



Los Angeles County
Quality and Productivity Commission
NOTICE OF REGULAR MEETING

County of Los Angeles
Quality and Productivity
Commission

565 Kenneth Hahn
Hall of Administration
500 West Temple Street
Los Angeles, CA 90012

Telephone: (213) 974-1361
(213) 974-1390
(213) 893-0322

Website: qpc.lacounty.gov

Chair
Nichelle M. Henderson

First Vice Chair
E. Scott Palmer

Second Vice Chair
Teresa Dreyfuss

Immediate Past Chair
Jacki Bacharach

Chairs Emeriti

Rodney C. Gibson, Ph.D.
J. Shawn Landres, Ph.D.
Edward T. McIntyre

Maxwell Billieon
Viggo Butler
Nancy G. Harris
Huasha Liu
Yasmine-Imani McMorrin
William B. Parent
Jeffrey Jorge Penichet
Dion Rambo
Will Wright

Executive Director
Jackie T. Guevarra, CPA

Program Manager
Laura Perez

Program Support
Tammy Johnson

EXECUTIVE OFFICE



BOARD OF SUPERVISORS
COUNTY OF LOS ANGELES

"To enrich lives through
effective and caring service"

Monday, October 24, 2022, 10:00 a.m.

Members of the public may participate or listen to the meeting
via telephone at:

Call in Number: (669) 900-9128

Meeting ID: 859 2728 4700

Passcode: 304679

Join Zoom Meeting

https://bos-lacounty-

gov.zoom.us/j/85927284700?pwd=ZnNPc1VJQ1VYeGpKZnpRSFd
CUXBUZz09

Written Public Comment may also be submitted to Jackie Guevarra by
Sunday, October 23, 2022 (received by 4:00 p.m.):

iguevarra@bos.lacounty.gov

*Any information received from the public by Sunday, October 23, 2022 at
4:00 p.m. will become part of the official meeting record.

MEETING AGENDA

- 1. Call to Order.....Commissioner Henderson
2. Assembly Bill 361 Statement.....Commissioner Henderson
3. Approval of the August 22, 2022 meeting minutes
4. Presentation and update on the County's Center for Strategic Partnership
(CSP) (45 minutes).....Kate Anderson, Executive Director, CSP
5. Chair's Report: Administrative Items, Department Visits, Ad Hoc
Committee Status (5 minutes).....Commissioner Henderson
6. Productivity Managers' Network Chair's Report: General Meeting and
Training(2 minutes).....Arman Depanian
7. Executive Director's Report: Commission Events Update, Calendar of
Events, Deadlines, Administrative Items (2 minutes).....Jackie Guevarra
8. Productivity and Quality Awards Ad Hoc Committee Update (5
minutes).....Commissioner Landres
9. Department Visits Report (Receive and File) (2 minutes)
.....Commissioner Palmer
• Department of Public Health (August 31, 2022)

10. Procurement Ad Hoc Committee Report (2 minutes).....Commissioner Butler
11. Nominating Ad Hoc Committee Report (2 minutes).....Commissioner Landres
12. Roadmap to Economic Recovery Board Motion (April 28, 2020, Agenda No. 20) – Prosper LA (<https://prosperla.lacounty.gov/>) Update (1 minute).....Commissioner Henderson
13. Countywide Criminal Justice Coordination Committee (CCJCC) Update (2 minutes).....Commissioner Henderson
14. Commissioner Announcements regarding conferences, meetings, and gatherings of interest to the Commission (2 minutes) – *For Discussion Only*
15. Commissioner Discussion on goals, ideas, future projects, and/or direction of the Commission (2 minutes) – *For Discussion Only*
16. Matters not on the Posted Agenda (3 minutes) – to be presented and placed on a future agenda. – *For Discussion Only*
17. Public Comment (3 minutes for each speaker)
18. The next full Commission meeting will be held on Monday, December 12, 2022, at 10:00 a.m.

LOBBYIST REGISTRATION

Any person who seeks support or endorsement from the Commission on any official action may be subject to the provisions of Los Angeles County Code, Chapter 2.160 relating to lobbyists. Violation of the lobbyist ordinance may result in a fine and other penalties. For more information, call (213) 974-1093.

ACCOMMODATIONS

Accommodations, American Sign Language (ASL) interpreters, or assisted listening devices are available with at least 3-business days notice before the meeting date. Agendas in Braille and/or alternate formats are available upon request. Please telephone (213) 974-1431 (voice) or (213) 974-1707 (TDD), from 8:00 a.m.-5:00 p.m., Monday through Friday.

SUPPORTING DOCUMENTATION

Supporting documentation can be obtained at the Quality and Productivity Commission Office, 565 Kenneth Hahn Hall of Administration, 500 West Temple Street, Los Angeles, CA 90012 or jguevarra@bos.lacounty.gov.

PUBLIC COMMENT

Commission meetings are open to the public. A member of the public may address the Commission on any Agenda item. In addition, during the General Public Comment item on the agenda, a member of the public has the right to address the Commission on items of interest that are not on the agenda but are within the subject matter jurisdiction of the Commission. A request to address the Commission must be submitted to Commission Staff prior to the item being called. Comments are limited to a total of six (6) minutes per speaker per meeting, at up to two (2) minutes per item. The Commission may further limit public input on any item, based on the number of people requesting to speak and the business of the Commission.



Los Angeles County
QUALITY AND PRODUCTIVITY COMMISSION

MINUTES OF THE MEETING OF
August 22, 2022, at 10:00 a.m.

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Zz09

CALL TO ORDER

Nichelle Henderson, Chair, called the meeting of the Quality and Productivity Commission to order at 10:03 a.m.

THE FOLLOWING COMMISSIONERS WERE PRESENT (TAKEN BY ROLL CALL):

Jacki Bacharach
Maxwell Billieon
Viggo Butler
Teresa Dreyfuss
Rodney Gibson
Nancy Harris
Nichelle Henderson
Shawn Landres

Huasha Liu
Edward McIntyre
Yasmine-Imani McMorrin
E. Scott Palmer
William B. Parent
Jeffrey Jorge Penichet
Dion Rambo

ABSENT

William Wright

PRODUCTIVITY MANAGERS' NETWORK (PMN)

Arman Depanion, Chair

ASSEMBLY BILL (AB) 361 DECLARATION BY THE CHAIR

Before beginning today's meeting, Commissioner Henderson made the following statement regarding AB 361. On August 9, 2022, the Board of Supervisors approved a motion to continue teleconference meetings under AB 361.

As such, the Commission will continue to meet via teleconferencing in compliance with AB 361 until such time as deemed otherwise by the Board. The Board will next take action in 30 days.

EXECUTIVE OFFICE



BOARD OF SUPERVISORS
COUNTY OF LOS ANGELES

"To enrich lives through
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OPENING REMARKS

Commissioner Henderson welcomed everyone to the August 22, 2022, meeting and noted the meeting is being recorded. She announced that members of the public could send their questions or comments to Jackie Guevarra during the meeting via email at Jguevarra@bos.lacounty.gov or via the chat feature. Please inform Jackie Guevarra via email or the chat feature which item(s) you have a comment on. Any information received will become part of the official meeting record.

Members of the public were also given the opportunity to send their comments and questions to Executive Director, Jackie Guevarra, by August 21, 2022, 4:00 p.m. No written comments were received.

She also announced that each Commissioner will have the opportunity to speak on any agenda item and vote on the items will be taken by roll call.

APPROVAL OF THE JULY 25, 2022 MINUTES

Commissioner McIntyre moved to approve the minutes of July 25, 2022, seconded by Commissioner Harris. The minutes were approved by the following vote (taken by roll call):

Yes: Commissioners Butler, Dreyfuss, Harris, Henderson, Landres, Liu, McIntyre, McMorris, Palmer, Parent, Penichet and Rambo
No: None
Abstain: Commissioner Gibson

Commissioners Bacharach and Billieon were not present during this item.

PRESENTATION OF PRODUCTIVITY INVESTMENT FUND (PIF) PROPOSAL (FOR DISCUSSION AND POSSIBLE ACTION), FISCAL YEAR 2022-2023, 1st QUARTER (AGENDA #4)

Commissioner McIntyre reported there is one project on the agenda, Project 23.1, Fire, for *Health Information Exchange (HIE) Access*, a request for an \$80,000 Grant. However, the Department asked to postpone the presentation of the project until the next Commission meeting on October 24, 2022.

The outstanding PIF fund balance is \$3,981,050. The Commission is expecting additional funds later this year.

CHAIR'S REPORT: ADMINISTRATIVE ITEMS, DEPARTMENT VISITS, AD HOC COMMITTEE (AGENDA #5)

Commissioner Henderson reported the following:

- The next regular Commission meeting will be on October 24, 2022. There is no Commission meeting in September. Guest Speaker for the October 24, 2022 meeting is Kate Anderson, Executive Director, Center for Strategic Partnership. She will provide an overview of the County's public private partnership efforts.

- Working with Labor on Blaine Meek's replacement
- The next biennial meeting with Fesia Davenport, Chief Executive Officer, is October 7, 2022. If a Commissioner has any specific topic brought up during the meeting, please let Commission staff or the Chair know directly

EXECUTIVE DIRECTOR'S REPORT: COMMISSION EVENTS UPDATE, CALENDAR OF EVENTS, DEADLINES, ADMINISTRATIVE ITEMS (AGENDA #7)

Jackie Guevarra, Executive Director, reported on the following:

- An email notification was sent on August 10, 2022 for a virtual Commissioner's Networking Forum hosted by Commission Services, Executive Office of the Board of Supervisors on Thursday, September 15, 2022 at 10 a.m. The featured speaker is Dr. D'Artagnan Scorza, Executive Director, Anti-Racism, Diversity, and inclusion initiative
- Commission staff are working on the Fall Quarterly Newsletter, which is due on September 30, 2022
- PQA Update
 - Top Ten Site Visits are scheduled from August 15-30, 2022 (virtual or in-person). As required by Policy 2 Commissioner Participation Policy, Commissioners are to attend a minimum of three PQA Top Ten visits
 - Filming of the Top Ten projects will begin shortly after the site visits on September 6-20, 2022
 - Staff are working on scripts for the filming, coordinating the speakers and locations of filming, coordinating with the Music Center (table layouts, public health requirements, menu, equipment needs), LA36 (Top Ten and Commission Specials videos), Internal Services Department, Audio/Video contactor, Alpha printing (program books), flowers, House of Trophies (plaques and Eagles), invitations/RSVPs, sponsorships, etc.
- 20th Annual Leadership Conference – the ad hoc Committee has been selected: Jacki Bacharach, Shawn Landres, Edward McIntyre, Yasmine-Imani McMorris, William Parent, and Dion Rambo. The term of the committee in July 2022 – June 2023. The next ad hoc Committee meeting is scheduled for Monday, January 9, 2023. The committee should begin thinking about a theme and possible speakers. These topics will be addressed at the first meeting

PMN CHAIR'S REPORT: GENERAL MEETING AND TRAINING (AGENDA #6)

Arman Depanian, Chair, reported the following:

- The Productivity and Quality Awards (PQA) Evaluation was held at Burton Chase Park in Marina del Rey on August 3, 2022. There were 80 projects to evaluate, and we received scores from Productivity Managers in 28 Departments and 5 from Commissioners.
- A total of 36 Productivity Managers—one was from the 1st District Board office—and 5 Commissioners attended.
- Commissioner Bill Parent gave welcoming remarks and thanked Beaches and Harbors staff for coordinating the evaluation. Inna Sarac and Michelle Jiang

(PQA Co-Chairs) thanked Managers for attending and announced that PQA seating will be limited to 300 guests.

- Jackie Guevarra continued former Commissioner Evelyn Gutierrez's legacy of recognizing the following projects for their creative titles—a: *Stay Housed L.A (DCBA)*; *Take Me To Your Leader (DHS)*; *Delete the Divide (ISD)*; *Forever Friends (Probation)*; and *Over 2 Million Served (DPH)*.
- Several new managers were appointed in the last few months. Michael Iwanaga (Alternate Public Defender), Jonathan Rono (Auditor-Controller), Julia Kim (Fire), Yvette Kemhadjian (DHS-Olive View-UCLA Medical Center), Tommy Baines (Probation), and Thomas Moore and Marcus Huntley (Public Defender). A new managers orientation will be held soon for all new managers.

PRODUCTIVITY AND QUALITY AWARDS AD HOC COMMITTEE UPDATE (AGENDA #8)

Commissioner Landres made the following report:

- Event date: Wednesday, October 12, 2022, 11:30 a.m. – 12:30 p.m. Please let staff know if you are attending the luncheon
- Congratulations to the Top Ten, Commission Specials and the Certificate Winners
- The Top Ten site visits are underway. Commissioners are encouraged to sign up for at least 3 visits
- Scores for each Top Ten project are due to Commission staff by August 30, 2022
- In-person attendance is limited to 300

DEPARTMENT VISITS AD HOC COMMITTEE UPDATE (AGENDA#9)

Commissioner Palmer made the following report:

- The Department Visit report for the Public Defender's visit on June 27, 2022 was presented for discussion. The report was received and filed with no discussion
- Upcoming visits: Public Health (August 31, 2022); Sheriff's Department (October 27, 2022); and Assessor's Office (postponed to 2023).

PROCUREMENT AD HOC COMMITTEE REPORT UPDATE (AGENDA#10)

Commissioner Butler made the following report:

- The ad hoc Committee is working on hiring a consultant to conduct a full review; members of the Committee met with County Counsel on August 10, 2022 to hear options on hiring the consultant (e.g., RFI, CEO Master Agreement, sole source)
- Compile information from interviews with seven County departments
- Develop a Statement of work based on preliminary findings on procurement issues

After discussion and questions, there was consensus for members of the ad hoc Committee to meet with the Commission Chair to discuss the next steps based on the preliminary findings and how best to move forward. The Commission is subject to the County's procurement rules and protocols that are in place when hiring a consultant. The Commission will also collaborate with Internal Services Department, Chief Executive Office, and Auditor-Controller—departments named in the Board Motion—

along with County Counsel and the Board of Supervisors, Executive Office. The Commission will provide an progress report to the Board by the 180 days noted in the Motion.

LOS ANGELES COUNTY ROADMAP TO ECONOMIC RECOVERY BOARD MOTION (APRIL 28, 2020), NO. 20 – PROSPERLA.COUNTY.GOV (AGENDA#11)

Commissioner Henderson made the following report:

- The next biannual report is due on June 30, 2022
- Jackie Guevarra, Executive Director, is working on the draft report and will circulate it for review

COMMISSIONER ANNOUNCEMENTS REGARDING CONFERENCES, MEETINGS, AND GATHERINGS OF INTEREST TO THE COMMISSION (AGENDA#12) – FOR DISCUSSION ONLY

Commissioner Landres stated that the LA vs HATE United Against Hate Week has been scheduled for November 13–19, 2022. He also asked Commissioners to join in spreading with word or to begin a campaign within their organizations

Commissioner Rambo stated that Telehealth Vans are expanding throughout Los Angeles County with virtual, mental health and homeless services. Building Los Angeles Today continues to be a free contract information program, powered by Rambo House.

COMMISSIONER DISCUSSION ON GOALS, IDEAS, FUTURE PROJECTS, AND/OR DIRECTION OF THE COMMISSION (AGENDA #13) – FOR DISCUSSION ONLY

None

MATTERS NOT ON THE POSTED AGENDA TO BE PRESENTED AND PLACE ON A FUTURE AGENDA (AGENDA #14) – FOR DISCUSSION ONLY

None

PUBLIC COMMENT (AGENDA #15)

None

ADJOURNMENT

Commissioner Penichet moved to adjourn the meeting, seconded by Commission McIntyre. The meeting adjourned at 11:14 a.m. The next full Commission meeting will be on Monday, October 24, 2022.



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**BOARD OF SUPERVISORS
COUNTY OF LOS ANGELES**

***"To enrich lives through
effective and caring service"***

October 13, 2022

Dr. Barbara Ferrer

Director

Department of Public Health

313 North Figueroa Street, Ste 806

Los Angeles, California 90012

Dear Dr. Ferrer:

Thank you for a very informative update received at the Quality and Productivity Commission's Department Visit on August 31, 2022. Commissioners commend the Department's leadership and efforts throughout the COVID-19 pandemic. To date, of the 12.5 million people tested, approximately 3.5 million tested positive, and, sadly, nearly 34,000 have died from COVID-19. We recognize the Department's commitment, compassion, and diligence to confront the challenges of the pandemic.

Commissioners further commend the Department's investment in public health and in community health, including working to eliminate inequities in health outcomes, supporting engagement and leadership development, transparency and information sharing, and partnerships for change. Programs to reduce inequities include reducing black infant and maternal mortality, preventing the spread of communicable disease (e.g., tuberculosis), and mitigating the impacts of climate change and exposure to environmental hazards.

Commissioners appreciated the update on the Martin Luther King, Jr. Behavioral Health Center (MLK BHC), formerly the King/Drew Medical Center. The MLK BHC will be a resource hub for a continuum of care that will deliver treatment and wraparound services in one location. The first facility of its kind, it is envisioned to provide integrated inpatient, outpatient, and supportive services to those struggling with mental illness, substance use disorders and homelessness, and those who have been involved in the criminal justice system.

Commissioners also supported the Department's efforts on engagement and leadership development, including empowering students and residents through student well-being centers, Youth Leadership Council to engage youth in decision making, community/parent/student ambassadors to train and mobilize trusted voices, and a career pipeline program to create pathways to health careers and skills building.

Commissioners commend your initiatives to improve productivity and efficiency throughout the Department, including in the following areas:

- Learning and collaborating with other County departments and jurisdictions to understand best practices in public health (e.g., working closely with the California Department of Public Health to align definitions and systems to optimize ability to send to and receive data form the State
- Implementing a Quality Management System that serves as a framework for the Department's Quality Improvement (QI) efforts—over the past two years, QI efforts were used to inform the COVID pandemic response
- Assessing employee utilization of resources including hiring, training and leadership development, promotion and employee recognition, and staff wellness programs

We look forward to working with you as you address challenges that may require other operational enhancements, including:

- Establishing a Chief Data Officer position and a new Information Management and Analytics Office that will support efforts to create an integrated data ecosystem across the Department
- Launching community public health teams to improve health outcomes
- Countering misinformation about public health (e.g., COVID 19, vaccines, etc.) with accurate data

Thank you for a productive meeting. We will continue to work closely with your Productivity Manager, Catherine Mak. Please contact Jackie Guevarra, Executive Director, at jguevarra@bos.lacounty.gov for additional information.

Sincerely,



NICHELLE M. HENDERSON
Chair

NMH:JTG

c: Fesia Davenport, Chief Executive Officer
Joseph Nicchitta, Chief Deputy, Chief Executive Office
Celia Zavala, Executive Officer, Board of Supervisors
Jeffrey Levinson, Chief Deputy, Executive Office, Board of Supervisors
Commissioner Maxwell Billieon
Commissioner Viggo Butler
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