

County of Los Angeles

Productivity Managers' Network

General Meeting and Training
May 1, 2024, at 9:30 a.m. (Virtual)

The Productivity Managers' Network (PMN) held its second meeting of the year virtually on Wednesday, May 1, 2024. Over 36 Productivity Managers and Commission staff attended the meeting.

Meeting Agenda

Welcome Remarks



*Heidi Oliva, Chair
Productivity Managers' Network*

Heidi Oliva, PMN Chair, Fire Department, welcomed Productivity Managers to the meeting.

She stated that meeting presentations included a Productivity and Quality Awards Training by **Patricia Soltero Sanchez**, Productivity Manager and PQA Chair, Health Services (Rancho Los Amigos National Rehabilitation Center) and **Jackie Guevarra**, Executive Director, Quality and Productivity Commission, followed by **Carrie Miller**, Senior Manager, Policy Implementation and Alignment Branch, and **Latrice Jones**, Chief Executive Office (CEO), on the Los Angeles County's 2024-2030 Strategic Plan.

She also welcomed and introduced Commissioners Scott Palmer and Derek Hsieh, QPC/PMN Liaisons, to the meeting.



*E. Scott Palmer, Co-Liaison
Quality Productivity
Commissioner/ Productivity
Managers' Network*

Commissioner **E. Scott Palmer**, QPC/PMN Co-Liaison, welcomed and thanked the Productivity Managers to the meeting.

He stated there were a great number of managers who attended the February 14, 2024 General Meeting at Belvedere Community Regional Park and hoped everyone enjoyed the presentations on the Productivity Investment Fund (PIF) and on Effective Communication and Difficult Conversations. He also thanked Managers who submitted a PIF Annual or Final Report this year and stated the Commission's Shared Practices report would be published shortly.

He also made the following announcements:

- All Brown Act meetings (Productivity Investment Board (PIB) and Commission meetings) are now being held in-person. These meetings are typically scheduled at the Hall of Administration in Room 374A.

- PIF applications submitted for the 1st Quarter of Fiscal Year 2024-25 will be considered by the PIB and the Commission in August. Typically, the Commission meeting is scheduled in the 3rd month of the quarter, but the Commission goes dark in September because of PQA related activities, so the meeting is moved up to August.
- The Commission will be publishing the 2023 Annual Report. The report will include the Operational Trends Report that identifies common mature, current, and emerging trends in the County. Please look out for the email with the link to the Annual Report.



*Derek Hsieh, Co-Liaison
Quality Productivity
Commissioner/ Productivity
Managers' Network*

Commissioner Derek Hsieh, QPC/PMN Co-Liaison, welcomed Productivity Managers and stated he is pleased to attend and participate in the General meeting and Training. He also made the following remarks:

- Save-the-date on the Department Head's calendar for June 20, 2024, from 8:30 a.m. to 11:30 a.m., for the Commission's 21st Annual Leadership Conference. This year's theme is "LA County on the World Stage". Formal invitations will be coming out very soon. We hope everyone can attend.
- The Commission has kicked off the 37th Annual Productivity and Quality Awards (PQA) program. This year's theme is "Commitment to Serving People and Solving Problems." Commissioners look forward to another exciting year and reading all proposals submitted. Today's meeting is an important one. Managers were encouraged to ask as many questions to be fully prepared for the PQA process.
- This year's evaluation will be held at Burton Chase Park in Marina del Rey. Save-the-date for August 7, 2024 beginning at 9:30 a.m.

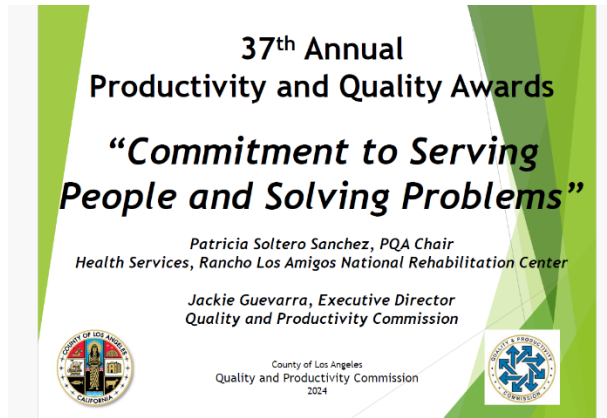
Power Point Presentation



*Patricia Soltero Sanchez,
PQA Chair*



*Jackie T. Guevarra, Executive Director
Quality and Productivity Commission*



Patricia Soltero Sanchez, Productivity Manager/PQA Chair (DHS-Rancho Los Amigos National Rehabilitation Center) and **Jackie Guevarra**, Executive Director (Quality and Productivity Commission), gave a presentation on the Productivity and Quality Awards.

Managers were briefed on the following:

- Theme
- Key Dates to Remember
- Award Descriptions
- Application Guidelines
- Top Ten Winners and site visits
- The deadline to submit PQA applications is on Friday, June 21, 2024, by 5:00 p.m.

Power Point Presentation

Carrie Miller, Senior Manager, Policy Implementation and Alignment Branch, with Latrice Jones, Chief Executive Office, gave an informative presentation on the LA County's 2024-2030 Strategic Plan.

Managers were briefed on the Vision, Mission and Values of the Strategic Plan which included Racial Equity and Board-Directed Priorities, Focus Area Goals and a Measurement Plan that will report metrics to show how implementation of the plan is impacting the people we serve.

Managers enjoyed hearing about the updated Strategic Plan and will take the information back to their respective departments.



Raffle Winners

Congratulations to Productivity Managers Betty Karmirian (CEO) and Ashley Liang (Aging & Disabilities)! They were our raffle winners and took home gift cards from Starbucks.



Group Photos

