARDS OCTOBER 16, 2024



The Quality and Productivity Commission (Commission), in collaboration with the Board of Supervisors and the Chief Executive Office, will be celebrating the 37th Annual Productivity and Quality Awards (PQA) program on Wednesday, October 16, 2024, at the Music Center.

The deadline to submit proposals was on June 21, 2024. The next step involved a comprehensive evaluation and rating of each proposal. Evaluations took place on Wednesday, August 7, 2024, at Burton Chace Park, with over 50 Productivity Managers and Commissioners.

Will your department be a Top Ten recipient? Who will receive the coveted "Golden Eagle" Award? These questions and many more will be answered at the PQA luncheon on October 16, 2024. Good luck to everyone!

DATES TO REMEMBER

PIF Proposals due by 5:00 p.m. - October 4, 2024

37th Annual PQA - Music Center (Grand Ballroom) - October 16, 2024



PRODUCTIVITY MANAGERS' NETWORK (PMN)

PRODUCTIVITY MANAGER'S NETWORK PQA Evaluation - August 7, 2024 Burton Chase Park, Marina Del Rey

Jackie T. Guevarra, Executive Director, Quality and Productivity Commission, welcomed the PMN to this year's evaluation, held at Burton Chace Park in Marina del Rey. She welcomed all the newly appointed managers or managers who are taking part in their first Productivity and Quality Awards (PQA) to the evaluation. She thanked Commissioners for attending the evaluation, along with Productivity Managers, who represent 30 County departments, and one Board office.



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"SPOTLIGHT" ON COMMISSIONERS!



WELCOME NEW COMMISSIONER MARK A. WARONEK

Commissioner Mark A. Waronek was appointed to the Commission on January 23, 2024.

Mark A. Waronek has over 30 years of experience in government and community relations, and public affairs.

Mark is the owner and President/CEO of M&M Consulting Group - a business he started March 2019. Mark previously worked at one of the largest public affairs firm in Los Angeles County, Ek, Sun kin & Bai servicing clients all over Los Angeles County, specializing in all cities outside the City of Los Angeles. Mark worked for Los Angeles County Supervisor Janice Hahn as her South Bay Senior Deputy (2016- 2018) working in all the cities in the South Bay. Currently the Mayor Pro Tem in the City of Lomita. He also serves on the City's Economic Development Ad Hoc Committee, Legislative Ad Hoc Committee and the Founder's Day Ad Hoc Committee.

"SPOTLIGHT" ON PRODUCTIVITY MANAGERS!

Thomas Moore
Assistant Public Defender,
Los Angeles County Public Defender

Born and raised in Southern California, Thom studied Political Science at UCLA and attended Loyola Law school, where he joined a Washington DC based legislative consulting group to advocate for social justice causes. He credits his inspiration for criminal defense to his experience with the LA County Public Defender Law Clerk program where he represented youthful clients in delinquency proceedings. In his vast background as a trial attorney, Thom has defended our clients facing the most challenging charges, including, multiple-kilogram narcotics originating from wiretap investigations, serious sex offenses, and capital murder.



He currently holds the position of Assistant Public Defender for his office's Holistic Divisions and is one of three Program Managers for QPC. This year marks his 35-year milestone with the Public Defender. A proud member of the LGBTQ+ community, Thom actively supports initiatives aimed at promoting diversity and equity. A self-proclaimed desert rat, he enjoys hiking and stargazing in the Mojave with his husband, Aaron, an artist, professor, and beardo.

WELCOME NEW PRODUCTIVITY MANAGERS!



The Commission welcomes the following Productivity Managers who have been appointed to represent their respective department:

Annette Trejo - Board of Supervisors, 1st District
Christopher Nguyen - Auditor- Controller
Kimberly Masse - Assessor
Manuel Gomez- Military & Veterans Affairs
Mariana Khachatryan - Public Health
Richard Martinez - Sheriff

PRODUCTIVITY INVESTMENT FUND

Loans and Grants Awarded to Departments

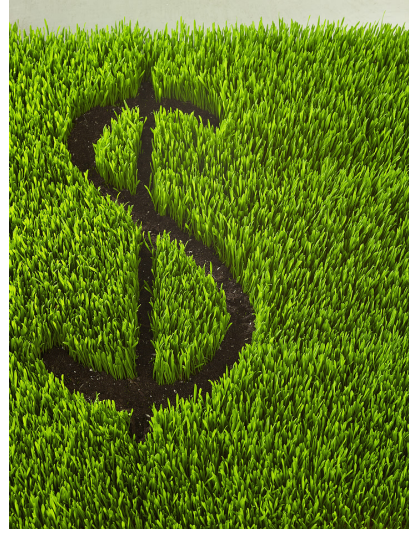
Established by the Board of Supervisors in 1984 as a function of the Quality and Productivity Commission, the Productivity Investment Fund (PIF) program is used to help departments jump-start pilot projects, develop creative strategies to enhance delivery of services, improve the effectiveness and efficiency of operations, and produce cost savings and/or generate revenue.

The Commission solicits proposals each quarter

and carefully reviews project merits in a three-step vetting process before approval.

To view projects approved for loans, grants, or a combination of both [click here](#).

Please contact the Commission office at lperez@bos.lacounty.gov for additional information.



DEPARTMENT VISITS



The Commission visits all County Department's on a two-year cycle where Commissioners meeting with the Department Head and their Executive Team. The purpose is to gain insight into departmental operations and priorities, and to provide support for efforts to enhance quality and productivity.

2024 Department Visits will be held virtually or in-person as determined by the Department being visited. Click on the departments highlighted below to view the results of their visit during the upcoming year.

The following departments are scheduled for a visit in 2024.

[Aging and Disabilities](#)
[Child Support Services](#)
[Children and Family Services](#)
[Consumer and Business Affairs](#)
[County Counsel](#)
[District Attorney](#)
[Economic Opportunity](#)
[Fire](#)
LACDA
Medical Examiner
[Mental Health](#)
Military and Veterans Affairs
[Public Defender](#)
[Public Health](#)
[Regional Planning](#)
[Sheriff](#)

To view the results of the 2023 visits, please [click here](#).

QUICK LINKS

[Commission Web](#)

[Annual Report](#)

[Shared Practices Report](#)

[Leadership Conference](#)

[Operational Trends Report](#)

[Productivity Investment Fund](#)

[Productivity and Quality Awards](#)

[Productivity Managers' Network](#)

[Prosper LA](#)

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