PROGRAM

The Music Center, Dorothy Chandler Pavilion, Grand Hall 135 North Grand Avenue, Los Angeles, California 90012

WELCOME

Jackie T. Guevarra, Executive Director Quality and Productivity Commission

MASTER OF CEREMONIES

Lolita Lopez, Journalist and Reporter, NBC4

HONOR GUARD

Los Angeles County Fire Department Honor Guard

PLEDGE OF ALLEGIANCE

Sgt. (P) Joaquin Enriquez, **US Army**, Supervisor, Veterans Claims Department of Military and Veterans Affairs

OPENING REMARKS

Keisha Belmaster, Chair Productivity Managers' Network (PMN)

Patricia Soltero Sanchez, PMN Chair Productivity and Quality Awards Program

Commissioner William B. Parent, Chair Quality and Productivity Commission

LUNCH

SUPERVISORS' MESSAGE

Supervisor Kathryn Barger, Chair, Fifth District Supervisor Hilda L. Solis, First District Supervisor Holly J. Mitchell, Second District Supervisor Lindsey P. Horvath, Third District Supervisor Janice Hahn, Fourth District

PRESENTATIONS

Commissioner William B. Parent, Chair Productivity Manager-of-the-Year Award Commission Chair Leadership Award Commission Special Awards Commission Top Ten Awards Commission Eagle Awards

CLOSING REMARKS

Commissioner William B. Parent, Chair Quality and Productivity Commission