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Operations Committee Meeting

Thursday, July 27, 2023 10:00am-12:00pm (PST)

510 S. Vermont Ave, Terrace Conference Room # TK11 Los Angeles, CA 90020 Validated Parking: 523 Shatto Place, LA 90020

As a building security protocol, attendees entering from the first-floor lobby **must** notify security personnel that they are attending the Commission on HIV meeting in order to access the Terrace Conference Room (9th floor) when our meetings are held.

Agenda and meeting materials will be posted on our website at

Notice of Teleconferencing Sites:

None

MEMBERS OF THE PUBLIC:

To Register + Join by Computer:

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Password: OPERATIONS Access Code: 2596 229 0829



Scan QR code* to download an electronic copy of the meeting agenda and packet on your smart device. Please note that hard copies of materials will not be made available during meetings unless otherwise determined by staff in alignment with the County's green initiative to recycle and reduce waste.

*Accessing meeting materials via the QR code: (1) Open your camera app on your smart device, (2) Select the rear-facing camera in Photo or Camera mode, (3) Center the QR code that you want to scan on the screen and hold your phone steady for a couple of seconds, and (4) Tap the notification that pops up to open the link.

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510 S. Vermont Ave., 14th Floor, Los Angeles CA 90020 MAIN: 213.738.2816 EMAIL: hivcomm@lachiv.org WEBSITE: https://hiv.lacounty.gov

AGENDA FOR THE REGULAR MEETING OF THE LOS ANGELES COUNTY COMMISSION ON HIV OPERATIONS COMMITTEE

THURSDAY, July 27, 2023 | 10:00 AM - 12:00 PM

510 S. Vermont Ave
Terrace Level Conference Room TK11
Los Angeles, CA 90020
Validated Parking: 523 Shatto Place, Los Angeles 90020

MEMBERS OF THE PUBLIC:

To Register + Join by Computer:

 $\underline{https://lacountyboardofsupervisors.webex.com/lacountyboardofsupervisors/j.php?MTID=mbf486fd19fbc50b793693b8acf453ba9acf455ba9acf455ba9acf45ba9acf65ba9acf65ba9acf65ba9acf65ba9acf65ba9acf65ba9acf65ba$

To Join by Telephone: 1-213-306-3065

Password: OPERATIONS Access Code: 2596 229 0829

Operations Committee (OPS) Members:			
Everardo Alvizo, LCSW Co-Chair	Justin Valero, MA <i>Co-Chair</i>	Miguel Alvarez (Executive At-Large)	Jayda Arrington
Danielle Campbell, MPH (Executive At-Large)	Shonte Daniels	Joe Green (Executive At-Large)	Jose Magaña
QUORUM: 5			
DHSP Staff: Michael Green, PhD			

AGENDA POSTED: July 21, 2023.

SUPPORTING DOCUMENTATION: Supporting documentation can be obtained via the Commission on HIV Website at: http://hiv.lacounty.gov or in person. The Commission Offices are located at 510 S. Vermont Ave., 14th Floor Los Angeles, 90020. **Validated parking is available at 523 Shatto Place, Los Angeles 90020.** *Hard copies of materials will not be made available during meetings unless otherwise determined by staff in alignment with the County's green initiative to recycle and reduce waste.

PUBLIC COMMENT: Public Comment is an opportunity for members of the public to comment on an agenda item, or any item of interest to the public, before or during the Committee's consideration of the item, that is within the subject matter jurisdiction of the Committee. To submit Public Comment, you may join the virtual meeting via your smart device and post your Public Comment in the Chat box -or- email your Public Comment to hivcomm@lachiv.org -or- submit your Public Comment electronically here. All Public Comments will be made part of the official record.

ATTENTION: Any person who seeks support or endorsement from the Commission on any official action may be subject to the provisions of Los Angeles County Code, Chapter 2.160 relating to

lobbyists. Violation of the lobbyist ordinance may result in a fine and other penalties. For information, call (213) 974-1093.

ACCOMMODATIONS: Interpretation services for the hearing impaired and translation services for languages other than English are available free of charge with at least 72 hours' notice before the meeting date. To arrange for these services, please contact the Commission Office at (213) 738-2816 or via email at HIVComm@lachiv.org.

Los servicios de interpretación para personas con impedimento auditivo y traducción para personas que no hablan Inglés están disponibles sin costo. Para pedir estos servicios, póngase en contacto con Oficina de la Comisión al (213) 738-2816 (teléfono), o por correo electrónico á https://example.com/hlvcorg, por lo menos setenta y dos horas antes de la junta.

I. ADMINISTRATIVE MATTERS

	Call to Order & Meeting Guidelines/Remin Introductions, Roll Call, & Conflict of Interes		10:00 AM - 10:03 AM 10:03 AM - 10:05 AM
3.	Assembly Bill 2449 Attendance Notification	n for "Emergency	10:05 AM – 10:07 AM
	Circumstances"	MOTION #1	
4.	. Approval of Agenda MOTION #2		10:07 AM - 10:08 AM
5.	Approval of Meeting Minutes	MOTION #3	10:08 AM – 10:10 AM

II. PUBLIC COMMENT

10:10 AM - 10:15 AM

6. Opportunity for members of the public to address the Committee of items of interest that are within the jurisdiction of the Committee. For those who wish to provide public comment may do so in person, electronically by clicking here, or by emailing hivcomm@lachiv.org.

III. COMMITTEE NEW BUSINESS ITEMS

7. Opportunity for Committee members to recommend new business items for the full body or a committee level discussion on non-agendized Matters not posted on the agenda, to be discussed and (if requested) placed on the agenda for action at a future meeting, or matters requiring immediate action because of an emergency situation, or where the need to take action arose subsequent to the posting of the agenda.

IV. REPORTS

8.	Executive Director/Staff Report	10:15 AM – 10:30 AM
	a. HRSA Site Visit Findings	
9.	Co-Chair's Report	10:30 AM - 10:40 AM
	a. "Getting To Know You" Exercise Danielle Campbell	
	b. 2023 Work Plan	
	c. 2023 Training Series & Schedule	
10.	a. Assessment of the Administrative Mechanism (AAM)	10:40 AM- 11:15 AM

11. Membership Management Report

11:15 AM—11:25 AM

- a. 2023 Membership Renewal Drive
 - (1) Danielle Campbell | Representative, Board Office 2 (Seat #37)

MOTION #4

- b. New Membership Applications
 - (1) Sandra Cuevas | Part F Representative (Seat #10) MOTION #5
 - (2) Lauren Gersh | SBP Committee-only MOTION #6
 - (3) Ronnie Osorio | Alternate MOTION #7
 - (4) Ish Herrera | Unaffiliated Consumer, SPA 3 (Seat #21)

MOTION #8

(5) Russell Ybarra | Unaffiliated Consumer, SPA 2 (Seat #20)

MOTION #9

(6) David Hardy, MD | Alternate MOTION #10

(7) Erica Robinson | Alternate MOTION #11

- c. Attendance | Update
- d. Status on Pending/New Applications
- e. Parity, Inclusion and Reflectiveness (PIR)
- f. Mentorship Program
- 12. Policies and Procedures

11:25 AM-11:45 AM

a. Policy # 08.3204 Commission and Committee Meeting Absences

MOTION #12

- b. By-Laws Review Task Force | Update
- 13. Recruitment, Retention and Engagement

11:45 AM - 11:50 AM

 Member Contributions/Participation | Report Out (Purpose: To provide an opportunity for Operations Committee members to report updates related to their community engagement, outreach, and recruitment efforts and activities in promoting the Commission)

<u>V. NEXT STEPS</u> 11:50 AM – 11:55 AM

- 14. Task/Assignments Recap
- 15. Agenda development for the next meeting

VI. ANNOUNCEMENTS

11:55 AM - 12:00 PM

16. Opportunity for members of the public and the committee to make announcements

VII. ADJOURNMENT 12:00 PM

17. Adjournment for the meeting of July 27, 2023

	PROPOSED MOTIONS		
MOTION #1:	Approve remote attendance by members due to "emergency circumstances", per AB 2449.		
MOTION #2	Approve the Agenda Order, as presented or revised.		
MOTION #3	Approve the Operations Committee minutes, as presented or revised.		
MOTION #4	Approve renewal Membership Application for Danielle Campbell (Seat #37, Representative, Board Office 2), as presented or revised, and forward to the Executive Committee meeting and then to the Commission meeting for recommendation to Board of Supervisors.		
MOTION #5	Approve new Membership Application for Sandra Cuevas (Seat #10, Part F representative), as presented or revised, and forward to the Executive Committee meeting and then to the Commission meeting for recommendation to Board of Supervisors.		
MOTION #6	Approve new Membership Application for Lauren Gersh (Committee-only: Standards and Best Practices), as presented or revised, and forward to the Executive Committee meeting and then to the Commission meeting for recommendation to Board of Supervisors.		
MOTION #7	Approve new Membership Application for Ronnie Osorio (Alternate), as presented or revised, and forward to the Executive Committee meeting and then to the Commission meeting for recommendation to Board of Supervisors.		
MOTION #8	Approve new Membership Application for Ish Herrera (Seat #21, Unaffiliated Consumer, SPA 3), as presented or revised, and forward to the Executive Committee meeting and then to the Commission meeting for recommendation to Board of Supervisors.		
MOTION #9	Approve new Membership Application for Russell Ybarra (Seat #20, Unaffiliated Consumer, SPA 2), as presented or revised, and forward to the Executive Committee meeting and then to the Commission meeting for recommendation to Board of Supervisors.		
MOTION #10	Approve new Membership Application for David Hardy (Alternate), as presented or revised, and forward to the Executive Committee meeting and then to the Commission meeting for recommendation to Board of Supervisors.		
MOTION #11	Approve new Membership Application for Erica Robinson (Alternate), as presented or revised, and forward to the Executive Committee meeting and then to the Commission meeting for recommendation to Board of Supervisors.		
MOTION #12	Approve policy # 08.3204 Commission and Committee Meeting Absences, as presented or revised, and forward to the Executive Committee meeting and then to the Commission meeting for recommendation to Board of Supervisors.		



HYBRID MEETING GUIDELINES, ETTIQUETTE & REMINDERS (Updated 3.22.23)

 This meeting is a Brown-Act meeting and is being recorded. The conference room speakers are extremely sensitive and will pick up even the slightest of sounds, i.e., whispers. If you prefer that your private or side conversations, not be included in the meeting recording which, is accessible to the public, we respectfully request that you step outside of the room to engage in these conversations. Turn off your ringers/notifications on your smart devices so as not to disrupt the meeting. Your voice is important, and we want to ensure that it is captured accurately on the record. Please be respectful of one another and minimize crosstalk.
The meeting packet can be found on the Commission's website at https://hiv.lacounty.gov/meetings/ or accessed via the QR code provided. Hard copies of materials will not be provided in compliance with the County's green initiative to recycle and reduce waste.
Please comply with the Commission's Code of Conduct located in the meeting packet
Public Comment for members of the public can be submitted in person, electronically @ https://www.surveymonkey.com/r/public comments or via email at https://www.surveymonkey.com/r/public comme
For individuals joining in person, to mitigate any potential streaming interference for those joining virtually, we respectfully ask that you not simultaneously log into the virtual option of this meeting via WebEx.
Committee members invoking AB 2449 for "Just Cause" or "Emergency Circumstances" must communicate their intentions to staff and/or co-chairs no later than the start of the meeting. Members requesting to join pursuant to AB 2449 must have their audio and video on, at all times, and disclose whether there is a person over the age of 18 in the room in order to be counted toward quorum and have voting privileges. For members joining virtually due to "Emergency Circumstances", a vote will be conducted by the Committee/COH for approval.
Members will be required to explicitly state their agency's Ryan White Program Part A and/or CDC prevention conflicts of interest on the record (versus referring to list in the packet). A list of conflicts can be found in the meeting packet and are recorded on the back of members' name plates, courtesy of staff.

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CODE OF CONDUCT

The Commission on HIV welcomes commissioners, guests, and the public into a space where people of all opinions and backgrounds are able to contribute. In this space, we challenge ourselves to be self-reflective and committed to an ongoing understanding of each other and the complex intersectionality of the lives we live. We create a safe environment where we celebrate differences while striving for consensus in the fights against our common enemies: HIV and STDs. We build trust in each other by having honest, respectful, and productive conversations. As a result, the Commission has adopted and is consistently committed to implementing the following guidelines for Commission, committee, and associated meetings.

All participants and stakeholders should adhere to the following:

- 1) We approach all our interactions with compassion, respect, and transparency.
- 2) We respect others' time by starting and ending meetings on time, being punctual, and staying present.
- 3) We listen with intent, avoid interrupting others, and elevate each other's voices.
- 4) We encourage all to bring forth ideas for discussion, community planning, and consensus.
- 5) We focus on the issue, not the person raising the issue.
- Be flexible, open-minded, and solution-focused.
- 7) We give and accept respectful and constructive feedback.
- 8) We keep all issues on the table (no "hidden agendas"), avoid monopolizing discussions and minimize side conversations.
- 9) We have no place in our deliberations for racist, sexist, homophobic, transphobic, and other discriminatory statements, and "-isms" including misogyny, ableism, and ageism.
- 10) We give ourselves permission to learn from our mistakes.

In response to violation of the Code of Conduct which results in meeting disruption, Include provisions of SB 1100 which states in part, ". . . authorize the presiding member of the legislative body conducting a meeting or their designee to remove, or cause the removal of, an individual for disrupting the meeting Removal to be preceded by a warning to the individual by the presiding member of the legislative body or their designee that the individual's behavior is disrupting the meeting and that the individual's failure to cease their behavior may result in their removal." Complaints related to internal Commission matters such as alleged violation of the Code of Conduct or other disputes among members are addressed and resolved in adherence to Policy/Procedure #08.3302." (Commission Bylaws, Article VII, Section 4.)



COMMISSION MEMBER "CONFLICTS-OF-INTEREST"

Updated 7/24/23

In accordance with the Ryan White Program (RWP), conflict of interest is defined as any financial interest in, board membership, current or past employment, or contractual agreement with an organization, partnership, or any other entity, whether public or private, that receives funds from the Ryan White Part A program. These provisions also extend to direct ascendants and descendants, siblings, spouses, and domestic partners of Commission members and non-Commission Committee-only members. Based on the RWP legislation, HRSA guidance, and Commission policy, it is mandatory for Commission members to state all conflicts of interest regarding their RWP Part RyBand and Commission policy, it is mandatory for Commission members to state all conflicts of interest regarding their RWP Part RyBand and Commission members must recuse themselves from voting on any specific RWP Part A service category(ies) for which their organization hold contracts. "An asterisk next to member's name denotes affiliation with a County subcontracted agency listed on the addendum.

COMMISSION MEMBERS		ORGANIZATION	SERVICE CATEGORIES
ALVAREZ	Miguel	No Affiliation	No Ryan White or prevention contracts
			Benefits Specialty
			Ambulatory Outpatient Medical (AOM)
ALVIZO	Everardo		Medical Care Coordination (MCC)
ALVIZO	Lverardo	Long Beach Health & Human Services	HIV and STD Prevention
			HIV Testing Social & Sexual Networks
			HIV Testing Storefront
ARRINGTON	Jayda	Unaffiliated consumer	No Ryan White or prevention contracts
		JWCH, INC.	HIV Testing Storefront
	AI		HIV Testing & Syphilis Screening, Diagnosis, & inked Referral(CSV)
			STD Screening, Diagnosis, and Treatment
			Health Education/Risk Reduction (HERR)
			Mental Health
BALLESTEROS			Oral Healthcare Services
BALLEGILIO			Transitional Case Management
			Ambulatory Outpatient Medical (AOM)
			Benefits Specialty
			Biomedical HIV Prevention
			Medical Care Coordination (MCC)
			Transportation Services
BURTON	Alasdair	No Affiliation	No Ryan White or prevention contracts

COMMISSION ME	MBERS	ORGANIZATION	SERVICE CATEGORIES
CAMPBELL *	Danielle	T.H.E. Clinic, Inc.	See attached subcontractor's list
			Biomedical HIV Prevention
CIELO	Mikhaela	LAC & USC MCA Clinic	HIV Testing Storefront
			HIV Testing Social & Sexual Networks
CONNOLLY	Lilieth	Unaffiliated consumer	No Ryan White or prevention contracts
CUMMINGS	Mary	Bartz-Altadonna Community Health Center	No Ryan White or prevention contracts
DANIELS	Shonte	Unaffiliated consumer	No Ryan White or prevention contracts
DAVIES	Erika	City of Pasadena	HIV Testing Storefront
DAVIES	Erika	City of Pasaderia	HIV Testing & Sexual Networks
DOAN	Pearl	No Affiliation	No Ryan White or prevention contracts
DONNELLY	Kevin	Unaffiliated consumer	No Ryan White or prevention contracts
		Watts Healthcare Corporation	Transportation Services
	Felipe		Ambulatory Outpatient Medical (AOM)
FINDLEY			Medical Care Coordination (MCC)
			Oral Health Care Services
			Biomedical HIV Prevention
			STD Screening, Diagnosis and Treatment
FRAMES	Arlene	Unaffiliated consumer	No Ryan White or prevention contracts
FULLER	Luckie	No Affiliation	No Ryan White or prevention contracts
GONZALEZ	Felipe	Unaffiliated consumer	No Ryan White or Prevention Contracts
GORDON	Bridget	Unaffiliated consumer	No Ryan White or prevention contracts
GREEN	Joseph	Unaffiliated consumer	No Ryan White or prevention contracts
HALFMAN	Karl	California Department of Public Health, Office of AIDS	Part B Grantee
KOCHEMS	Lee	Unaffiliated consumer	No Ryan White or prevention contracts
KING	William	W. King Health Care Group	No Ryan White or prevention contracts
MAGANA	loso	The Wall Las Memorias, Inc.	HIV Testing Storefront
MAGANA	Jose		HIV Testing Social & Sexual Networks

COMMISSION MEN	MBERS	ORGANIZATION	SERVICE CATEGORIES
			Ambulatory Outpatient Medical (AOM)
			HIV Testing Storefront
			STD Screening, Diagnosis and Treatment
MARTINEZ (PP&A Member)	Miguel	Children's Hospital Los Angeles	Biomedical HIV Prevention
Melliber)			Medical Care Coordination (MCC)
			Transportation Services
			Promoting Healthcare Engagement Among Vulnerable Populations
			Biomedical HIV Prevention
MAULTSBY	Loon	Charles B. Drow University	HIV Testing Storefront
MAULISBI	Leon	Charles R. Drew University	HIV Testing Social & Sexual Networks
			Biomedical HIV Prevention
			Ambulatory Outpatient Medical (AOM)
MILLS	Anthony	Southern CA Men's Medical Group	Medical Care Coordination (MCC)
MILLS	Anthony	Southern CA Men's Medical Gloup	Promoting Healthcare Engagement Among Vulnerable Populations
			Sexual Health Express Clinics (SHEx-C)
			Transportation Services
MINTLINE (SBP Member)	Mark	Western University of Health Sciences (No Affiliation)	No Ryan White or prevention contracts
	Andre	Southern CA Men's Medical Group	Biomedical HIV Prevention
			Ambulatory Outpatient Medical (AOM)
MOLLETTE			Medical Care Coordination (MCC)
MOLLETTE	Allalo		Promoting Healthcare Engagement Among Vulnerable Populations
			Sexual Health Express Clinics (SHEx-C)
			Transportation Services
MURRAY	Derek	City of West Hollywood	No Ryan White or prevention contracts
NASH	Paul	University of Southern California	Biomedical HIV Prevention

COMMISSION M	IEMBERS	ORGANIZATION	SERVICE CATEGORIES
			Case Management, Home-Based
			Benefits Specialty
			Nutrition Support
			HIV Testing Social & Sexual Networks
			STD Screening, Diagnosis and Treatment
			Sexual Health Express Clinics (SHEx-C)
NEI CON	Vetie	ADI A Haalth 9 Mallagaa	Health Education/Risk Reduction
NELSON	Katja	APLA Health & Wellness	Biomedical HIV Prevention
			Oral Healthcare Services
			Ambulatory Outpatient Medical (AOM)
			Medical Care Coordination (MCC)
			HIV and STD Prevention Services in Long Beach
			Transportation Services
			Nutrition Support
OROZCO	Jesus ("Chuy")	HOPWA-City of Los Angeles	No Ryan White or prevention contracts
		Los Angeles LGBT Center	Ambulatory Outpatient Medical (AOM)
			HIV Testing Storefront
			HIV Testing Social & Sexual Networks
			STD Screening, Diagnosis and Treatment
PATEL	Byron		Health Education/Risk Reduction
			Biomedical HIV Prevention
			Medical Care Coordination (MCC)
			Promoting Healthcare Engagement Among Vulnerable Populations
			Transportation Services
PERÉZ	Mario	Los Angeles County, Department of Public Health, Division of HIV and STD Programs	Ryan White/CDC Grantee
RICHARDSON	Dechelle	AMAAD Institute	Community Engagement/EHE
ROBINSON	Mallery	No Affiliation	No Ryan White or prevention contracts
ROBINSON	Redeem	All Souls Movement (No Affiliation)	No Ryan White or prevention contracts
ROSALES	Ricky	City of Los Angeles AIDS Coordinator	No Ryan White or prevention contracts

COMMISSION MEN	MBERS	ORGANIZATION	SERVICE CATEGORIES
			Biomedical HIV Prevention
SATTAH	Martin	Rand Schrader Clinic LA County Department of Health Services	HIV Testing Storefront
			HIV Testing Social & Sexual Networks
			HIV Testing Storefront
			HIV Testing & Syphilis Screening, Diagnosis, & inked Referral(CSV)
			STD Screening, Diagnosis and Treatment
			Health Education/Risk Reduction
			Mental Health
SAN AGUSTIN	Harold	JWCH, INC.	Oral Healthcare Services
SAN AGOSTIN			Transitional Case Management
			Ambulatory Outpatient Medical (AOM)
			Benefits Specialty
			Biomedical HIV Prevention
			Medical Care Coordination (MCC)
			Transportation Services
SOLIS *	Juan	UCLA Labor Center	See attached subcontractor's list
			Biomedical HIV Prevention
SPENCER	LaShonda	Oasis Clinic (Charles R. Drew University/Drew CARES)	HIV Testing Storefront
			HIV Testing Social & Sexual Networks
STALTER	Kevin	Unaffiliated consumer	No Ryan White or prevention contracts
VALERO	Justin	No Affiliation	No Ryan White or prevention contracts
WEEDMAN	Jonathan	ViaCare Community Health	Biomedical HIV Prevention

The following list and addendum present the conflicts of interest for Commission members who represent agencies with Part A/B and/or CDC HIV Prevention-funded service contracts and/or subcontracts with the County of Los Angeles. For a list of County-contracted agencies and subcontractors, please defer to Conflict of Interest & Affiliation Disclosure Form.

	Division of HIV and STD Programs Contracted Co	mmunity Services
<u>ORGANIZATION</u>	SERVICE CATEGORY	<u>SUBCONTRACTOR</u>
	Mental Health	
AIDS Healthcare Foundation (AHF)	Medical Specialty	
	Oral Health	
	Ambulatory Outpatient Medical (AOM)	
	Con Manager Harris Broad	Libertana Home Health, Caring Choice,
	Case Management Home-Based	The Wright Home Care, Cambrian, Care Connection, Envoy
	Nutrition Support (Food Bank/Pantry Service	AIDS Food Store, Foothill AIDS Project, JWCH, Project Angel
APLA Health & Wellness (AHW)	Oral Health	Dostal Laboratories
	STD Testing and STD Screening, Diagnosis & Treatment	
	Services (STD-SDTS)	
	STD-Ex.C	
	Biomedical HIV Prevention Services	
	Case Management Home-Based	Envoy, Caring Choice, Health Talent Strategies, Hope International
AltaMed Health Services	Mental Health	
	Vulnerable Populations (YMSM)	TWLMP
	Nutrition Support (Food Bank/Pantry Service)	TVERTI
Bienestar Human Services (BEN)	Vulnerable Populations (Trans)	CHLA, SJW
Black AIDS Institute	HTS - Storefront	LabLinc Mobile Testing Unit Contract
	Transitional Case Management (Jails)	Last the mostic resulting of the contract
Center for Health Justice (CHJ)	Vulnerable Populations (YMSM)	
	AOM	
Childrens Hospital Los Angeles (CHL)	Vulnerable Populations (YMSM)	APAIT
dimensional ricoprisal 2007 in golds (dire)	HTS - Storefront	AMAAD, Center for Health Justice, Sunrise Community Counceling Center
Coachman Moore and Associates	STD Prevention	National for Health sustice, Summisc community countering center
East Los Angeles Womens Center	HERR	
East Valley Community Health Center (EVC)	AOM	
Essential Access Health (formerly California Family Health Council)	STD Infertility Prevention and District 2	
Friends Research Institute	HERR	
Greater Los Angeles Agency on Deafness, Inc. (GLAD)	HERR	LIFESIGNS, Inc., Sign Language Interpreter Services
dieater Los Angeles Agency on Deathess, Inc. (GLAD)	HERR	EHE Mini Grants (MHF; Kavich-Reynolds; SJW; CDU; Kedren Comm Health Ctr; RLA; SCC; EHE
		Priority Populations (BEN; ELW; LGBT; SJW; SMM; WLM; UCLA LAFANN; Spanish Telehealth
Heluna Health	Linkage to Care Service forr Persons Living with HIV	Mental Health Services; Translation/Transcription Services; Public Health Detailing; HIV
		Workforce Development
In the Meantime Men's Group	Vulnerable Populations (YMSM)	Resilient Solutions Agency
in the Meantime Men's Group	, , ,	Bienestar
JWCH Institute, Inc. (JWCH)	Mental Health Oral Health	USC School of Dentistry
Javen maneute, me. (Javen)	Biomedical HIV Prevention Services	OSC SCHOOL OF DEHUSTRY
LAC University of Southern California Medical Center Foundation Inc.		AMAAD Brogram Evaluation Convices Community Partner Aconside
LAC University of Southern California Medical Center Foundation, Inc. LAC-DHS Housing for Health (DHS)	Community Engagement and Related Services Housing Assistance Services	AMAAD, Program Evaluation Services, Community Partner Agencies Heluna Health
LAC-DID HOUSING FOR HEALTH (DHS)		
Los Angeles I CRT Contex (I CRT)	AOM	Barton & Associates
Los Angeles LGBT Center (LGBT)	Vulnerable Populations (YMSM)	Bienestar, CHLA, The Walls Las Memorias, Black AIDS Institute
	Vulnerable Populations (Trans)	Special Services for Groups, Translatin@ Coalition, CHLA, Friends

	AOM	AMMD (Medical Services)
	Biomedical HIV Prevention Services	(11 11 11 11 11 11 11 11 11 11 11 11 11
Men's Health Foundation (Anthony Martin Mills, MD)	Vulnerable Poplulations (YMSM)	
	Sexual Health Express Clinics (SHEx-C)	AMMD - Contracted Medical Services
Minority AIDS Project (MAP)	Case Management Home-Based	Caring Choice, Envoy
	AOM	
	Mental Health	
Northeast Valley Health Corporation (NEV)	STD Testing and STD Screening, Diagnosis & Treatment	
	Services (STD-SDTS)	
Project New Hope (PNH)	Residential Facility For the Chronically III (RCFCI)	
Public Health Foundation Enterprises (PHF)	Transitional Case Management (Jails)	
St. John's Well Child and Family Center (SJW)	HTS - Social and Sexual Networks	Black AIDS Institute
	AOM	
St. Mary Medical Center (SMM)	Case Management Home-Based	Envoy, Cambrian, Caring Choice
	Oral Health	Dental Laboratory
T.H.E. Clinic, Inc. (THE)	AOM	
The Wall Las Memorias Project	HTS - Storefront	
The Wall Las Mellionas Project	HTS - Social and Sexual Networks	
	AOM	New Health Consultant
Tarzana Treatment Center (TTC)	Case Management Home-Based	Always Right Home, Envoy
	Mental Health	
The Regents of the University of California (UCLA)	Oral Health-Endo	
The Regents of the Oniversity of Camornia (OCLA)	Oral Health-Gen.	
University of Southern California School of Dentistry (USC-Ostrow)	Oral Health-Endo	Patient Lab - Burbank Dental Lab, DenTech; Biopsies - Pacific Oral Pathology
Oniversity of Southern Camornia School of Dentistry (OSC-Ostrow)	Oral Health-Gen.	Patient Lab Services
	AOM	UCLA
Venice Family Clinic (VFC)	Benefit Specialty	UCLA
	Medical Care Coordination	UCLA
Watts Healthcare Corporation (WHC)	Oral Health	



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Commission member presence at meetings is recorded based on the attendance roll call. Only members of the Commission on HIV are accorded voting privileges. Members of the public may confirm their attendance by contacting Commission staff. Approved meeting minutes are available on the Commission's website and may be corrected up to one year after approval. Meeting recordings are available upon request.

OPERATIONS (OPS) COMMITTEE MEETING MINUTES

June 22, 2023

COMMITTEE MEMBERS							
P = Present A = Absent EA = Excused Absence MoP=Attended as Member of the Public AB2449=Virtual Attendance							
Everardo Alvizo, LCSW, Co-Chair	EA	Miguel Alvarez	Р	Jayda Arrington (MoP)	EA		
Justin Valero, MA, Co-Chair	Р	Danielle Campbell (AB2449)	Р	Joe Green	Р		
Jose Magaña	Р						
COMMISSION STAFF AND CONSULTANTS							
Cheryl Barrit, MPIA, Dawn McClendon, Jose Rangel-Garibay, MPH							
DHSP STAFF							

Meeting agenda and materials can be found on the Commission's website at

https://assets-us-01.kc-usercontent.com/0234f496-d2b7-00b6-17a4-b43e949b70a2/4cb7340d-5d46-48b7-b8a6-e10b0faf5b3c/Pkt-OPS 6.22.23.pdf

CALL TO ORDER-INTRODUCTIONS-CONFLICT OF INTEREST STATEMENTS

The meeting was called to order at 10:10 am. Justin Valero led introductions.

I. ADMINISTRATIVE MATTERS

1. APPROVAL OF AGENDA

MOTION #1: Approve the agenda order, as presented (✓ *Passed by consensus*).

2. APPROVAL OF MEETING MINUTES

MOTION #2: Approve the 5/22/2023 OPS Committee meeting minutes, as presented (Passed by consensus).

II. PUBLIC COMMENT

3. OPPORTUNITY FOR PUBLIC TO ADDRESS COMMISSION ON ITEMS OF INTEREST WITHIN COMMISSION JURISDICTION: Commissioner J. Arrington expressed frustration regarding the limitations of AB2449 and lack of flexibility in being able to attend virtually for more than two meetings per year, and the inability to vote if attending virtually as a MoP although a member of the committee.

4. OPPORTUNITY FOR COMMISSIONERS TO RECOMMEND ITEMS FOR FUTURE AGENDAS, OR ITEMS REQUIRING IMMEDIATE ACTION DUE TO AN EMERGENCY, OR IF NEED FOR ACTION AROSE AFTER POSTING AGENDA:

• There were no new business items.

IV. REPORTS

5. EXECUTIVE DIRECTOR/STAFF REPORT

a. Operational Updates

• Executive Director, C. Barrit, reported that the HRSA site visit findings have not yet been released by HRSA and indicated that once released, the COH will have 30 days to submit a corrective action plan.

6. CO-CHAIR'S REPORT

a. "Getting To Know You" Exercise

- Commissioner J. Valero introduced himself to the Committee, provided a few fun facts about himself, and took a few questions from the attendees.
- Commissioner D. Campbell volunteered to participate in next month's "Getting to Know You" exercise.

b. 2023 Work Plan

- Co-Chair J. Valero led review of the work plan and informed the Committee that the main items of focus are the membership renewals and the attendance review.
- C. Barrit added that she has reached out to Dr. Michael Green (DHSP) to invite him to the next Committee meeting to lead discussions around the next AAM iteration which will include whether to utilize a third party to administer the AAM and delve deeper in topics of interest.
- c. 2023 Training Series & Schedule
 - The Ryan White Care Act Legislative Overview and Membership Structure and Responsibilities is a mandatory commissioner training being held July 19th from 3-4:30pm. C. Barrit will upload the video recording to the COH website for those who are unable to attend live.
 - Public Health 101, optional training, will be held on August 16th, from 3-4:30pm.

7. Membership Management Report

- a. Member Renewal Interviews Policy #09.4205 Commission Membership Evaluation, Nomination and Approval Process
 - Assistant Director, D. McClendon, clarified that the policy was revised a few years ago by this Committee
 to include that unless a renewing member specifically requests to be interviewed or there are
 extenuating circumstances around their behavior, performance, or attendance, renewing members
 would not be asked to interview as part of the renewal process.

b. 2023 Membership Renewal Drive

• The 2023 Membership Renewal Applications were voted on by the Operations Committee as follows:

(1) Felipe Gonzalez | Seat #31 MOTION #4

MOTION #4 Approve new Membership Application for Felipe Gonzalez (Seat #31), as presented or revised, and forward to the Executive Committee meeting and then to the Commission meeting for recommendation to Board of Supervisors. (✓ Passed by Majority, Roll Call: M. Alvarez (Yes), D. Campbell (Yes), J. Green (Yes), J. Magaña (Yes), J. Valero (Yes).

(2) Everardo Alvizo | Seat #3 MOTION #5

MOTION #5 Approve new Membership Application for Everardo Alvizo (Seat #3), as presented or revised, and forward to the Executive Committee meeting and then to the Commission meeting for recommendation to Board of Supervisors. (✓ Passed by Majority, Roll Call: M. Alvarez (Yes), D. Campbell (Yes), J. Green (Yes), J. Magaña (Yes), J. Valero (Yes).

(3) Felipe Findley | Seat #49 MOTION #6

MOTION #6 Approve new Membership Application for Felipe Findley (Seat #49), as presented or revised, and forward to the Executive Committee meeting and then to the Commission meeting for recommendation to Board of Supervisors. (✓ Passed by Majority, Roll Call: M. Alvarez (Yes), D. Campbell (Yes), J. Green (Yes), J. Magaña (Yes), J. Valero (Yes).

(4) Paul Nash | Seat #45 MOTION #7

MOTION #7 Approve new Membership Application for Paul Nash (Seat #45), as presented or revised, and forward to the Executive Committee meeting and then to the Commission meeting for recommendation to Board of Supervisors. (✓ Passed by Majority, Roll Call: M. Alvarez (Yes), D. Campbell (Yes), J. Green (Yes), J. Magaña (Yes), J. Valero (Yes).

(5) Harold San Agustin | Seat #13 MOTION #8

MOTION #8 Approve new Membership Application for Harold San Agustin (Seat #13), as presented or revised, and forward to the Executive Committee meeting and then to the Commission meeting for recommendation to Board of Supervisors. (✓ Passed by Majority, Roll Call: M. Alvarez (Yes), D. Campbell (Yes), J. Green (Yes), J. Magaña (Yes), J. Valero (Yes).

(6) Joseph Green | Seat # 21 MOTION #9

MOTION #9 Approve new Membership Application for Joseph Green (Seat #21), as presented or revised, and forward to the Executive Committee meeting and then to the Commission meeting for recommendation to Board of Supervisors. (✓ Passed by Majority, Roll Call: M. Alvarez (Yes), D. Campbell (Yes), J. Green (Yes), J. Magaña (Yes), J. Valero (Yes).

(7) Justin Valero | Seat #39 MOTION #10

MOTION #10 Approve new Membership Application for Justin Valero (Seat #39), as presented or revised, and forward to the Executive Committee meeting and then to the Commission meeting for recommendation to Board of Supervisors. (✓ Passed by Majority, Roll Call: M. Alvarez (Yes), D. Campbell (Yes), J. Green (Yes), J. Magaña (Yes), J. Valero (Yes).

(8) Arlene Frames | Seat #29 MOTION #11

MOTION #11 Approve new Membership Application for Arlene Frames (Seat #29), as presented or revised, and forward to the Executive Committee meeting and then to the Commission meeting for recommendation to Board of Supervisors. (✓ Passed by Majority, Roll Call: M. Alvarez (Yes), D. Campbell (Yes), J. Green (Yes), J. Magaña (Yes), J. Valero (Yes).

(9) Redeem Robinson | Seat #47 MOTION #12

MOTION #12 Approve new Membership Application for Redeem Robinson (Seat #47), as presented or revised, and forward to the Executive Committee meeting and then to the Commission meeting for recommendation to Board of Supervisors. (✓ Passed by Majority, Roll Call: M. Alvarez (Yes), D. Campbell (Yes), J. Green (Yes), J. Magaña (Yes), J. Valero (Yes).

(10) Kevin Stalter | Seat #23

MOTION #13

MOTION #13 Approve new Membership Application for Kevin Stalter (Seat #23), as presented or revised, and forward to the Executive Committee meeting and then to the Commission meeting for recommendation to Board of Supervisors. (✓ Passed by Majority, Roll Call: M. Alvarez (Yes), D. Campbell (Yes), J. Green (Yes), J. Magaña (Yes), J. Valero (Yes).

c. New Membership Applications

- There were 2 new membership applications agendized. The Operations Committee voted as follows:
 - (1) Lambert Talley

MOTION #14

A brief discussion was held regarding L. Talley's religious beliefs as it pertained to the LBGTQ+ community and it was determined that L. Talley's overall sentiments promoted health and wellness for all, regardless of orientation.

MOTION #14 Approve new Membership Application for Lambert Talley, as presented or revised, and forward to the Executive Committee meeting and then to the Commission meeting for recommendation to Board of Supervisors. (✓ Passed by Majority, Roll Call: M. Alvarez (Yes), D. Campbell (Yes), J. Green (Yes), J. Walero (Yes).

(2) Karla Castro

MOTION #15

MOTION #15 Approve new Membership Application for Karla Castro, as presented or revised, and forward to the Executive Committee meeting and then to the Commission meeting for recommendation to Board of Supervisors. (✓ Passed by Majority, Roll Call: M. Alvarez (Yes), D. Campbell (Abstain), J. Green (Yes), J. Magaña (Yes), J. Valero (Yes).

d. Attendance Review

- Staff pointed out the asterisk (*) on the attendance spreadsheet reflects those who have invoked AB2449, while "MP" reflects those commissioners who attended as members of the public. The asterisk (*) notation will allow for tracking of AB2449 at-a-glance and readily identify those commissioners who are on the verge of exceeding the AB2449 allowance of "no more than 20% of regular meetings in a calendar year, or more than two meetings if the legislative body meets fewer than ten times per year".
- The Committee reviewed the attendance report and requested that staff conduct a "check-in" with the following commissioners regarding their attendance and offer accommodations to be reassigned to another committee if needed: Mallery Robinson, Redeem Robinson, and Pearl Doan.
- Staff informed the Committee that P. Doan has a conflict with her graduate school schedule and the full Commission meetings, but she was upfront during the interview process in admitting the conflict and

she is active in her assigned committee (Public Policy) and has volunteered for the By-Laws Review Task Force.

e. Status on Pending/New Applications

• Item not discussed.

Parity, Inclusion, and Reflectiveness (PIR) | Review f.

 There were no new updates for the PIR at this time, however staff informed the Committee that there will be updates once new members are onboarded.

Mentorship Program | Review

- Staff reminded the Committee that there is a formalized Mentorship Program, however the program is not having its intended effect as it relies on volunteers and Commissioner J. Green is the only person who is fulfilling the role of a mentor at this time.
- C. Barrit reminded the Committee that any commissioner can volunteer to mentor by emailing the staff, as no one expressed interest when the invitation was extended during the meeting.

8. Policies and Procedures

a. Attendance Policy | Review and Discussion

- D. McClendon highlighted the updates made to ensure that the policy is in alignment with AB2449. D. McClendon pointed out that the wording is slightly different for the Unaffiliated Consumers (UC) to allow more grace for UC participation and the ability for UCs to receive their full stipend.
- C. Barrit shard that staff reached out to the BOS Executive Office for guidance and clarification regarding AB 2449; specifically, whether a member can be recorded as attending if they attend virtually but do not meet the eligibility for AB 2449. The Executive Office confirmed that if a member attends a meeting virtually and is not eligible for AB2449, that member is recorded as absent. For internal tracking purposes, staff will record a member's attendance virtually as a member of the public.

By-Laws Review Task Force (BRT) | Update b.

• D. Mc Clendon reported that the BRT met on June 14th to discuss the structure and role of the Commission as part of the review process. It was reiterated that the core responsibility of the BRT, as directed by the Executive Committee, is to thoroughly review the bylaws for necessary updates. As a result, the BRT will continue to convene on a monthly basis to review the Bylaws and propose updates to the Executive Committee upon completion of their review. Concerns were shared regarding the lack of a diverse representation on the BRT, and it was agreed that to ensure the review process is transparent and inclusive, ongoing reports to all committees and working groups will be provided and all meetings will be open to members of the public.

9. Retention, Recruitment and Engagement

- Member Contributions/Participation | Report Out (Purpose: To provide an opportunity for Operations Committee members to report updates related to their community engagement, outreach, and recruitment efforts and activities in promoting the Commission).
 - Staff reported there is an upcoming community health fair sponsored by Watts Healthcare focusing on justice involved individuals; staff will provide COH promotional brochures for the event. Additionally, staff shared that hard copies of the COH brochure will be made available at upcoming in-person meetings and reminded the Committee that there is a digital tool kit available on the COH's website which houses a variety of COH promotional materials that can be accessed and disseminated by members for community engagement and outreach events and activities.

V. NEXT STEPS

- **10. TASK/ASSIGNMENTS RECAP:**
 - ⇒ Attendance: contact M. Robinson, R. Robinson, and P. Doan.
 - ⇒ AB2449 notification email
- 11. AGENDA DEVELOPMENT FOR NEXT MEETING:
 - 2023 Renewal Applications
 - Getting To Know You Exercise Danielle Campbell
 - **○** AAM
 - Attendance Policy
 - Standing items

VI. ANNOUNCEMENTS

- 12. OPPORTUNITY FOR PUBLIC AND COMMITTEE TO MAKE ANNOUNCEMENTS:
 - h. Upcoming Watts Healthcare event.

VII. ADJOURNMENT

13. ADJOURNMENT: The meeting adjourned at 12:14 pm.



(DRAFT) 2023 OPERATIONS WORKPLAN 7.24.23

Co-Chairs: Everardo Alvizo, Justin Valero

Approval Date: Updated: 2.21.23, 3.21.23,4.24.23,5.17.23, 6.20.23, 7.24.23

PURPOSE OF THIS DOCUMENT: To identify activities and priorities the Committee will lead and advance throughout 2023.

CRITERIA: Select activities that 1) represent the core functions of the COH and Committee, 2) advance the goals of the 2022-2026 Comprehensive HIV Plan (CHP), and 3) align with COH staff and member capacities and time commitment.

CORE COMMITTEE RESPONSIBILITIES: 1) Developing, conducting and overseeing ongoing, comprehensive training for the members of the Commission and public to educate them on matters and topics related to the Commission and HIV/AIDS service and related issues; 2) recommending, developing and implementing Commission policies and procedures; 3) coordinating on-going public awareness activities to educate and engage the public in the Commission and HIV services throughout the community; 4) conducting an annual assessment of the administrative mechanism, and overseeing implementation of the resulting, adopted recommendations; 5) recruiting, screening, scoring and evaluating applications for Commission membership and recommending nominations to the Commission. Additional responsibilities can be found at https://hiv.lacounty.gov/operations-committee.

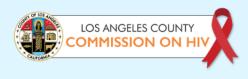
#	TASK/ACTIVITY	DESCRIPTION	TARGET COMPLETION DATE	STATUS/NOTES/OTHER COMMITTEES INVOLVED
1	2023 Training Plan	Coordinate member-facilitated virtual trainings and discussions for ongoing learning and capacity building opportunities. *Additional training may be integrated at all COH subgroups as determined by members and staff	2023	Refer to draft 2023 training plan to be presented at the January 26 th -OPS meeting. General Orientation + COH Overview 3.29 Priority Setting & Resource Alloc Process + Service Stand. Dev-4.12. Tips for Making Effective Written and Oral Public Comments- 5.24 RW Care Act Leg Overview & Memb Struct and Resp 7/19, Public Health 101-8/16
2	Bylaws Review	Review Bylaws to update in accordance with changing HIV landscape, local, state and federal policies and procedures, and to meet the needs of the Commission and community.	2023	 (1) Initial planning to begin at the January 26th OPS meeting; refer to planning guidance. (2) Refer to workgroup for updates.
3	Policies & Procedures	Annual review of policies & procedures to ensure language is up to date with changing landscape, local, state & federal policies & protocol, and meet the needs of the members and community.	2023	(1) Revisions to Policy #09.4205 (2) Revisions to Policy # 08.1104 (refer to workgroup for updates)



(DRAFT) 2023 OPERATIONS WORKPLAN 7.24.23

	Assessment of the Administrative	Evaluate the speed and efficiency with which Ryan White Program funding is allocated and disbursed for HIV services in Los Angeles County. The Health Resources Administration (HRSA) expects planning council to complete the AAM on an annual		 (1) Review recommendations from prior AAM/supplemental AAM to determine next steps; (2) Review summary and recommendations from HealthHIV Planning Council effectiveness assessment
4	Mechanism (AAM)	basis.	TBD	recommendations to address areas of improvement: a. Member Recruitment and Retention b. Community Engagement/ Representation
5	Recruitment, Engagement and Retention Strategies	Development of engagement and retention strategies to align with CHP efforts	Ongoing	 c. Streamlining the LAC COH's Work (1) Continue efforts in partnership with the Consumer Caucus to develop strategies to engage and retain consumer members. (2) Continue social media campaigns to bring awareness. (3) Refer to HealthHIV Planning Council assessment for recommendations.
6	Mentorship Program	Implement a peer-based mentorship program to nurture leadership by providing one-on-one support for each new Commissioner	Ongoing	Review & assess current Mentorship Program for improvements and effectiveness. Mentorship Program Guide can be found @ https://hiv.lacounty.gov/resources/member
7	PIR (Parity, Inclusion and Reflectiveness) Review	To ensure PIR is reflected throughout the membership as required by HRSA and CDC	Quarterly January , April , August, December	PIR Survey disseminated January 10, 2023; responses due January 20 th .
8	Attendance Review	To ensure members follow the attendance policy.	Quarterly January, June, August, December	Review Attendance Matrix presented by staff. Reviewed attendance in June.







2023 Training Schedule

- All trainings are open to the public.
- Click on the training topic to register.
- Recordings will be available on our <u>website</u> for those unable to join live trainings.
- Certifications of Completion will be provided.
- All trainings are virtual.

Topic	Date
General Orientation and Commission on HIV Overview *	March 29 3:00 - 4:30 PM
Priority Setting and Resource Allocation Process & Service Standards <u>Development</u> *	April 12 3:00 - 4:30 PM
Tips for Making Effective Written and Oral Public Comments	May 24 3:00 - 4:00 PM
Ryan White Care Act Legislative Overview Membership Structure and Responsibilities *	July 19 3:00 - 4:30 PM
Public Health 101	August 16 3:00 - 4:30 PM
Sexual Health and Wellness	September 20 3:00 - 5:00 PM
<u>Health Literacy and Self-Advocacy</u>	October 18 3:00 - 4:30 PM
Policy Priorities and Legislative Docket Development Process *	November 15 3:00 - 4:30 PM
Co-Chair Roles and Responsibilities	December 6 4:00 - 5:00 PM

^{*}Mandatory core trainings for all commissioners.

6/8/2023

Assessment of the Administrative Mechanism (AAM)

Ryan White Program Year 31 (March1, 2020-February 28, 2021

Final Approved by COH 6/8/23



Assessment of the Administrative Mechanism Ryan White Program Year 31 (March 1, 2020-February 28, 2021)

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- IV. Contracted Providers Responses/13-18
 - Key Themes/19-20
 - Suggestions for Improvement/20-21

I. Introduction and Purpose of Report

As a Ryan White Part A planning council, the Los Angeles County Commission on HIV ("the Commission") is required by Health Resources and Services Administration (HRSA) to conduct a regular "Assessment of the Administrative Mechanism" (AAM). The AAM is meant to evaluate the speed and efficiency with which Ryan White Program funding is allocated and disbursed for HIV services in Los Angeles County. The Operations Committee of the Commission led the development, implementation, and analysis of the AAM for Ryan White Program Year 31. The purpose of this report is to present the findings of this assessment. Outlined in the sections below is the assessment methodology, and findings.

II. Assessment Methodology

The AAM covers 2 areas: 1) an assessment of the Commissioners' understanding of the priority setting and resource allocation process and 2) harnessing feedback from contracted agencies on the efficiency of Los Angeles County's administrative mechanisms (such as contracts, procurement, solicitations) to rapidly disburse funds to support HIV services in the community. The Operations Committee used an anonymous questionnaire via SurveyMonkey to elicit responses from Commissioners and contracted agencies. The Operations Committee of the Commission led the AAM and utilized the same questionnaire used for the previous AAMs as they have been tested and used in previous studies.

Online Survey of Commissioners:

Commissioners were invited to respond to the survey between April 4 to May 2022. At that time, there were 35 members (1 was on a leave of absence) and 8 alternates (1 was on a leave of absence) for a total of 41 possible respondents. Several follow-up emails were sent to ensure a high response rate. Nineteen responses were recorded at close of survey, generating a response rate of 46%.

Online Survey Contracted Providers:

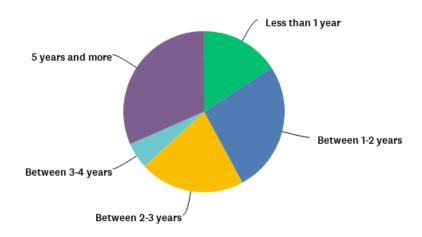
All 43 County-contracted HIV prevention and care providers were invited to participate in the AAM survey between August 18-September 15, 2022. 11 agencies completed the survey. Agencies were asked to provide one response per agency.

Limitations: The Operations Committee discussed and acknowledged the possibility of a low response rate for the Commissioner and provider surveys due to multiple local, statewide, and national surveys in circulation in 2022, including those related to the development of the federally required Integrated Plan. Another limitation of this AAM is the lag time between the program year cycle focus of the survey and the time of when the survey was released—this may have impacted memory recall of events and data presentations delivered to the Commission. Readers should not make broad interpretations with the results of the AAM but rather, use the information as a record of perceptions and responses from those individuals and agencies who completed the survey.

III. Assessment Responses

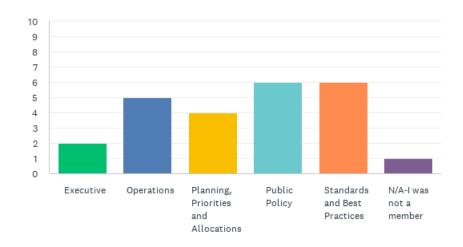
A. Survey of Los Angeles County Commission on HIV Commissioners¹

Q1. For how long have you served as a Commissioner and/or Alternate on the Los Angeles County Commission on HIV?



Of the 19 individuals who responded to the survey, 3 indicated they have been a member of the Commission for less than a year; 5 between 1 to 2 years; 4 between 2 to 3 years; 1 between 3 to 4 years; and 6 for 5 years or more.

Q2. During the Ryan White Program Year 31 (March 1, 2020-February 28, 2021) priority setting and resource allocations process, which committee(s) were you a member of?



During the PY 31 priority setting and resource allocation (PSRA) process, 2 individuals indicated that they

3

¹ N=19

were assigned to the Executive Committee; 5 were members of Operations; 4 were members of the Planning, Priorities and Allocations; 6 were assigned to Public Policy; 6 were assigned to Standards and Best Practices; and 1 noted that they did not have a committee assignment at the time of the survey - this individual may have just been recently onboarded to the Commission and was awaiting confirmation of their committee assignment at the time that the survey was conducted.

Q3. During the Ryan White Program Year 31 (March 1, 2020-February 28, 2021) priority setting and resource allocations cycle, did the Commission on HIV review/study an appropriate amount and type of data on an ongoing basis to determine community needs?

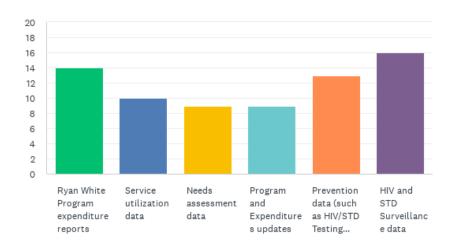


During the PY 31 PSRA planning cycle, 17 individuals who responded to the survey agreed that the Commission reviewed an appropriate amount and type of data on an ongoing basis to determine community needs; 1 indicated "I do not recall", and 1 responded that they were not a part of the planning cycle.

Comments:

• I think a greater amount of data/service resource and funding direct from the independent CA Health Jurisdictions in LA County.

Q4. During the Ryan White Program Year 31 (March 1, 2020-February 28, 2021) priority setting and resource allocations cycle, do you recall any of the following DHSP reports being provided as a part of the priority setting and resource allocations process?

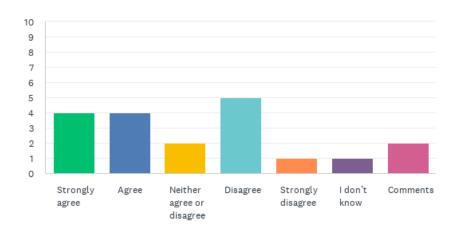


The data types most remembered by survey participants in ranked order were 1) HIV and STD surveillance (84.21%); 2) Ryan White Program expenditures report (73.68%); 3) prevention data (68.42%); 4) service utilization (52.63%); 5) needs assessment and program/expenditures updates (both at 47.37%). Prevention data included HIV/STD testing services; National HIV Behavioral Surveillance; LAC Apps-based survey; contracted biomedical services; contracted HIV education and risk reduction services; contracted vulnerable populations services).

Comments:

- Not sure on the one item. It may well have been done, I just don't remember.
- We could use more INTERSECTIONAL data on HIV HOUSING, HIV mental health, HIV SUBSTANCE USE INCLUDING HARM REDUCTION, especially related to methanol hatsmine (sp) use, AND a significant update on LGBTQI stigma/discrimination, and data that better shows the increasing needs of Seniors infected with HIV.
- I don't remember the specific reports. We were still receiving LACHAS reports and gearing up for the EHE. I don't remember a lack of data.
- Seen reports but not sure on time frame; also not sure how No 1 and 4 differ.

Q5. Please indicate the degree to which you agree with the following statement: There is adequate consumer participation and input in the planning, priority setting, and resource allocations process.

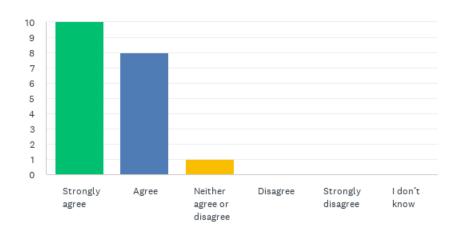


Regarding adequate consumer participation in the PSRA and planning process, 4 individuals "strongly agreed"; 4 "agreed"; 3 "neither agreed or disagreed"; 5 "disagreed"; 1 "strongly disagreed"; 1 replied "I don't know"; and 2 provided comments (listed below).

Comments:

- "Adequate" however is insufficient, and consumers need much more support to participate especially elderly and long-term survivors, and people of color – especially Native American Representatives
- Agree, but we could do more with consumer involvement.

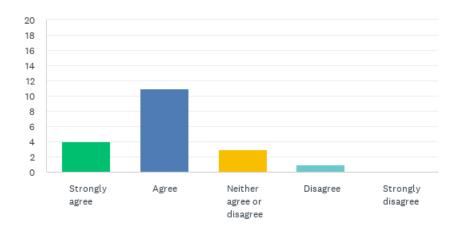
Q6. Please indicate the degree to which you agree with the following statement: During the last planning cycle, I was adequately notified of planning, priority setting, and resource allocations activities and meetings.



When asked to rate their agreement/disagreement with the statement, "during the last planning cycle, I was adequately notified of planning, PSRSA activities and meetings", 10 individuals "strongly agreed"; 8 "agreed"; and 1 neither agreed or disagreed."

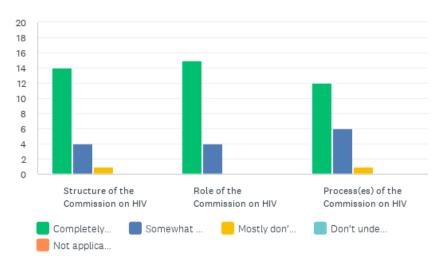
Comments: none

Q7. Please indicate the degree to which you agree with the following statement: In terms of structure and process, the Commission on HIV is effective as a planning body.



When asked to rate their agreement/disagreement with the statement, "in terms of structure and process, the Commission on HIV is effective as a planning body", 4 individuals "strongly agreed"; 11 "agreed"; 3 "neither agreed or disagreed"; and 1 "disagreed".

Q8. Please indicate the degree to which you understand the following:



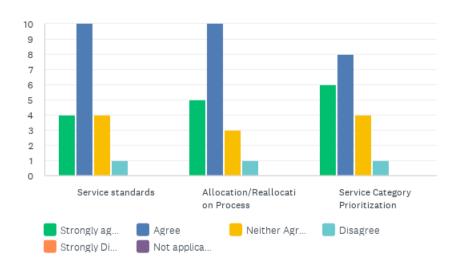
Regarding the Commissioners understanding of the structure, role and processes of the Commission, survey participants responded in the following manner:

- Structure of the Commission 14 answered "completely understand"; 4 "somewhat understand"; and 1 "mostly don't understand"
- Role of the Commission 15 answered completely understand" and 4 "somewhat understand";
- Process(es) of the Commission 12 answered completely understand"; 6 "somewhat understand"; 1 "mostly don't understand"

Comments:

- We participate in creating plans. We don't lack for plans. Success in the metrics we use is incremental. We can't keep doing the same things and expect different results.
- The COH has done an excellent job helping me learn and understand my role as a commissioner.

Q9. Please indicate the degree to which you agree with the following statement: The Commission on HIV has prepared me to make decisions related to:



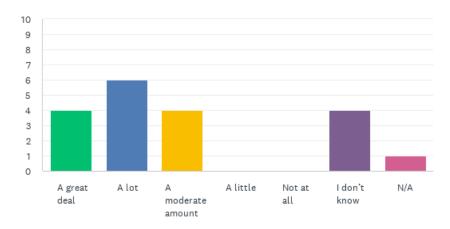
When asked to rate the degree to which the Commission has prepared members to make decisions related to service standards, PSRA and service category prioritization, survey participants responded in the following manner:

- Service standards 4 "strongly agreed"; 10 "agreed"; 4 "neither agreed nor disagreed"; and 1 "disagreed"
- PSRA process 5 "strongly agreed"; 10 "agreed"; 3 neither agreed nor disagreed"; and 1 "disagreed"
- Service category prioritization 6 "strongly agreed"; 8 "agreed"; 4 neither agreed nor disagreed"; and 1 "disagreed"

Comments:

- As part of the Commission, I believe there is always room for improvement and increased knowledge.
- We have the knowledge and experience around the table. We need more direct consumer feedback and involvement.

Q10. Please indicate the degree to which you believe the priorities and allocations established by the Commission on HIV in Ryan White Program Year 31 (March 1, 2020-February 28, 2021) were followed by DHSP.



When queried to rate the degree to which the priorities and allocations established by the Commission for the Ryan White PY 31 were followed by the DHSP (the grantee), 4 responded "a great deal"; 6 " a lot"; 4 "a moderate amount; 4 "I don't know"; and 1 "N/A".

Comments: none

Observations and Recommendations

While this study has limitations such as low response rate and the likelihood of poor memory recall due to the lag in time frame from date of the priority setting meetings and the date of the study, the responses from the Commissioners offer insights on opportunities for improvement, training and learning. Key observations and recommendations are listed below:

Key Observations:

- There appears to be recognition and recall of the range of programmatic, fiscal, surveillance, service utilization and care continuum data provided to the Commission and its committees during PY 31. A participant noted that they would like to see more data on the intersection of HIV with morbidities such as mental, substance use, seniors and social conditions such as stigma and discrimination. More data sharing from the independent health jurisdictions (Long Beach and Pasadena) was also noted by a respondent.
- There is a need for a more robust, direct, and highly visible participation and engagement of consumers in the Commission's priority setting, resource allocation process and decision-making.
- Eighteen of the 19 respondents strongly agreed/agreed that they were "adequately notified of PSRA meetings and activities during the PY 31 planning cycle. The response may be due to the Commission's open meetings which allows for broad community participation. In addition, data presentations are disseminated in advance to the PP&A Committee and materials are posted on

the Commission's website.

• In terms of structure and process, 15 respondents indicated that they strongly agreed/agreed that the Commission is effective as a planning body; while 3 responded neither agreed or disagreed and 1 disagreed. The continues cycle of planning may also be factor in the desire to execute different approaches to community planning.

Key Recommendations:

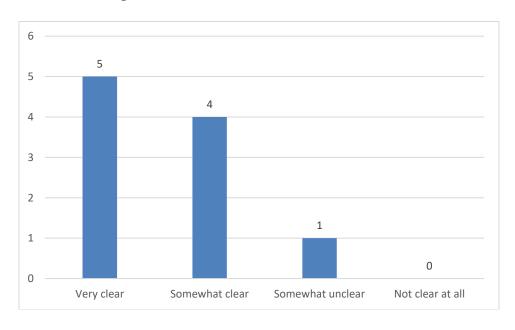
- Facilitate a more structured collaboration process for the Operations Committee and Consumer
 Caucus to develop customized a training and coaching plan for consumers on how decisions are
 made on the Commission and make data presentations more accessible to consumers.
- In order to better prepare Commissioners with planning and decision making, the Commission should continue efforts around ongoing education and training on COH structure, role and processes. In addition, the Commission should consider periodic assessment/review of its structure, processes (such as service standards development, allocations/reallocations, and service category prioritization) and define desired outcomes and examples of what an "effective planning body" constitutes.
- Collaborate with the Consumer Caucus to identify strategies aimed at increasing ongoing
 participation of consumers in PP&A discussions, especially among consumers who identify as
 people of color, elderly, long-term survivors, Native Americans, and other communities
 disproportionately affected by HIV.

B. Assessment with Contracted Providers Responses²

Q1. Please describe the level of guidance you get from DHSP with respect to invoicing, budget development and budget modifications.

- 1. The process involves a lot of back and forth and detail that is unusual, and the spreadsheets are cumbersome.
- 2. Ongoing oversight on all dimensions. Usually high level of guidance provided, medium level during the COVID Era.
- 3. We receive sufficient guidance regarding invoicing, budget development and budget modification.
- 4. We've received very good, clear guidance from DHSP on budget development and modifications. They are highly responsive regarding invoicing, so there has been some lack clarify around invoicing for PFP portion of contract.
- 5. Our DHSP Program Managers and Finance Managers have always been accessible and more than willing to assist our program when needed.
- 6. Our DHSP team is most prompt and helpful when needed.
- 7. My project officer has been very helpful with all bud mods and invoicing
- 8. DHSP program managers are always available to assist and provide guidance.
- 9. DHSP gives adequate guidance in this area when needed.
- 10. Minimal
- 11. Guidance is generally provided when something needs to be revised. Over the years the budget process has become more tedious compared with funds that come directly from a federal source (HRSA, CDC, SAMSHA).

Q2. With respect to the process of program monitoring, how clear are you on the expectations prior to the site visit and monitoring?



Comments:

- 1. No information regarding audit has been provided yet.
- 2. Usually preparation materials are sent in advance.
- 3. There could have been clearer outlining of expectations prior to the site visit. Additionally, the site visit did not occur until the beginning of year 3, which was problematic.
- 4. Program managers convey expectations clearly prior to monitoring.
- 5. It seems that things are always changing. One year you get a great audit score and the next its terrible.
- 6. Seems like each year the expectations change. Moreover, not clear why a program that is in compliance needs to be reviewed every year. Moreover, there is a constant change in Program Managers. This creates a disconnect with understanding how a program operates. Program Managers need to go out into the field and witness programs in action.

Q3. Does DHSP regularly provide feedback on your performance? If so, is the feedback helpful? What is helpful about the feedback?

- 1. Feedback is always helpful. The more specific it is, the better.
- 2. Yes, DHSP provides feedback on performance that is helpful.
- 3. There is not regular feedback on the performance.
- 4. Our DHSP Managers regularly provide feedback on our performance. The feedback has always been helpful to improve our program policies and procedures.
- 5. We get regular communication from our program monitor. Updates and questions from finance are asked as needed.
- 6. Yes. The quarterly report is very helpful
- 7. Yes, DHSP provides helpful feedback to improve in areas of less strength. Also, if there is any programmatic issue, the feedback allows us to get back on track to achieve contractual goals.
- 8. DHSP provides feedback and about performance, goals etc.
- 9. No, and I think it would be nice to have a working relationship with all the program managers.
- 10. Feedback is generally provided in written form following a program review or if a grievance was submitted to DHSP.

Q4. Do you get feedback or technical assistance from DHSP on barriers and challenges reported on progress reports? If so, is that feedback or TA helpful? Please elaborate.

- 1. Yes, DHSP has been providing feedback and assisting us when we have questions. In particular, DHSP invited us to an MCC meeting where most providers were present so we could discuss our services and the referral process.
- 2. Needs to be on an ongoing basis. During the COVID period staff were redeployed to address the COVID Pandemic.
- 3. I don't recall a specific incident. However, I do believe they have been supportive regarding barriers and challenges.
- 4. No feedback is given on any challenges or anything specific that's reported in the monthly reports.

- 5. Feedback from our monthly progress reports is usually discussed during our annual program reviews. DHSP Program Managers often give examples of what other community facility programs with similar barriers and challenges are experiencing and how they are improving.
- 6. Our program monitor is most supportive and helpful.
- 7. None
- 8. Yes, we get feedback. DHSP always offers TA when needed, especially after a programmatic review, to address any issues identified.
- 9. Yes, TA is provided when requested. It has proven to be helpful taking a deeper dive into the contract expectations and clarify areas where we may have questions.
- 10. no- no feedback or suggestions.
- 11. Despite repeated requests for TA, no. One particular program continues to be challenged with reporting on one of the domains, and although we have requested TA, there has been no follow up.

Q5. With respect to the development of your DHSP contract, how would you describe the level of technical assistance and support provided by your assigned program manager and fiscal representative? (Please reference which RFP or service category you are referring to).

- 1. As it pertains to the fiscal portion, the process involves a lot of back and forth and detail that is unusual, and the spreadsheets are cumbersome. In addition, we had a lot of back and forth with the prior program manager. The service category is HIV Legal Services.
- 2. Education and Prevention-High TCM-Medium
- 3. Both assigned program manager and fiscal representative have been helpful. RCFCI service category.
- 4. N/A Were not involved in the development of the contract
- 5. XXXX* currently has three DHSP contracts: Medical Care Coordination Services, Ambulatory Outpatient Medical Services and Transportation Services. The transportation services contract is fairly new and was implemented during the pandemic. Unfortunately, we experienced a lack of guidance and/or communication with DHSP when trying to set up individual contracts with Metro. At the time, we didn't know who our assigned Transportation Program Manager was and could not get any response from calls and emails. We later found out that several managers had been temporarily reassigned to work on COVID-19 projects and/or were working from home. We currently have an amazing, supportive Transportation Program Manager!
- 6. We have an HE/RR contract and have had that contract for many years. The level of technical assistance is beneficial when needed especially around audits.
- 7. I appreciate the offer of TA
- 8. At the beginning of 2022, we submitted our proposal for the HIV Biomedical PrEP Prevention RFP. During the application process, DHSP provided TA through webinars, provided an email address to submit any questions related to the RFP, and then posted the answers. Those tools allowed us to have a better understanding of submitting our proposal.
- 9. Technical assistance has been provided surrounding Benefits Specialty Services and has been helpful for frontline staff in delivering services, as well as managing the contract.
- 10. XXXX*- non existent but ok during audit XXXX*- minimal PH003772- great XXXX*- current is great, past was non existent XXX*- great

11. Most contracts have been in place for a number of years. Program Managers adhere to a strict definition of the contract language, but no very little how a program actually operates.

*XXXX = used to replace contract numbers to maintain anonymity.

Q6. Do the RFPs provide clear instructions, directions, and/or guidance? If yes, how so? If no, in what ways are they unclear? What was your role in developing the application in response to the RFP? Please elaborate.

- 1. We did not reply to an RFP. We were asked to assume the delegation of duties from a current contract.
- 2. Multiple year funding, directions have been similar over the years. Was the lead on the application, and worked with staff on all stages of the submissions.
- 3. I do not recall. I was part of an in-house team that responded to the last RFP.
- 4. Did not develop the application. Were not employed with the organization at that time.
- 5. To my knowledge, the RFP instructions, directions and/or guidance seem to be clear. As the Program Manager, my role includes reporting, client numbers, etc.
- 6. N/A We have maintained the HE/RR contract for many years.
- 7. The administrative guidance and task are extremely cumbersome and take way too much time from our time
- 8. The RFP provided clear instructions regarding the staff required to implement and roll out the program and priority populations. However, it did not explain how the goals would be calculated. It was the program manager who explained that goals are calculated based on the assigned FTEs.
- 9. Yes, RFPs provide clear instructions. I have provided support in developing RFP application responses.
- 10. The RFPs are clear. The auditing is not consistent especially in BSS and MH. I was the main contact for the response.
- 11. As noted above, many contracts have been in place for many years. In my capacity at our organization, I wrote most of the applications. I have found the RFP's to be generally very clear.

Q7. Do you feel the county's process of awarding contracts for services is fair? Please explain.

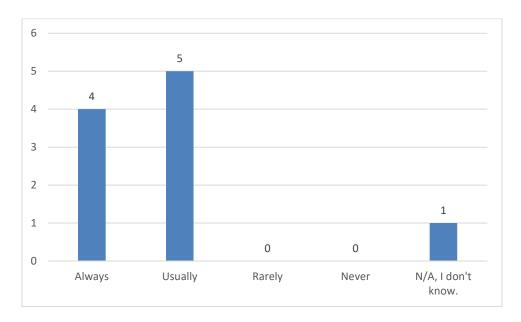
- 1. Yes. It is transparent and provides due consideration of experience with the clients and area of service.
- 2. Yes. I believe there is an outside, independent County review panel.
- 3. Yes. In my experience for RCFCI services the RFP appeared fair.
- 4. Don't have sufficient information to answer this question.
- 5. I feel the process is fair. Contracts and funding are usually awarded to those areas and SPAs that need it.
- 6. Understanding what difficulty it must be to streamline processes and use pre-authorized agencies, it seems fair.
- 7. Yes. DHSP, in this last cycle has been fair.
- 8. I understand there is a review committee that evaluates each proposal. However, I am unaware

- of how the review panel is chosen and how someone becomes part of it. I consider it should be more transparent to ensure there are no biases.
- 9. Yes, to my knowledge our agency has experienced fairness in awarding of contracts.
- 10. Yes
- 11. Yes; however, there continues to be some agencies funded that have a history of underperforming.

Q8. What are the most effective practices implemented by your agency to ensure that Ryan White program funds are spent efficiently? Please elaborate.

- 1. The team is established and is ready to receive referrals on trains, partners and the community.
- 2. Regular supervision meetings. Our award amount has remained basically the same for the past 14 years without a cost of living increase.
- 3. Ensuring that we have a full house and are able to bill for all available beds.
- 4. Internal controls on grant money spent provide a framework to ensure efficient use of program funds. These include internal approval processes, monthly financial reporting and accounts payable controls.
- 5. In-house audits.
- 6. The HE/RR contract is very specific. The guidelines are clear and reporting for both programming and financials are direct and easy to complete.
- 7. Targeting the right populations
- 8. Our agency has compliance tools that are reviewed quarterly to ensure all practices are followed, and funds are spent according to the contractual guidelines. Additionally, we submit our invoices and request feedback from the program manager or fiscal representative. If a discrepancy is identified, our accounting and program administrator correct the issue.
- 9. Continuous Quality Improvement efforts, through program monitoring, communication with DHSP, agency administration, management (finance, director etc) and frontline staff.
- 10. We have a dedicated fiscal manager. Programmatically we conduct internal audits.
- 11. Having finance and program administration staff who understand the contract, allowed expenses, and who work as a team to monitor expenses and respond in a timely manner with submitting budget mods.

Q9. DHSP issues payments within 30 days following submission of complete, accurate invoices, and submitted in a timely manner as stipulated by the DHSP contract.



Comments:

- 1. Payments are generally received in 45-60 days.
- 2. Much better than in the past.
- 3. However, it takes forever to receive an executed contract; often well-beyond the 90-days an agency is expected to "float" a program.

Q10. Are there other comments or feedback you would like to share about the County's procurement, contracting, and invoicing process? Please provide specific examples and suggestions for improvement.

- 1. No/None
- 2. Honor the agencies' individual Negotiated Indirect Cost Agreements (NICRAs). A 10% ceiling is too low.
- 3. N/A
- 4. I know that sometimes the payment takes longer than 30 days, regardless of submitting the invoice on time.
- 5. DHSP staff often inform an agency that they have 24-48 hours to respond to a request; however, it often takes DHSP many months to execute a contract or approve a budget modification. There have been occasions when a budget mod was approved after a contract ended. Agencies should be allowed to submit a final budget mod, with parameters, upon submission of a final invoice. DHSP staff need to go out into the field and gain an understanding of the programs they monitor. Most program staff at funded agencies returned to the office in 2021, yet DHSP staff continued to work at home. The optics of this was/is not great. This further demonstrates the disconnect with what happens in the field.

C. Key Themes

Sufficient to Very Good Guidance on Invoicing, Budget Development and Budget Modifications

With regard to the level of guidance received from DHSP around invoicing, budget development and budget modifications, comments ranged from "sufficient" to "very good" and "clear guidance." Some respondents also appreciated the accessibility and assistance from program and fiscal managers for questions and technical assistance.

Mixed Reactions around Communication of Expectations Prior to Site Visits and Program Monitoring

While some of the responses noted that program managers conveyed expectations clearly prior to site visits, there were also comments that alluded to the need for clearer communication of expectations for program monitoring prior to the site visit and better explanation for changes in expectations from year to year. Some participants commented that frequent changes in program managers "create a disconnect on how a program operates."

Contractors Receive Regular Feedback on Performance and Technical Assistance (TA) on Barriers and Challenges

In general, the majority of the comments, appear to show that DHSP regularly provides feedback on contractor performance and that the feedback is helpful in improving program policies, procedures, and assisting the agencies meet their contractual goals.

Some participants noted that the TA provided by DHSP has been helpful; an example was cited where an agency was able to interact with other providers to identify solutions to challenges and barriers.

A few participants indicated that they have not received TA or feedback on challenges they have reported in progress reports at the time when the survey was conducted.

Inconsistency with the Level of TA and Support Provided by Assigned Program Manager and Fiscal Representative

While many respondents described receiving helpful TA from their program/fiscal managers, some described inconsistencies with regard to guidance and communication. Some agencies with multiple service contracts are assigned different program managers.

Experience with the County's Request for Proposals (RFP) Process

Several participants noted that their contracts have been in place for several years and remarked that the County's RFP instructions appear to be clear, however, directions regarding auditing could be more uninformed across service categories and how service target goals are calculated for contracts could be better explained to agencies.

The County's Process for Awarding Contracts for Services is Fair

Overall, the participants noted that the County's process of awarding contracts is fair and transparent.

Agencies Have Established Internal Practices to Ensure that Ryan White Program (RWP) Funds are Spent Efficiently

Based on comments provided under question #8, it appears that contracted agencies have developed organizational and administrative practices to ensure that RWP funds are utilized efficiently. These practices include internal audits and compliance tools, continuous quality improvement efforts, regular supervision meetings, and targeting the right client populations.

Payments within 30 Days Have Improved

Respondents noted that DHSP issues payments in general, within 30 days, following the submission of complete and accurate invoices; one comment indicated that the payment turnaround time has improved.

Suggestions for Improvement

The survey participants offered the following suggestions for improving the County's procurement, contracting and invoicing process:

- Continue to improve payment turnaround cycles within 30 days.
- Expedite or shorten the length of time it takes to execute a contract or approve a budget modification.
- Ensure uniformity in the information communicated by program and fiscal managers to contracted agencies.
- Ensure timeliness and consistency of technical assistance provided to agencies regarding programmatic and fiscal challenges and questions.

The general comments collected from this AAM reflect the recurring themes from previous AAMs, such as consistency of information received from DHSP, setting clear expectations for audits/site visits; and lengthy RFP process. It is important to note that the lengthy RFP process cited by some survey participants is a County-wide issue. The Los Angeles County Board of Supervisors (BOS) has charged the Quality and Productivity Commission, in consultation with the Small Business Commission, and Citizen's Economy and Efficiency Commission, to seek innovative ways to streamline the County's contracting process, assist businesses, and identify potential cost savings to County operations. As a short-term response, the County's *Doing Business* site was revamped to make it more community friendly and the County hosts quarterly technical assistance events for the public and vendors.

In addition, DHSP has an ongoing collaboration with the Commission on HIV's Black Caucus to address and strengthen the organizational capacity of Black-led and Black-serving agencies so that

they can be better prepared to successfully compete for and maintain HIV prevention and care contracts with DHSP. DHSP has also established a partnership with a third-party administrator, Heluna Health, to issue HIV prevention RFPs. This administrative process may offer additional opportunities to expedite Ryan White CARE RFPs and contracts. Despite the bureaucratic challenges associated with a large municipal government the size of Los Angeles County, DHSP continues to improve various administrative mechanisms to ensure that life-saving services reach people living with HIV in a timely and efficient manner.

² n=11 providers

LOS ANGELES COUNTY COMMISSION ON HIV (COH) ASSESSMENT OF THE ADMINISTRATIVE MECHANISM (AAM) RYAN WHITE PROGRAM YEARS 24, 25, 26

(FY 2014, 2015 and 2016)

RECOMMENDATIONS MATRIX-DISCUSSION WORKSHEET FOR OPERATIONS COMMITTEE (UPDATED 3.19.19); UPDATES IN RED IN 3RD COLUMN.

In general terms, the AAM shows that the overall administrative mechanism that supports the system of Ryan White Care Act-funded service delivery in Los Angeles County is healthy and works well. A number of recommendations were offered by representatives of each level comprising the administrative mechanism as to possible improvements to the system, but the overarching assessment is that a mature and competent system has been developed. While the overall assessment included recommendations for improvement, the following positive attributes were noted: 1) the Commission on HIV (which is the Ryan White Planning Council) has highly committed staff that provide excellent support to its members, and their deliberations are thoughtful and result in allocations of resources that are responsive to community needs; 2) the administrative entity (DHSP) also is given high marks for competence, dedication and responsiveness to Commission allocations and directives; 3) the provider community has long experience in delivering quality and comprehensive services.

#	Recommendation	Priority Level: High, Medium, Low	Target Deadline/Notes/Comments
	Focus Area 1: (Commission on	HIV Perspectives
1	Survey of the entire membership. In addition to the Key Informant Interviews (of those most involved in service procurement processes) it is recommended that there be a survey tool to assess the perceptions of efficiency that are held by the entire body.	High Main deliverable for 2019.	 COMPLETED. PART OF 2020 AND 2021 AAM. Combine with item #2. Expand survey to all Commissioners is not hard, reflects interest in views, and can inform training, e.g., one question was, "Do you recall getting trained on the planning and priority-setting process?" (Operations Committee Meeting 10/25/18 minutes). 2/21/1 - Start review of questionnaire and solicit DHSP feedback. 3/29/19 - Finalize updated questionnaire. Review list of survey participants.

2	Future AAM processes should include tools to elicit perceptions of other components of the "administrative mechanism" as to the efficiency of the COH. While it is helpful to compile the collective perception of some of the most involved members of the COH regarding the body's efficiency, it would be a more robust assessment to include the perceptions of other partners in the administrative mechanism, such as DPH/DHSP staff and Providers.	Medium Main deliverable for 2019.	 April-May 2019 - Release survey via SurveyMonkey to all COH members, DPH/DHSP staff and providers. REVISIT Combine with item #1. Pertains to additional broadening of perspectives." (Operations Committee Meeting 10/25/18 minutes). Main deliverable for 2019. 2/21/1 - Start review of questionnaire and solicit DHSP feedback. 3/29/19 - Finalize updated questionnaire. April-May 2019 - Release survey via SurveyMonkey to all COH members, DPH/DHSP staff and providers. Questions could help with an evaluation of the COH (AAM Workgroup Meeting 3/7/19).
2		OHSP) and Dep Medium	artment of Public Health (DPH) Stakeholder Perspectives
3	The next assessment of the administrative mechanism (or some other interim administrative review) should include an assessment of the HR and Finance systems of the County and how they are impacting the ability of DHSP and DPH to efficiently employ appropriate processes to support HIV service delivery.	2021	 REVISIT Ongoing conversation with DHSP to determine how the COH can best support their efforts to improve internal operational and administrative efficiency. May be focus of next AAM. Possible Health Agency changes may impact. (Operations Committee Meeting 10/25/18 minutes). Assessment of the DPH HR and Finance systems could be the focus of the AAM slated for 2021/2022 (AAM Workgroup Meeting 3/7/19).
4	Encourage the Executive Office or DPH to explore the impact of the consolidation of Contracts and Grants at the DPH level, as compared to the previous placement of Contracts and Grants within DHSP.	Low	 REVISIT Ongoing conversation with DHSP to determine how the COH can best support their efforts to improve internal operational and administrative efficiency. Tied to ongoing organizational changes within DPH and process oriented. (Operations Committee Meeting 10/25/18 minutes).
5	Encourage the relevant components of the County to explore compensation for reviewers as many other governmental levels offer. A companion suggestion was made to assemble	Low	 REVISIT Ongoing conversation with DHSP to determine how the COH can best support their efforts to improve internal operational and

	a "pool" of qualified reviewers (as HRSA does), and this suggestion should be revisited.		 administrative efficiency. Impact low now. Few new Requests For Proposals (RFPs) due to expansion of services for existing RFPs. (Operations Committee Meeting 10/25/18 minutes).
6	The DPH/DHSP should collaborate with ISD or undertake its own well-promoted community education sessions to educate providers who are not current county contractors about the steps, requirements and competencies necessary to do business with the County so as to potentially become HIV service delivery providers. Special outreach should be made to providers with competency in minority communities and in the HIV "hot spots" identified in the county's HIV epidemiology reports.	High 2020	 REVISIT Ongoing conversation with DHSP to determine how the COH can best support their efforts to improve internal operational and administrative efficiency. DHSP is the appropriate lead. Supports adding providers with special focus on those serving minority communities and HIV "hot spots." (Operations Committee Meeting 10/25/18 minutes). DHSP is approaching the solicitations process in a different way to get more providers to apply for RFPs. They are looking at a broader distribution of RFP notices and will start a series of trainings in April 2019 for agencies on how to better respond to RFPs. The trainings will replace bidder's conferences (AAM Workgroup Meeting 3/7/19).
7	Given the reported variability among individual fiscal and programmatic monitors, DHSP should be encouraged to improve the quantity and frequency of its internal training of its contract monitoring staffs. While most staff members received high marks for their competency, there was sufficient commentary about variability among staff in their interaction with providers to warrant a review by DHSP senior staff.	High 2020	 REVISIT conversation with DHSP to determine how the COH can best support their efforts to improve internal operational and administrative efficiency. DHSP is the appropriate lead. Training for DHSP contract monitoring staff on consistent communication and collaboration with providers. (Operations Committee Meeting 10/25/18 minutes). DHSP is currently looking into doing internal training for DPH Contracts and Grants unit staff to ensure uniformity of messages and information given to contractors. DHSP staff have regular communications and training to ensure uniformity of information given to agencies. Dr. Green's unit is in the process of revising monthly reporting tools for each service category to get more accurate and specific information from providers. Dr.

	Focus Area 3: 0	Contracted Age	Green will lead the training for DHSP program monitors on how to use the updated monthly reporting tool and how to give better and consistent guidance and information to contractors (AAM Workgroup Meeting 3/7/19). ency Perspectives
8	There is clearly a great deal of variability among providers in terms of their own internal processes that ensure efficient delivery of funded services. A recommendation for COH to	Medium 2021	 REVISIT Use frontline feedback, but focus on provider executives to effect change. (Operations Committee Meeting 10/25/18
	consider would be to participate with DHSP to convene a "best practice roundtable where more experienced provider agencies could share information on their systems and processes with less experienced providers. Various incentives could be explored such as compensation for staff time, or prizes for "best new practice," or other incentives that might be funded by COH or private funders.		 Frame the best practices roundtable in a way that is not looking at the procurement process. Traci Bivens-Davis suggested approaching the best practices roundtable by looking at impacts on clients (AAM Workgroup Meeting 3/7/19).
9	It was suggested that there could be improvements to provider efficiency if the current mandated data system were improved or another system implemented. If sufficient IT expertise were available or could be secured, a review of the collective data management system used by DHSP would be useful. Particular dimensions of the functionality of such a system that should be explored would be its use to avoid multiple eligibility processes across providers, and its ability to generate data so that monitoring of contract performance by providers could be partially automated and thereby both agency and DHSP staff would need less time on site.	High 2020	 REVISIT Related to CaseWatch. DHSP is the appropriate lead. Focus on feasible improvements, e.g., renewing previous ability of providers to access CaseWatch to identify a client's prior provider to minimize paperwork burden on client and ensure coordination (not duplication) of care. (Operations Committee Meeting 10/25/18 minutes). DHSP is looking at a possible replacement to Casewatch for care related services and a system called IRIS for prevention services. In the past, a provider could see if a patient has been seen in another agency. That feature has been made active again. One issue is that most providers do not go into Casewatch before seeing the patient to check if they are already in the Ryan White care system. Providers are not accessing Casewatch in real time while with the client. DHSP is continuing to look into an eligibility card for clients (AAM Workgroup Meeting 3/7/19).

	Gene	ral Recommer	ndations
10	It is recommended that a task force be convened (by the Executive Office or whatever level deemed appropriate) to do a comprehensive review of all the steps involved in procuring HIV related services. Given that it is reported by multiple sources that the overall timeline from identifying a need to getting reimbursable services on the street is around 24 months, and that timeline has not changed for over a decade, it is clear that this complicated and sometimes redundant system could be "tested" for efficiencies.	High 2019 Policy and County- wide issue	 REVISIT Related to 2019 Co-Chairs' Priorities to work with the BOS to address the County's long contracting process and cycle. Discuss with DHSP to develop a time study of procurement steps to test for efficiencies. (Operations Committee Meeting 10/25/18 minutes). Since the contracting and procurement process is a countywide issue that requires a policy change from the Board of Supervisors, she asked if there are other advocacy work that the Commission should consider. Dr. Green noted he is exploring some possible options within DPH. He recommending working with health deputies first and Commissioners should focus on how the delays in contracting are impacting clients. Explore a fast track process for grant funded programs. Consider giving examples of how the delays in the contracting process impact access to services and clients. DHSP could help provide examples (AAM Workgroup Meeting 3/7/19).
11	Services Department) is exploring its procurement processes and looking for improved efficiencies. It was also reported that the Interim Health Officer at DPH has noted that the department is moving on a fiscal and administrative function reorganization that could have an impact on HIV related service contracting. It appears timely to intensively study the procurement process for RWCA funded services as a part of the preparation for this reorganization.	High 2021	 REVISIT Assess, watch, track, and monitor possible impact of single budget code consolidation for DPH Include in scope of next AAM Dr. Green noted that there has not been a consolidation of budget functions at DPH so far. Cheryl Barrit recommended that the Operations Committee track the issue for any potential impact on service delivery (AAM Workgroup Meeting 3/7/19).
			egarding Future AAMs
12	A procedural recommendation (that had been made in previous AAMs) reemerged in the process of conducting the current AAM. There seems to be no readily available database or information on the specific dates of each of the steps in the	Low 2021	 REVISIT Discuss with DHSP to develop a time study of contracting steps with a provider to inform future AAMs.

	contracting process for each provider. It is recommended that the COH encourage the DHSP to track this information and to make it available for assessments in the future. This is one of HRSA's recommended practices, and it would augment future AAMs.		
13	Another procedural component that is very useful to quantitative analysis (and has been done in prior AAMs) is to conduct a survey of providers regarding their assessment of the efficiency of the overall administrative mechanism and in particular the procurement and fiscal/program monitoring procedures. COH should include a survey of all providers as component in the design of future AAM exercises. Incentives could be used to ensure high response rates, and the representativeness of the body of respondents could be analyzed as part of the process, and adjusted if needed.	Low 2021	 COMPLETED. ALL CONTRACTED PROVIDERS WERE INVITED TO PARTICIPATE IN THE PY 31 AAM. Expand survey to all providers to better supplement key informant interviews.

RYAN WHITE PART A SUBRECIPIENT SITE VISIT LOS ANGELES EMA

FEBRUARY 14-17, 2023

PLANNING COUNCIL

Summary of Planning Council/Body (Part A only): Los Angeles EMA established the Los Angeles (LA) Commission on HIV, a community planning body responsible for assessing the needs of people with HIV, establishing service priorities, and allocating grant funds. The commission is comprised of 37 representatives, including seven unaffiliated client representatives. The commission has formal bylaws, policies/procedures, and several standing committees: Executive, Operations, Standards and Best Practices, Planning, Priorities, and Allocation and Public Policy.

The LA commission also has various caucuses: Consumer Caucus, Black/African American Caucus, Women's Caucus, Transgender Caucus, and Aging Caucus. Los Angeles County has a designated LA Commission on HIV website www.hiv.lacounty.org. It is comprehensive and contains information on membership recruitment, bylaws, assessment of the administrative mechanism, service standards, committees/caucuses, grievance procedures, and membership application.

The commission strongly emphasizes member recruitment/retention, as evidenced by meeting minutes and focused membership drive activities. The commission also has a member reimbursement policy and a mentoring program to help acclimate new members and ensure their attendance/participation. The commission's Executive Committee's interaction with HRSAHAB's site visit team was substantive and enthusiastic. The commissioners were engaged, candid, and well-versed on the issues of requirements, operations, HIV service needs, available resources, and their unique challenges. Executive Committee members demonstrated a strong sense of commitment and dedication to the needs of people with HIV in the Los Angeles EMA area.

At the request of the LA Commission on HIV Consumer Caucus, the HRSA HAB's site visit team hosted a listen-only session on February 16, 2023. The session summary is uploaded as a separate document for the Project Officer's review. Summary of Persons with Lived Experience/Community Meeting: The people with lived HIV experiences panel consisted of six participants who self-identified their gender and race: one woman, five men, one Hispanic/Latinx, one African American and four White. Five participants were between 51 to 65 years. One participant reported being between 20-65 years. The number of years receiving HIV care ranged from 6 to 21 years. Participants reported receiving medical care, oral health, mental health, housing, emergency financial assistance, food, and medication assistance. All participants stated the providers generally well protected their confidentiality/privacy.

Most clients reported being aware of the formal grievance process at their agencies. Identified as most important services were medical, oral health, housing, and food. Identified concerns and unmet needs included dealing with non-HIV medical issues, such as diabetes, hypertension, and cancer. Homelessness, lack of housing options, and stigma were identified as significant barriers that impact clients' ability and willingness to access/remain in HIV care and support services. These barriers ultimately lead to poor viral suppression, negative overall health, and negative quality of life outcomes. Additional reported challenges included: health disparities in communities of color, mental health, financial assistance, better case management, status neutral housing, and the need to streamline the

system. Overall, participants were satisfied with the medical care and support services. They gave a rating of 7.9 out of 10 for the overall quality of RWHAP Part A services in the LA EMA service area. In addition, some participants expressed gratitude and appreciation for the services they received. The site visit team participated in a listen-only session at the request of the LA Commission on HIV Consumer Caucus. The summary of this session is captured in Appendix A at the end of this report. III. Finding Categories for Review: The information below provides guidance on the meaning of each option. applicable = this section is not part of the site visit and therefore not reviewed.

Finding identified = The recipient does not currently comply with a legislative requirement and/or programmatic expectation of the Ryan White HIV/AIDS Program (RWHAP). All identified findings must be addressed via a corrective action plan (CAP).

- Improvement Options: (optional) Any area of the program that complies with legislative and programmatic requirements of the program at a satisfactory level but was identified to have the capacity to improve.
- Program Strengths (optional): Any area of the program that complies with legislative and programmatic requirements of the program beyond a satisfactory level.

A. Administration: Finding(s) identified.

1. Findings and Recommendations Governance and Constituent Involvement:

Finding(s) identified Finding 1: Legislative Description: Lack of compliance with the requirement for consumer/stakeholder recruitment and/or involvement. (L) Finding Description: Lack of compliance with the requirement to ensure separation of Planning Council and recipient roles. The Director of DHSP, who also functions as a CEO designee for the jurisdiction, is a voting member of the LA Commission on HIV and a voting member of the Executive Committee. Citation: Section 2602 (7)(a) of the PHS Act

Recommendation: The recipient must ensure separation of Planning Council and recipient roles to avoid any actual and/or perceived conflict of interest. Per Section 2602 (7)(a) of the PHS Act, a separation of Planning Body and the recipient is necessary to avoid a conflict of interest. A recipient's representative, whose positions are funded by RWHAP funds, provides in-kind services, or has significant involvement in the HIV award, shall not occupy a seat on the Planning Council, nor have a vote in the deliberation of the Planning Council. For additional guidance, the recipient should review HRSA's Ryan White HIV/AIDS Program Planning Council and Planning Body Requirements and Expectation Letter which clarifies HRSA expectation on the required community input process for RWHAP Part A awards, specific to the separation of Planning Council and recipient roles.

Finding 2: Legislative Description: Lack of compliance with the requirement for Planning Council membership to comply with representation and reflectiveness. (L) Finding Description: Los Angeles (LA) Commission on HIV currently has three vacancies for the following legislatively mandated categories: a) RWHAP Part C Provider, b) Hospital Planning Agency or Health Care Planning Agency, and c) Representatives of Individuals who Formerly were Incarcerated. Citation: Section 2602(b)(5)(C) of the PHS Act

Recommendation: LA Commission on HIV must ensure that its operations committee prioritizes and expedites its efforts to recruit, review, and nominate qualified candidates for the currently vacant

legislatively mandated categories for subsequent submission for Chief Elected Official (CEO)'s review and appointment. The CEO should prioritize their review, consideration, and timely appointment of commissioners to ensure smooth and uninterrupted operations of the HIV Planning Council.

Finding 3: Legislative Description: Lack of compliance with the requirement for Planning Council membership to comply with representation and reflectiveness. (L) Finding Description: LA Commission on HIV currently has 37 CEO-appointed members, including seven unaffiliated client representatives. This represents 19 percent, which is below the 33 percent unaligned client representation requirement for planning bodies, as stated in Section 2602(b)(5)(C) of the PHS Act. Citation: Section 2602(b)(5)(C) of the PHS Act

Recommendation: The LA Commission on HIV, through its Operations Committee, should review, revise, prioritize, and expedite its efforts to recruit and nominate unaffiliated clients for subsequent submission for CEO review and appointment to ensure consistent compliance with the unaligned client participation requirement. To that effect:

- 1. Operations Committee should proactively and consistently solicit input and assistance from the established Commission on HIV Caucuses, specifically, its Consumer Caucus, Black/African American Caucus, Transgender Caucus, Women's Caucus and Aging Caucus. This will allow the Planning Council to increase the pool of potential eligible/qualified applicants from diverse backgrounds to improve overall representation and reflectiveness of the Commission.
- 2. Recipient and the Planning Council should engage its provider network in a deeper, more proactive, and consistent recruitment effort that may include a) conducting designated trainings for providers on the importance of recruitment, b) having hard-copy membership applications (in English and Spanish) available at funded agencies, c) conducting Planning Council recruitment "Meet and Greet" events at providers' agency support groups and other client meeting, etc.
- 3. Establish a "Bring a Friend" Day, when unaffiliated commissioners can bring their friends to PC meetings to get a better understanding of the PC and be able to apply for membership on the spot, if interested.
- 4. Establish a Commission on HIV Community Recruitment Annual Schedule that will ensure the Commission on HIV's prominent presence and participation in the most important community events, such as during Pride Events, World AIDS Day Events, (December), National HIV Black Awareness Events, (February), National Latino HIV Awareness Events (October), National Women's Awareness Events, (March), etc.

Finding 4: Legislative Description: Lack of compliance with the requirement for consumer/stakeholder recruitment and/or involvement. (L) Finding Description: Currently, there is one commissioner listed on the membership roster, (Mr. Stalter), whose membership term expired in July 2022. There is no documentation the commissioner was timely reappointed for any additional membership terms. This commissioner is a co-chair of the Standards and Best Practices Committee and a member of the Executive Committee. There is another commissioner listed on the membership roster, (Mr. Moreno), whose membership term expired in July 2022. There is no documentation the commissioner was timely reappointed for any additional membership terms. This commissioner represents the legislatively

mandated category of Health Care Providers and is a member of the Operations Committees. Citation: Section 2602(b)(5)(C) of the PHS Act

Recommendation: Steps recommended for compliance:

- 1. Recipient and the commission should review and consistently follow the nominating process outlined in the currently approved LA Commission on HIV Bylaws in Article 4: Nomination Process, p. 9, and LA Commission on HIV Policy and Procedure #09.4205, Commission Membership Evaluation and Nominations Process (approved in May 2018).
- 2. Recipient and the commission support staff should review HRSA's Ryan White HIV/AIDS Program Planning Council and Planning Body Requirements and Expectation Letter, which provides clarification on HRSA's expectation on the required community input process for RWHAP Part A awards, specific to PC term limits and membership rotation.
- 3. The commissioner nomination and re-appointment process should begin early to allow the CEO ample time to review, consider and make approval decisions on member applications.
- 4. The CEO should prioritize its review, consideration, and reappointment of commissioners whose term is expiring to avoid prolonged vacancies and to ensure smooth and uninterrupted operations of the commission.

Finding 5: Legislative Description: Lack of compliance with the requirement for consumer/stakeholder recruitment and/or involvement. (L) Finding Description: Lack of compliance with the conflict-of-interest requirement for PC members. The LA Commission on HIV currently has 37 duly appointed PC members. There is no documentation of current, completed, and signed Conflict of Interest (COI) declaration for any of the appointed commissioners. Most of the COI declarations are outdated, going back to 2018 and 2019. The most recent COI declaration is dated June 2021. In addition, several commissioners who are affiliated with currently funded providers declared "No Conflict" on their COI declarations. Based on the review of the meeting minutes for the commission and its Planning, Priority and Allocations Committee, it is evident that several of these commissioners participated in allocations/reallocation discussions and voted on allocations including for the service categories for which their agencies are funded, most recently in June 2022 on a revised FY 2023 RWHAP Part A funding allocation. Citation: Section 2602(b)(5)(C) of the PHS Act

Recommendation: As stated in the RWHAP Part A Manual, X. Ch 8. Conflict of Interest, p. 147, Conflict of Interest can be defined as an actual or perceived interest by the member in an action that results or has the appearance of resulting in a personal, organizational, or professional gain. The definition may cover both the member and a close relative, such as a spouse, domestic partner, sibling, parent, or child. This actual or perceived bias in the decision-making process is based on the dual role played by a planning council member who is affiliated with other organizations as an employee, a board member, a member, a consultant, or in some other capacity.

Recommended steps of action:

1. LA Commission on HIV support staff members must ensure that all commissioners have a current, completed, and signed COI declaration.

- 2. LA Commission on HIV support staff members should review the Conflict-of Interest requirements for Planning Councils, as outlined in the RWHAP Part A Manual, Section X, Chapter 8, pp. 143-152.
- 3. LA Commission of HIV support staff should review the Los Angeles County Conflict of Interest Policy #12.0001, approved in June 2008, specifically item 2 under the Procedures section on p. 4.
- 4. LA Commission of HIV support staff should conduct a COI refresher training for all commissioners to ensure uniform understanding with participation documentation on file.
- 5. The recipient and PC support staff members must maintain up-to-date documentation of all members' terms, appointments, representation categories, and agency affiliations.

Los Angeles Commission on HIV Consumer Caucus Listen-Only Session Summary (Reference only; not reviewed)

At the request of the LA Commission on HIV Consumer Caucus, the HRSA HAB's site visit team hosted a listen-only session on February 2, 2023. Below, please see a summary of the feedback provided by the Consumer Caucus members.

- 1. Introductions and Rationale: We asked for this meeting, as it is important for HRSA to hear us and move on this. We are looking for action. We would like to find a way for our messages to get through.
- We are most grateful for this meeting. We are not focusing on the past; we want to fix the problems.
- Consumer Caucus is focusing on social determinates of health. This is what we are talking about today.
- 2. Ryan White and EHE: I would not mind being on the EHE Steering Committee, but I have to be paid. I sent in my resume and never heard from anyone. Not sure if they need us. There is a need to merge Ryan White and EHE money. We need to better coordinate Ryan White and EHE efforts. We are not included in EHE activities, as if we do not exist. I would like to participate in the EHE Steering Committee and will bring information back. There is no prevention for positives anymore. EHE is a whole another world. How do you do status neutral?
- 3. Incentives and reimbursements for persons with lived experiences: Reimbursement rates for consumer participation do not work, they are low. \$5 gift card is not enough for my expertise. Consumers on the Commission need help. How many people got their master's degrees and PhDs based on our stories? Employees at agencies are getting raises and we are stuck with incentives, yet we are the ones dealing with HIV.
- 4. LA EMA Site Visit Client Meeting (2/15/2023) follow-up: I am surprised that there were so few clients at yesterday's client meeting. I did not receive any emails about the client meeting. I did not receive the link to the client meeting, as if they did not want us there.
- 5. LA Commission on HIV concerns: There are deep issues on the commission. Big stuff needs to be addressed. There is an anti-white thing going on in the Commission. Last site visit consumers were unhappy, but the report stated otherwise. If we do not show up to meetings, there will be no programs.
- 6. Service Delivery System concerns: There is lack of staff to help with the paperwork. Proof of HIV diagnosis and proof of income should be enough for eligibility. Services should be local, there are no services where I am. Agencies are not listening to consumers. There is desperation. I was ignored by

- a staff member who now is promoted to supervisor. Even as a Co-Chair of the Commission, I cannot get through sometimes, I have to ask for assistance from someone else. If someone like me cannot get through the system, there is no way others can do it. People are not getting the services that they need. The system delivery is wrong. We need help. We have had these issues for a long time, we have to be people friendly.
- 7. Services for Immigrants: System is not set up to help immigrants, especially black immigrants. If we do not help them, they will use their bodies to get what they need. I tried to initiate conversations about immigrant crisis. It is sad. Yes, there is treatment, but that is it. I have a good family support, but not everyone has the kind of support that I have.
- 8. Stigma Why do buildings for HIV services have HIV listings on them? We have to eliminate stigma. People still are ignorant. I would like to see change.
- 9. Housing: Housing is very important. I experienced homelessness, spent nights walking. I tried to get into some services just to have an opportunity. People live on the streets, there are no services available for them. I applied for housing and heard from them 3 months later.
- 10. Peer Technical Assistance (TA): I participated in the RW Conference and heard from a lot of good programs. There has to be a way to identify programs that are working well and to share their processes. My local agency has excellent results, (90% viral suppression). This should be replicated in other places.
- 11. Follow-up: We want to hear from HRSA, to acknowledge our words. Please provide a statement of things we talked about to us. It is important to get true, quality feedback. We have to have back-and-forth capabilities to help each other. We ask HRSA to send us a summary of the meeting notes, it will be useful and helpful for our collective efforts. What can we, as consumers, change to improve our services? Some guidance will be helpful. What can consumers do regarding what HRSA wants us to focus on? Please send us some guidance. How can we as consumers help you, HRSA, to work towards common goals? Consider grassroot agencies, women owned agencies for grants.
- 12. Acknowledgement and thank you: The Consumer Caucus members are interested to work with HRSA. We are grateful to be here today and to have an opportunity to speak. We would like to give you credit for being dedicated civil servants. Thank you for taking the time to meet with us.

LOS ANGELES COUNTY COMMISSION ON HIV CORRECTIVE ACTION PLAN (CAP) FOR 2023 HEALTH RESOURCES AND SERVICES ADMINISTRATION (HRSA) SITE VISIT CONDUCTED ON FEB. 14-17, 2023 RWHAP PART A GRANT #H89HA00016 (Rev 7.13.23)

FINDING DESCRIPTION	PERSON(S) RESPONSIBLE	TARGET/DUE DATE	INTERVENTIONS/ACTIONS	PROGRESS TO DATE
#1: (L) Finding Description: Lack	Commission on HIV	12/30/23	Prior to the 2023 HRSA site	The Bylaws Review Taskforce
of compliance with the	Bylaws Review Task		visit, the Operations	(BRT) was formed in April 2023
requirement to ensure	Force, Operations		Committee has begun a	to tackle review and update of
separation of Planning Council	Committee, County		review of the COH's bylaws	the COH bylaws to address
and recipient roles. The Director	Counsel, staff		and subsequently decided to	findings from the HRSA site visit
of DHSP, who also functions as a			form a taskforce to engage a	and other governance issues of
CEO designee for the jurisdiction,			broader group of	importance to the COH.
is a voting member of the LA			Commissioners and	
Commission on HIV and a voting			stakeholders in the review	The COH is working with County
member of the Executive			process and facilitate a	Counsel in revising the PC
Committee. Citation: Section			dedicated group and time for	bylaws and ordinance to address
2602 (7)(a) of the PHS Act			the sole purpose of updating	site visit findings.
			the bylaws. The Bylaws	
			Review Taskforce (BRT),	The BRT will continue to meet
			formally convened for an	monthly and prioritize changing
			initial meeting on April 10	the section of the bylaws
			and has been meeting	regarding DHSP membership on
			monthly since then. The BRT	the COH.
			is working with staff and	
			County Counsel to change	
			the language in the bylaws to	
			note DHSP staff as "non-	
			voting representatives"	
			rather than as "members".	
			Guidance from County	
			Counsel is an integral part of	
			the process as the bylaws	
			changes will trigger a	
			corresponding ordinance	

			change for the COH as well.	
			The other areas of focus for	
			the bylaws include the	
			following: Stipends amount	
			for unaffiliated consumer	
			(UC) members; Meeting	
			frequency; Annual bylaws	
			review; Conflict of Interest -	
			provider members	
			participation in the Priority	
			Setting & Resource Allocation	
			(PSRA) decision making	
			process; DHSP Ending the HIV	
			Epidemic (EHE) Steering	
			Committee	
			coordination/relationship;	
			Status neutral language	
			Inclusion; member	
			composition and PC name;	
			and Determining the	
			minimum	
			authorized/prescribed	
			number of PC/PB members	
			according to PC/PB bylaws.	
			In the interim, the grantee	
			representatives on the COH	
			and committees, will abstain	
			from voting to separate roles	
			between the grantee and PC.	
#2: (L) Finding Description: Los	Commission on HIV,	Feb. 9, 2024 and ongoing	A. Part C Representative: At	Part C Representative: Seat filled
Angeles (LA) Commission on HIV	Operations Committee,		the time of the HRSA site	on 3/21/23
currently has three vacancies for	staff		visit, an application for	
the following legislatively			the seat was being	

mandated categories: a) RWHAP	processed and was in the Hospital Planning Agend	cy or
Part C Provider, b) Hospital	pipeline for the Board's Healthcare Planning Age	ency:
Planning Agency or Health Care	approval. The Board Staff will continue to re-	ach out
Planning Agency, and c)	approved Mr. Leon LACare, Kaiser Permane	ente,
Representatives of Individuals	Maultsby's application to Molina, Blue Shield, An	them,
who Formerly were Incarcerated.	serve as the Part C and	
Citation: Section 2602(b)(5)(C) of	representative on the Hospital Association of	Southern
the PHS Act	COH on March 21, 2023. CA (HASC) to engage the	em in the
	work of the COH and so	olicit
	B. Hospital Planning Agency membership application	ns.
	or Healthcare Planning	
	Agency: Filling the Formerly incarcerated	<u>seat</u>
	hospital planning or <u>update</u> : Staff has reach	ned out to
	healthcare planning the Los Angeles County	Office of
	agency has been a Diversion and Re-entry	(ODR)
	recuring challenge for the for recruitment opportu	unities.
	COH. Recruitment Additionally, staff conti	nue to
	efforts entail direct one- work with COH membe	ers who
	on-one outreach to work with justice-involv	ved
	HealthNet, Kaiser individuals for recruitm	ent
	Permanente Southern opportunities and refer	rals.
	CA, and LACare. The ODR provided referrals	to the
	most recent outreach Los Angeles Centers for	r Alcohol
	with Dr. Positron and Drug Abuse (LACAD	OA) for
	Kebebew, Regional possible candidates. CC	OH staff
	Medical Director for have subsequently mad	de several
	HealthNet yielded a high attempts to connect with	th
	level of interest, LACADA staff and await	ting a
	however, she regrettably response. A Commission	_
	declined, as advised by promoted membership	
	the Chief Medical Officer applications at Healing	Village
	due to her expansive and Resource Fair for fo	_
	duties with HealthNet. incarcerated on June 24	4.
	Some consumers have	

	T
also referred their HIV	Additionally, staff will attend
doctors from local health	upcoming LA Re-entry Regional
plans to staff for	Partnerships to promote the
membership application	COH and solicit membership
support, however, none	applications. A membership
have submitted	application for a representative
applications despite	of formerly incarcerated
follow-up from staff.	individuals from the Center for
·	Health Justice was received on
Staff will continue to reach	7/12/23 and which will enable
out LACare, Kaiser	the COH to fill this vacancy by
Permanente, Molina, Blue	the end of September 2023.
Shield, Anthem, and	,
Hospital Association of	
Southern CA (HASC) to	
engage them in the work of	
the COH and solicit	
membership applications.	
membersing approacions.	
C. Formerly Incarcerated	
Representatives: Staff	
acknowledge the	
challenges with filling this	
seat (i.e., fear of	
disclosing status, life	
priorities, significant time	
commitment required for	
COH service). Outreach	
efforts with the Office of	
Diversion and Re-entry,	
and local agencies	
serving justice-involved	
individuals will continue	
to fill seat. Because of	
to fill seat. Because of	

			the exacerbated challenges faced by justice involved individuals in the re-entry process, we will need to acclimate potential candidates to the work of the COH first and coach them through the application process.	
#3: (L) Finding Description: LA Commission on HIV currently has 37 CEO-appointed members, including seven unaffiliated client representatives. This represents 19 percent, which is below the 33 percent unaligned client representation requirement for planning bodies, as stated in Section 2602(b)(5)(C) of the PHS Act. Citation: Section 2602(b)(5)(C) of the PHS Act	Commission on HIV Operations Committee, staff	12/30/23 and ongoing	The COH undertakes all the suggestions provided by HRSA noted in the site visit report for unaffiliated consumers (UCs) recruitment and will continue to work the caucuses to attract applications from UCs. Membership recruitments are scheduled for the following upcoming events/activities: Taste of Soul (10/21/23) Community listening sessions to be led by the Black Caucus (Sept-Dec 2023) World AIDS Day community events	As of 7/5/23, the COH has 40 members and 3 alternates. Among the 40 members, 10 are UCs; among the alternates, 1 is a UC. As of 7/6/23, there are 5 applicants who may potentially occupy a UC seat; staff are in the process of verifying their application information.

		Advisory Board and Service Provider Network meetings Women's Caucus Virtual Lunch and Learn educational events Transgender Summit (Nov 2023) HIV, Aging and Sexual Health educational event (Sept 2023) Digital COH promotion toolkit on website Ongoing social media promotion	
Commission on HIV Operations Committee, staff	12/30/23 and ongoing	During the site visit and in a follow-up email, staff explained to HRSA auditors that all members, once appointed, serve at the pleasure of the Los Angeles County Board of Supervisors (BOS) and provided the following excerpts from the ordinance and examples of	Kevin Stalter Update: At its meeting held Tuesday, March 7, 2023, on recommendation of the Commission on HIV, the Los Angeles County Board of Supervisors reappointed Mr. Stalter as a member of the Commission on HIV for an unexpired term of office expiring on July 11, 2023. His
)	perations Committee,	perations Committee,	Network meetings Women's Caucus Virtual Lunch and Learn educational events Transgender Summit (Nov 2023) HIV, Aging and Sexual Health educational event (Sept 2023) Digital COH promotion toolkit on website Ongoing social media promotion During the site visit and in a follow-up email, staff explained to HRSA auditors that all members, once appointed, serve at the pleasure of the Los Angeles County Board of Supervisors (BOS) and provided the

Standards and Best Practices Committee and a member of the Executive Committee. There is another commissioner listed on the membership roster, (Mr. Moreno), whose membership term expired in July 2022. There is no documentation the commissioner was timely reappointed for any additional membership terms. This commissioner represents the legislatively mandated category of Health Care Providers and is a member of the Operations Committees. Citation: Section 2602(b)(5)(C) of the PHS Act

membership renewal with waivers of term limits:

"All members and alternates shall serve at the pleasure of the Board of Supervisors. Any member whose employment, status or other factors no longer fulfill the requirements of the membership seat to which he/she was appointed shall be removed from the Commission as determined by the Board of Supervisors....No member may serve on the Commission for more than two (2) full consecutive terms, unless such limitation is waived by the Board of Supervisors."

The BOS applies a general waiver of term limits in an effort to maintain all of its (400+) commissions' membership; without this waiver, all County commissions would find it incredibly difficult to maintain a reflective and representative membership, especially ours. This

the membership renewal slate which is set to appear before the full body for approval in August which will thereafter move to the Board for approval. Seats are filled and active unless specifically vacated by the Board.

Carlos Moreno Update: Mr. Moreno resigned from the COH on 2/7/23.

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			language is included in our	
			County Ordinance as well as	
			on the Board of Supervisors'	
			statement of proceedings	
			when a member(s) is	
			appointed.	
			For corrective action and	
			enhanced documentation for	
			membership renewals, staff	
			will include links to full BOS	
			statement of proceedings to	
			document waiver of term	
			limits and place electronic	
			copy in members' folders or	
			in cohort renewal BOS	
			approval folder.	
			In addition, the Operations	
			Committee will strengthen	
			description of process in	
			existing policies and	
			procedures for seat	
			changes/membership	
			management; include	
			approval process from	
			Operations and Executive.	
			Seat changes do not require	
			BOS approval.	
5: (L) Finding Description: Lack of	Commission staff	12/30/23	On March 23, 2023, the COH	Ryan White Program Part A-
compliance with the conflict-of-			developed a separate Ryan	specific COI forms have been
interest (COI)requirement for PC			White Program Part A-	collected from existing

members. The LA Commission on HIV currently has 37 duly appointed PC members. There is no documentation of current, completed, and signed Conflict of Interest (COI) declaration for any of the appointed commissioners. Most of the COI declarations are outdated, going back to 2018 and 2019. The most recent COI declaration is dated June 2021. In addition, several commissioners who are affiliated with currently funded providers declared "No Conflict" on their COI declarations. Based on the review of the meeting minutes for the commission and its Planning, Priority and Allocations Committee, it is evident that several of these commissioners participated in allocations/reallocation discussions and voted on allocations including for the service categories for which their agencies are funded, most recently in June 2022 on a revised FY 2023 RWHAP Part A funding allocation. Citation: Section 2602(b)(5)(C) of the PHS Act

specific COI form to be filled out and signed by each member at the time of BOS appointment and annually, listing any agency contracts (if applicable).

All County Commissioners fill out an IRS 700 form to declare their economic interests. At the time of the site visit, staff did not have access to the electronic files, however, moving forward, staff have been granted access and will use the completed electronic IRS 700 filings as additional records for conflicts of interest matters.

In addition, as part of the bylaws update, the COH will add explicit language requiring members who are affiliated with contracted agencies to abstain from voting on allocations for which their agencies are funded.

In addition, staff will work with the Co-Chairs and parliamentarian to remind

members; new members will complete Ryan White Program Part A-specific COI form during onboarding/new member orientation. Annually all members will fill out a new Ryan White Program Part A-specific COI form at the beginning of the year.

and reinforce the section of
the existing COH bylaws that
states "all members must
declare conflicts of interest
involving Ryan White-funded
agencies and their services,
and the member is required
to recuse him/herself from
discussion concerning that
area of conflict, or funding
for those services and/or to
those agencies."

510 S. Vermont Ave, 14th Floor • Los Angeles, CA 90020 • TEL (213) 738-2816 • FAX (213) 637-4748 HIVCOMM@LACHIV.ORG • http://hiv.lacounty.gov • VIRTUAL WEBEX MEETING

Danielle Campbell

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Ronnie Osorio

COMMISSION MEMBER APPLICATION SUMMARY SCORING SHEET

(Updated 5/2/17)

Name of Applicant:	Ronnie Osorio							Date of Evaluation: 7.18.23						
	□ New Member	□ Renewal				_1								
Applicant Status:	s: Unafilliated Consumer			Provider		SPA (LIVE WORK REC SERVICES)				District (LIVE	E WORK SERVICES)			
Demographic Information:	RACE/ETHNICITY:		White, not Hispanic		Black, not Hispanic		Hispanic				Asian/Pacific Islander		Δmerican I	ndian/Alaska Native
Demographic information.	KAOL/LITINICITY.		Multi-Race		Other/Not Specified		Tilspanic				Asian/r acinic islandel		Americani	iulali/Alaska Native
	GENDER:		Male		Female		Transgender				Unknown			
		_		_			_			_				
	AGE:		13-19		20-29 30-39		40-49		50-59	<u></u>	60+ Unkn			L.I
Provider Information:			Incarcerated		Healthcare		Social Service				Substance Abuse			
			Prevention		СВО		Other Federal				Healthcare Planning		Public Hea	th
Has Attended at Least One	Commission Meetin	g 🗆	Yes	No										
					Points						Interview Panelists			
CRITERIA			I/ avrina	Dannelly	Ev.	wawala Al	i= -							
					Available	Kevin	Donnelly	Evel	rardo Al	VIZO				
1. Commitment & Commun	ication:		Oral Comm			-		5						
			Written Comm			3		5						
				Subtotal	10	8		10						
2. HIV/AIDS/STIs Knowledg	je:													
					15									
				Subtotal	15	15		13						
3. Prior Community Planni	ing Experience:				10									
				Subtotal		9		10						
4. Collaboration:														
					10									
				Subtotal	10	10		10						
5. HIV Experience:					40									
				Subtotal	10 10	9		10						
6. Understanding of the Ne	eeds of Highly Impac	ted Populat	ions:	- Cubicia		Ü		10						
· ·					10									
				Subtotal	10	10		10						
7. Effective Representation	1:				40									
				Subtotal	10 1 10	8								
8. Reliability:				Oubtotu	10	0		10						
y .					10									
				Subtotal	10	9		10						
9. Interview:					15									
				Subtotal	15 I 15	10		15						
				TOTAL		10 88		98	R					
Total of Scores:			186		Number	of Sco	res:		Ave	erage Tota	:	93		



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Ish Herrera

Name of Applicant:	Ish Herrera	l						Date of Ev	aluation:	7.18.23		
	□ New Member	□ Renewal										_
Applicant Status:			Unafilliated Consumer		Provider				SPA (LIVE)WOR	K REC SERVICES)		District (LIVE WORK SERVICES)
Demographic Information:	RACE/ETHNICITY:		White, not Hispanic		Black, not Hispanic		Hispanic			Asian/Pacific Islander		American Indian/Alaska Native
			Multi-Race		Other/Not Specified	_			<u> </u>		_	
	GENDER:		Male		Female		Transgender			Unknown		
	AGE:		13-19		20-29 🔲 30-39	_	40-49	□ 50-59		60+ Unknown		
	AUL.		Incarcerated	- -	Healthcare		Social Service	L 30-58	<u> </u>	Substance Abuse		Mental Health
Provider Information:		ä	Prevention	ă	СВО		Other Federal		ä	Healthcare Planning		Public Health
Use Attended at Least One	Commission Mastin		Yes	No	СВО		Other rederal			nealthcare Flamming		rublic nealth
Has Attended at Least One	Commission Meeting		res 📙	NO								
					Points					Interview Panelists		
	CRITE	RIA			Available	Jayda	Arrington	Everardo	Alvizo			
1. Commitment & Commun	ication:					-5		5				
			Oral Comm			5		5				
			Written Comm	nunication Subtotal	10	10		10				
2. HIV/AIDS/STIs Knowledg	ie:			oubtotui		-10		10				
	,0.				15							
				Subtotal	15	15		15				
3. Prior Community Planni	ng Experience:											
				0 14:4:1	10	40		10				
4. Collaboration:				Subtotal	10	10		10				
4. Collaboration.					10							
				Subtotal	10	10		10				
5. HIV Experience:						10						
					10							
				Subtotal	10	10		10				
6. Understanding of the No	eds of Highly Impact	ed Populat	ions:		10							
				Subtotal		10		10				
7. Effective Representation	:							10				
					10							
				Subtotal	10	10		10				
8. Reliability:					10							
				Subtotal	10 10			40				
9. Interview:				Judiotal	10	10		10				
o. Interview.					15	15						
				Subtotal				15				
				TOTAL	100	100		100				
			Total of S	cores:	200		Number	of Scores:		² Average	Total	100



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Russell Ybarra

Name of Applicant:	Russe	ll Ybar	ra						Dat	e of Evalu	ation:	7.20.23		
	□ New Member	□ Renewal					1							1
Applicant Status:			Unafilliated Consumer		☐ Provid	der				SP	A (LIVE WORK	REC SERVICES)		District (LIVE WORK SERVICES)
Demographic Information:	RACE/ETHNICITY:		White, not Hispanic		Black, not Hisp	anic		Hispanic				Asian/Pacific Islander		American Indian/Alaska Native
			Multi-Race		Other/Not Spec	ified		-						
	GENDER:		Male		Female			Transgender				Unknown		
	AGE:		13-19		20-29	30-39		40-49		50-59		60+ ☐ Unknown		
			Incarcerated	==	Healthcare	00 00		Social Service		00 00	==	Substance Abuse		Mental Health
Provider Information:			Prevention	_	СВО			Other Federal				Healthcare Planning		Public Health
Has Attended at Least One	Commission Meetin	<u> </u>	Yes 🔲	No								<u> </u>		
		<u> </u>	_		Dointo							International Properties	_	
	CRITI	FRIA			Points		_					Interview Panelists		
	Ontil				Available		Evera	rdo Alvizo	K	evin Dor	nelly	Jose Magana		
1. Commitment & Commun	ication:											5		
			Oral Com				5		5 4			5		
			Written Com	Subtotal	10 5 10		10		4			10		
2. HIV/AIDS/STIs Knowledg	ie:			- Cubiciai			10		9			10		
					15									
				Subtotal	15		15		14			15		
3. Prior Community Planni	ng Experience:				10									
				Subtotal			10		9			10		
4. Collaboration:												10		
				0.14.4.1	10				10			10		
5. HIV Experience:				Subtotal	10		10		10			10		
5. HIV Experience.					10									
				Subtotal			10		10			10		
6. Understanding of the No	eeds of Highly Impac	ted Populat	tions:											
				Subtotal	10 1 10		10					10		
7. Effective Representation	:			Jubiolai	10		10		8			10		
	-				10									
				Subtotal	10		10		9			10		
8. Reliability:					10									
				Subtotal	10		10		10			10		
9. Interview:							.,					10		
					15				15					
				Subtotal			15		15			15 100		
				TOTAL	. 100		100			94		100		
			Total of S	Scores	2	294		Number	of So	cores:		3 Average T	otal:	98



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David Hardy

Name of Applicant:	David Hard	lv						Date of Evalu	ation:	7.20.23		
Hame of Applicant.	□ New Member	□ Renewal				Ī		Date of Evale	iutioii.	7.20.20		_
Applicant Status:			Unafilliated Consumer		☐ Provider			SF	A (LIVE WORK	REC SERVICES)		District (LIVE WORK SERVICES)
											=	
Demographic Information:	RACE/ETHNICITY:		White, not Hispanic		Black, not Hispanic		Hispanic			Asian/Pacific Islander		American Indian/Alaska Native
			Multi-Race		Other/Not Specified							
	GENDER:		Male		Female		Transgender			Unknown		
	AGE:		13-19		20-29 🔲 30-39	_	40-49	50-59		60+ ☐ Unknown		
	AUL.	===	Incarcerated		Healthcare		Social Service	☐ 50-59		Substance Abuse		Mental Health
Provider Information:												
			Prevention		СВО		Other Federal			Healthcare Planning		Public Health
Has Attended at Least One	Commission Meeting		Yes	No								
					Points					Interview Panelists		
	CRITEI	RIA			1 Onto	_				interview i anensis		
					Available	Evera	rdo Alvizo	Kevin Donnelly		Jose Magana		
1. Commitment & Commun	ication:											
			Oral Comm		5	5		5		15		
			Written Comm		5	5		5		5		
				Subtotal	10	10		10		5 10		
2. HIV/AIDS/STIs Knowledg	je:				45						4	
				Subtotal	15 15	15		15		15		
3. Prior Community Planni	na Evnerience:			Jubiolai	13	10		15		13	+	
3. Prior Community Flamin	ing Experience.				10						+	
				Subtotal	10	10		9		10		
4. Collaboration:						10						
					10							
				Subtotal	10	10		8		110		
5. HIV Experience:											4	
				Culutatal	10			0		40		
6. Understanding of the Ne	and of Highly Impost	d Danulat		Subtotal	10	10		0		10	_	
6. Understanding of the Ne	eus of nighty impacte	eu Populat	ions:		10						4	
				Subtotal	10	10		9		10	\vdash	
7. Effective Representation	:									10		
					10						1	
				Subtotal	10	10		9		110		
8. Reliability:												
					10					1.0	Ь	
				Subtotal	10	10		8		10		
9. Interview:					45						4	
				Subtotal	15 15	15		12		15	+	
				TOTAL	100	100				100		
						100		88				
			Total of S	cores:	288		Number	of Scores:		3 Average	Total	96



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Erica Robinson

Name of Applicant:	Erica Robi	nson						Date of	Evaluation:	7.20.23		
	□ New Member	□ Renewal				_		24.00.				-
Applicant Status:			Unafilliated Consume	r	Provider				SPA (LIVE WO	RK(REC SERVICES)		District (LIVE WORK SERVICES)
Demographic Information:	RACE/ETHNICITY:		White, not Hispanic		Black, not Hispani	c 🗆	Hispanic			Asian/Pacific Islander		American Indian/Alaska Native
			Multi-Race		Other/Not Specifie		·					
	GENDER:		Male		Female		Transgender			Unknown		
	AGE:		13-19		20-29 🔲 30-	-39	40-49	□ 50	-59	60+ ☐ Unknown		
Provider Information:			Incarcerated		Healthcare		Social Service			Substance Abuse		Mental Health
			Prevention		СВО		Other Federal			Healthcare Planning		Public Health
Has Attended at Least One	Commission Meetin	ng 🔲	Yes	No								
					Points					Interview Panelists		
	CRIT	ERIA			Available	Javd	a Arrington	Everar	do Alvizo	Jose Magana		
1. Commitment & Commun	nication:				Attanasio	- ,	<u> </u>	LVCIAI	do Aivizo	5		
				munication		5		5				
			Written Com	munication Subtotal	10 5	$\frac{4}{9}$		10		5		
2. HIV/AIDS/STIs Knowledge	ae:			Jubiolai	10	9		10		10		
	3				15							
				Subtotal	15	8		15		15		
3. Prior Community Plann	ing Experience:				10						4-	
				Subtotal		8		10		10		
4. Collaboration:								10		10		
				0.14.4.1	10			1.0				
5. HIV Experience:				Subtotal	10	8		10		8		
5. The Experience.					10							
				Subtotal	10	8		10		8		
6. Understanding of the N	eeds of Highly Impac	ted Populat	ions:		40							
				Subtotal	10	8		10		10	_	
7. Effective Representation	n:							IV		10		
·					10					40		
8. Reliability:				Subtotal	10	8		10		10		
o. Reliability:					10							
				Subtotal	10	9		10		10		
9. Interview:												
				Subtotal	15 1 15	15		15		15		
				TOTAL		13	81	10	00	96		
			Total of					of Score		3 Average	Total	92.3
			Total of	ocores.	277		Number	OI SCOILE	J.	Average	- Iolai	92.3



2023 MEMBERSHIP ROSTER | UPDATED 7.20.23

SEAT NO.	MEMBERSHIP SEAT	Commissioners Seated	Committee Assignment	COMMISSIONER	AFFILIATION (IF ANY)	TERM BEGIN	TERM ENDS	ALTERNATE
1	Medi-Cal representative			Vacant		July 1, 2021	June 30, 2023	
2	City of Pasadena representative	1	EXC SBP	Erika Davies	City of Pasadena Department of Public Health	July 1, 2022	June 30, 2024	
3	City of Long Beach representative	1	EXCIOPS	Everardo Alvizo, LCSW	Long Beach Health & Human Services	July 1, 2021	June 30, 2023	
4	City of Los Angeles representative	1	PP	Ricky Rosales	AIDS Coordinator's Office, City of Los Angeles	July 1, 2022	June 30, 2024	
5	City of West Hollywood representative	1	PP&A	Derek Murray	City of West Hollywood	July 1, 2021	June 30, 2023	
6	Director, DHSP	1	EXC	Mario Pérez, MPH	DHSP, LA County Department of Public Health	July 1, 2022	June 30, 2024	
7	Part B representative	1	PP&A	Karl Halfman, MA	California Department of Public Health, Office of AIDS	July 1, 2022	June 30, 2024	
8	Part C representative	1	PP	Leon Maultsby	Charles R. Drew University	July 1, 2022	June 30, 2024	
9	Part D representative	1	SBP	Mikhaela Cielo, MD	LAC + USC MCA Clinic, LA County Department of Health Services	July 1, 2021	June 30, 2023	
10	Part F representative		CB1	Vacant	Enter Good Mort Office, Ent County Department of Floater Convices	July 1, 2022	June 30, 2024	
11	Provider representative #1	1	OPS	Jose Magana	The Wall Las Memorias	July 1, 2021	June 30, 2023	
12	Provider representative #2	1	SBP	Andre Molette	Men's Health Foundation	July 1, 2022	June 30, 2024	
13	Provider representative #3	1	SBP	Harold Glenn San Agustin, MD	JWCH Institute. Inc.	July 1, 2021	June 30, 2023	
14	Provider representative #4	1	PP&A	LaShonda Spencer, MD	Charles Drew University	July 1, 2021	June 30, 2024	
15	Provider representative #5	1		Byron Patel	Los Angeles LGBT Center	July 1, 2022 July 1, 2021	June 30, 2023	
16	Provider representative #6	1		Anthony Mills, MD	Men's Health Foundation	July 1, 2021	June 30, 2024	
17	Provider representative #7	1	EXC	Alexander Luckie Fuller (LOA)	TBD	July 1, 2022 July 1, 2021	June 30, 2023	
18		1	SBP					
	Provider representative #8	1	SBP	Martin Sattah, MD	Rand Shrader Clinic, LA County Department of Health Services	July 1, 2022	June 30, 2024	
19	Unaffiliated consumer, SPA 1			Vacant		July 1, 2021	June 30, 2023	
20	Unaffiliated consumer, SPA 2			Vacant		July 1, 2022	June 30, 2024	
21	Unaffiliated consumer, SPA 3			Vacant		July 1, 2021	June 30, 2023	
22	Unaffiliated consumer, SPA 4			Vacant		July 1, 2022	June 30, 2024	
23	Unaffiliated consumer, SPA 5	1	EXC SBP	Kevin Stalter	Unaffiliated Consumer	July 1, 2021	June 30, 2023	
24	Unaffiliated consumer, SPA 6	1	OPS	Jayda Arrington	Unaffiliated Consumer	July 1, 2022	June 30, 2024	
25	Unaffiliated consumer, SPA 7			Vacant		July 1, 2021	June 30, 2023	Mallery Robinson (SBP)
26	Unaffiliated consumer, SPA 8	1	EXC PP&A	Kevin Donnelly	Unaffiliated Consumer	July 1, 2022	June 30, 2024	
27	Unaffiliated consumer, Supervisorial District 1			Vacant		July 1, 2021	June 30, 2023	Dechelle Richardson (PP&A)
28	Unaffiliated consumer, Supervisorial District 2	1	EXC	Bridget Gordon	Unaffiliated Consumer	July 1, 2022	June 30, 2024	
29	Unaffiliated consumer, Supervisorial District 3	1	SBP	Arlene Frames	Unaffiliated Consumer	July 1, 2021	June 30, 2023	
30	Unaffiliated consumer, Supervisorial District 4			Vacant		July 1, 2022	June 30, 2024	Juan Solis (SBP)
31	Unaffiliated consumer, Supervisorial District 5	1	PP&A	Felipe Gonzalez	Unaffiliated Consumer	July 1, 2021	June 30, 2023	
32	Unaffiliated consumer, at-large #1	1	PP&A	Lilieth Conolly	Unaffiliated Consumer	July 1, 2022	June 30, 2024	
33	Unaffiliated consumer, at-large #2	1	OPS	Shonte Daniels	Unaffiliated Consumer	July 1, 2021	June 30, 2023	
34	Unaffiliated consumer, at-large #3			Vacant		July 1, 2022	June 30, 2024	
35	Unaffiliated consumer, at-large #4	1	EXC OPS PP&A	Joseph Green	Unaffiliated Consumer	July 1, 2021	June 30, 2023	
36	Representative, Board Office 1	1	EXC PP&A	Al Ballesteros, MBA	JWCH Institute, Inc.	July 1, 2022	June 30, 2024	
37	Representative, Board Office 2	1	EXC OPS	Danielle Campbell, MPH	Charles Drew University	July 1, 2021	June 30, 2023	
38	Representative, Board Office 3	1	EXC PP	Katja Nelson, MPP	APLA	July 1, 2022	June 30, 2024	
39	Representative, Board Office 4	1	EXC OPS	Justin Valero, MA	No affiliation	July 1, 2021	June 30, 2023	
40	Representative, Board Office 5	1	PP&A	Jonathan Weedman	ViaCare Community Health	July 1, 2022	June 30, 2024	
41	Representative, HOPWA	1	PP&A	Jesus Orozco	City of Los Angeles, HOPWA	July 1, 2021	June 30, 2023	
42	Behavioral/social scientist	1	EXC PP	Lee Kochems	Unaffiliated Consumer	July 1, 2022	June 30, 2024	
43	Local health/hospital planning agency representative			Vacant		July 1, 2021	June 30, 2023	
44	HIV stakeholder representative #1	1	PP	Alasdair Burton	No affiliation	July 1, 2022	June 30, 2024	
45	HIV stakeholder representative #2	1	PP	Paul Nash, CPsychol AFBPsS FHEA	University of Southern California	July 1, 2021	June 30, 2023	
46	HIV stakeholder representative #3	1	PP	Pearl Doan	No affiliation	July 1, 2022	June 30, 2024	
47	HIV stakeholder representative #4	1	PP&A	Redeem Robinson	No affiliation	July 1, 2021	June 30, 2023	
48	HIV stakeholder representative #5	1	PP	Mary Cummings	Bartz-Altadonna Community Health Center	July 1, 2022	June 30, 2024	
49	HIV stakeholder representative #6	1	PP	Felipe Findley, PA-C, MPAS, AAHIVS	Watts Healthcare Corp	July 1, 2021	June 30, 2023	
50	HIV stakeholder representative #7	1	PP&A	William D. King, MD, JD, AAHIVS	W. King Health Care Group	July 1, 2022	June 30, 2024	
51	HIV stakeholder representative #8	1	EXC OPS	Miguel Alvarez	No affiliation	July 1, 2022	June 30, 2024	
	TOTAL:	40						

LEGEND: EXC=EXECUTIVE COMM | OPS=OPERATIONS COMM | PP&A=PLANNING, PRIORITIES & ALLOCATIONS COMM | PPC=PUBLIC POLICY COMM | SPP=STANDARDS & BEST PRACTICES COMM

LOA: Leave of Absence Overall total: 43

Planning Council/Planning Body Reflectiveness (Updated 7.20.23)

(Use HIV/AIDS Prevalence data as reported FY 2020 Application)

	_	ith HIV/AIDS /IA/TGA*		embers of the PC/PB	Non- Aligned Consumers on PC/PB			
Race/Ethnicity	Number	Percentage**	Number	Percentage**	Number	Percentage**		
White, not Hispanic	13,965	27.50%	10	23.00%	4	40.00%		
Black, not Hispanic	10,155	20.00%	14	33.00%	5	50.00%		
Hispanic	22,766	44.84%	11	26.00%	1	10.00%		
Asian/Pacific Islander	1,886	3.71%	4	9.00%	0	0.00%		
American Indian/Alaska Native	300	0.59%	0	0.00%	0	0.00%		
Multi-Race*	1,705	3.36%	4	9.00%	0	0.00%		
Other/Not Specified	0	0.00%	0	0.00%	0	0.00%		
Total	50,777	100%	43	100%	10	100%		
Gender	Number	Percentage**	Number	Percentage**	Number	Percentage**		
Male	44,292	87.23%	27	63.00%	5	50.00%		
Female	5,631	11.09%	13	30.00%	5	50.00%		
Transgender	854	1.68%	2	5.00%	0	0.00%		
Unknown	0	0.00%	1	2.00%	0	0.00%		
Total	50,777	100%	43	100%	10	100%		
Age	Number	Percentage**	Number	Percentage**	Number	Percentage**		
13-19 years	122	0.24%	0	0.00%	0	0.00%		
20-29 years	4,415	8.69%	2	4.00%	0	0.00%		
30-39 years	9,943	19.58%	12	28.00%	0	0.00%		
40-49 years	11,723	23.09%	11	26.00%	2	20.00%		
50-59 years	15,601	30.72%	11	26.00%	5	50.00%		
60+ years	8,973	17.67%	7	16.00%	3	30.00%		
Other	0	0.00%	0	0.00%	0	0.00%		
Total	50,777	99.99%	43	100%	10	100.%		

^{**}Percentages may not equal 100% due to rounding.** (Includes alternates)

Non-Aligned Consumers = 23% of total PC/PB

^{*}Multi-Race: 4 commissioners indicated multi-race but did not specify the exact races/ethnicities.

DRAFT/PROPOSED UPDATES FOR 4/27/23 OPS/EXEC COMMITTEE

510 S. Vermont Avenue, 14th Floor • Los Angeles, CA 90020

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POLICY/	NO.	Commission and Committee Masting Absonces
PROCEDURES:	#08.3204	Commission and Committee Meeting Absences

SUBJECT: Commission and Committee Meeting Absences

PURPOSE: To clarify how absences from a Commission or Committee meeting must be

claimed, how it must be communicated, why it is important, and what purpose it

serves.

POLICY: It is recommended that all Commissioners and Committee members regularly and

faithfully inform staff of their intentions to be absent from either Commission and/or Committee meetings. Knowledge of member attendance/absences prior to meetings helps Commission Co-Chairs and staff ascertain quorums in advance.

Members cannot miss three consecutive Commission or Committee meetings, or six of either type of meeting in a single year. Absences can result in the suspension of voting privileges or removal from the Commission. However, removal from the Commission due to three consecutive absences cannot result if any of those absences are excused. Members will be given a 14-day grace period after they have been absent to inform Commission staff of the reasons for their absence. If a member provides this notification within the 14-day grace period, their absence will be considered "excused." However, if they fail to provide notification within the specified time period, their absence will be recorded as "unexcused."

Unaffiliated Consumer members experiencing hardship will be assessed on a case-by-case basis of their overall level of participation and record of attendance to determine appropriate next steps.

COH bylaws dictate that excused absences can be claimed for the following reasons:

- personal sickness, personal emergency and/or family emergency
- vacation; a
- out-of-town travel; and/or
- unforeseen work schedule conflict(s)

In cases of an extended absence from the COH due to personal sickness, personal emergency and/or family emergency, members can take a leave of absence for up to three months. Should a member's leave of absence extend beyond three months, the Operations' Committee Co-Chairs and Executive Director will confer with the member and determine appropriate next steps, to include a voluntary resignation from the Commission with the understanding that they can reapply at a later time.

Commented [MD1]: Proposed language inserted per the February OPS Committee meeting discussion to offer a 14-day grace period post-absence.

Policy #08.3204: Commission and Committee Meeting Absences July 11, 2019 (Draft Proposed Language 4/27/23) Page 2

PROCEDURE:

To claim an excused absence for reasons provided above, members must notify the

Commission Secretary or respective Committee support staff personCommission staff prior to the meeting or up to 14 days following the meeting. two weeks

prior to the meeting. For purposes of personal/family emergency or sickness, members have until two days after a meeting to notify the staff that they are claiming an excused absence.

For leaves of absence, members must notify the Executive Director immediately upon knowledge of the extended absence. It is the responsibility of the member to keep the Executive Director updated on their status and estimated return to the COH. If the member does not notify the Executive Director appropriately, the member's absence is therefore, deemed unexcused and the member is subject to suspension of voting privileges or removal from the Commission.

Notification must occur in writing by e-mail or fax or via text to Commission staff for documentation purposes (e-mail preferred).

Receipt of the excused absence notification will be acknowledged within 48 hours through the same medium; an absence is not considered excused until receipt has been acknowledged.

Notification must detail the member's name, meeting for which an excused absence is being claimed, and reason for the excused absence.

 NOTED AND APPROVED:
 Character Bount
 EFFECTIVE DATE:
 07/11/2019

 Original Approval: 11/24/2008
 Revision(s): 05/23/16; 7/24/17; 7/11/2019; 7/8/21; Proposed 4/27/23
 Proposed 4/27/23

Commented [MD2]: Updated language to align with 14 day grace period.

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Commented [MD3]: Updated language to align with current practices